

### **REGULAR BOARD MEETING AGENDA**

Wedr	iesday February 15, 2023		Meeting Room iew FCSS Building
#1 #2	CALL TO ORDER ADOPTION OF AGENDA		
#3	MINUTES	<ul> <li>3.1 Regular Green View Family and Community Support</li> <li>Meeting minutes held January 18, 2023 to be adopte</li> <li>3.2 Business Arising from the Minutes</li> </ul>	
#4 #5	DELEGATION OLD BUSINESS	4.1 Peace Wapiti School Division 5.0	4
#6	NEW BUSINESS	6.1 FCSS Manager Report	8
#7 #8	MEMBER REPORTS	7.1 Chair/Member Reports 8.0	
#9 #10	CLOSED SESSION	9.0 <i>late addition 9.1 PRIVILIGED INFORMATION</i> 10.0	

### Minutes of a REGULAR BOARD MEETING GREEN VIEW FAMILY AND COMMUNITY SUPPORT SERVICES

Green View Family and Community Support Services Building Valleyview, Alberta, on Wednesday, January 18, 2023

# 1: CALL TO ORDER	Chair Perron called the meeting to order at 9:34 am.	
PRESENT	Chair, Member at Large, Greenview Board Member, Member at Large, Greenview Board Member, Member at Large, Greenview Board Member, Member at Large, Town of Valleyview Board Member, Greenview Councillor Board Member, Greenview Councillor Board Member, Town of Valleyview Mayor	Roxanne Perron Tammy Day Trina Parker-Carroll Kristine Gavin Christine Schlief Sally Rosson Vern Lymburner
ATTENDING	FCSS Manager Recording Secretary	Lisa Hannaford Corinne D'Onofrio
ABSENT		
#2: AGENDA	2.0 GREEN VIEW FCSS AGENDA MOTION: 23.01.01 Moved by: BOARD MEMBER, TAMMY That the January 18, 2023 agenda be adopted as presented. CARRIN	
#3.1 ORGANIZATIONAL MEETING MINUTES	<b>3.1 ORGANIZATIONAL MEETING MINUTES OF THE GREEN W</b> <b>MOTION: 23.01.02</b> Moved by: BOARD MEMBER, TRINA That the Minutes of the Organizational Green View FCSS Boo Wednesday, December 21, 2022 be adopted as presented.	PARKER-CARROLL
	CA	RRIED
#3.2 REGULAR MEETING MINUTES	<b>3.2 GREEN VIEW FCSS REGULAR BOARD MEETING MINUTE</b> <b>MOTION: 23.01.03</b> Moved by: BOARD MEMBER, CHRIST That the Minutes of the Regular Green View FCSS Board Me December 21, 2022 be adopted as presented.	TINE SCHLIEF
	CA	RRIED

January 18, 2023

Minutes of a Regular Green View FCSS Board Meeting M.D. of Greenview No. 16 Page 2

#3.3 BUSINESS<br/>ARISING FROM3.3 BUSINESS ARISING FROM THE MINUTESMINUTES-Payment was issued in the amount of \$2000.00 to Valleyview Petroleum Association<br/>for the guest speaker Corey Hirsch presentation as per Motion 22.12.51

#4 DELEGATION

### **4.0 DELEGATION**

**#5 OLD BUSINESS** 

#### **5.0 OLD BUSINESS**

#6 NEW BUSINESS

#### 6.0 NEW BUSINESS

Chair Perron called the meeting to recess at 11:46 am. Chair Perron reconvened the meeting at 11:57 am.

#### **6.1 FCSS MANAGER REPORT**

**MOTION: 23.01.04** Moved by: BOARD MEMBER , VERN LYMBURNER That the Green View FCSS Board accept the January 2023 Manager's report as presented for information.

CARRIED

#7 MEMBER REPORTS

7.1 CHAIR/MEMBER REPORTS

#### **BOARD MEMBER PARKER- CARROLL**

• No report at this time

#### **BOARD MEMBER GAVIN**

No report at this time

### BOARD MEMBER DAY

• Communicated with seniors in Grovedale about programming needs

### **BOARD MEMBER ROSSON**

• No report at this time

### **BOARD MEMBER SCHLIEF**

No report at this time

### **BOARD MEMBER LYMBURNER**

• No report at this time

Minutes of a Regular Green View FCSS Board Meeting M.D. of Greenview No. 16 Page 3

#### **CHAIR PERRON**

• Will be attending a FCSSAA Board meeting on January 27<sup>th</sup>, 2023

#8 8.0 CORRESPONDENCE

#9 CLOSED 9.0 CLOSED SESSION SESSION

#10 ADJOURNMENT MOTION: 23.01.05 Moved by: BOARD MEMBER, KRISTINE GAVIN That this meeting adjourns at 1:11 pm.

CARRIED

F.C.S.S. MANAGER

F.C.S.S. CHAIR

January 18, 2023



# Green View REQUEST FOR DECISION

SUBJECT:	<b>Delegation-Peace Wapiti School Divisi</b>	on	
SUBMISSION TO:	GREEN VIEW FAMILY AND COMMUNITY SUPPORT SERVICES BOARD	REVIEWED AND APP	ROVED FOR SUBMISSION
MEETING DATE: DEPARTMENT:	February 15, 2023 GREEN VIEW FAMILY AND COMMUNITY SUPPORT SERVICES	GM:	MANAGER:LDH PRESENTER:LDH

### RELEVANT LEGISLATION: Green View FCSS Policy: N/A

### **RECOMMENDED ACTION:**

MOTION: That Green View Family and Community Support Services Board accept the presentation from the Peace Wapiti School Division, for information.

### BACKGROUND/PROPOSAL:

Green View FCSS has provided \$45,000.00 annually to Peace Wapiti School Division to fund a Family School Liaison Program in both Ridgevalley School and Penson School in Grovedale. The funds equate to one and a half day of service to Penson School and two full days in Ridgevalley. This agreement ensures preventive supports are provided to youth in all areas of the municipality, (as the focus of the two Youth Coordinators employed through Green View FCSS concentrate their time in Valleyview and Grande Cache Schools). A formal agreement was signed with the Peace Wapiti School Division in 2017 and has been included as an attachment. The two Community School Liaison workers Emily Putio and Lacy Schram, will be joined by Shawn O'Shea, a new member of Peace Wapiti School Division and is the lead for Mental Health and Wellness in the school district.

BENEFITS OF THE RECOMMENDED ACTION:

1. The benefit of accepting the presentation is to update the Board on the Family School Liaison Program at Peace Wapiti School Division.

DISADVANTAGES OF THE RECOMMENDED ACTION:

1. There are no perceived disadvantages to accepting the presentation.

### ALTERNATIVES CONSIDERED:

Alternative #1: The Green View Family and Community Support Services Board may choose not to accept the presentation for information. This alternative is not recommended for if the Board is aware of what services are being delivered and how the funds are being utilized; the Board will be well informed and better able to make funding decisions in the future.

### FINANCIAL IMPLICATION: Direct Costs: N/A Ongoing / Future Costs: N/A

### STAFFING IMPLICATION: N/A

### PUBLIC ENGAGEMENT LEVEL:

Greenview has adopted the IAP2 Framework for public consultation.

### **INCREASING LEVEL OF PUBLIC IMPACT**

Inform

### **PUBLIC PARTICIPATION GOAL**

Inform - To provide the public with balanced and objective information to assist them in understanding the problem, alternatives, opportunities and/or solutions.

