

## **IMPORTANT NOTICE**

Attention: Resident of the Hamlet of Little Smoky

FROM: Environmental Services, Greenview

Via: Hand Delivery

DATE: 2023-12-05

## RE: Scheduled Maintenance of Little Smoky Water Distribution System on December 12, 2023

On behalf of Greenview, we wish to inform you about a scheduled maintenance of the Little Smoky water distribution system on December 12, 2023, from 8:00 am to 4:00 pm.

**Maintenance Details:** Essential work, including the installation of a new flow meter, will be carried out during this period, aimed at improving the efficiency of our water system and ensuring its reliability. To facilitate these improvements, a temporary shutdown of the water distribution system is necessary.

• Shutdown Period: 8:00 AM to 4:00 PM on December 12, 2023.

Please be advised that you may experience some discoloration of the water during this process. The discoloration of the water is only temporary and does not indicate a problem with the water. If your water does become discolored, turn on an outside faucet to clear the water line before doing any laundry or cleaning.

Upon the restoration of the water system, you may also experience air in the lines. To resolve this, kindly turn all faucets in your home to the 'on' position. This will allow any trapped air to flow through the water lines.

We appreciate your understanding and cooperation during this essential maintenance work. Our team is committed to minimizing any inconvenience caused, and we assure you that every effort will be made to complete the work efficiently.

For any questions or concerns during the shutdown, please contact Utilities on Call at 780-552-4825.