



REGULAR BOARD MEETING AGENDA

Monday May 11, 2026

9:30 am

Meeting Room
Green View FCSS Building

#1	CALL TO ORDER		
#2	ADOPTION OF AGENDA		
#3	MINUTES	3.1 Regular Green View Family and Community Support Services Meeting minutes held March 30, 2026 to be adopted.	1
		3.2 Business Arising from the Minutes	
#4	DELEGATION	4.1 Peace Wapiti School Division	4
#5	OLD BUSINESS	5.0	
#6	NEW BUSINESS	6.1 FCSS Manager Report	6
#7	MEMBER REPORTS	7.1 Chair/Member Reports	
#8	CORRESPONDENCE	8.0	
#9	CLOSED SESSION	9.0	
#10	ADJOURNMENT	10.0	

Minutes of a
REGULAR BOARD MEETING
GREEN VIEW FAMILY AND COMMUNITY SUPPORT SERVICES
Green View Family and Community Support Services Building
Valleyview, Alberta, on Monday, March 30, 2026

1: Chair Perron called the meeting to order at 9:36 am.
CALL TO ORDER

PRESENT
Chair, Member at Large, Greenview Roxanne Perron
Board Member, Member at Large, Greenview Tammy Day
Board Member, Member at Large, Greenview Gwen Villebrun
Board Member, Greenview Councillor Christine Schlieff
Board Member, Member at Large, Town of Valleyview Kristine Gavin
Board Member, Greenview Councillor Dave Berry

ATTENDING
FCSS Manager Lisa Gable
Recording Secretary Corinne D’Onofrio

ABSENT Board Member, Town of Valleyview Councillor Ken Hoedl

#2 **2.1 GREEN VIEW FCSS AGENDA**
AGENDA **MOTION: 26.03.06** Moved by: BOARD MEMBER, TAMMY DAY
That the March 30, 2026 agenda be adopted as presented.

CARRIED

#3.1 **3.1 GREEN VIEW FCSS REGULAR BOARD MEETING MINUTES**
REGULAR **MOTION: 26.03.07** Moved by: BOARD MEMBER, KRISTINE GAVIN
MEETING That the Minutes of the Regular Green View FCSS Board Meeting held on Monday,
MINUTES February 09, 2026 be adopted as presented.

CARRIED

#3.2 BUSINESS
ARISING FROM **3.2 BUSINESS ARISING FROM THE MINUTES**
MINUTES

Board Member Berry entered the Board Room at 9:45 am.
Chair Perron called the meeting to recess at 10:50 am.
Chair Perron reconvened the meeting at 11:00 am.

#4 DELEGATION 4.0 DELEGATION

#5 OLD BUSINESS 5.0 OLD BUSINESS

#6 NEW BUSINESS 6.1 FCSS MANAGER REPORT

MOTION: 26.03.08 Moved by: BOARD MEMBER, CHRISTINE SCHLIEF
That the Green View FCSS Board accept the March Manager's report as presented for information.

CARRIED

Board Member Berry exited the meeting at 11:32 am.

**#7 CHAIR/
MEMBER
REPORTS**

7.1 CHAIR/MEMBER REPORTS

BOARD MEMBER GWEN VILLEBRUN

- No report at this time.

BOARD MEMBER DAY

- No report at this time

BOARD MEMBER SCHLIEF

- Reported attending a PACE meeting and discussed funding cutbacks they experienced
- Attended a mental health course that the Economic Developers held

BOARD MEMBER GAVIN

- No report at this time

CHAIR PERRON

- Spoke about the benefit of Interagency meetings and members of different agencies, such as the Food Bank, attending

#8 CORRESPONDENCE 8.0 CORRESPONDENCE

#9 CLOSED
SESSION

9.0 CLOSED SESSION

#10
ADJOURNMENT

10.0 ADJOURNMENT

MOTION: 26.03.09 Moved by: BOARD MEMBER, GWEN VILLEBRUN
That this meeting adjourns at 12:49 pm.

CARRIED

F.C.S.S. MANAGER

F.C.S.S. CHAIR

UNADOPTED

REQUEST FOR DECISION

SUBJECT: **Delegation-Peace Wapiti School Division**
SUBMISSION TO: GREEN VIEW FAMILY AND COMMUNITY SUPPORT SERVICES BOARD REVIEWED AND APPROVED FOR SUBMISSION
MEETING DATE: May 11, 2026 GM: MANAGER: LDG
DEPARTMENT: GREEN VIEW FAMILY AND COMMUNITY SUPPORT SERVICES PRESENTER: LDG

RELEVANT LEGISLATION:
Green View FCSS Policy: N/A

RECOMMENDED ACTION:
MOTION: That Green View Family and Community Support Services Board accept the presentation from the Peace Wapiti School Division, for information.

BACKGROUND/PROPOSAL:
Green View FCSS has provided \$45,000.00 annually to Peace Wapiti School Division to fund a Family School Liaison Program in both Ridgevalley School and Penson School in Grovedale. This agreement ensures preventive supports are provided to youth in all areas of the municipality, (as the focus of the two Youth Coordinators employed through Green View FCSS concentrate their time in Valleyview and Grande Cache Schools). A formal agreement was signed with the Peace Wapiti School Division in 2017 and has been included as an attachment.

BENEFITS OF THE RECOMMENDED ACTION:
1. The benefit of accepting the presentation is to update the Board on the Family School Liaison Program at Peace Wapiti School Division.