### PROMISE TO THE PUBLIC

Inform - We will keep you informed.

FOLLOW UP ACTIONS: N/A

ATTACHMENT(S): Memorandum of Agreement

### **MEMORANDUM OF AGREEMENT**

### BETWEEN

### Peace Wapiti Public School Division 8611A-108 Street Grande Prairie, Alberta T8V 4C5 (hereinafter referred to as the "School Division") OF THE FIRST PART

-And-

### GREEN VIEW FAMILY and COMMUNITY SUPPORT SERVICES P.O. Box 1079, Valleyview, Alberta, TOH 3N0 (hereinafter referred to as the "FCSS") OF THE SECOND PART

### RE: FAMILY SCHOOL LIAISON PROGRAM

WHEREAS, the School Division and FCSS have agreed to participate in the funding of a Family School Liaison Program (hereinafter referred to FSLP).

WHEREAS, it is desirable that the Family School Liaison Program operate during the school year,

**THEREFORE,** the Parties to this Agreement, in consideration of mutual terms, covenants and conditions to be observed and performed by each party, agree as follows:

- 1. FCSS may contribute \$45,000.00 annually toward the costs of operating the FSLP for the upcoming school year.
- 2. The School Division shall provide an invoice to FCSS prior to October 31 for the upcoming school year.
- 3. The School Division will provide administration, supervision, and liability insurance of all staff in relation to delivering the FSLP.
- 4. The School Division will ensure that the FSLP staff will be available and will provide services to schools within Greenview's boundaries.
- 5. Both parties agree that services funded by Green View FCSS shall not be delivered outside Greenview's boundaries.

- 6. The School Division shall submit to FCSS an annual outcomes report that will include, but not be limited to, the following: statistics, program outlines, results observed, challenges and program successes. FCSS reserves the right to withhold the FSLP funding if the required outcomes report is not submitted by September 30th of each year. Presentations to the Board may be requested on an annual basis.
- 7. This Agreement may be terminated by any party at any time and for any reason by giving 60 days prior written notice to the other party.
- 8. This Agreement may be amended by mutual consent in writing by both parties hereto.
- 9. This Agreement shall come into effect upon the signing thereof by both parties and will remain in effect unless otherwise terminated in writing by either party.
- 10. For the purpose of giving notice under this Agreement, the addresses shall be:
  - a. For Family and Community Support Services: 4707 - 50 Street, P.O. Box 1079

Valleyview, Alberta **TOH 3NO** 

b. For the School Division: Peace Wapiti Public School Division 8611A-108 Street Grande Prairie, Alberta T8V 4C5

**On Behalf Of School Division** Signature Witness Tammie **Print Name** 

Feb. ID 20 Date

**Print Name** -10 10

Date

On Behalf of Green View Family and Community Support, Services

Signature ANNAFOR

**Print Name** Date

tness OXIONE **Print Name** anua Date



SUBJECT:	Managers' Report		
SUBMISSION TO:	GREEN VIEW FAMILY AND	REVIEWED ANI	D APPROVED FOR SUBMISSION
	COMMUNITY SUPPORT SERVICES		
	BOARD		
MEETING DATE:	February 15, 2023	GM:	MANAGER: LDH
DEPARTMENT:	GREEN VIEW FAMILY AND		PRESENTER: LDH
	COMMUNITY SUPPORT SERVICES		

### **RELEVANT LEGISLATION:**

Green View FCSS Policy- N/A

**RECOMMENDED ACTION:** 

MOTION: That Green View Family and Community Support Services Board accept the February 2023 Managers report as presented for information.

BACKGROUND/PROPOSAL:

Monthly Managers reports are provided to the Board for information.

**BENEFITS OF THE RECOMMENDED ACTION:** The benefit of accepting the report is to update the Board on services provide by the Manager.

DISADVANTAGES OF THE RECOMMENDED ACTION: There are no perceived disadvantages to accepting the report.

ALTERNATIVES CONSIDERED: N/A

FINANCIAL IMPLICATION: N/A

STAFFING IMPLICATION: N/A

### PUBLIC ENGAGEMENT LEVEL:

Greenview has adopted the IAP2 Framework for public consultation.

### **INCREASING LEVEL OF PUBLIC IMPACT**

Inform

### **PUBLIC PARTICIPATION GOAL**

Inform - To provide the public with balanced and objective information to assist them in understanding the problem, alternatives, opportunities and/or solutions.

### **PROMISE TO THE PUBLIC**

Inform - We will keep you informed.

FOLLOW UP ACTIONS: N/A

### ATTACHMENT(S):

• February Managers report



MONTH: February	YEAR: 2023
SUBMITTED TO: Gre	en View Family and Community Support Services Board
TITLE: Manager	SUBMITTED BY: Lisa Hannaford

### LAST MONTH'S ACTIVITIES:

Administration has compiled the statistics and outcomes for all 2022 programming. There were 12115 individuals serviced in 2022, compared to 9820 in 2021. The increase in numbers was mainly due to individuals accessing Home Support, the Community Volunteer Income Tax Program and Information and Referral Services. Of the total number receiving services, 3822 live in the Town of Valleyview, 5916 were Greenview residents, and 2378 from Sturgeon Lake. Administration will be finalizing and submitting outcomes and financials to the province at the end of March.

Green View FCSS was successful in the proposal submitted to the province to operate the Career and Employment Storefront Services. As the department has been offering these services for over 15 years, staff is well-versed in the dayto-day operations of assisting residents to search for and secure employment. This new contract will continue until March 2025, with a possibility of a one-year extension.

On Monday January 9, the province of Alberta announced information on the New Alberta Affordability Payment Program. This program will provide \$600.00 to those who are eligible. This will mainly affect seniors, AISH (Assisted Income for the Severely Handicapped) recipients, and children of families whose combined income is under \$180,000.00. While some payments will be automatic, others may have to be applied for through the My Alberta Digital Identification program. Our offices will be able to assist people to navigate the application process, and the applications process opened on January 18<sup>th</sup>.

Many of the FCSS staff compliment will engage in various components of Emergency Social Services (ESS) training in January and February. This free training is conducted by the Alberta Emergency Management Association of Alberta, and courses include ESS Basics, Facility Management, Registration and Reception Center Program/My Alberta Emergency Registration System, ESS Coordinator, and Donations Management. The team will be engaging in a mock ESS tabletop on February 27 allowing an opportunity to practice skills. Community members and M.D. administration are welcome to take part in this exercise and some members of Valleyview Victims assistance will also be taking the ESS basics training in early March.

Greenview administration has been in contact with the Town of Valleyview to ensure that they have their own Emergency Social Services (ESS) team and response plan in place, as per legislation. ESS funding is not an eligible expense in FCSS funding, and is not part of the mandate or the joint FCSS agreement we have with the Town of Valleyview. Administration has extended an invitation to the Town of Valleyview administration to take part in the ESS mock on the 27, with the hope that the exercise will be valuable training for the creation of their own ESS response.

On February 16, NHL Goalie and mental health advocate, Cory Hirsch, will be in Valleyview to conduct two presentations. The first will be for students at Hillside High School, and the second will be an evening performance at the Burnside Performing Arts Centre. Tickets are \$20.00 for the evening performance and available at the Tall Timber, the Valleyview Library and Green View FCSS office. This event will also serve as a springboard to garner interest in initiating a Men's' Shed in Valleyview.

On January 17 Green View FCSS hosted a Finding Balance presentation at the Seniors Drop-in Center in Valleyview. This 1.5 hour workshop provided participants with practical information on how to prevent falls in the home. There were 26 people in attendance, and the outcomes can be found in the Adult Coordinators portion of the report.

