



## REGULAR BOARD MEETING AGENDA

Wednesday September 23, 2026

9:30 am

Meeting Room  
Green View FCSS Building

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|     |                    |                                                                                                                |   |
|-----|--------------------|----------------------------------------------------------------------------------------------------------------|---|
| #1  | CALL TO ORDER      |                                                                                                                |   |
| #2  | ADOPTION OF AGENDA |                                                                                                                |   |
| #3  | MINUTES            | 3.1 Regular Green View Family and Community Support Services Meeting minutes held June 17, 2026 to be adopted. | 1 |
|     |                    | 3.2 Business Arising from the Minutes                                                                          |   |
| #4  | DELEGATION         | 4.0                                                                                                            |   |
| #5  | OLD BUSINESS       | 5.0                                                                                                            |   |
| #6  | NEW BUSINESS       | 6.1 FCSS Manager Report                                                                                        | 4 |
| #7  | MEMBER REPORTS     | 7.1 Chair/Member Reports                                                                                       |   |
| #8  | CORRESPONDENCE     | 8.0                                                                                                            |   |
| #9  | CLOSED SESSION     | 9.0                                                                                                            |   |
| #10 | ADJOURNMENT        | 10.0                                                                                                           |   |

Minutes of a  
**REGULAR BOARD MEETING**  
**GREEN VIEW FAMILY AND COMMUNITY SUPPORT SERVICES**  
Greenview Administrative Office  
Valleyview, Alberta, on Wednesday, June 17, 2026

# 1:  
CALL TO ORDER      Chair Perron called the meeting to order at 9:40am.

|           |                                                   |                    |
|-----------|---------------------------------------------------|--------------------|
| PRESENT   | Chair, Member at Large, Greenview                 | Roxanne Perron     |
|           | Board Member, Member at Large, Greenview          | Tammy Day          |
|           | Board Member, Member at Large, Greenview          | Gwen Villebrun     |
|           | Board Member, Greenview Councillor                | Christine Schlieff |
|           | Board Member, Member at Large, Town of Valleyview | Kristine Gavin     |
|           | Board Member, Greenview Councillor                | Dave Berry         |
|           | Board Member, Town of Valleyview Councillor       | Ken Hoedl          |
| ATTENDING | FCSS Manager                                      | Amber Hennig       |
|           | Recording Secretary                               | Corinne D’Onofrio  |

ABSENT

#2  
AGENDA      **2.1 GREEN VIEW FCSS AGENDA**  
**MOTION: 26.06.15** Moved by: BOARD MEMBER, TAMMY DAY  
That the June 17, 2026 agenda be adopted as presented.

CARRIED

#3.1  
REGULAR  
MEETING  
MINUTES      **3.1 GREEN VIEW FCSS REGULAR BOARD MEETING MINUTES**  
**MOTION: 26.06.16** Moved by: BOARD MEMBER, KEN HOEDL  
That the Minutes of the Regular Green View FCSS Board Meeting held on Monday, May 11, 2026 be adopted as presented.

CARRIED

#3.2 BUSINESS  
ARISING FROM  
MINUTES      **3.2 BUSINESS ARISING FROM THE MINUTES**

#4 DELEGATION

**4.0 DELEGATES**

#5 OLD BUSINESS

**5.0 OLD BUSINESS**

#6 NEW  
BUSINESS

**6.1 FCSS MANAGER REPORT**

**MOTION: 26.06.17** Moved by: BOARD MEMBER, CHRISTINE SCHLIEF  
That the Green View FCSS Board accept the May Manager's report as presented for information.

CARRIED

Chair Perron called the meeting to recess at 11:05 am.  
Chair Perron reconvened the meeting at 11:18 am.

**6.2 Policy Review- Policy 5000 FCSS General Programming,  
Policy 5002 FCSS Grant, Policy 5003 Miscellaneous Grant Sponsorship, Policy 5004 FCSS  
Volunteer Recognition**

**MOTION: 26.06.18** Moved by: BOARD MEMBER, KRISTINE GAVIN  
That the Green View FCSS Board accept the policies as presented for discussion.

CARRIED

#7 CHAIR/  
MEMBER  
REPORTS

**7.1 CHAIR/MEMBER REPORTS**

**BOARD MEMBER GWEN VILLEBRUN**

- Enquired about a "good behaviour" ticket program for youth being issued by Bylaw officers

**BOARD MEMBER DAY**

- Attended the Spring Regional Conference and appreciated the presentations and found them very valuable such as the Buddy Up campaign

**BOARD MEMBER SCHLIEF**

- Attended the Spring Regional Conference and enjoyed good conversations and the presentations

- Had the pleasure of judging the Lemonade Day stand with Community Futures, part of a program encouraging youth entrepreneurship

#### **BOARD MEMBER GAVIN**

- Attended the Spring Regional Conference and enjoyed the conference and the team building

#### **BOARD MEMBER BERRY**

- Gave a reminder of dates of the Rate Payer Barbeques in the MD of Greenview
- Attended and participated in the Seniors Barbeque during Senior's Week at the Greenview Multiplex
- Attended the Spring Regional Conference

#### **BOARD MEMBER HOEDL**

- No report at this time

#### **CHAIR PERRON**

- Attended the Spring Regional Conference and enjoyed the conference and the various sessions including the Kleskun Hills event and the team building that was part of it
- Provided an update on the construction of the addition onto the Food Bank

#8  
CORRESPONDENCE

#### **8.0 CORRESPONDENCE**

#9 CLOSED  
SESSION

#### **9.0 CLOSED SESSION**

#10  
ADJOURNMENT

#### **10.0 ADJOURNMENT**

**MOTION: 26.06.19 Moved by:** BOARD MEMBER, KEN HOEDL  
That this meeting adjourns at 12:42 pm.

CARRIED

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F.C.S.S. MANAGER

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F.C.S.S. CHAIR



# REQUEST FOR DECISION

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SUBJECT: **Manager's Report**  
 SUBMISSION TO: **GREEN VIEW FAMILY AND COMMUNITY SUPPORT SERVICES BOARD** REVIEWED AND APPROVED FOR SUBMISSION  
 MEETING DATE: September 23, 2026  
 DEPARTMENT: **GREEN VIEW FAMILY AND COMMUNITY SUPPORT SERVICES**

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RELEVANT LEGISLATION:  
**Green View FCSS Policy – N/A**

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RECOMMENDED ACTION:  
**MOTION: That Green View Family and Community Support Services Board accept the September 2026 Manager's report as presented for information.**

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BACKGROUND/PROPOSAL:  
 Monthly Manager's reports are provided to the Board for information.

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BENEFITS OF THE RECOMMENDED ACTION:  
 The Benefit of accepting the report is to update the Board on services provided by the Manager.

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DISADVANTAGES OF THE RECOMMENDED ACTION:  
 There are no perceived disadvantages to accepting the report.

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ALTERNATIVES CONSIDERED:  
 N/A

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FINANCIAL IMPLICATION:  
 N/A

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STAFFING IMPLICATION:  
 N/A

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PUBLIC ENGAGEMENT LEVEL:  
 Greenview has adopted the IAP2 Framework for public consultation.

**INCREASING LEVEL OF PUBLIC IMPACT**

Inform

**PUBLIC PARTICIPATION GOAL**

Inform - To provide the public with balanced and objective information to assist them in understanding the problem, alternatives, opportunities and/or solutions.

**PROMISE TO THE PUBLIC**

Inform - We will keep you informed.