DISADVANTAGES OF THE RECOMMENDED ACTION:
1. There are no perceived disadvantages to accepting the presentation.

ALTERNATIVES CONSIDERED:
Alternative #1: The Green View Family and Community Support Services Board may choose not to accept the presentation for information. This alternative is not recommended for if the Board is aware of what services are being delivered and how the funds are being utilized; the Board will be well informed and better able to make funding decisions in the future.

FINANCIAL IMPLICATION:**Direct Costs: N/A****Ongoing / Future Costs: N/A**

STAFFING IMPLICATION: N/A

PUBLIC ENGAGEMENT LEVEL:

Greenview has adopted the IAP2 Framework for public consultation.

INCREASING LEVEL OF PUBLIC IMPACT

Inform

PUBLIC PARTICIPATION GOAL

Inform - To provide the public with balanced and objective information to assist them in understanding the problem, alternatives, opportunities and/or solutions.

PROMISE TO THE PUBLICInform - We will keep you informed.

FOLLOW UP ACTIONS: N/A

ATTACHMENT(S): N/A

REQUEST FOR DECISION

SUBJECT: **Managers' Report**

SUBMISSION TO: GREEN VIEW FAMILY AND COMMUNITY SUPPORT SERVICES BOARD
REVIEWED AND APPROVED FOR SUBMISSION

MEETING DATE: May 11, 2026
GM: MANAGER: LDG

DEPARTMENT: GREEN VIEW FAMILY AND COMMUNITY SUPPORT SERVICES
PRESENTER: LDG

RELEVANT LEGISLATION:
Green View FCSS Policy– N/A

RECOMMENDED ACTION:
MOTION: That Green View Family and Community Support Services Board accept the May 2026 Managers report as presented for information.

BACKGROUND/PROPOSAL:
Monthly Managers reports are provided to the Board for information.

BENEFITS OF THE RECOMMENDED ACTION:
The benefit of accepting the report is to update the Board on services provide by the Manager.

DISADVANTAGES OF THE RECOMMENDED ACTION:
There are no perceived disadvantages to accepting the report.

ALTERNATIVES CONSIDERED:
N/A

FINANCIAL IMPLICATION: N/A

STAFFING IMPLICATION: N/A

PUBLIC ENGAGEMENT LEVEL:

Greenview has adopted the IAP2 Framework for public consultation.

INCREASING LEVEL OF PUBLIC IMPACT

Inform

PUBLIC PARTICIPATION GOAL

Inform

PROMISE TO THE PUBLIC

Inform

FOLLOW UP ACTIONS:

N/A

ATTACHMENT(S):

- May Managers report



MONTHLY REPORT

MONTH: May

YEAR: 2026

SUBMITTED TO: Lisa Gable

TITLE: Manager

SUBMITTED BY: Lisa Gable

LAST MONTH'S ACTIVITIES:

The Center for Trauma Informed Practices Conference on April 16 and 17 provided information about trends increasing risk of mass causality incidents in communities and reviewed the Violent Threat Risk Assessment (VTRA) protocol. When first developed VTRA was intended for use in school environments, however it is now being utilized in communities for assessment of adults that pose significant risk. Messaging was clear; for a protocol to be effective cross-sectorial representation during an assessment is critical to preventing violence. You must have representation from all sources that have interacted with an individual to conduct an accurate assessment, provide support and prevent violence. For example, FCSS, Child Services, RCMP, mental health and so on.

At the time of this report the Community Volunteer Income Tax Program has processed over 700 tax returns bringing 6.9 million dollars back into Greenview. Canada Revenue Agency provides the software, training and support to organizations so low-income individuals can file their tax return ensuring they receive essential government benefits like Canada Pension, Old Age Security, and Canada Groceries and Essentials benefit.

Interagency meetings, hosted by FCSS, at the Community Resource Centers in Grande Cache and Valleyview continue to be well attended. The meetings are held monthly in Grande Cache and quarterly in Valleyview. An average of 14 agencies and organizations connect during the meetings, in person and virtually. Examples of agencies that attend include but are not limited to; Child Services, Service Canada, Alberta Supports, and representatives from school divisions. The purpose of the meetings is to share resources and raise awareness of various agency programs, discuss services available in communities and reduce duplication of services.

The annual Volunteer Appreciation Dinners took place in Valleyview (April 21), Grovedale (April 22), and Grande Cache (April 23). A total of 300 people attended the dinners to honor the youth, groups, and individuals that volunteer throughout Greenview.

The Green View FCSS grant portal will be live as of May 1, applications will be accepted May 1 – August 31 each year. The Board reviews grant applications in September and funding may be awarded to organizations providing preventive programs that address one or more provincial priority and benefit residents of Greenview.

The annual Provincial report, due April 30, has been completed. The funding agreement between the Province and Greenview reports the following; financial statements, participant demographics, program outcomes and volunteer metrics.

The Northwest Spring Regional will take place on June 11 and 12 in Clairmont. Leadership capacity building, program sharing, and provincial updates are on the agenda. This year registration fees will not be charged.

The FCSS Board participated in a Prevention of Elder Abuse Workshop on March 30. This workshop defined elder abuse, taught the warning signs, and provided resources.