11

At the February Interagency meeting in Valleyview, 18 agencies were represented. Of special note, was the information provided from Healthy Families Healthy Futures, who will be providing spoke services including Home Visitation and Caregivers support. Healthy Families Healthy Futures is a spoke service from the Family Resource Network based out Whitecourt and they are currently advertising for a Home Visitation worker for this area. Administration recommended that the representatives visit the library and promote their services at the Walking With Families meetings, as it has been identified that some families have made inquiries about parenting classes which is part of their service delivery.

The Board will receive a delegation at the February meeting from the Peace Wapiti School Division who will provide an update on the activities from the Family School Liaison Workers, partly funded by Green View FCSS, who deliver programming at the Ridgevalley and Penson School in Grovedale.

The 2022 financial actuals, updates from Grande Cache and all Coordinators reports are included in this report.

### HIGHLIGHTS:

Green View FCSS has been invited to present at the Canadian Rural and Remote Housing & Homelessness Symposium on Brantford Ontario in June 2023. This invitation came from the Rural Development Network in regards to the Meadows to Mountains Homelessness Prevention Project we have been administering for the last 3 years. This project is outside of FCSS funding, and the finances used to prevent housing insecurity are from the grant dollars received from the provincial government (Rural Development Network) and the Federal Government (Reaching Home).

- Corey Hirsch February 16
- Mock ESS Exercise February 27
- 2022 financial and outcomes reporting to province
- Kids Conference Grande Cache- March 28-30
- NW Spring Regional Meeting-May 8&9- Slave Lake

Sub-Department *	Object *	Location	2022 Budget	2022 ACT	Remaining \$	% Spent
360 - FCSS Administration	6011-Accommodation & Subsistence	001 -Valleyview (01)	3,000	3,147	147	105%
360 - FCSS Administration	6012-Travel	001 -Valleyview (01)	2,000	3,202	1,202	160%
360 - FCSS Administration	6015-Memberships Seminars Conferences	001 -Valleyview (01)	3,000	2,276	724	76%
360 - FCSS Administration	6041-Auditing & Accounting Services	001 -Valleyview (01)	1,000	1,000	0	100%
360 - FCSS Administration	6001-Salaries	000 - Administration	1,371,415	1,254,907	116,508	92%
360 - FCSS Administration	6004-Employer Contributions	000 - Administration	308,685	314,103	5,418	102%
360 - FCSS Administration	6011-Accommodation & Subsistence	003 - Grande Cache	3,000	3,330	330	111%
360 - FCSS Administration	6012-Travel	003 - Grande Cache	2,000	4,033	2,033	202%
360 - FCSS Administration	6015-Memberships Seminars Conferences	003 - Grande Cache	3,000	1,452	1,548	48%
360 - FCSS Administration	6158-FCSS - Homelessness Prevention Prog	001 -Valleyview (01)	22,500	16,026	6,474	71%
360 - FCSS Administration	6036-Mobile Communication Services	001 -Valleyview (01)	1,200	1,272	72	106%
360 - FCSS Administration	6036-Mobile Communication Services SUB-DEPARTMENT TOTAL	003 - Grande Cache	1,000 <b>1,721,800</b>	740 1,605,489	260 <b>116,311</b>	74% 93%
	SOB-DEFAILMENT TOTAL		1,721,000	1,003,405	110,511	5376
361 - FCSS Board	6003-Honorariums	000 - Administration	24,000	29,207	(5,207)	122%
361 - FCSS Board	6004-Employer Contributions	000 - Administration	2,500	2,548	(48)	102%
361 - FCSS Board	6011-Accommodation & Subsistence	000 - Administration	5,000	5,174	(174)	103%
361 - FCSS Board	6012-Travel	000 - Administration	7,000	6,428	572	92%
361 - FCSS Board	6015-Memberships Seminars Conferences	000 - Administration	4,500	3,826	674	85%
	SUB-DEPARTMENT TOTAL		43,000	47,183	(4,183)	109.73%
362 - FCSS Programs	6011-Accommodation & Subsistence	000 - Administration	1,000	\$1,354	-\$354	135%
362 - FCSS Programs	6012-Travel	000 - Administration	1,000	\$1,800	-\$800	180%
362 - FCSS Programs	6013-Training & Education	000 - Administration	1,000	\$686	\$314	69%
362 - FCSS Programs	6040-Professional Services	000 - Administration	14,500	\$10,188	\$4,312	70%
362 - FCSS Programs	6143-Building Rental	000 - Administration	1,500	\$550	\$950	37%
362 - FCSS Programs	6109-General & Operating Supplies	000 - Administration	13,000	\$7,623	\$5,377	59%
362 - FCSS Programs	6011-Accommodation & Subsistence	003 - Grande Cache	1,000	\$1,687	-\$687	169%
362 - FCSS Programs	6012-Travel	003 - Grande Cache	1,000	\$246	\$754	25%
362 - FCSS Programs	6013-Training & Education	003 - Grande Cache	1,000	\$457	\$543	46%
362 - FCSS Programs	6109-General & Operating Supplies	003 - Grande Cache	6,000	\$3,794	\$2,206	63%
362 - FCSS Programs	6040-Professional Services	003 - Grande Cache	10,000	\$7,735	\$2,265	77%
362 - FCSS Programs	6201 - Community Activity Fee Funding	003 - Grande Cache	18,000	\$18,814	-\$814	105%
	SUB-DEPARTMENT TOTAL		69,000	54,933	14,067	80%
363 - Community Resource Centre	6011-Accommodation & Subsistence	001 -Valleyview (01)	1,000	136	864	14%
363 - Community Resource Centre	6012-Travel	001 -Valleyview (01)	300	150	300	0%
363 - Community Resource Centre	6033-Telecommunication Services	001 -Valleyview (01)	5,000	1,917	3,083	38%
363 - Community Resource Centre	6076-Repair/Maintenance of Motor Vehicles	001 -Valleyview (01)	1,500	3,230	(1,730)	215%
363 - Community Resource Centre	6105-Fuels & Oils	001 -Valleyview (01)	2,500	2,475	25	99%
363 - Community Resource Centre	6109-General & Operating Supplies	001 -Valleyview (01)	12,000	10,778	1,222	90%
363 - Community Resource Centre	6013-Training & Education	001 -Valleyview (01)	1,000	930	70	93%
363 - Community Resource Centre	6011-Accommodation & Subsistence	003 - Grande Cache	1,000	-	1,000	0%
363 - Community Resource Centre	6012-Travel	003 - Grande Cache	300	-	300	0%
363 - Community Resource Centre	6013-Training & Education	003 - Grande Cache	1,000	-	1,000	0%
363 - Community Resource Centre	6033-Telecommunication Services	003 - Grande Cache	7,200	-	7,200	0%
363 - Community Resource Centre	6109-General & Operating Supplies	003 - Grande Cache	10,000	6,272	3,728	63%
363 - Community Resource Centre	6143-Building Rental	003 - Grande Cache	12,500	10,302	2,198	82%
363 - Community Resource Centre	6121-Power Supply Service	001 -Valleyview (01)	10,000	6,210	3,790	62%
363 - Community Resource Centre	6122-Natural Gas Service	001 -Valleyview (01)	1,200	1,423	(223)	119%
363 - Community Resource Centre	6129-Local Utilities - Water/Sewer/Garbage	001 -Valleyview (01)	1,200	950	251	79%
	SUB-DEPARTMENT TOTAL		67,700	44,622	23,078	66%
364 - Home Support	6011-Accommodation & Subsistence	001 -Valleyview (01)	2,000	199	1,801	10%
364 - Home Support	6013-Training & Education	001 -Valleyview (01)	2,000	1,840	160	92%
364 - Home Support	6012-Travel	001 -Valleyview (01)	75,000	97,300	(22,300)	130%
364 - Home Support	6036-Mobile Communication Services	001 -Valleyview (01)	4,000	3,622	378	91%
364 - Home Support	6104-PPE & First Aid Supplies	001 -Valleyview (01)	1,500	324	1,176	22%
364 - Home Support	6011-Accommodation & Subsistence	003 - Grande Cache	1,500	-	1,500	0%
364 - Home Support	6012-Travel	003 - Grande Cache	8,000	5,125	2,875	64%
364 - Home Support	6013-Training & Education	003 - Grande Cache	1,500	375	1,125	25%
364 - Home Support	6104-PPE & First Aid Supplies	003 - Grande Cache	1,500	-	1,500	0%
364 - Home Support	6036-Mobile Communication Services	003 - Grande Cache	1,500	642	858	43%
	SUB-DEPARTMENT TOTAL		98,500	109,426	(10,926)	111%
365 - Liaison Worker Program	6202-Grants to Organizations	000 - Administration	45,000	45,000	-	100%
	SUB-DEPARTMENT TOTAL		45,000	45,000	-	100%
266 Cropts to Individual Constitution	6202 Crante to Organizations		00.000	47 450	42 550 00	E 20/
366 - Grants to Individual Organizations	6202-Grants to Organizations	000 -Administration	90,000	47,450	42,550.00	53%
	SUB-DEPARTMENT TOTAL		90,000	47,450	42,550	53%
268 Outroach Coordinator Program	6011 Accommodation & Sub-istance	002 Granda Casha	1 000 00	1 100	164021	1100/
368 - Outreach Coordinator Program	6011-Accommodation & Subsistence	003 - Grande Cache	1,000.00	1,183	(\$183)	118%
368 - Outreach Coordinator Program 368 - Outreach Coordinator Program	6012-Travel	003 - Grande Cache	1,000.00	-	\$1,000	0%
- CULTEACT COOLUNATOR PROGRAM	6013-Training & Education SUB-DEPARTMENT TOTAL	003 - Grande Cache	1,000.00	1 1 0 2	\$1,000 \$1,817	0% 39%
			3,000.00	1,183	\$1,817	39%
		000 - Administration	1 000 00	40	έαεο	/10/
369 - Support Coordinator Program	6011-Accommodation & Subsistence	000 -Administration	1,000.00	40	\$960 \$500	4%
369 - Support Coordinator Program 369 - Support Coordinator Program	6011-Accommodation & Subsistence 6012-Travel	000 - Administration	500.00	-	\$500	0%
369 - Support Coordinator Program	6011-Accommodation & Subsistence			40 - 735 <b>775</b>		