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**FOLLOW UP ACTIONS:**

N/A

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**ATTACHMENT(S):**

- September Manager's Report

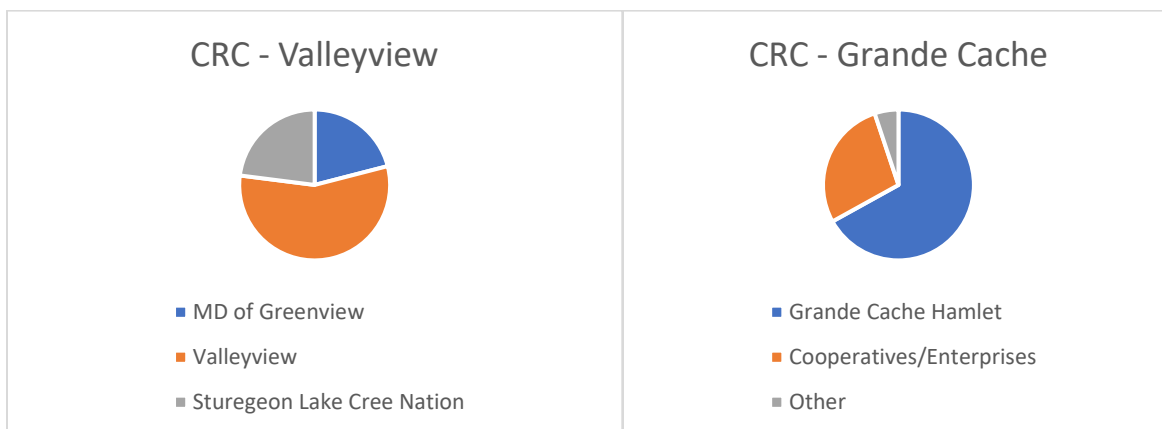
## MONTHLY REPORT

MONTH: September      YEAR: 2026

SUBMITTED BY: Manager

The Community Resource Centres recorded 2103 client interactions June 1 to August 31.

- 1301 in Valleyview (273 MD of Greenview, 729 Town of Valleyview, 299 Sturgeon Lake Cree Nation)
- 802 (537 Hamlet of Grande Cache, 224 Cooperatives/Enterprises, 41 Other) in Grande Cache.



*\*"Other" category for CRC Grande Cache represents transient individuals not residing in the area.*

The most common type of assistance provided was support with completing forms, particularly applications for the Alberta Energy Rebate. The online application process presented a barrier for individuals who did not have an Alberta.ca verified account and online banking, resulting in increased demand for in-person assistance.

Employment support was the second most common reason individuals accessed FCSS services. This included assistance with job searches, completing online employment applications, and developing or updating resumes.

The public access computers at the Valleyview Community Resource Center are being relocated to the front of the building within the secured client access area. This change will help reduce misuse of internet access and equipment while enhancing safety and security for staff. The relocation can be completed within the existing budget, with no additional costs anticipated.

The FCSS Community Resource Centers are designated as a hub of information and referral for community members; historically printed materials were a major conduit of information sharing. Government, organizations, and agencies have moved toward digital information sharing for many of their resources over the past few years. To reflect this change FCSS Community Resource Centers have removed stale printed materials. This move modernizes our locations and creates opportunity for deeper connection to those accessing early help seeking resources. Staff will now work with clients on public use computers teaching individuals how to find information relevant to their needs and when needed printing needed information.

The Home Support Program underwent a comprehensive program analysis. Following a thorough review, the following recommendations will be presented to the FCSS Board for consideration in October; an increase to the program rates which have not been increased since 2015, a refined intake process to more accurately determine and respond to clients' level of need and ensure the subsidize service is provided to those who need it most.

Several years ago, a bank account entitled the FCSS Emergency Fund was opened after receiving a donation, this independent bank account will be closed upon advice from the Municipal District of Greenview finance department. The remaining dollars used to purchase grocery and fuel gift cards to be utilized in one off emergency situations. For example, a female exiting a domestic violence situation unable to access government financial support and needs to return to family in another community.

Home Alone, the Babysitting Course, and Miyo Wichihitowin were delivered in July, with a combined total of 34 Grande Cache youth participating. Details and outcomes can be found in the Grande Cache Youth Coordinator report. School requests have already been received for programming in the 2026/27 school year, details can be found in both Youth Coordinators reports.

Administration explored cost effective alternatives to volunteer appreciation that will align with the FCSS Accountability Framework. The volunteer appreciation dinners hosted by Green View FCSS in the past no longer align with the Framework. Under the new Framework volunteer appreciation must be coupled with content that enhances the capacity for volunteerism in community. For example, raising awareness of the benefits to volunteering or providing volunteer development opportunities. Options will be presented to the FCSS Board following their organizational meeting in October.

The policies reviewed at the June meeting, have been edited to include feedback provided at that meeting. Recognizing changes occur to the Board in the fall, the policies will be added to the October agenda for final review before submission to the Policy Review Committee. The policies coming forward in October are; 5000 General Programming, 5002 FCSS Grants, 5003 Miscellaneous Grant Sponsorship, and 5004 Family and Community Support Services FCSS Volunteer Recognition.

The FCSS grant application deadline was August 31, 2026. Funding awarded will support eligible programs and initiatives delivered in 2027. Organizations providing prevention-focused programs were invited to submit their application through the FCSS grant portal launched this year. All funding requests must align with the FCSS Accountability Framework and clearly identify the number of MD of Greenview residents that will benefit from the offerings outlined in grant applications. Applications will be presented to the FCSS Board in late fall following the annual organizational meeting.

Work has begun to prepare for Government of Alberta Request for Proposal for the Valleyview and area Career and Employment Storefront Services contract anticipated to open in early 2027. The current contract expires March 31, 2027. The new proposal will reflect Green View FCSS ability to deliver employment services reflective of changing labour market needs, changes in how companies recruit, and flexibility in service delivery.

On September 3 and 4, full-time FCSS staff gathered in Grande Cache to review current programming, plan for 2027, and identify opportunities to strengthen community engagement. A shared understanding of the distinction between prevention and intervention was developed. As these terms can be subjective, the team worked together to establish a consistent understanding of the FCSS mandate and its role in supporting the community. Additionally, staff participated in a workshop entitled Framing Our Impact. The workshop provided tools that enable staff to effectively communicate the depth and reach of FCSS prevention work.

The Tawow Centre has partnered with Green View FCSS to host a service provider information night on September 15 from 5:00 pm to 6:30 pm in Grande Cache at the Eagles Nest Hall. The event included a free BBQ sponsored by Aseniwuche Winewak Nation and brought together local agencies and organizations that provide community services and supports. The evening increased awareness of available services, strengthen connections among service providers, and enhance community engagement.

The Manager had a conversation with the contact person for income support and social development at Sturgeon Lake Cree Nation. The conversation focused on non-duplication of services. Members of the Nation access forms assistance at the FCSS office and historically those forms have included seniors benefits, AISH applications, income tax, and at times legal documents. Moving forward FCSS staff and Sturgeon Lake Cree Nation has a shared understanding that Green View FCSS does not duplicate services. When appropriate members of the Nation will be referred to Sturgeon Lake Cree Nation for help.