The Home Support program continues to help older adults to age in place with a total of 78 clients, 51 Greenview residents and 27 Town of Valleyview residents. The program has been described by clients as a "lifeline", the program enables clients to remain independent and age with dignity in their own home rather than moving into institutional care.

Two other programs supporting healthy aging are the Balance program and Healthy Aging Alberta Transportation grant. Balance brings together a certified instructor with older adults to teach age appropriate muscle strengthening, reducing risk of fall and injury and decreases isolation, improving mental well-being. The program will run once a week April to June at the Community Resource Center in Valleyview with 19 registered participants. Transportation being provided includes taking clients to medical appointments, delivery of medication, and Wheels for Meals.

Wheels for Meals is a partnership with Red Willow Lodge in Valleyview and Whispering Pines Lodge in Grande Cache. The lodges prepare the meals, schedules delivery, and processing payment and we deliver the meals. Currently an average of 12 meals a week are delivered.

A pilot project is underway in Grande Cache entitled Parents as Partners in Prevention designed to enhance healthy development of children and youth. Approximately 40 to 50 parents will participate in small focus groups to determine areas of concern for parents. For example, adolescent dating violence, online violent extremism, normalization of substance use, and bullying. Information gathered will be used to determine learning opportunities for parents and youth in the Grande Cache area. Foundational learning takes place in the home environment and this project will provide parents with up to date accurate information to help them during their parenting journey. Focus groups will be conducted in April and June.

An application was submitted to the RCMP Family and Violence Initiative Fund for the amount of \$8700.00. Applications to the fund must be supported by local RCMP detachments and be used between July 2026 to June 2027, support was provided by Sgt. Viergutz of the Grande Cache detachment. Monies from the grant will be used to bring training and presentations for parents and cover food expenses for the Interpersonal Relationships program (boys group and girls group) taking place at the Grande Cache Community High School. Response to the application will be received in June of this year.

The groups mentioned above were requested by school administration after seeing the positive results in students that attended the WiseGuyz program. Each group is open to students grades 9 to 12, the girls meet on Mondays and the boys meet on Thursdays each week at lunchtime during the school year. Conversations, learnings, and skill building take on subjects like online safety, consent, violence prevention, and communication. Currently there is a total of 15 students attending regularly.

Green View FCSS has been approved by the Government of Alberta to teach sexual health programs in schools. The approval process required administration to demonstrate FCSS ability to maintain fidelity to government approved programs, detail developmentally appropriate practices used during teaching, show level of sexual health knowledge, and confirm only government approved content will be used in classrooms. Upon school request, Youth Coordinators can continue delivering Primary Care Alberta Teaching Sexual Health grades 4 to 12, WiseGuyz grade 9-12, and Relationship and Sexual Health Education grades 7 to 12. Approval is valid from April 23 2026 to April 23 2029.

OUTCOMES:

All outcomes can be found in the coordinators reports that follow as part of this report.

HIGHLIGHTS:

This will be the last Green View FCSS Board meeting with the current manager. The new manager will be announced shortly!

UPCOMING:

The Northwest Spring Regional will be held in Clairmont June 11,12.



MONTHLY REPORT

MONTH: May YEAR: 2026 LOCATION: Grande Cache

SUBMITTED TO: Amber Hennig

TITLE: Community Resource Centre Coordinator SUBMITTED BY: Crystel Redknap

LAST MONTH'S ACTIVITIES:

192 individuals interacted with the Community Resource Centre (CRC) in April. Daily the CRC fields inquiries about FCSS services and programs, provides referrals to external agencies like Child Services or Native Counselling Services, and assists individuals navigate government assistance programs.

The Community Volunteer Income Tax Program continued filing tax returns through April. During the month, 188 were filed, totalling over \$1,455,000, bringing the total for the current filing year up to 704 returns and over \$6,943,000 back to the communities. The official tax filing season ends on April 30th, 2026; however Green View FCSS will continue to provide free income tax filing for anybody who may need it throughout 2026.

While filing taxes, it was noted that some low-income seniors were not receiving all the benefits that they may be eligible for, including Old Age Security, Guaranteed Income Supplement and Alberta Seniors Benefits. On the returns that this was noted, the clients were informed that they can apply for these benefits and were assisted with the appropriate applications.

Commissioner for Oaths services are offered through the CRC, free of charge for community members. The documents that are most often commissioned are Dowers of Consent (for those selling homes), affidavits for court related documents, and Consent to Travel letters for minors.

Year End Report	JAN	FEB	MAR	APR	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	TOTAL
Hamlet	195	156	199	196								746
Cooperatives/ Enterprises	29	40	178	33								280
Other	0	12	39	13								64
Total Client Visits	224	208	416	242	0	0	0	0	0	0	0	1090
New Clients	-	54	99	61								214
Returning	-	154	317	181								652
System Navigation	8	7	7	3								25
Referrals	8	13	20	16								57
Alberta Adult/Child Health Benefits	0	0	1	2								3
Alberta Health Care/ Health Unit	0	0	0	0								0
Alberta Income Support/ AB Supports	4	4	1	4								13
Alberta Seniors/Special Needs Assistance for Seniors/SHARP	14	10	9	11								44
Assured Income for the Severely Handicapped (AISH)	4	2	8	3								17
Canada Child Benefit	0	0	1	1								2
Canada Disability Benefit	4	5	0	2								11
Canada Revenue Agency	0	0	2	1								3
Childcare Subsidy	0	0	0	0								0
Children & Family Services	0	0	0	0								0
Commissioner for Oaths	14	13	15	20								62
CPP/ CPP-D	0	0	6	1								7
CVITP	5	41	174	69								289
Disability Tax Credit	3	2	6	3								14
Education	0	0	0	0								0
Employment	0	0	0	0								0
Family Resource Network	0	0	0	0								0
Food Bank	0	0	1	3								4
General Questions/Inquiries (Including FCSS programs)	158	124	162	132								576
Housing/Evergreen Foundation	0	0	0	2								2
Mental Health/ Addictions	0	0	1	0								1
Old Age Security/Guaranteed Income Supplement	0	0	3	4								7
Service Canada (including EI, CDCP, SIN, My Service Canada, etc)	0	0	6	3								9
Technology Assistance	2	0	3	8								13
WCB	0	0	0	0								0

