



## REGULAR BOARD MEETING AGENDA

Wednesday January 19, 2022

9:30am

Meeting Room  
Green View FCSS Building

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#1	CALL TO ORDER		
#2	ADOPTION OF AGENDA		
#3	MINUTES	3.1 Regular Green View Family and Community Support Services Meeting minutes held December 16, 2021 to be adopted.	1
		3.2 Business Arising from the Minutes	
#4	DELEGATION	4.1 Peace Wapiti School Division	6
#5	OLD BUSINESS	5.0	
#6	NEW BUSINESS	6.1 FCSS Manager Report	10
#7	MEMBER REPORTS	7.1 Chair/Member Reports	
#8	CORRESPONDENCE	8.0	
#9	CLOSED SESSION	9.0	
#10	ADJOURNMENT	10.0	

Minutes of a  
**REGULAR BOARD MEETING**  
**GREEN VIEW FAMILY AND COMMUNITY SUPPORT SERVICES**  
 Green View Family and Community Support Services Building  
 Valleyview, Alberta, on Thursday, December 16, 2021

**# 1:**  
**CALL TO ORDER** Chair Perron called the meeting to order at 9: 33 am.

<b>PRESENT</b>	Chair, Member at Large, Greenview	Roxanne Perron
	Board Member, Member at Large, Greenview	Tammy Day
	Board Member, Greenview Councillor	Sally Rosson
	Board Member, Member at Large, Greenview (Zoom)	Trina Parker-Carroll
	Board Member, Town of Valleyview Mayor (Zoom)	Vern Lymburner

<b>ATTENDING</b>	FCSS Manager	Lisa Hannaford
	Recording Secretary	Corinne D'Onofrio

<b>ABSENT</b>	Board Member, Greenview Councillor	Duane Didow
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**#2:**  
**AGENDA** **2.0 GREEN VIEW FCSS AGENDA**  
**MOTION: 21.12.46** Moved by: BOARD MEMBER, TRINA PARKER-CARROLL  
 That the December 16, 2021 agenda be adopted with the addition:  
 Correspondence 8.1 Peace Country Health Neighborhood -Transportation Program  
 Partnership letter

CARRIED

**#3.1**  
**ORGANIZATIONAL**  
**MEETING**  
**MINUTES** **3.1 GREEN VIEW FCSS BOARD ORGANIZATIONAL MEETING MINUTES**  
**MOTION: 21.12.47** Moved by: BOARD MEMBER, SALLY ROSSON  
 That the Minutes of the Green View FCSS Organizational Board Meeting held on  
 Wednesday, November 17, 2021 be adopted as presented.

CARRIED

**#3.2 REGULAR**  
**MEETING**  
**MINUTES** **3.2 GREEN VIEW FCSS REGULAR BOARD MEETING MINUTES**  
**MOTION: 21.12.48** Moved by: BOARD MEMBER, TAMMY DAY  
 That the Minutes of the Regular Green View FCSS Board Meeting held on Wednesday,  
 November 17, 2021 be adopted as presented.

CARRIED

**#3. BUSINESS  
ARISING FROM  
MINUTES**

**3.3 BUSINESS ARISING FROM THE MINUTES**

**#4 DELEGATION**

**4.0 DELEGATION**

Delegate Sherry Dennis of Grande Prairie and Area Council on Aging-Seniors Outreach joined the Green View FCSS Board meeting by Zoom at 10:00 am.

Delegates Sherry Dennis of Grande Prairie and Area Council on Aging-Seniors Outreach exited the meeting at 10:15 am.

Delegates Jacquie Aitken of PACE (Providing Assistance, Counselling, and Education) joined the Green View FCSS Board meeting by Zoom at 10:16 am.

Delegates Jacquie Aitken of PACE (Providing Assistance, Counselling, and Education) exited the Green View FCSS Board meeting at 10:28 am.

Delegates Penny Mickanuck of The John Howard Society of Grande Prairie joined the Green View FCSS Board meeting by Zoom at 10:30 am.