#### UPCOMING:

- Conversation Café for older adults, September 23, 30 and October 7, 15, 9:00 am – 10:00am Community Resource Center (Grande Cache)
- Older Adult Information Day, October 1 9:00 am – 3:00 pm Community Resource Center (Grande Cache)
- Older Adult Information Day, October 2 10:00 am – 2:00 pm (Valleyview)
- Staying Safe on Online; a presentation for seniors, October 16 10:00 am – 11:00 am (DeBolt)
- Service Canada Outreach Clinic, October 20, 10:00 am – noon / 1:00 pm – 2:30 pm Community Resource Center (Valleyview)
- Service Canada Outreach Clinic, October 2 8:30 am – noon Community Resource Center (Grande Cache)
- Conversation Café, September 23, 30, October 7, 15 9:00 am – 10:00 am Community Resource Center (Grande Cache)
- Why Try beginning September 22, grade 4, Harry Gray Elementary School

## MONTHLY REPORT

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MONTH: September      YEAR: 2026      LOCATION: Valleyview

SUBMITTED BY: Community Resource Centre Coordinator

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June to August there were 1301 client visits to the Green View FCSS Community Resource Centre. 273 of these visits were MD residents, 299 were residents of Sturgeon Lake and 729 were Town of Valleyview residents.

The top reasons for client visits the past three months were for 368 technical support needs, “other” 266 (including FCSS program inquiries), and 171 employment support.

Technical supports over the summer consisted of using the phone and the computers. Clients utilize the computers for many tasks including education related resources, connecting with resources supplied by other agencies, and accessing personal accounts such as Alberta.ca, MyHealth Alberta account, My Service Canada and CRA accounts. Clients also seek Coordinators assistance with support on personal devices such as locating a specific email, learning how to use Docusign, attaching files in an email, and learning how to save documents from emails to their devices. Other needs include legal referrals and commissions, information and referrals to and about various FCSS programs such as Home Support, Death Café, Just in Case Files, assisting clients to find various services in and around Valleyview and the MD of Greenview.

Employment assistance included clients receiving assistance to create, update and copy resumes and cover letters, scanning and laminating safety certificates, making referrals to various online safety courses, complete hiring packages and assisting clients to register online when needed. Clients viewed the job board and talked with coordinators about job opportunities in the community and career paths that may open opportunities in the future labour market. The CRC Coordinator also researched job opportunities and posted these opportunities, to benefit both employers and job seekers, on the Green View FCSS Facebook page as well as updated the job board in the Community Resource Centre.

The following three charts provide a breakdown of services delivered to clients based on their residence within the MD of Greenview, the Town of Valleyview, and Sturgeon Lake Cree Nation.

## MD of Greenview

| Year End Report                                                  | JAN | FEB | MAR | APR | MAY | JUNE | JULY | AUG | SEPT | OCT | NOV | DEC | TOTAL |
|------------------------------------------------------------------|-----|-----|-----|-----|-----|------|------|-----|------|-----|-----|-----|-------|
| MD Greenview Client Visits                                       | 72  | 70  | 124 | 113 | 99  | 111  | 90   | 72  |      |     |     |     | 751   |
| New Clients                                                      | 1   | 2   | 0   | 0   | 2   | 1    | 2    | 2   |      |     |     |     | 10    |
| Returning                                                        | 71  | 68  | 124 | 113 | 97  | 110  | 88   | 70  |      |     |     |     | 741   |
| System Navigation                                                | 74  | 57  | 117 | 111 | 99  | 111  | 90   | 72  |      |     |     |     | 731   |
| Referrals                                                        | 34  | 23  | 19  | 19  | 21  | 14   | 28   | 17  |      |     |     |     | 175   |
| Alberta Adult/Child Health Benefits                              | 0   | 1   | 0   | 0   | 0   | 1    | 0    | 0   |      |     |     |     | 2     |
| Alberta Disability Assistance Program (ADAP)                     | 0   | 0   | 0   | 0   | 0   | 0    | 5    | 0   |      |     |     |     |       |
| Alberta Health Care/ Health Unit                                 | 0   | 0   | 1   | 4   | 2   | 2    | 1    | 0   |      |     |     |     | 10    |
| Alberta Income Support/ AB Supports                              | 2   | 3   | 2   | 3   | 1   | 21   | 4    | 3   |      |     |     |     | 39    |
| Alberta Seniors/Special Needs Assistance for Seniors/SHARP       | 3   | 2   | 7   | 5   | 5   | 5    | 6    | 4   |      |     |     |     | 37    |
| Assured Income for the Severely Handicapped (AISH)               | 5   | 6   | 8   | 1   | 0   | 5    |      | 0   |      |     |     |     | 25    |
| Canada Child Benefit                                             | 2   | 1   | 1   | 0   | 0   | 1    | 0    | 1   |      |     |     |     | 6     |
| Canada Dental Care Plan                                          |     |     |     | 0   | 5   | 1    | 1    | 0   |      |     |     |     | 7     |
| Canada Disability Benefit                                        | 1   | 3   | 0   | 1   | 0   | 0    | 0    | 0   |      |     |     |     | 5     |
| Canada Revenue Agency                                            | 1   | 1   | 3   | 14  | 2   | 4    | 2    | 2   |      |     |     |     | 29    |
| Childcare Subsidy                                                | 0   | 0   | 0   | 0   | 0   | 0    | 0    | 0   |      |     |     |     | 0     |
| Children & Family Services                                       | 1   | 0   | 0   | 0   | 3   | 0    | 0    | 1   |      |     |     |     | 5     |
| Commissioner for Oaths                                           | 5   | 0   | 3   | 5   | 11  | 4    | 3    | 2   |      |     |     |     | 33    |
| CPP/CPP-D                                                        | 2   | 3   | 0   | 6   | 3   | 3    | 2    | 3   |      |     |     |     | 22    |
| CVITP                                                            | 2   | 5   | 63  | 32  | 7   | 6    | 2    | 3   |      |     |     |     | 120   |
| Disability Tax Credit                                            | 1   | 2   | 2   | 5   | 1   | 1    | 0    | 2   |      |     |     |     | 14    |
| Education                                                        | 0   | 0   | 1   | 0   | 1   | 1    | 0    | 0   |      |     |     |     | 3     |
| Employment                                                       | 7   | 5   | 10  | 4   | 7   | 3    | 8    | 4   |      |     |     |     | 48    |
| Family Resource Network                                          | 4   | 1   | 6   | 0   | 1   | 3    | 7    | 1   |      |     |     |     | 23    |
| Food Bank                                                        | 3   | 5   | 0   | 1   | 3   | 0    | 4    | 2   |      |     |     |     | 18    |
| General Questions/Inquiries (Including FCSS programs)            | 9   | 5   | 27  | 15  | 41  | 16   | 41   | 35  |      |     |     |     | 189   |
| Housing/Heart River Housing                                      | 0   | 0   | 3   | 1   | 1   | 4    | 0    | 0   |      |     |     |     | 9     |
| Mental Health/ Addictions                                        | 2   | 0   | 1   | 1   | 1   | 4    | 0    | 2   |      |     |     |     | 11    |
| Old Age Security/Guaranteed Income Supplement                    | 2   | 4   | 3   | 3   | 3   | 3    | 3    | 4   |      |     |     |     | 25    |
| Service Canada (including EI, CDCP, SIN, My Service Canada, etc) | 6   | 3   | 4   | 14  | 8   | 6    | 6    | 3   |      |     |     |     | 50    |
| Technology Assistance                                            | 16  | 18  | 15  | 15  | 28  | 15   | 24   | 14  |      |     |     |     | 145   |
| WCB                                                              | 0   | 0   | 0   | 0   | 0   | 0    | 0    | 0   |      |     |     |     | 0     |

\*System Navigation assists individuals in accessing various services or supports. These engagements usually involve one-time interactions or a brief series of contacts.

\*\*Referrals are services where staff connect individuals or families with other services. Referrals involve actively bridging to another service by providing targeted resources, supporting an individual in booking an appointment or doing a "warm handoff".