*System Navigation assists individuals in accessing various services or supports. These engagements usually involve one-time interactions or a brief series of contacts.

**Referrals are services where staff connect individuals or families with other services. Referrals involve actively bridging to another service by providing targeted resources, supporting an individual in booking an appointment or doing a "warm handoff".

MONTHLY REPORT

MONTH: May YEAR: 2026 LOCATION: Grande Cache

SUBMITTED TO: Amber Hennig

TITLE: Adult Coordinator SUBMITTED BY: Raymond Harris

LAST MONTH'S ACTIVITIES:

The Home Support Program in Grande Cache served 37 individuals in April 7 in the Cooperatives and Enterprises, and 30 in the Hamlet of Grande Cache. Two new clients have been onboarded the past month, each client is elderly with impaired mobility and limited natural supports in the community. Each has expressed gratitude for the service because the able to maintain a level of independence.

Monthly reporting for the Healthy Aging Alberta Provincially Assisted Transportation Program was submitted for March. A total of 109 transportation requests were fulfilled, including 98 within the municipality and 11 to other communities. Of these, 98 were for non-medical transportation, such as the Wheels for Meals program, and 11 were for medical transportation, including transportation to medical appointments. The numbers reported are for both Community Resource Centers.

During March, the Centre for Sexuality held a Community of Practice around healthy masculinity, aggressive behaviours, and respect in a relationship. Healthy masculinity focused on the detrimental impact of emotion suppression. Aggressive behaviours focused on using aggression and violence to uphold 'masculine status. Overall, the Community of Practice provided strategies to be used in the groups when these behaviours negatively impact the program. For example, respecting participants values and beliefs while encouraging conversation to include all perspectives for discussion.

UPCOMING:

- Community Volunteer Income Tax Program starting on March 2nd.
- WiseGuyz Community Practice – May 11th.
- Provincially Assisted Transportation Community of Practice – May 25th.
- Home Support Reassessments – Starting Mid May.
- Boys Group through to May 28th.
- Leadership Training – May 1st.



MONTHLY REPORT

MONTH: May YEAR: 2026 LOCATION: Grande Cache

SUBMITTED TO: Amber Hennig

TITLE: Outreach Coordinator SUBMITTED BY: Lisa Beckstead

LAST MONTH'S ACTIVITIES:

April was consistently steady with transportation requests from community members. There were nineteen transportation requests for the month of April. Four of these came from an individual living in the Cooperatives or Enterprises who has weekly medical appointments. The remaining requests were from individuals living in the Hamlet of Grande Cache. Being able to provide direct services transportation allows community members to attend medical and other health related appointments independently with ease. Many of the nineteen are not only requests for medical appointments, but to access essential services, such as groceries, accessing mail and financial institutions.

The partnership with Whispering Pines Seniors Lodge to provide Wheels for Meals continues to be utilized by community members on a regular basis. This service provides nutritious and affordable meals to individuals in the Hamlet. Community members initiate their meal requests with Whispering Pines Seniors Lodge, and FCSS delivers meals to the client. The number of meals delivered ebbs and flows, currently there are meals delivered three days a week.

April 19 to the 25 was National Volunteer Week, recognizing individuals for their tremendous dedication to their communities with their volunteer efforts. Green View FCSS celebrated the volunteers of the Hamlet of Grande Cache and the Cooperatives or Enterprises on April 23 with an appreciation dinner held at the Grande Cache Inn and Suites. Twenty-seven individuals, thirty-four youth and eight groups (forty-one individuals) were nominated as volunteers in the community. Each nominated volunteer was invited to the appreciation dinner on the 23rd, this year there were one hundred and seven, which included their guests, RSVPs for the celebration.

Death Café, a scheduled gathering where individuals meet to discuss death, dying, and end-of-life situations. The goal is to increase awareness of death, reduce stigma around death and dying in an open, respectful, and agenda-free atmosphere. Death Café is not intended to be used for grief counselling in any manner. The Outreach Coordinator will host a series of Death Café's at Whispering Pines Senior Lodge once a month on the last Monday of the month. In April 5 attended the free Death Café at Whispering Pines Seniors Lodge.