2022 TOTALS 2,140,500 1,956,061 184,439 91%

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All sub-departments	Object	Account Description	2022 Budget	2022 Total	\$ Remaining	% Received
FCSS						
5-53-537-000-5200	5200	Sales of Goods and Services	\$28,000	\$40,387	\$12,387	144.24%
5-53-537-003-5200	5200	Sales of Goods and Services - GC	\$2,000	\$5,853	\$3,853	292.64%
5-53-537-000-5299	5299	Other Services - Alberta Works Contract	\$45,000	\$45,000	\$0	100.00%
5-53-537-000-5304	5304	Other Revenue - Building Rental (FRN Agreement)	\$0	\$7,000	\$7,000	
5-53-537-003-5809	5809	Revenue - Homeless Prevention Grant	\$22,500	\$12,347	\$10,153	54.88%
5-55-552-000-5706	5706	Provincial Grant FCSS	\$387,161	\$395,179	\$8,018	102.07%
5-55-554-001-5709	5709	Shared Funding - Town of Valleyview	\$193,239	\$193,240	\$1	100.00%
TOTAL REVENUE			\$677,900	\$699,006	\$21,106	103.11%

### FCSS 2022 REVENUE



MONTH: February YEAR: 2023

SUBMITTED TO: Lisa Hannaford

### TITLE: Assistant Manager

SUBMITTED BY: Amber Hennig

### LAST MONTH'S ACTIVITIES:

In January administration participated in trainings available through the Alberta Emergency Management Association. The virtual trainings provide information on various aspect of emergency social services. For example Donations Management and the Registration and Reception Centre program. The Assistant Manager is assisting in preparation for an emergency social services tabletop exercise taking place February 27 at the Valleyview office location. Time invested in tabletop exercises and training is time well spent, as it adds a layer of knowledge and experience that will strengthen the emergency social services response in time of need.

The Valleyview and Grande Cache Community Resources Coordinators have been working together to provide appealing, high quality, and consistent messaging via Facebook posts and posters. Posters for yearly programs and services have been refreshed for 2023. New colors and images draw the eye reminding residents of the many offerings available through our offices. For example the Community Volunteer Income Tax Program, assistance with Seniors Benefits, and Creative Grief and Loss. Late February, early March the Did You Know campaign will return to our Facebook pages.

It has been an exciting month in Grande Cache in relation to youth programs. The Youth Coordinator section of this report will provide details on upcoming program delivery and the return of the Green View FCSS Kids Conference during spring break. The conference is available to youth ages 5 – 12. During the conference youth chose from 27 different sessions, three sessions run concurrently for each time slot during the conference. Facilitation and session content is a collaborative effort. This year those providing experiences for the Kids Conference include, Grande Cache Municipal Library, the Tourism Center, Louis Delorme Memorial Committee, Grande Cache Recreation Center, and Community Futures West Yellowhead.

Spring has not sprung, but summer planning discussion have started. Life Skills days camps are in development. The content of the camps is flexible to provide life skills experiences and learnings relevant to the demonstrated needs of youth in the area. Summer 2023 may include another Indigenous traditional camp or collaboration with the Resource Centre for Suicide Prevention Phoenix or Gryphon programs. Specifics will be provided in the next couple of months once confirmation of content happens.

Program summary reports have been completed and in March administration will complete the year 4 report for the Homelessness Prevention Rural Development Network grant. The grant operates on an April to March fiscal calendar. Data will be provided in the April report, at this time we can confidently state that homelessness was prevented as the clients of this program have remained homed months or years after receiving assistance. The Green View FCSS Strategic plan will be updated to provide accurate program and service offerings planned for 2023.

15

### HIGHLIGHTS:

Well into module 2, Sexual Health, of the WiseGuyz program, facilitators are seeing impact of the program with it's participants. In a recent activity the participants were provided with anatomical terms for male and female reproductive organs and systems they successfully could define each term or part. While this in itself is success the larger success was to observe this group of 14-year-old male identified youth complete the activity and use the language without hesitation or awkwardness.

Not only has the Centre for Sexuality created cutting-edge, evidence based curriculum the training and ongoing support provided to Green View FCSS facilitators is exceptional. Coaching calls between our staff and the Centre occur monthly and provide targeted support for the program being delivered in Grande Cache. Additionally monthly Community of Practice calls take place, facilitated but the Centre for Sexuality and includes several organizations across Alberta delivering the program. During these calls facilitators receive ongoing training related to the transformative learning approach, deeper understanding the research used in creation of the program and learn from the challenges and successes seen in other Alberta communities.