## Valleyview

| Year End Report                                                  | JAN | FEB | MAR | APR | MAY | JUNE | JULY | AUG | SEPT | OCT | NOV | DEC | TOTAL |
|------------------------------------------------------------------|-----|-----|-----|-----|-----|------|------|-----|------|-----|-----|-----|-------|
| ValleyviewTotal Client Visits                                    | 234 | 203 | 345 | 368 | 247 | 280  | 260  | 189 |      |     |     |     | 2126  |
| New Clients                                                      | 7   | 2   | 3   | 5   | 4   | 4    | 0    | 5   |      |     |     |     | 30    |
| Returning                                                        | 227 | 201 | 342 | 363 | 243 | 276  | 260  | 184 |      |     |     |     | 2096  |
| System Navigation                                                | 200 | 203 | 337 | 363 | 247 | 277  | 260  | 189 |      |     |     |     | 2076  |
| Referrals                                                        | 57  | 38  | 47  | 63  | 52  | 65   | 87   | 48  |      |     |     |     | 457   |
| Alberta Adult/Child Health Benefits                              | 0   | 6   | 1   | 1   | 0   | 0    | 0    | 1   |      |     |     |     | 9     |
| Alberta Disability Assistance Program (ADAP)                     | 0   | 0   | 0   | 0   | 0   | 0    | 11   | 2   |      |     |     |     |       |
| Alberta Health Care/ Health Unit                                 | 0   | 0   | 7   | 6   | 3   | 9    | 1    | 4   |      |     |     |     | 30    |
| Alberta Income Support/ AB Supports                              | 21  | 10  | 17  | 16  | 18  | 38   | 26   | 18  |      |     |     |     | 164   |
| Alberta Seniors/Special Needs Assistance for Seniors/SHARP       | 8   | 6   | 11  | 17  | 11  | 16   | 1    | 10  |      |     |     |     | 80    |
| Assured Income for the Severely Handicapped (AISH)               | 16  | 11  | 9   | 19  | 11  | 12   |      | 11  |      |     |     |     | 89    |
| Canada Child Benefit                                             | 0   | 0   | 0   | 0   | 1   | 0    | 0    | 0   |      |     |     |     | 1     |
| Canada Dental Care Plan                                          |     |     |     | 4   | 11  | 2    | 0    | 2   |      |     |     |     | 19    |
| Canada Disability Benefit                                        | 2   | 7   | 4   | 5   | 2   | 1    | 0    | 0   |      |     |     |     | 21    |
| Canada Revenue Agency                                            | 6   | 6   | 10  | 24  | 9   | 7    | 5    | 4   |      |     |     |     | 71    |
| Childcare Subsidy                                                | 0   | 0   | 0   | 0   | 0   | 0    | 0    | 0   |      |     |     |     | 0     |
| Children & Family Services                                       | 4   | 1   | 2   | 0   | 0   | 0    | 1    | 1   |      |     |     |     | 9     |
| Commissioner for Oaths                                           | 1   | 0   | 5   | 6   | 3   | 2    | 1    | 2   |      |     |     |     | 20    |
| CPP/CPP-D                                                        | 6   | 5   | 2   | 8   | 12  | 4    | 2    | 1   |      |     |     |     | 40    |
| CVITP                                                            | 5   | 22  | 154 | 111 | 26  | 8    | 12   | 3   |      |     |     |     | 341   |
| Disability Tax Credit                                            | 3   | 7   | 3   | 9   | 2   | 3    | 1    | 2   |      |     |     |     | 30    |
| Education                                                        | 2   | 0   | 2   | 1   | 1   | 2    | 2    | 1   |      |     |     |     | 11    |
| Employment                                                       | 40  | 23  | 17  | 31  | 21  | 43   | 38   | 22  |      |     |     |     | 235   |
| Family Resource Network                                          | 3   | 1   | 0   | 0   | 1   | 1    | 3    | 1   |      |     |     |     | 10    |
| Food Bank                                                        | 27  | 20  | 11  | 27  | 15  | 10   | 19   | 17  |      |     |     |     | 146   |
| General Questions/Inquiries (Including FCSS programs)            | 20  | 19  | 33  | 38  | 44  | 38   | 63   | 20  |      |     |     |     | 275   |
| Housing/Heart River Housing                                      | 2   | 1   | 7   | 8   | 6   | 9    | 5    | 9   |      |     |     |     | 47    |
| Mental Health/ Addictions                                        | 1   | 2   | 1   | 3   | 0   | 5    | 4    | 4   |      |     |     |     | 20    |
| Old Age Security/Guaranteed Income Supplement                    | 6   | 7   | 2   | 12  | 7   | 0    | 6    | 8   |      |     |     |     | 48    |
| Service Canada (including EI, CDCP, SIN, My Service Canada, etc) | 10  | 13  | 16  | 25  | 17  | 9    | 12   | 10  |      |     |     |     | 112   |
| Technology Assistance                                            | 60  | 36  | 87  | 66  | 68  | 102  | 71   | 62  |      |     |     |     | 552   |
| WCB                                                              | 0   | 0   | 0   | 1   | 0   | 0    | 0    | 0   |      |     |     |     | 1     |

\*System Navigation assists individuals in accessing various services or supports. These engagements usually involve one-time interactions or a brief series of contacts.

\*\*Referrals are services where staff connect individuals or families with other services. Referrals involve actively bridging to another service by providing targeted resources, supporting an individual in booking an appointment or doing a "warm handoff".