UPCOMING:

- Transportation
- Wheels for Meals
- It's Not Right: Neighbours, Friends & Family Community of Practice
- Death Cafe



MONTHLY REPORT

MONTH: April

YEAR: 2026

SUBMITTED TO: Amber Hennig

TITLE: Youth Coordinator

SUBMITTED BY: Alexandria Burge

LAST MONTH'S ACTIVITIES:

Girls Group is a program open to all high school female students in the Grande Cache Community High School, this program runs on Mondays during the school's lunch hour, the program has a total of 9 girls that registered to attend. Girls Groups are crucial in high schools as they provide a space for girls to share experiences, build confidence, and develop social skills. These groups offer a safe environment for girls to express their thoughts and feelings, fostering emotional support and understanding. They also help girls navigate challenges such as self-esteem issues, peer relationships, and stress management. Girls Groups can lead to the development of leadership skills and sense of belonging. The Youth Coordinator noticed an increase of self-esteem in the girls that have been attending this program. They are not shy to share their opinions in front of others and share more personal stories. They are not nervous to give each other advice to help them overcome a situation they are going through. Initially scheduled to end in May, participants have requested the program continue into June, the new end date will be June 15.

Miyo Wichihitowin (Good Relations) is for children and youth aged 5-18, students learn about local Indigenous culture, traditional practices and have opportunities to connect with elders and local Indigenous role models. Activities are open to Indigenous and non-Indigenous youth to bridge the gap between cultures. The Youth Coordinator will be doing 15 sessions at Sheldon Coates Elementary School for grades 2 and 3. The program will run on Wednesdays from 11:40 am until 12:20 pm and has a class of 9 youth that attend.

Boys Group is a program open to all high school male students in the Grande Cache Community High School, this program is run on Thursdays during the school's lunch hour, the program has a total of 10 boys that registered to attend. The group is a safe, supportive space where boys can connect, grow, and navigate the challenges of adolescence together. This group provides an opportunity for students to build healthy relationships, develop emotional awareness, and strengthen important life skills in a positive and respectful environment. Boys often face unique pressures around expectations of masculinity, emotional expression, and social belonging. Without supportive spaces these pressures can lead to isolation, unhealthy coping strategies, or difficulty forming meaningful relationships.

On April 15 the Youth Coordinator attended the Center for Trauma Informed Practices Conference that was for 2 days. The Conference focuses on the Real Risk Enhancers that covered topics such as Violence Threat Risk Assessment (VTRA), the Traumatic Event Systems (TES) Model, and the impact of historical trauma on individuals and communities. The conference provided insight into the dynamics of violence and trauma, offering a comprehensive understanding of how to assess and intervene effectively.

UPCOMING:

- Girls Group (High School)
- Boys Group (High School)
- Miyo Wichihitowin (Sheldon Coates)
- Susa Creek Northlands school programming restarting in May



MONTHLY REPORT

MONTH: May YEAR: 2026 LOCATION: Valleyview

SUBMITTED TO: Lisa Gable

TITLE: Adult Coordinator SUBMITTED BY: Michelle Hagen

APRIL ACTIVITIES:

The Adult Coordinator attended the Healthy Aging Conference in Peace River on April 23, participating in practical workshops on strengthening older adults' natural supports and gaining tools applicable to local clients.

Home Support:

This program supports the Provincial Prevention Priority by helping adults age well in their community through light housekeeping, meal preparation, and transportation. Services are available to adults experiencing household disruptions due to physical limitations, mental well-being, or pre-/post-operative or pre-/post-natal care. Currently, 79 clients are served through the Valleyview office, 52 from the MD of Greenview and 28 from the Town of Valleyview. A team of nine home support workers completed 224 home visits, with two new clients enrolling in April.

Balance Restorative Yoga:

This program supports the Provincial Prevention Priority by helping clients age well in their community. Balance is a restorative yoga program for seniors, individuals with disabilities or chronic conditions, and those recovering from surgery. It builds strength and flexibility to reduce fall risk while also addressing social isolation through safe, in-person participation and post-class coffee and guided discussions. The program runs twice weekly. The spring session runs from April 13 to June 12, with 21 registered participants. Four sessions have been held to date, featuring coffee topics such as scams and frauds, and a mini-death café.

Wheels 4 Meals:

This program supports the Provincial Prevention Priority by helping clients age well in their community. Wheels 4 Meals is a partnership between FCSS and Red Willow Lodge, with the Lodge registering clients, collecting payment, and preparing meals, and FCSS providing free delivery. In April, the program served three clients and delivered 60 meals.

Support and Referral Program:

This program supports all five of the Provincial Prevention Priorities by aiding clients to age well in their community, preventing housing insecurity, accessing mental health and addiction supports, addressing employment needs, and obtain resources relating to family and sexual violence. The Adult Coordinator assists by identifying appropriate programs, supporting applications, and providing advocacy as needed. Services include caregiver support, referrals, form completion, and access to resources for older adults, often requiring multiple calls and meetings. In April, 23 individuals were supported with a total of 34 needs."

HIGHLIGHTS:

Participants have always valued the social aspect of Balance classes at the Community Resource Centre, and the addition of post-class coffee conversations has further increased interaction, helping participants connect with others they may not have known previously.

UPCOMING:

The Adult Coordinator is scheduled to attend MD of Greenview Leadership Training in May.



MONTHLY REPORT

MONTH: May YEAR: 2026 LOCATION: Valleyview

SUBMITTED TO: Lisa Gable

TITLE: Community Resource Centre Coordinator SUBMITTED BY: Corinne D'Onofrio

LAST MONTH'S ACTIVITIES:

As of April 1st to April 24th, there were 490 client visits to the Green View FCSS Community Resource Centre. 76 of these visits were MD residents, 166 were residents of Sturgeon Lake and 248 were Town of Valleyview residents. Seven clients were new to the Resource Centre and 483 were returning.