- Updating Strategic Plan
- Ongoing meetings with Centre for Sexuality (WiseGuyz)
- Tabletop ESS Exercise (Feb 27)



MONTH: February YEAR: 2023

SUBMITTED TO: Amber Hennig

### TITLE: Community Resource Centre Coordinator

### SUBMITTED BY: Crystel Redknap

### LAST MONTH'S ACTIVITIES:

Year End Report 2022 (In Office Visits)	JAN	FEB	MAR	APR	ΜΑΥ	JUNE	JULY	AUG	SEPT	ост	NOV	DEC	YEAR TOTAL
Alberta Supports	8												8
AISH	11												11
Seniors Supports	16												16
Referrals	21												21
Other	170												170
Total	226	0	0	0	0	0	0	0	0	0	0	0	226
Residence l	Break Dov	vn:											
Grande Cache	173												173
Cooperatives & Enterprises	38												38
Other	15												15
Program B	reak Dow	'n:											
Adult Coordinator	25												25
Alberta Supports	8												8
AISH	11												11
Commissioner For Oaths	5												5
Community Activity Fee Funding Program (CAFFP)	17												17
Community Collaboration	9												9
Community Volunteer Income Tax Program (CVITP)	2												2
Creative Grief & Loss	0												0
Disconnect Boxes	0												0
Domestic Violence	0												0

													17
Eating for your Wellbeing (cookbooks)	0												0
Forms Assistance (General)	13												13
General Information	32												32
Home Support	21												21
Hope Exists in Lots of Places (HELP)	5												5
Mountains to Meadows Homelessness	6												6
Other Questions/Inq uiries	20												20
Outreach Coordinator	4												4
Referrals	21												21
Resource Library	0												0
Seniors Benefits	16												16
Volunteering	0												0
Welcome Baskets	2												2
Wheels For Meals	1												1
Youth Programming	8												8
	226	0	0	0	0	0	0	0	0	0	0	0	226
Indigenous	42												42
				1							n.		
Total Clients Using Phone	2												2
Total Clients Faxing Documents	8												8
			1			1	1						
Phone Calls	126												126
Facebook	6												6
Inquiries													

OUTCOMES:

Community Resource Centre Programs are ongoing.

### HIGHLIGHTS:

With the Alberta Affordability Benefit becoming available this month, the Community Resource Centre saw twelve individuals contacting us for information about this payment. The questions varied from wondering how or if they had to apply for the benefit, to assistance with the online application. The Community Resource Centre Coordinator partook in an information session regarding this payment on January 25<sup>th</sup>, 2023. During this training, the Coordinator learned that clients who are low income and under 65 years of age, but do not qualify for one of four provincial subsidy programs (AISH, Alberta Income Supports, Alberta Seniors Benefit or Persons with Developmental Disabilities), do not qualify for this program. The CRC saw two separate individuals this month who were in this same situation. Both individuals expressed that they were very frustrated and upset by this, as a simple \$100 per month could make a huge difference for them. One of them stated that a simple \$100 a month meant that he'd be able to buy some food for that month.

As of January 1, 2023, the Aboriginal Community Activity Fee Assistance Program has been adapted to the Community Activity Fee Funding Program (CAFFP). This allows the program to be more inclusive to all community members in the Hamlet of Grande Cache. During the first week of January, a recently single mother, coming out of an abusive relationship, was referred to the program by another local organization. When her application was approved, she tearfully stated repeatedly that she was so grateful for this program, and the help it provided her and her young daughters. "You are all saints," she stated before she left.

- Promoting Community Volunteer Income Tax Program (CVITP) for the new filing year. Promotions will take place via social media, posters up in the community and sitting at a table in the mall during peak hours. Exact dates for in-person are not yet decided, as the CRC Coordinator is still waiting for the updated 2022 Income Tax Registration packages.
- February 9, 2023 Emergency Social Services Registration and Reception training via Zoom 9:00 am 2:30 pm
- Promotional materials for Kid's Conference will be coming out early in February.
- February 27, 2023 Emergency Social Services tabletop exercise in Valleyview.



MONTH: February YEAR: 2023

SUBMITTED TO: Amber Hennig

### TITLE: Adult Coordinator

SUBMITTED BY: Diana Blaszczyk

### LAST MONTH'S ACTIVITIES:

This month was comprised of working on the Program Summary Reports for the Home Support program and Creative Grief and Loss program in 2022. Coverage has been provided while the Outreach Coordinator is on leave. This includes 7 visits to the Cooperatives and Enterprises to deliver medication and transportation for 6 in town residents in the Hamlet of Grande Cache for medical appointments.

Training took place on February 25<sup>th</sup> ,2023 for Emergency Social Services Coordinator and Emergency Social Services Registration on February 12<sup>th</sup>,2023. Training was completed by Zoom.

4 new clients signed up for the Home Support Program, and 1 has moved into the Whispering Pines Lodge. In addition, 2 more individuals were provided with Home Support Package to review before making a decision.

Supportive Listening and resulting referrals – 9 (7 walk-in clients and 2 clients via phone calls)

- 1 client was looking for assistance for a mother with addiction issues and inquired if there were supports for kinship care. The Adult Coordinator referred the client to the Tawow Centre. This client had already reached out to them but was wondering if there was anything else that they might try to get into treatment. The Adult Coordinator referred the client to Primary Care to speak with the outreach nurse to see if she could make a referral to Second Floor in Cold Lake, Alberta, a treatment facility for mothers and their children who maybe affected by Fetal Alcohol Spectrum Disorder.
- 1 client was looking for more support for their mother who needs more physical care than what her daughter can provide. Toileting, dressing and transferring her to a wheelchair are just a few concerns. A referral was made to Whispering Pines Lodge. This resulted in the client reaching out to Whispering Pines Lodge and client's mother is moving there in February.
- 1 client was assisted with a "Just in Case" binder. This client has 4<sup>th</sup> stage cancer. A discussion about her family and what she leaves behind was part of the Supportive Listening experience.
- 1 client, who has been not seen his grandchildren for over a year was able to have a visit with them. The client did not have to seek legal help to achieve this. This was a follow-up client.
- 1 client had multiple incidents occur over Christmas that involved his loved ones. This individual just needed someone to listen as he shared his take on these events and his life was impacted.
- A couple were looking for support and questioning what direction their Kinship Home should go; Legal Guardian or Adoption. The Adult Coordinator shared her own personal experiences with adoption of special needs children and where to look for additional supports for the children in their care.
- 2 clients identified that they were not satisfied with medical advice they received at the temporary Bighorn Primary Care Network Community Access Clinic. These clients needed a listening ear as they shared their frustrations with the medical system and its delays.

 1 client returned to give me update from her domestic violence situation. The client and her daughter now have their own place and her daughter disclosed to her that she was very fearful for her mother. The mother disclosed more of the violence she endured during this follow up. She would barricade her children and herself in the bedroom, when her partner was in a "state". This client appears happy and is getting help for her trauma, as well as her daughter. She expressed she had no idea how much the violence has affected her daughter. Both, mother, and daughter are working with mental health professionals. The client expressed appreciation for making the referral to the Transition House. The client brought in referral letters so they can access Community Activity Fee Funding Program for recreational passes. The client shared she now looks forward to each new day.

20

### OUTCOMES:

The Home Support Program saw growth in 2022. The year ended with 58 clients as compared to 50 the year before. The service provided is appreciated by the recipients of the service, but has also garnered notice with other agencies. Referrals from Alberta Health Services Home Care, Evergreens Foundation, and medical professionals has increased in the last year.