## Sturgeon Lake Cree Nation

| Year End Report                                                  | JAN | FEB | MAR | APR | MAY | JUNE | JULY | AUG | SEPT | OCT | NOV | DEC | TOTAL |
|------------------------------------------------------------------|-----|-----|-----|-----|-----|------|------|-----|------|-----|-----|-----|-------|
| SLCN Client Visits                                               | 79  | 104 | 313 | 251 | 127 | 85   | 135  | 79  |      |     |     |     | 1173  |
| New Clients                                                      | 0   | 0   | 1   | 2   | 2   | 0    | 0    | 1   |      |     |     |     | 6     |
| Returning                                                        | 79  | 104 | 312 | 249 | 125 | 85   | 135  | 78  |      |     |     |     | 1167  |
| System Navigation                                                | 73  | 96  | 312 | 250 | 127 | 85   | 135  | 78  |      |     |     |     | 1156  |
| Referrals                                                        | 23  | 16  | 25  | 16  | 13  | 14   | 35   | 20  |      |     |     |     | 162   |
| Alberta Adult/Child Health Benefits                              | 0   | 3   | 0   | 0   | 0   | 0    | 1    | 1   |      |     |     |     | 5     |
| Alberta Disability Assistance Program (ADAP)                     | 0   | 0   | 0   | 0   | 0   | 0    | 5    | 0   |      |     |     |     |       |
| Alberta Health Care/ Health Unit                                 | 0   | 3   | 0   | 3   | 3   | 1    | 0    | 0   |      |     |     |     |       |
| Alberta Income Support/ AB Supports                              | 2   | 3   | 3   | 5   | 2   | 1    | 0    | 2   |      |     |     |     | 18    |
| Alberta Seniors/Special Needs Assistance for Seniors/SHARP       | 0   | 1   | 2   | 3   | 1   | 3    | 4    | 3   |      |     |     |     | 17    |
| Assured Income for the Severely Handicapped (AISH)               | 6   | 8   | 8   | 9   | 7   | 7    |      | 6   |      |     |     |     | 51    |
| Canada Child Benefit                                             | 3   | 3   | 4   | 1   | 0   | 0    | 0    | 0   |      |     |     |     | 11    |
| Canada Dental Care Plan                                          |     |     |     | 0   | 1   | 0    | 0    | 0   |      |     |     |     | 1     |
| Canada Disability Benefit                                        | 1   | 5   | 1   | 2   | 1   | 1    | 0    | 1   |      |     |     |     | 12    |
| Canada Revenue Agency                                            | 7   | 9   | 14  | 13  | 6   | 3    | 3    | 4   |      |     |     |     | 59    |
| Childcare Subsidy                                                | 0   | 0   | 0   | 0   | 0   | 0    | 0    | 0   |      |     |     |     | 0     |
| Children & Family Services                                       | 1   | 1   | 0   | 1   | 0   | 0    | 0    | 1   |      |     |     |     | 4     |
| Commissioner for Oaths                                           | 4   | 0   | 3   | 11  | 3   | 0    | 9    | 7   |      |     |     |     | 37    |
| CPP/CPP-D                                                        | 4   | 3   | 2   | 3   | 3   | 0    | 1    | 2   |      |     |     |     | 18    |
| CVITP                                                            | 5   | 32  | 224 | 128 | 42  | 26   | 21   | 12  |      |     |     |     | 490   |
| Disability Tax Credit                                            | 1   | 6   | 6   | 5   | 3   | 3    | 0    | 1   |      |     |     |     | 25    |
| Education                                                        | 1   | 0   | 2   | 0   | 2   | 1    | 0    | 2   |      |     |     |     | 8     |
| Employment                                                       | 13  | 12  | 15  | 7   | 27  | 12   | 25   | 16  |      |     |     |     | 127   |
| Family Resource Network                                          | 1   | 0   | 2   | 0   | 1   | 0    | 1    | 0   |      |     |     |     | 5     |
| Food Bank                                                        | 1   | 1   | 0   | 2   | 1   | 0    | 5    | 0   |      |     |     |     | 10    |
| General Questions/Inquiries (Including FCSS programs)            | 0   | 0   | 22  | 19  | 14  | 15   | 22   | 16  |      |     |     |     | 108   |
| Housing/Heart River Housing                                      | 1   | 0   | 1   | 1   | 2   | 1    | 1    | 0   |      |     |     |     | 7     |
| Mental Health/ Addictions                                        | 3   | 0   | 1   | 1   | 0   | 1    | 5    | 0   |      |     |     |     | 11    |
| Old Age Security/Guaranteed Income Supplement                    | 2   | 2   | 1   | 5   | 5   | 1    | 3    | 1   |      |     |     |     | 20    |
| Service Canada (including EI, CDCP, SIN, My Service Canada, etc) | 2   | 8   | 7   | 12  | 4   | 4    | 11   | 4   |      |     |     |     | 52    |
| Technology Assistance                                            | 18  | 24  | 37  | 51  | 20  | 26   | 33   | 21  |      |     |     |     | 230   |
| WCB                                                              | 0   | 0   | 0   | 0   | 0   | 0    | 0    | 0   |      |     |     |     | 0     |

\*System Navigation assists individuals in accessing various services or supports. These engagements usually involve one-time interactions or a brief series of contacts.

\*\*Referrals are services where staff connect individuals or families with other services. Referrals involve actively bridging to another service by providing targeted resources, supporting an individual in booking an appointment or doing a "warm handoff".

## HIGHLIGHTS:

A client that was unable to access reliable internet and a space to quietly work was able to utilize the employment computers at the Community Resource Centre for three consecutive days to complete onboarding courses for a guaranteed full-time position with an oilfield company after being unemployed. The client was able to complete all courses successfully, in time for the job, with the assistance of coordinators navigating the websites when needed.

## MONTHLY REPORT

MONTH: September      YEAR: 2026      LOCATION: Valleyview

SUBMITTED BY: Adult Coordinator

The Adult Coordinator completed all three Emergency Social Services (ESS) training courses offered by the Province of Alberta for municipal employees and volunteers responsible for delivering ESS services.

The Home Support Program currently has 85 clients receiving services through the Valleyview office, including 54 residents of the MD of Greenview and 31 residents of the Town of Valleyview. Over the past three months, a team of nine Home Support Workers completed 644 home visits. The team also facilitated 22 transportation trips and deliveries.

Between June and August, seven new clients were enrolled in the program, while four clients withdrew from services.

The Balance program spring session, April to June, ran twice a week, had 23 registered participants. Five MD of Greenview residents and 18 Town of Valleyview residents. The program focuses on decreasing social isolation by providing space and time for individuals to connect with others who share the same challenges, frustrations, and positive aspects of aging. Following a short physical flexibility and muscle strengthening session time is set aside for peer to peer learning and discussions facilitated by the Adult Coordinator who responds to emerging needs identified through sharing of information and resources. Social connection and community engagement are both achieved through this program. Outcomes can be found in the Outcomes section of this report.

Wheels for Meals deliver a total of 170 meals for 5 clients the past three months. Preparation of meals and administration of the program are handled by Red Willow Lodge and FCSS staff deliver the meals. The program supports the nutritional needs of participants and enables them to remain independent in their homes and communities.

Older Adult Information Day will take place at the Community Resource Center in Valleyview on October 2, beginning at 10:00 am. This year's event will feature a presentation on end of life planning from Oliver's Funeral Home and dementia awareness from the Alzheimer Society. The Adult Coordinator will also deliver a presentation titled Staying Safe Online, focusing on strategies to help seniors protect themselves from online scams and fraud. Lunch will be provided for participants.

### OUTCOMES:

|                                                                              |                                 |
|------------------------------------------------------------------------------|---------------------------------|
| PROGRAM NAME: Balance                                                        |                                 |
| Overall, I am satisfied with this program.                                   | 100 % of the respondents Agreed |
| Overall, I found this program easy to access.                                | 100 % of the respondents Agreed |
| As a result of the Balance Program, I have the ability to improve my life    | 100 % of the respondents Agreed |
| The Balance program was welcoming.                                           | 100 % of the respondents Agreed |
| PARTICIPANT QUOTES:                                                          |                                 |
| Really enjoy the coffee and Conversation after. Great for our mental health. |                                 |

I really enjoy this program. I hope it continues in the fall.

I enjoy this program and it keeps me moving & being more flexible. Thanks to FCSS for supporting this worthwhile program. I appreciate Dawson taking over.

I am retired. The Balance program keeps me moving and mobile! That is very important to me!

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#### HIGHLIGHTS:

Through the Home Support program, a Valleyview resident was able to attend a medical appointment in Grande Prairie when other transportation options were unavailable. The client is no longer able to drive, and her son lives several hours away. On the day of the appointment, the neighbours who typically assist her were unable to provide transportation.

The Home Support team arranged transportation, ensuring the client could attend her appointment and access the care she required. The client expressed sincere appreciation for the service, noting how valuable it was to have support available when all other options had been exhausted. This assistance helped reduce barriers to accessing healthcare and enabled the client to remain connected to essential services within the community.

## MONTHLY REPORT

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MONTH: September      YEAR: 2026      LOCATION: Valleyview

SUBMITTED BY: Support Coordinator

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### ACTIVITIES:

During the month of June, July, and August the Support Coordinator assisted in the Community Resource Centre with employment resources, income support, referrals, seniors benefits and various other community services that are accounted for on the Community Resource Coordinator's report. This enhances access to social supports and helps to prevent homelessness, provides supports and referrals for mental health and addictions, and builds resilience.

Another role for the Support Coordinator is a Commissioner for Oaths in and for Alberta that administers oaths, takes and receives affidavits, affirmations and declarations. In June, July, and August there were 11 commissions that are accounted for on the Community Resource Coordinator's report.

The Support Coordinator assists with the Home Support program when required, including meal delivery, invoicing, time sheets, and participating in staff meetings.