During the months of March and April, many clients have prioritized completing their taxes utilizing the Community Volunteer Income Tax Program and the ability to file taxes at no cost, without an appointment and so quickly. 190 visits to the Community Resource Centre were including or primarily regarding the CVITP program and tax related questions. The tax program has been very efficient with filing approximately 450 sets of taxes in the MD of Greenview, Valleyview and Sturgeon Lake. Twenty-three Canada Revenue Agency needs were also addressed in various client visits and referrals to CRA were also made. Clients were requesting assistance with updating addresses on file, supplying new direct deposit information, adjustments to previously filed taxes and more.

The next top three reasons for client visits in April were for technical support (92), Employment assistance (33) and AISH (28).

Technical support in April consisted of using the phone and the computers. Computers are booked for various reasons including Zoom meetings with other agencies providing services such as counselling or family support. Coordinators also assist by sending faxes and emails for clients that do not have access to the technology or lack computer skills. Some of the reasons for these faxes or emails include treatment programs and housing applications, legal in nature, medical or insurance communication. Clients request copies of important documents such as identification, receipts, legal documents for example custody agreements or lease agreements for various purposes such as Food Bank or Income Support. Coordinators also assist many clients with tasks on their own personal devices such as finding specific emails and documents and assisting them to respond to and create new emails with attachments.

Employment assistance consisted of clients coming in, utilizing client computers for online job searches, creating and editing resumes, cover letters, responding to employment opportunities and researching available courses for employment opportunities. Clients also viewed the job board and booked office space to take courses such as ProServe. While at the Resource Centre, employment seekers receive support with emailing and faxing resumes, online applications and preparing copies of safety certificates by scanning, photocopying and laminating them.

Clients applying for Assured Income for the Severely Handicapped or already receiving AISH, regularly require assistance with email communication and document submissions. Clients on AISH are also still receiving

support with the process of applying for the Canada Disability Benefit which requires an approval from the Canada Revenue Agency for the Canada Disability Tax Credit.

In April, coordinators assisted 26 client visits with the Food Bank, by providing information such as date, time and location of the Food Bank. Coordinators also provided copies of the applications and assisted with completing the applications when needed, and ensured that Food Bank volunteers were aware of new applications. Correspondence between coordinators and volunteers takes place regarding Food Bank business and clients in need of emergency food between regularly scheduled Food Bank days. Coordinators will contact the Food Bank for authorization to provide an emergency bag or to have the Food Bank connect directly with the client.

The follow three charts show a breakdown of services provided to clients based on their residence in the MD of Greenview, the Town of Valleyview and Sturgeon Lake Cree Nation. These statistics are collected daily for each client visit and compiled at the end of each month to break down the reasons for client visits and show how individuals are accessing programs and services, making them more aware of resources, assisting them to be more resilient, and able to meet their needs.

MD of Greenview

Year End Report	JAN	FEB	MAR	APR	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	TOTAL
Total Client Visits	72	70	124	76								342
New Clients	1	2	0	0								3
Returning	71	68	124	76								339
System Navigation	74	57	117	74								322
Referrals	34	23	19	18								94
Alberta Adult/Child Health Benefits	0	1	0	0								1
Alberta Health Care/ Health Unit	0	0	1	1								2
Alberta Income Support/ AB Supports	2	3	2	3								10
Alberta Seniors/Special Needs Assistance for Seniors/SHARP	3	2	7	3								15
Assured Income for the Severely Handicapped (AISH)	5	6	8	1								20
Canada Child Benefit	2	1	1	0								4
Canada Disability Benefit	1	3	0	1								5
Canada Revenue Agency	1	1	3	4								9
Childcare Subsidy	0	0	0	0								0
Children & Family Services	1	0	0	0								1
Commissioner for Oaths	5	0	3	1								9
CPP/CPP-D	2	3	0	3								8
CVITP	2	5	63	28								98
Disability Tax Credit	1	2	2	4								9
Education	0	0	1	0								1
Employment	7	5	10	4								26
Family Resource Network	4	1	6	0								11
Food Bank	3	5	0	1								9
General Questions/Inquiries (Including FCSS programs)	9	5	27	14								55
Housing/Heart River Housing	0	0	3	1								4
Mental Health/ Addictions	2	0	1	1								4
Old Age Security/Guaranteed Income Supplement	2	4	3	3								12
Service Canada (including EI, CDCP, SIN, My Service Canada, etc)	6	3	4	10								23
Technology Assistance	16	18	15	9								58
WCB	0	0	0	0								0
*System Navigation assists individuals in accessing various services or supports. These engagements usually involve one-time interactions or a brief series of contacts.												
**Referrals are services where staff connect individuals or families with other services. Referrals involve actively bridging to another service by providing targeted resources, supporting an individual in booking an appointment or doing a "warm handoff".												