PROGRAM NAME: Home Support						
The Home Support Program has contributed to my ability to remain my own home.	100% strongly agreed					
As a result of contact with Green View FCSS and my Home Support Worker I know more about how to access the community resources that I need.	100% strongly agreed					

### HIGHLIGHTS:

Please refer to last month's activities notes.

A Home Support Worker was approached at the hockey arena by the local occupational therapist in the Hamlet and gave her high praise for the wonderful job the Home Support team does. He stated that many of the clients he visits would not be able to stay in their homes if it wasn't for the Home Support program.

Comments like this bolster the Home Support team reconfirming that they make a difference in our clients' lives.

- Attending an information session on the new Indigenous lodge that will be located at Victor Lake Cooperative on February 2<sup>nd</sup>, 2023
- Meeting with new clients for Home Support
- Working with Bighorn Golden Age Club to host 8 Creative Grief and Loss sessions at the Golden Age Club
- Continue working with Whispering Pines Lodge with 3 more Creative Grief and Loss sessions.

Participating with an Emergency Social Services tabletop exercise in Valleyview at the on February 27, 2023



MONTH: February YEAR: 2023

SUBMITTED TO: Amber Hennig

### TITLE: Youth Coordinator

SUBMITTED BY: Alexandria Burge

### LAST MONTH'S ACTIVITIES:

The Youth Coordinator continues to facilitate WiseGuyz at the Grande Cache Community High School every Thursday at lunch for grade 9 male identified youth. WiseGuyz is a program that targets male identified youth starting in grade 9 to promote and teach healthy relationships, sexuality, and life skills. The WiseGuyz program in the Hamlet of Grande Cache has 7-8 male youth that attend weekly.

On January 25 the Youth Coordinator was invited back to the Gay Straight Alliance afterschool club that is held at the Summitview Middle School by the grade 7 teacher. The Gay Straight Alliance club will be running on every Wednesday afterschool until school ends.

In January the Youth Coordinator held the first Green View FCSS Kids Conference meeting with local agencies that delivered sessions during previous Kids Conferences. Those invited were The Grande Cache Municipal Library, Tourism Centre, Mountain Metis Association, Louis Delorme Memorial Committee, and Community Futures West Yellowhead. The Kids Conference will take place during spring break, March 28 – 30 and we are certain several of the external agencies will deliver a session during the conference.

The Youth Coordinator was registered in a 3-day Alberta Health Services Sexual Health webinar on how to teach to grades 4,5 and 6 that that is held from 4:00 till 5:30pm on each day, and the Youth Coordinator also attended a Goal Setting Training with the MD of Greenview.

OUTCOMES:

Programming on-going no outcomes to report this month.

### HIGHLIGHTS:

The Youth Coordinator had a conversation with a parent whose son attends WiseGuyz and wanted to let the Youth Coordinator that her son is really enjoying going to WiseGuyz and that the facilitators make the class feel comfortable and not judged when they participate and share what he says.

- WiseGuyz first fun event (Feb.9)
- WiseGuyz program (every Thursday)
- RSE at Summitview for Gr.8 starting (Feb 13)
- Hands Are Not For Hitting at Susa Creek (Feb)

- Why Try at Susa Creek (at the end of Feb)
- RRCP Training (Feb 9)
- Greenview U (Feb 13)



MONTH: February YEAR: 2023

SUBMITTED TO: Lisa Hannaford

TITLE: Adult Coordinator

SUBMITTED BY: Michelle Hagen

### LAST MONTH'S ACTIVITIES:

The Home Support program provides basic housekeeping, meal preparation, limited respite, and transportation to medical appointments or other essential services. The Home support team provided 404 hours of client services to the current 74 clients, 48 from the MD and 26 in the town of Valleyview. This does not include administrative or training hours. During the month 3 people signed on to the program and 3 people concluded.

The Balance Restorative Yoga program is a strength and core-building yoga, it is designed to assist in injury or post-surgery recovery. It runs twice a week for maximum benefit, specifically for fall prevention. This Balance session started on Jan 9<sup>th</sup> and will conclude on Feb 24<sup>th</sup>. It's running twice a day; people were able to register for morning or afternoon classes. There are 33 people registered to attend.

The Community Volunteer Income Tax Program (CVITP) utilizes volunteers to prepare income tax and benefit returns for people with modest incomes and simple tax situations. The program runs year-round, and community members can utilize the program throughout the year to get current and past returns completed. The program is shut down from Jan 27<sup>th</sup> to Feb 20<sup>th</sup> while the Canadian Revenue Agency (CRA) gets its systems ready for the new tax year. The CRA has just released its training schedule for online webinars to the registered volunteers. The program is ready to start receiving tax return drop-offs on March 1.

In 2022 the program completed 720 tax returns for low-income clients in the Valleyview office. Most of the returns, 576 were done in the months of March and April.

The Finding Balance workshop is designed by the Injury Prevention Centre to help individuals identify their fall risk factors so they can take action to reduce their chance of falling. Green View FCSS facilitated a Finding Balance workshop at the Valleyview Pioneer Centre on Jan 17<sup>th</sup>. It was attended by 27 people.

The Support and Referral program supports clientele by finding appropriate programs or assisting with applications and or advocacy. The Adult Coordinator assists people with caregiver support, entry into care facilities, estate paperwork, and advanced planning tasks such as doing Wills, Power of Attorney, and Personal Directives, these tasks can take multiple phone calls and meetings. The Adult Coordinator assisted 35 people with 76 needs in January.

There has been an influx of inquiries regarding the Alberta Affordability Payments that started on the day it was announced, January 9<sup>th</sup>. Many inquiries were easy to assist with, as we were able to determine the clients were auto-enrolled because they already receive the Alberta Seniors Financial benefit. Some other seniors needed to update or apply for the My Alberta Digital ID to be able to apply for their benefits.

January 2023	R	esiden	ce	35
Support Needs	MD	vv	SLCN	Explanation/ Example
Admin Assist	2	3	2	Faxing, Photocopying, Scanning or Typing for someone
Advanced Planning	1	1		Personal Directives, Guardianship, Funeral Planning
Advocacy/ Mediation				With anyone, Family, Businesses, Government
Aging in Place				Utalizing resourses, preplanning to remain
Alberta Benefits	6	8	6	Alberta Supports, Blue Cross, Alberta Health, AISH
Caregiver Supports	1			Info on programs, stategies, referrals to other
Commissioner/ Notary	2	2	3	
CRA Inquiry		1	2	any Income Tax inquiries, not filing
Elder Abuse				Queries and Advise
Estate Planning/ Handling	2			Power of Attorney, Wills, Paperwork after a funeral
Federal Benefits	1	1		GST, Canada Child Tax Benefit, Guaranteed Income
Federal Pensions				CPP, CPP Disability, OAS
Home Support/ Wheels for Meals	3	10		Queries, home visits
Information	1	3		other misc inquiries
Legal	1			Queries, Paperwork,
Maintenance Enforcement Prog		1		Queries, form assistance
Other FCSS Prog	2	2		Referral to another program or worker within FCSS
Referral to other Agency	1			
Supportive Listening	1	4	1	
Technology Assistance	1	1		cell phone, internet, CRA accounts, email- etc
Monthly Total	25	37	14	76

The Adult Coordinator attended two Emergency Social Services (ESS) trainings facilitated by Alberta Emergency Management Agency (AEMA). The first course was about the Registration and Reception Centre Program (RRCP) and the My Alberta Emergency Registration System (MAERS). The second training was ESS Coordinator Training. Emergency Social Services is an emergency response program that provides for the various short-term needs of evacuees during a large-scale emergency or disaster. FCSS staff play a large role in the rollout and execution of this program.