As well, the Support Coordinator is a member of the Joint Health and Safety Committee attending meetings, updating information, and participating in quarterly building inspections. This Committee is an active advisory body to stimulate and raise awareness for health and safety issues in the workplace by recognizing and identifying risks and safety concerns. On June 15<sup>th</sup> emergency response drills were practiced in the case of fire or an unarmed aggressive client enters the Family Community Support Services building. The safety board has been updated to the most current information available.

Once a month the Support Coordinator partners with Red Willow Lodge to facilitate Death Café. Death Café is a safe, confidential space for people to discuss death and dying openly. These discussions foster a more open and supportive community, reducing the fear and stigma surrounding death, and improves emotional well-being for both residents and staff. There were 9 participants at the Red Willow Lodge participating in Death Café. The program continues and outcomes will be shared when completed.

On June 10<sup>th</sup> the Support Coordinator attended a webinar, "Fostering Mental Toughness as a Team". Tools were given to strengthen emotional regulation and mental endurance, strategies to build mentally strong environments with safety and trust, and approaches to navigate adversity with focus compassion, and accountability.

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**HIGHLIGHTS:** A highlight for the Support Coordinator was assisting a young client obtain their first job. The barriers included no identification, social insurance number, resume, experience, or moral support. The client utilized the Community Resource Centre to complete the necessary forms to obtain identification and a social insurance number. Assistance was given to learn the skills needed to complete a resume and build confidence. With help and perseverance, the client was able to overcome these obstacles and has obtained full-time employment.



## MONTHLY REPORT

MONTH: September YEAR: 2026 LOCATION: Valleyview

TITLE: Youth Coordinator

Home Alone Safely was facilitated at Harry Gray Elementary School and St. Stephens Catholic School to grade 4 students in June. Home Alone is an all-day course, preparing them to be home alone for short periods. This program also provides them with information on online safety, healthy and safe food handling, how to handle an emergency, and basic first aid.

The Empathy and Play Program concluded at the Greenview Regional Multiplex on June 11. The Green View FCSS youth coordinator had partnered with the Greenview Regional Multiplex and Youth Development and Family Support Coordinator for the Town of Whitecourt to host an Empathy and Play with Wiggle Worms program. This is a parented program for children ages 0-5. The role of Green View FCSS is to promote empathy through story and activities with the children and parents. The Family Support Coordinator provides parenting resources and provides play opportunities for the families. This program supports the Provincial Prevention Priority of developing and maintaining healthy relationships and to develop and strengthen skills that build resilience. The program ran for four Thursdays between May and June and had 11 MD of Greenview participants and 19 Valleyview participants. Due to the drop-in format of this program surveys were not provided.

The Youth Coordinator and Green View Family and Community Support Services Manager met with the principals of Oscar Adolphson Primary School, Harry Gray Elementary School, Hillside Jr/Sr High School and St. Stephens Catholic schools to discuss upcoming programming.

### OUTCOMES:

|                                                                                                                                                                                                                                        |                                                                                                             |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------|
| PROGRAM NAME: Home Alone                                                                                                                                                                                                               |                                                                                                             |
| 18 – Valleyview<br>49 - MD of Greenview<br>11 – Sturgeon Lake Cree Nation                                                                                                                                                              |                                                                                                             |
| As a result of this program, I know more about how to safely stay home alone.                                                                                                                                                          | 79% of students surveyed know more about how to stay home alone safely after taking the Home Alone Program. |
| I feel better about my ability to handle emergencies after taking Home Alone.                                                                                                                                                          | 90% of students surveyed feel better about their ability to handle emergencies after taking Home Alone.     |
| PARTICIPANT QUOTES:<br>"It was a great program, and I learned a lot of new things to be safe when I'm home alone."<br>"I love this very much!"<br>"I think it was really fun and I loved it!"<br>"You are great at explaining things!" |                                                                                                             |

## MONTHLY REPORT

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MONTH: September      YEAR: 2026      LOCATION: Grande Cache

SUBMITTED BY: Community Resource Centre Coordinator

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A total of 802 individuals utilized Community Resource Center services in June, July, and August. Income Support, general internal and external program/service inquiries, and forms assistance were the top three reasons for access.

As of July 1, 2026, changes were implemented to Alberta Seniors Benefit, lowering the income threshold for single seniors from \$34,770 to \$32,690; and for senior couples from \$69,540 to \$65,380. Additionally, funding for Special Needs Assistance for Seniors, which helps seniors pay for health supports (i.e.: Continuous Positive Airway Pressure (CPAP) machines and supplies, diabetes supplies, etc.), personal supports (i.e.: bed bug treatment, home cleanup, yard maintenance, medical trips, etc.), and appliances and furniture, also lowered the income threshold for assistance. Some seniors who had previously qualified for these benefits prior to these changes, are no longer receiving these benefits.

July 1, 2026, also saw changes to the Assured Income for the Severely Handicapped (AISH) program to include Alberta Disability Assistance Program (ADAP). All AISH clients received letters from the Government of Alberta in April and May stating if they would be transitioning to the new ADAP program or remaining on AISH. AISH continues to “provide financial and health benefits to eligible adult Albertans with severe disabilities that permanently prevent employment”, while ADAP “provides financial, health and employment supports to eligible adult Albertans with a severe disability that substantially impedes employment continuously or episodically.”

Between July and August, the Community Resource Centre Coordinator updated all FCSS promotional materials to follow guidelines set by FCSSAA. According to these guidelines, all promotional materials must state what FCSS Prevention Strategies the program(s) would fall under. These were added to all posters and social media posts.

The Alberta Energy Rebate became available to Albertans over the age of 18, on July 1, 2026. To be eligible, all Albertans over the age of 18 must:

- Be an Alberta Resident
- Have filed 2025 tax return
- Have a total household income of \$225,000 or less.

Individuals receiving AISH, ADAP, Income Support, or Alberta Seniors Benefit were to receive these benefits automatically. Anybody else who wished to receive the rebate, was required to have an active and verified Alberta.ca account, email address, and use online banking. Payments would be deposited via Interac verified direct deposit or e-transfer. Of the thirty individuals who came to or called the Community Resource Centre with questions about the rebate, only four proceeded with the application process, while the others stated that they did not feel it was worth the effort, that the process was too complicated for them, or they did not feel comfortable providing the required information.