Valleyview

Year End Report	JAN	FEB	MAR	APR	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	TOTAL
Total Client Visits	234	203	345	248								1030
New Clients	7	2	3	5								17
Returning	227	201	342	243								1013
System Navigation	200	203	337	246								986
Referrals	57	38	47	41								183
Alberta Adult/Child Health Benefits	0	6	1	1								8
Alberta Health Care/ Health Unit	0	0	7	4								11
Alberta Income Support/ AB Supports	21	10	17	15								63
Alberta Seniors/Special Needs Assistance for Seniors/SHARP	8	6	11	13								38
Assured Income for the Severely Handicapped (AISH)	16	11	9	19								55
Canada Child Benefit	0	0	0	0								0
Canada Disability Benefit	2	7	4	4								17
Canada Revenue Agency	6	6	10	9								31
Childcare Subsidy	0	0	0	0								0
Children & Family Services	4	1	2	0								7
Commissioner for Oaths	1	0	5	4								10
CPP/ CPP-D	6	5	2	6								19
CVITP	5	22	154	84								265
Disability Tax Credit	3	7	3	9								22
Education	2	0	2	1								5
Employment	40	23	17	23								103
Family Resource Network	3	1	0	0								4
Food Bank	27	20	11	24								82
General Questions/Inquiries (Including FCSS programs)	20	19	33	27								99
Housing/Heart River Housing	2	1	7	6								16
Mental Health/ Addictions	1	2	1	2								6
Old Age Security/Guaranteed Income Supplement	6	7	2	7								22
Service Canada (including EI, CDCP, SIN, My Service Canada, etc)	10	13	16	11								50
Technology Assistance	60	36	87	44								227
WCB	0	0	0	1								1

*System Navigation assists individuals in accessing various services or supports. These engagements usually involve one-time interactions or a brief series of contacts.

**Referrals are services where staff connect individuals or families with other services. Referrals involve actively bridging to another service by providing targeted resources, supporting an individual in booking an appointment or doing a "warm handoff".

Sturgeon Lake Cree Nation

Year End Report	JAN	FEB	MAR	APR	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	TOTAL
Total Client Visits	79	704	313	166								1262
New Clients	0	0	1	2								3
Returning	79	104	312	164								659
System Navigation	73	96	312	165								646
Referrals	23	16	25	12								76
Alberta Adult/Child Health Benefits	0	3	0	0								3
Alberta Health Care/ Health Unit	0	3	0	2								
Alberta Income Support/ AB Supports	2	3	3	1								9
Alberta Seniors/Special Needs Assistance for Seniors/SHARP	0	1	2	3								6
Assured Income for the Severely Handicapped (AISH)	6	8	8	8								30
Canada Child Benefit	3	3	4	1								11
Canada Disability Benefit	1	5	1	2								9
Canada Revenue Agency	7	9	14	10								40
Childcare Subsidy	0	0	0	0								0
Children & Family Services	1	1	0	1								3
Commissioner for Oaths	4	0	3	7								14
CPP/ CPP-D	4	3	2	3								12
CVITP	5	32	224	78								339
Disability Tax Credit	1	6	6	4								17
Education	1	0	2	0								3
Employment	13	12	15	6								46
Family Resource Network	1	0	2	0								3
Food Bank	1	1	0	1								3
General Questions/Inquiries (Including FCSS programs)	0	0	22	18								40
Housing/Heart River Housing	1	0	1	1								3
Mental Health/ Addictions	3	0	1	1								5
Old Age Security/Guaranteed Income Supplement	2	2	1	5								10
Service Canada (including EI, CDCP, SIN, My Service Canada, etc)	2	8	7	5								22
Technology Assistance	18	24	37	39								118
WCB	0	0	0	0								0

*System Navigation assists individuals in accessing various services or supports. These engagements usually involve one-time interactions or a brief series of contacts.

**Referrals are services where staff connect individuals or families with other services. Referrals involve actively bridging to another service by providing targeted resources, supporting an individual in booking an appointment or doing a "warm handoff".

HIGHLIGHTS:

Reminders in person and on the Green View FCSS Facebook page have been provided to clients regarding the tax filing season ending at the end of April. Clients have also been referred to the Service Canada/ Canada Revenue Agency Outreach Clinic on April 29th for needs such as My Service Canada and CRA accounts, tax

questions on benefits and credits and personal tax accounts, Social Insurance Numbers, Employment Insurance, and account updates (address changes, contact numbers, direct deposit information).

Surveys are occasionally completed by clients utilizing the Community Resource Centre and on one survey in April a client commented, "I thank this office very much for the kind assistance on several instances since I moved to this community." Another individual commented "FCSS is a vital and necessary service for the community, especially for seniors and people with challenges."

UPCOMING:

The CRC Coordinator will be continuing to assist clients at the Community Resource Centre with their Income Tax needs, employment supports, and all other needs that arise. The CRC Coordinator will also be compiling statistics at the end of the month to submit the monthly report and invoice to AB Works for the Employment contract, and fulfilling regular Green View FCSS Board Secretary duties as needed. This includes compiling the agenda package, recording minutes of the meeting, filing and distributing documentation of the meeting, as required.

MONTHLY REPORT

MONTH: May YEAR: 2026 LOCATION: Valleyview

SUBMITTED TO: Lisa Gable

TITLE: Support Coordinator SUBMITTED BY: Tracy Dennis

ACTIVITIES:

During the month of April, the Support Coordinator assisted in the Community Resource Centre with employment resources, income support, referrals, seniors benefits and various other community services that are accounted for on the Community Resource Coordinator's report. This enhances access to social supports and helps to prevent homelessness, provides supports and referrals for mental health and addictions, and builds resilience.