The Adult Coordinator attended two webinars.

"Live Longer, Better" was an introduction to a new program being rolled out within the province of Alberta called "Prescription to Get Active" (RxTGA). The RxTGA program is a proven, evidence-based and practically engineered solution to assist physicians, and other healthcare professionals, help their patients become more physically active. With a focus on building behavioural change, a 'RxTGA' motivates people to move into action. Healthcare professionals prescribe the program, and with the prescription, patients are able to access recreational facilities and programs that have signed on to the program. Patients also have access to online activity videos and mental health resources. Currently, there is only one prescriber within the MD, in Fox Creek and no recreational facilities signed on to the program. It is an interesting program, but other than awareness, FCSS has no function in it.

### FCSS Information Session: Seniors Affordability Payments

Affordability payments of \$100 for up to 6 months are available to help eligible Albertans struggling with the rising cost of living as part of the Affordability Action Plan. This webinar provided information to FCSS service providers to help them understand the application process, eligibility, automatic enrollment, and resources to refer to common questions and issues.

The Home Support Staff attended Emergency Social Services (ESS) Basics. This course provides individuals with an introduction to emergencies and the essential role that ESS programs play in the response and recovery of a community during times of disaster. The Home Support staff will be called upon to assist should the ESS be activated.

The Home Support staff completed their Incident Command System 100 (ICS100) training. This course is an introduction to ICS. The ICS system is used nationwide to manage incidents regardless of size or type. This training will give the staff a better understanding of the system that they would be working in should they be called upon to assist.

### OUTCOMES:

PROGRAM NAME: Finding Balance Workshop	
As a result of the Finding Balance Workshop, I am better able to take action toward improving my fall risk factors.	100 % of the respondents indicated that after the workshop they are better able to take action to improve their fall risk factors.
The Finding Balance Workshop has helped me to believe I have the ability to improve my fall prevention strategies.	100 % of the respondents indicated that after the workshop they believe they have the ability to improve their fall prevention strategies.
PARTICIPANT QUOTES:	·

- It made me understand how staying active and social is so important.
- Knowing others have fears of falling- and Confidence is key, Great information to help with this.
- This has made me think about preventable actions.

PROGRAM NAME: Home Support	
The Home Support program has contributed to my	100 % of the respondents indicated that the Home
ability to remain in my own home.	Support program has contributed to their ability to
	remain in their own homes.
As a result of contact with Green View FCSS and my	100 % of the respondents indicated that the Home
Home Support Worker, I know more about how to	Support program has contributed to them knowing
access the community resources that I need.	more about how to access community resources
	when needed.

### PARTICIPANT QUOTES:

- I really enjoy the happy personality of my support staff. Very helpful and good ideas for me to try. I'm very pleased the FCSS can help me out at an affordable price.
- My caregiver goes up and beyond to help me, always asking if I need anything or help. Plus...always a nice visit which is so important when you live alone for my mental health.
- My worker is an excellent worker and very thorough. She is friendly and very accommodating. She has a good understanding of my husband's disabilities. She is definitely a keeper.

### HIGHLIGHTS:

- The members of the Valleyview Pioneer Centre were extremely happy with the material, facilitation, and attendance for the Finding Balance workshop. Additionally, it brought many new people to the drop-in Centre.
- A very happy family member called with praise that the home support worker assisting in their family home is amazing and that she had taken the time to print off Cognitive Therapy worksheet booklets and has been helping the client work through those. Helping her during her time there but also giving her something to work on when she is alone.

- Balance Restorative Yoga continues until February 24<sup>th.</sup>
- Webinar by FCSSAA, Recovery-oriented systems of care
- Mock activation of Emergency Social Services on Jan 27<sup>th</sup>.
- Community Volunteer Income Tax Program training webinars.



MONTH: February YEAR: 2023

SUBMITTED TO: Lisa Hannaford

TITLE: Community Resource Centre Coordinator/Support Coordinator

### SUBMITTED BY: Corinne D'Onofrio

### LAST MONTH'S ACTIVITIES:

There was a total of 709 client visits to the Green View FCSS Community Resource Centre in the month of January 2023. Of the 709 client visits, 139 were residents of the Municipal District of Greenview, 208 were residents of Sturgeon Lake Cree Nation, and 362 were residents of the Town of Valleyview. There were 11 clients that were new to the Resource Centre and were coming in for various reasons such as technical support, or applications. Most of these individuals mentioned being referred to Green View FCSS by a friend, relative, a local business or agency.

In January, the highest number of visits to the Resource Centre was for technical support. 93 client visits were in need of assistance with some form of technical assistance. Clients came in to use the computers, Wi-Fi, receive assistance with faxing, scanning, photocopying, and emailing for many reasons. Clients came in with devices such as laptops, tablets, and cell phones that they were unsure how to proceed with various applications, therefore needed a bit of guidance.

There were 79 visits to the Resource Centre in January for legal in nature reasons. Coordinators saw a rise in the number of clients coming in with First Nations Drinking Water Settlement applications. This is due to the fast-approaching deadline on March 7, 2023. Clients are also sending in scans and photocopies of documents for insurance applications, private pensions, legal settlements, and attending the Resource Centre for Commissioner services for various documents.

Other high needs seen at the Community Resource Centre in January were for attending programs and inquiries about programs such as Balance (73), employment supports (67), and Income Support (45). Clients came into the Resource Centre for assistance with creating and updating resumes, conducting job searches online, viewing the job board, and to receive assistance with emailing and faxing resumes to potential employers.

Clients utilizing the Community Resource Center for Income Support are often inquiring about what financial assistance is available and if they would qualify for these benefits. Occasionally clients that need to apply online request the assistance of coordinators to do so. Clients that are already connected to Income Support and have a file number, seek support with monthly reporting, contacting their workers and submitting required documents to their workers by email or fax.

Many other types of support are offered at the Community Resource Centre. Clients are assisted with applying for and accessing Food Bank (18 in January), AISH supports (32), Mental Health appointments with Alberta Health Services Mental Health professionals and referrals (11), Alberta Adult Health Benefit and

Alberta Health Services needs (15), CPP/ CPP Disability applications (10), Old Age Security and Guaranteed Income Supplement applications (6), and Seniors Special Needs and Alberta Senior Benefits (12).

Coordinators assisted many clients in January with the Alberta Affordability Action Plan. Clients called and came into the Resource Center for information on eligibility and looking for assistance to apply. Approximately 12 clients were assisted with their Alberta ID's. 45 inquiries about the benefits, assistance applying and referrals to Alberta Registries were provided by coordinators.

A breakdown of services provided to clients based on their residence can be seen below in the following three charts.