| Year End Report                                                                                                                                                                                                                                                 | JAN        | FEB        | MAR        | APR        | MAY        | JUNE       | JULY       | AUG        | SEPT     | OCT      | NOV      | DEC      | TOTAL       |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|------------|------------|------------|------------|------------|------------|------------|----------|----------|----------|----------|-------------|
| Hamlet                                                                                                                                                                                                                                                          | 195        | 156        | 199        | 204        | 170        | 157        | 238        | 142        |          |          |          |          | 1461        |
| Cooperatives/ Enterprises                                                                                                                                                                                                                                       | 29         | 40         | 178        | 79         | 72         | 63         | 140        | 21         |          |          |          |          | 622         |
| Other                                                                                                                                                                                                                                                           | 0          | 12         | 39         | 19         | 21         | 19         | 13         | 9          |          |          |          |          | 132         |
| <b>Total Client Visits</b>                                                                                                                                                                                                                                      | <b>224</b> | <b>208</b> | <b>416</b> | <b>302</b> | <b>263</b> | <b>239</b> | <b>391</b> | <b>172</b> | <b>0</b> | <b>0</b> | <b>0</b> | <b>0</b> | <b>2215</b> |
| New Clients                                                                                                                                                                                                                                                     | -          | 54         | 99         | 71         | 68         | 36         | 103        | 24         |          |          |          |          | 455         |
| Returning                                                                                                                                                                                                                                                       | -          | 154        | 317        | 231        | 195        | 203        | 288        | 148        |          |          |          |          | 1536        |
| <b>System Navigation</b>                                                                                                                                                                                                                                        | <b>8</b>   | <b>7</b>   | <b>7</b>   | <b>3</b>   | <b>9</b>   | <b>0</b>   | <b>3</b>   | <b>2</b>   |          |          |          |          | <b>39</b>   |
| <b>Referrals</b>                                                                                                                                                                                                                                                | <b>8</b>   | <b>13</b>  | <b>20</b>  | <b>16</b>  | <b>34</b>  | <b>26</b>  | <b>50</b>  | <b>21</b>  |          |          |          |          | <b>188</b>  |
| Alberta Adult/Child Health Benefits                                                                                                                                                                                                                             | 0          | 0          | 1          | 2          | 1          | 0          | 0          | 0          |          |          |          |          | 4           |
| Alberta Disability Assistance Program (ADAP)                                                                                                                                                                                                                    | 0          | 0          | 0          | 0          | 0          | 3          | 8          | 1          |          |          |          |          | 12          |
| Alberta Health Care/ Health Unit                                                                                                                                                                                                                                | 0          | 0          | 0          | 0          | 2          | 3          | 2          | 0          |          |          |          |          | 7           |
| Alberta Income Support/ AB Supports                                                                                                                                                                                                                             | 4          | 4          | 1          | 4          | 10         | 4          | 15         | 15         |          |          |          |          | 57          |
| Alberta Seniors/Special Needs Assistance for Seniors/SHARP                                                                                                                                                                                                      | 14         | 10         | 9          | 11         | 10         | 11         | 11         | 4          |          |          |          |          | 80          |
| Assured Income for the Severely Handicapped (AISH)                                                                                                                                                                                                              | 4          | 2          | 8          | 3          | 13         | 6          | 11         | 10         |          |          |          |          | 57          |
| Canada Child Benefit                                                                                                                                                                                                                                            | 0          | 0          | 1          | 1          | 0          | 1          | 0          | 0          |          |          |          |          | 3           |
| Canada Dental Care Plan                                                                                                                                                                                                                                         | 0          | 0          | 0          | 0          | 4          | 7          | 1          | 1          |          |          |          |          | 13          |
| Canada Disability Benefit                                                                                                                                                                                                                                       | 4          | 5          | 0          | 2          | 4          | 1          | 0          | 0          |          |          |          |          | 16          |
| Canada Revenue Agency                                                                                                                                                                                                                                           | 0          | 0          | 2          | 1          | 12         | 7          | 7          | 5          |          |          |          |          | 34          |
| Childcare Subsidy                                                                                                                                                                                                                                               | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          |          |          |          |          | 0           |
| Children & Family Services                                                                                                                                                                                                                                      | 0          | 0          | 0          | 0          | 0          | 8          | 0          | 0          |          |          |          |          | 8           |
| Commissioner for Oaths                                                                                                                                                                                                                                          | 14         | 13         | 15         | 20         | 33         | 8          | 18         | 15         |          |          |          |          | 136         |
| CPP/CPP-D                                                                                                                                                                                                                                                       | 0          | 0          | 6          | 1          | 1          | 2          | 5          | 7          |          |          |          |          | 22          |
| CVITP                                                                                                                                                                                                                                                           | 5          | 41         | 174        | 69         | 54         | 12         | 13         | 6          |          |          |          |          | 374         |
| Disability Tax Credit                                                                                                                                                                                                                                           | 3          | 2          | 6          | 3          | 4          | 5          | 3          | 4          |          |          |          |          | 30          |
| Education                                                                                                                                                                                                                                                       | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          |          |          |          |          | 0           |
| Employment                                                                                                                                                                                                                                                      | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          |          |          |          |          | 0           |
| Family Resource Network                                                                                                                                                                                                                                         | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          |          |          |          |          | 0           |
| Food Bank                                                                                                                                                                                                                                                       | 0          | 0          | 1          | 3          | 0          | 0          | 2          | 0          |          |          |          |          | 6           |
| General Questions/Inquiries (Including FCSS programs)                                                                                                                                                                                                           | 158        | 124        | 162        | 132        | 109        | 110        | 236        | 81         |          |          |          |          | 1112        |
| Housing/Evergreen Foundation                                                                                                                                                                                                                                    | 0          | 0          | 0          | 2          | 0          | 3          | 2          | 4          |          |          |          |          | 11          |
| Mental Health/ Addictions                                                                                                                                                                                                                                       | 0          | 0          | 1          | 0          | 2          | 1          | 1          | 0          |          |          |          |          | 5           |
| Old Age Security/Guaranteed Income Supplement                                                                                                                                                                                                                   | 0          | 0          | 3          | 4          | 7          | 7          | 3          | 2          |          |          |          |          | 26          |
| Service Canada (including EI, CDCP, SIN, My Service Canada, etc)                                                                                                                                                                                                | 0          | 0          | 6          | 3          | 5          | 6          | 7          | 2          |          |          |          |          | 29          |
| Technology Assistance                                                                                                                                                                                                                                           | 2          | 0          | 3          | 8          | 16         | 10         | 7          | 6          |          |          |          |          | 52          |
| WCB                                                                                                                                                                                                                                                             | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          |          |          |          |          | 0           |
| *System Navigation assists individuals in accessing various services or supports. These engagements usually involve one-time interactions or a brief series of contacts.                                                                                        |            |            |            |            |            |            |            |            |          |          |          |          |             |
| **Referrals are services where staff connect individuals or families with other services. Referrals involve actively bridging to another service by providing targeted resources, supporting an individual in booking an appointment or doing a "warm handoff". |            |            |            |            |            |            |            |            |          |          |          |          |             |

## HIGHLIGHTS:

Between June and July, a community member came to the Community Resource Centre (CRC) as they wanted to access Alberta Income Supports. Due to many life circumstances, this individual did not have any of the information needed to apply for Income Support through the online portal, including identification, a bank account or an email address. The CRC Coordinator assisted this individual in creating an email address and reaching out to income support to arrange a phone intake at the CRC. The client has since returned to the CRC, having been able to obtain a new Alberta Identification Card, and opened a bank account. While they have not started receiving Income Support, they have been talking with an Income Support worker and are working toward a positive change in their life.

## MONTHLY REPORT

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MONTH: September      YEAR: 2026      LOCATION: Grande Cache

SUBMITTED BY: Adult Coordinator

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The Home Support Program in Grande Cache currently has 42 clients; 7 in the Cooperatives and Enterprises, and 35 in the Hamlet of Grande Cache. There were no new clients who enrolled and there was one client who ceased service. There was 1 new client who enrolled, 1 client who re-enrolled, and 1 client who ceased services in August.

Monthly reporting for the Healthy Aging Alberta Provincially Assisted Transportation Program was submitted for June and July. Throughout those month, 10 new individuals accessed transportation contributing to a total of 29 unique individuals. A total of 284 transportation requests were fulfilled, including 276 within the municipality and 8 to other communities. Of these, 261 were for non-medical transportation, such as the Wheels for Meals program, and 23 were for medical transportation, including transportation to medical appointments. There was 1 unique rider under the age of 55 with mobility challenges during this reporting period, and there were 20 individuals that required mobility aids, such as walkers. The Adult Coordinator attended a Focus Group and a Community of Practice for the Healthy Aging Alberta's Transportation Program, the meetings provide opportunity to discuss aspects of the grant that were going well, areas of improvement, a chance to discuss service delivery with other organizations, and impact of the grant on local residents.

