

**Title: SEWER LINE MAINTENANCE**

**Policy No: 4015**

**Effective Date: May 14, 2018**

**Motion Number: 18.05.265**

**Supersedes Policy No: (None)**

**Review Date:**



**Purpose:** The purpose of this policy is to formalize the responsibility to maintain, repair or replace a sewer connection from the M.D. of Greenview sewer line main to the property line.

**POLICY**

1. Greenview is responsible for the maintenance, repair and replacement of the municipality’s main sewer lines.
2. Greenview will be responsible to rectify problems that occur between the property line and Greenview’s main sewer lines, within the street right-of-way, with the exceptions listed in Procedure 3.

**PROCEDURE**

1. If a property owner encounters problems with a sewer connection to their building or property, it is the owner’s responsibility to determine the type and location of the problem. This should be done by the property owner engaging a licensed plumber to determine the problem.
2. If the problem with the service connection is located on the person’s private property, then the owner is responsible for the total cost, including the connection to Greenview’s service lines provided at the property line.
3. If the problem occurs between the property line and Greenview’s main sewer lines (within the street right-of-way), Greenview will be responsible for the repairs or replacement with the following exceptions:
  - a) Greenview will not be responsible for the initial cost of the plumber to locate the problem.
  - b) Greenview will not be responsible for the costs of the repair or replacement of any part of a service line if it can be shown that the problem had originally occurred by the property owner due to improper use of the service line. Examples are:
    - i. grease build-up caused by owner
    - ii. blockage of sewers with objects entering the sewer from the property which may cause a blockage and not proper for sewer disposal
    - iii. sewer blockage caused by roots from trees located on the private property

- c) Greenview will not be responsible if it can be shown that the service line was not installed using proper grades, materials, or sufficient ground cover between the property line and the building or service in question.