The Support Coordinator is a Commissioner for Oaths in and for Alberta and administers oaths, takes and receives affidavits, affirmations and declarations. In April there were 12 commissions that are accounted for on the Community Resource Coordinator's report. This free service enhances access to social supports and helps to complete necessary daily forms.

The Support Coordinator assists with the Home Support program when required, including meal delivery, invoicing, time sheets, and participating in staff meetings. The Home Support program provides basic housekeeping, meal preparation, Wheels for Meals, and transportation to essential services. These services are accounted for on the Adult Coordinator's report. The Home Support program fosters a sense of belonging and promotes social inclusion that contributes to healthy aging in the community.

The Support Coordinator is a member of the Joint Health and Safety Committee attending meetings, updating information, and participating in quarterly building inspections. This Committee is an active advisory body to stimulate and raise awareness for health and safety issues in the workplace by recognizing and identifying risks and safety concerns. From April to June the Committee will be reviewing all Job Hazard Assessments and Control Documents.

On April 7, the Support Coordinator attended a zoom event that educated attendees about Albert's Adult Day Programs. These programs promote wellness and prevention by providing early support that builds connection, confidence, and independence before crisis occurs.

April 13, 2026, the Support Coordinator partnered with Red Willow Lodge to facilitate Death Café. Death Café is a safe, confidential space for people to discuss death and dying openly. These discussions foster a more open and supportive community, reducing the fear and stigma surrounding death, and improves emotional well-being for both residents and staff. There were 16 participants at the Red Willow Lodge Death Café. On April 24, there were 10 participants for Death Café held in the Family and Community Support Services meeting room to promote social inclusion and to foster healthy aging in the community.

During April the Support Coordinator assisted in the organization of the Green View Family and Community Support Services Volunteer Appreciation Dinner. This is an annual event to honour volunteers and their families for their time and efforts provided for the community. On April 21st, 115 community members attended the dinner in Valleyview and on April 22nd, 97 community members attended the dinner in Grovedale. This event promotes and encourages active engagement in the community.

April 23rd, the Support Coordinator attended the Alberta Regional Gathering for Healthy Aging that was organized by Healthy Aging Alberta. This event brought organizations together that support older adults. These gatherings are about learning from one another, sharing what's working and strengthening relationships with people in the region who help older adults stay connected and supported where they live.

HIGHLIGHTS:

During the Volunteer Appreciation Dinner in Grovedale the Support Coordinator met and conversed with many of the community members in Grovedale. This community is unique and special, focusing on family, community, and working together. Meeting so many down-to-earth community members working together was refreshing and rewarding.

UPCOMING:

On May 12, the Support Coordinator will attend an emergency preparedness workshop presented by Recovery Alberta Mental Health and Addictions Services. The workshop will focus on the importance of practical preparedness and psychosocial health and wellness in the event of an emergency or disaster. The objective is to build capacity by promoting personal preparedness and cultivating resilience.

On May 26th, the Support Coordinator will facilitate Death Café at Red Willow Lodge.



MONTHLY REPORT

MONTH: May YEAR: 2026 LOCATION: Valleyview

SUBMITTED TO: Lisa Gable

TITLE: Youth Coordinator SUBMITTED BY: Amanda Lynch

LAST MONTH'S ACTIVITIES:

WiseGuyz Alumni group runs Fridays at Hillside Jr/Sr High School, with six grade 10 students. Last month lessons were focused on practicing conflict resolution skills and assertive communication, boundary setting and healthy/unhealthy relationships and healthy decision making.

The Friendship Group, in collaboration with the Northern Gateway Public Schools Wellness Coach, began at Oscar Adolphson Primary School on April 7. This program runs twice a week for four weeks and includes 12 students in grade 2 and 3. The Friendship Groups focus is to help students build personal strengths and develop social skills, supporting their success to become more successful at school, home and with peers. Lessons consist of social emotional learning activities that assist the students in strengthening these skills.

Boys Group started at St. Stephens Catholic School on April 8 and will run for 8 weeks. There are six grade 8 and 9 students participating in this class. Focusing on building boys' personal strengths and developing social skills, which help them to be more successful at school, at home and with peers. The program covers topics such as increasing self-esteem, healthy relationships, friendship skills and leadership.

The Youth Coordinator attended the Centre for Trauma Informed Practices two-day conference in Banff on April 16 and 17. Some of the keynote themes included conversations on Effective Community Collaboration for Violent Threat Risk Assessments and Traumatic Event System and Suicide Prevention, Countering Violent Extremism, Reconnecting Youth in a Digital World, and What Makes Cross- Sector Collaboration Work for Children and Youth, among many other topics. This was an important opportunity to hear and learn how other communities are using the Violent Threat Risk Assessment Protocol.

OUTCOMES:

PROGRAM NAME: MindUP
27 - MD of Greenview
16 – Valleyview
13 – Sturgeon Lake Cree Nation

I feel good about my ability to be more mindful after taking the Mind Up Program.	75% of students feel good about their ability to be more mindful after taking the mind Up Program.
PARTICIPANT QUOTES: "I loved Mind Up!" "I had a great time in this program." "The program was a fun program. I can't wait to do it next year. My favourite thing to do in this program was tasting and smelling. Thank you for teaching us this."	

UPCOMING:

- Empathy and Play at the Greenview Regional Multiplex beginning in May
- Home Alone Penson School in Grovedale on May 7
- Preschool Park Party on June 18