MD of Greenview:

Year End Report 2023	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	ОСТ	NOV	DEC	TOTAL
Income Support clients	5												5
Employment Supports	10												10
Other Clients	124												124
Total Clients Visits	139												139
Residence Break Down:													
MD	139												139
New	5												5
Returning	134												134
Total Clients	139												139
Information and Referral			•	•									
Indicators													
As a resit of Green View FCSS													
Information and Referral program, I know more about how to access the													
community resources I need.													
YES	139	0	0	0	0	0	0	0	0	0	0	0	139
NO	0												0
Community Social Issues Identified													
CFS	2	2											2
Food Bank	2	2											2
Mental health	5	5											5
Canadian Child Tax Benefits	0	)											o
AISH													9
Income Support	5	5											5
Alberta Adult/Child Health													
Benefit		5											6
Housing/ Heart River Housing	4	Ļ											4
Alberta ID	4	Ļ											4
Service Canada		5											5
CPP/ CPP Disability													1
OAS and GIS													0
Sr. Special Needs/ AB Seniors													0
Seniors Information	8	3		_		_							8
CVITP related				_	_				_				0
Canada Revenue Agency													0
Employment Supports		) 				_			_				10
WCB (Worker's Compensation													
Board)					-								0
Technology Assistance Childcare subsidy					_				_				20 0
program inquires				+	+	-			-			+	29
Legal (faxes, forms, calls)				+	+				-				6
Other questions/inquires				-									10

### Town of Valleyview:

Year End Report 2023	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	ост	NOV	DEC	TOTAL
Income Support clients	32								-				32
Employment Supports	36												36
Other Clients	294												294
Total Clients Visits	362												362
Residence Break Down:	302					+		-					502
Town of Valleyview	362				_								362
New	6												6
					-					_			
Returning	356				-								356
Total Clients Visits	362												362
Information and Referral													
Indicators													
As a resit of Green View FCSS Information and Referral program, I													
know more about how to access the													
YES	362	0	0	0	0	0	0	0	0	0	0	0	362
NO	0												0
Community Social Issues Identified													
CFS	2	2											2
Food Bank		-											14
Mental Health		-											6
Canadian Child Tax Benefits												-	2
		_			-				_				
AISH		_			-								10 32
Income Support Alberta Adult/Child Health		<u> </u>											32
Benefit		,											7
Housing/ Heart River Housing		_			-								6
Alberta ID													7
Service Canada										_			19
CPP/ CPP Disability					-								5
OAS and GIS					-				-				4
		-			-								
Sr. Special Needs/ AB Seniors Seniors Information					-								6 28
CVITP related													28
CVITP Telated	2				-								2
Canada Revenue Agency					+				+		_		14
Employment Supports		2			+				+		_		36
WCB(Workers Compensation													
Board)		.								_			0
Technology Assistance		-								_	_		54
Childcare subsidy					_	_	_		_			_	0
program inquires		-			_		_						70
Legal (faxes, forms, calls)													12
Other questions/inquires	31												31

### Sturgeon Lake Cree Nation:

Year End Report 2023	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	ОСТ	NOV	DEC	TOTAL
Income Support clients	8												8
Employment Supports	21												21
Other Clients	179												179
Total Clients Visits	208												208
Residence Break Down:													
Sturgeon Lake Cree Nation	208												208
New	0												0
Returning	208												208
Total Clients Visits	208												208
Information and Referral Indicators						·							
As a resit of Green View FCSS Information and Referral program, I know more about how to access the community resources I need.													
YES	208	0	0	0	0	0	0	0	0	0	0	0	208
NO	0	0	0	0	0	0	0	0	0	0	0	0	0
Community Social Issues Identified													
CFS	1	L											1
Food Bank	2	2											2
Mental Health													0
Canadian Child Tax Benefits	C	)											0
AISH													13
Income Support		3			_					_	_		8
Alberta Adult/Child Health													
Benefit					_			_	_	_			2
Housing/ Heart River Housing				_	_			_		_	_		0
Alberta Id											_		5
Service Canada		-			_			_	_		_		12
CPP/ CPP Disability				-							-		4
OAS and GIS					_			-	-	_	_	_	2
Sr. Special Needs/ AB Seniors Seniors Information				-				-	-	-	-		6
CVITP related						-	_		-				8
Canada Revenue Agency													° 16
Employment Supports												-	21
WCB(Workers Compensation			1			+	+		+				-1
Board)													0
Technology Assistance		9					+		+			+	39
Childcare subsidy												+	0
program inquires							1		1			1 1	3
Legal (faxes, forms, calls)	-		1			1	1	1	1				38
Other questions/inquires									1				21
Mountains to Meadows			1			1		1	1				0

### HIGHLIGHTS:

A client that received a notice for jury duty in another community, came to the Community Resource Centre for assistance. With no experience in dealing with juror duties, they were unsure how to proceed. The client worked with the coordinator on the proper website and was able to put in the request electronically to get permission to be excluded from Juror Summons due to age, health reasons and the inconvenience of travelling for court. The individual commented that they were so pleased there was a place like Green View FCSS where

- The CRC Coordinator will be attending the Alberta Emergency Management Agency training for Emergency Social Services on February 9<sup>th</sup>
- The Support Coordinator will be attending First Aid/ CPR training in March



MONTH: February YEAR: 2023

SUBMITTED TO: Lisa Hannaford

TITLE: Youth Coordinator

SUBMITTED BY: Amanda Roy

LAST MONTH'S ACTIVITIES:

The Empathy Program provides stories, songs and activities that enhance empathetic development for children ages 3-5. This parented program is at the Greenview Regional Multiplex and runs until February 24. FCSS will collaborate with the Greenview Regional Multiplex to provide the Empathy Program and a Play Program afterward, a stay-and-play physical literacy component. This program has had an average of 6 children attending and as many as 12.

Ridgevalley School Boys Group in grades 3, 4 and 5. The Boys Group program focuses on effective and respectful communication, healthy relationships and being able to express emotions effectively. This program will run for 10 sessions, Mondays and Wednesdays ending February 15.

The Gay Straight Alliance (GSA) is a youth-led program that allows 2+LGBTQ, two-spirited, lesbian, gay, bisexual, transgender, queer and questioning youth a safe place to meet and form new friendships with like-minded youth. This program runs every Wednesday from 3:30-5:30 at the Valleyview Public Library. Currently, the GSA has seven regular attendees. Youth Program Coordinator provides resources and information when required.

The Youth Coordinator attended three training in the month of January.

Emergency Social Services training on January 12. This course provided information about the Registration and Reception Centre Program and the My Alberta Emergency Registration System (MAERS). The Emergency Social Services Program provides for the various needs of evacuees during a large-scale emergency or disaster. Green View Family and Community Support Services staff play a large role in the rollout and execution of this program.

Teaching Sexual Health Alberta was a three-part training on how the updated Alberta curriculum affected the program for grades 4, 5 and 6. The Youth Coordinator uses the website and this resource's lessons to facilitate Body Talk.

Violent Threat Risk Assessment from an Indigenous Perspective was taken online on January 30 and 31. The purpose of the training is to more effectively prevent, intervene, and respond to crises, violence, and conflict from an understanding of historical trauma.

### OUTCOMES:

100% of youth surveyed feel safe when they are
GSA.
100% of youth surveyed feel good about themselves
more often after attending GSA.
90% of youth surveyed feel attending GSA has
helped them create more healthy relationships.
100% of youth surveyed know more about their
rights as LGBTQ2+ individuals.
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### HIGHLIGHTS:

The Empathy Program has been a big success with new families joining. Upon entering the gym, the kids were excited to get started, read a new story, and discuss the activity. Two homeschooled families attend and are loving the program and the ability to socialize and teach their children about empathy at the same time.

- Relationship and Sexual Education will commence on February 2 at Hillside Junior Senior School. This program will run Tuesdays and Thursdays for grades 7, 8 and 9's.
- The Boys Council continues at Ridgevalley until February 15.
- The Empathy Program continues until February 24.
- Mock Emergency Social Services Training on February 27.