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### HIGHLIGHTS:

During the summer months, the Adult Coordinator and a Home Support Worker assisted an individual that was living independently, however they were having issues maintaining a clean household due to personal stressors. Working with this client, there was the opportunity to help the individual achieve independence and continue to have their independence in their home. The last two visits, the client was already cleaning and had continued the cleanliness throughout the week, this was a huge turning point for the client and their mental health.

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## MONTHLY REPORT

MONTH: September      YEAR: 2026      LOCATION: Grande Cache

SUBMITTED BY: Outreach Coordinator

### LAST MONTH'S ACTIVITIES:

This monthly report represents June, July and August 2026.

During Seniors Week in June Whispering Pines Seniors Lodge requested a Green View Family and Community Support Services overview presentation for their residents. 12 residents attended and learned more about FCSS services and participated in a mindfulness activity titled Brain Smoothies.

The Outreach Coordinator facilitated a successful Just in Case workshop in early June with nine in attendance and an additional one on one request in August. This workshop is designed as a hands-on workshop, for individuals to organize, prepare and store essential documents for unexpected emergencies all while strengthening one's skills and building resiliency. Outcomes from the workshop can be found in the Outcomes section of this report.

Transportation during the summer months showed a slight decline in requests. This service reduces barriers for clients and allows individuals from the community to attend their regular medical appointments, to have access to essential services, and meet their needs. This direct service also provides the option for medication to be delivered to clients, if requested. In total there were 33 requests; 19 from residents residing in the Hamlet and 14 from residents of either a Cooperative or Enterprise.

Wheels for Meals is a partnership with Whispering Pines Lodge. The Lodge prepares the meals and handles the administrative side of the service, FCSS delivers the meals. 52 meals were delivered to individuals in the Hamlet.

Older Adult Information Day will take place on October 1, 9:00 am – 3:00 pm at the FCSS Community Resource Center. This event is free and includes lunch. Sessions will include estate planning, online scams, and seniors benefits.

Conversation Cafes for older adults will be facilitated at the FCSS Community Resource Center; September 23, 30 and October 7, 15 9:00 am – 10:00 am. Each week features a different topic for discussion based off the interest of the participants. For example, the impact of ageism or social isolation.

### OUTCOMES:

|                                                                                                     |                                              |
|-----------------------------------------------------------------------------------------------------|----------------------------------------------|
| PROGRAM NAME: Just In Case Workshop                                                                 |                                              |
| Overall, I am satisfied with this program                                                           | Strongly agree – 100%                        |
| Overall, I found this program easy to access                                                        | Somewhat agree – 22%<br>Strongly agree – 78% |
| As a result of the Just in Case Workshop, I know more about planning ahead in case of an emergency. | Strongly agree – 100%                        |
| PARTICIPANT QUOTES                                                                                  |                                              |

*-Great Information and great books*

*-Very helpful*

*-Awesome course, great pacing. I had no idea I had so much to prepare for. Facilitator made me feel very ok asking for help and resources.*

## MONTHLY REPORT

MONTH: September      YEAR: 2026      LOCATION: Grande Cache

SUBMITTED BY: Youth Coordinator

The following programs took place over the summer.

The Babysitting Course prepares youth ages 10 and up to provide safe, responsible, and enjoyable babysitting services to families in the community. In July, the Youth Coordinator facilitated a three-day course from 1:00–4:00 p.m. A total of 12 youth participated, successfully completed the course, and received their babysitting certification. This program provides youth with valuable employment-related skills while helping build confidence, responsibility, and leadership.

Home Alone is a program designed for youth ages 8–10 that focuses on home safety and preparing children to be left home alone for short periods of time. The program also provides education around online safety, responsible internet use, and being a positive cyber citizen. In July, the Youth Coordinator facilitated a three-day Home Alone course, running from 1:00–3:00 p.m. A total of 9 youth successfully completed the course, gaining important safety and independence skills.

Miyo Wichihitowin featured Pow Wow dancing, with experienced youth dancers mentoring younger participants under the guidance of the Youth Coordinator. The program took place July 13 -16 1:30 pm – 3:30 pm with 13 youth attending. Participants expressed an increased appreciation and understanding of Indigenous culture and traditions within the Grande Cache community. The program is open to Indigenous and non-Indigenous children and youth to create connections and fosters an inclusive community where all cultures are respected for their uniqueness.

The Youth Coordinator also continued to strengthen community partnerships by working with the Grande Cache Tourism Centre as a guest facilitator for their *Cooking in the Wild* program. This program teaches youth basic food preparation and outdoor cooking skills that can be used as important life skills while spending time in the wilderness. As part of this partnership, the Youth Coordinator facilitated Miyo Wichihitowin teachings and Bannock making, providing youth with an opportunity to connect cultural teachings with practical outdoor skills. In addition to these programs, the Youth Coordinator partnered with the Grande Cache Recreation Centre Programs Coordinator to support the annual Outdoor Survival Camp. This collaboration provided an opportunity to engage youth in hands-on outdoor learning, safety, teamwork, and practical survival skills while strengthening partnerships between community organizations.

In late September, early October the Youth Coordinator will connect with principals of Grande Yellowhead Public School Division and Northlands School Division. The following programs have been requested with start dates to be determined; Miyo Wichihitowin (grade 4 Sheldon Coates Elementary), Girls Group (grades 9 – 12 Grande Cache Community High School), WiseGuyz (grade 9 Grande Cache Community High School), and WiseGuyz Alumni (grades 9-11 Grande Cache Community High School). More details will be provided in the next monthly report.

## OUTCOMES:

|                                                                                      |                                                                                                    |
|--------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------|
| PROGRAM NAME: Home Alone                                                             |                                                                                                    |
| <i>Overall, I am satisfied with the program</i>                                      | <i>Out of 9 youth 2 Agree<br/>Out of 9 youth 5 Strongly Agree<br/>Out of 9 youth 2 are neutral</i> |
| <i>As a result of this program, I know more about how to safely stay home alone.</i> | <i>Out of 9 youth 2 Agree<br/>Out of 9 youth 5 Strongly Agree<br/>Out of 9 youth 2 are neutral</i> |
| <i>I feel better about my ability to handle emergencies after taking Home alone</i>  | <i>Out of 9 youth 2 Agree<br/>Out of 9 youth 5 Strongly Agree<br/>Out of 9 youth 2 are neutral</i> |

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|-----------------------------------------------------------------------------------------------|----------------------------------------------------------------------|
| PROGRAM NAME: Miyo Wichihitowin                                                               |                                                                      |
| <i>Overall, I am satisfied with the program</i>                                               | <i>Out of 13 youth 13 Strongly Agree</i>                             |
| <i>This program helped me feel more connected to my community.</i>                            | <i>Out of 13 youth 2 Agree<br/>Out of 13 youth 11 Strongly Agree</i> |
| <i>As a result of this program, I have better access to culturally appropriate resources.</i> | <i>Out of 13 youth 1 Agree<br/>Out of 13 youth 12 Strongly Agree</i> |

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|---------------------------------------------------------------|------------------------------------------|
| PROGRAM NAME: Babysitting Course                              |                                          |
| <i>Overall, I am satisfied with the program</i>               | <i>Out of 11 youth 11 Strongly Agree</i> |
| <i>I know some healthy strategies to manage stress</i>        | <i>Out of 11 youth 11 Strongly Agree</i> |
| <i>I know about emergency steps to take while babysitting</i> | <i>Out of 11 youth 11 Strongly Agree</i> |

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## HIGHLIGHTS:

When doing the surveys with the girl's group at the year end get together, they shared that having this Girls Group on Mondays made the girl's week so much better to start off school and made it easier and more enjoyable to start off the week. They also shared that this group made them feel so safe and comfortable to be themselves and share their thoughts and not be judged.

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