Delegates Penny Mickanuck of The John Howard Society of Grande Prairie exited the Green View FCSS Board meeting at 10:39 am.

Delegate Hywel Williams of Suicide Prevention Resource Centre joined the Green View FCSS Board meeting by Zoom at 10:42 am.

Delegate Hywel Williams of Suicide Prevention Resource Centre exited the Green View FCSS Board meeting at 10:58 am.

Delegate Dianne Vincent of Mountain Metis Association joined the Green View FCSS Board meeting by Zoom at 10:58 am.

Delegate Dianne Vincent of Mountain Metis Association exited the Green View FCSS Board meeting at 11:12 am.

Chair Perron called the meeting to recess at 11:13 am.

Chair Perron reconvened the meeting at 11:24 am.

**MOTION: 21.12.49** Moved by: BOARD MEMBER, TAMMY DAY

That Green View Family and Community Support Services Board accept the presentation from the Grande Prairie and Area Council on Aging-Seniors Outreach, for information.

CARRIED

**MOTION: 21.12.50** Moved by: BOARD MEMBER, TRINA PARKER-CARROLL  
That Green View Family and Community Support Services Board accept the presentation from PACE (Providing Assistance, Counselling & Information) as information.

CARRIED

**MOTION: 21.12.51** Moved by: BOARD MEMBER, SALLY ROSSON  
That Green View Family and Community Support Services Board accept the presentation from the John Howard Society for information.

CARRIED

**MOTION: 21.12.52** Moved by: BOARD MEMBER, VERN LYMBURNER  
That Green View Family and Community Support Services Board accept the presentation from the Suicide Prevention Resource Centre, for information.

CARRIED

**MOTION: 21.12.53** Moved by: BOARD MEMBER, VERN LYMBURNER  
That Green View Family and Community Support Services Board accept the Mountain Metis Association presentation for information.

CARRIED

**MOTION: 21.12.54** Moved by: BOARD MEMBER, TAMMY DAY  
That Green View Family and Community Support Services Board approve the grant request of \$30,000.00 to Seniors Outreach with funds to come from the 2022 Operational budget, Grants to Organizations.

CARRIED

**MOTION: 21.12.55** Moved by: BOARD MEMBER, TRINA PARKER-CARROLL  
That Green View Family and Community Support Services Board denies the 2022 grant request of \$9320.00 to The John Howard Society of Grande Prairie.

CARRIED

**MOTION: 21.12.56** Moved by: BOARD MEMBER, TRINA PARKER-CARROLL  
That Green View Family and Community Support Services Board approve the grant request of \$14,000.00 (\$8,500.00 for the Phoenix & Gryphon Youth Groups and \$5,500.00 for Tough Enough To Talk About It) to Suicide Prevention Resource Centre with funds to come from the 2022 Operational budget, Grants to Organizations.

CARRIED

**MOTION: 21.12.57** Moved by: BOARD MEMBER, SALLY ROSSON  
That Green View Family and Community Support Services Board direct Administration to explore options between FCSS and schools to address suicide prevention.

CARRIED

**MOTION: 21.12.58** Moved by: BOARD MEMBER, SALLY ROSSON  
That Green View Family and Community Support Services Board approve the grant amount of \$2,000.00 to Mountain Metis Association with funds to come from the 2022 Operational budget, Grants to Organizations.

CARRIED

#5 OLD BUSINESS      **5.0 OLD BUSINESS**

#6 NEW BUSINESS      **6.0 NEW BUSINESS**

**6.1 FCSS MANAGER REPORT**

**MOTION: 21.12.59** Moved by: BOARD MEMBER, TAMMY DAY  
That the Green View FCSS Board accept the December 2021 Manager's report as presented for information.

CARRIED

**7.1 CHAIR/MEMBER REPORTS**

#7  
MEMBER  
REPORTS

**BOARD MEMBER PARKER- CARROLL**

- Babies Best Start in Grande Prairie support Grovedale residents
- Walking with Families looking at starting up family programming such as Rhyme Time and looking for a location in Valleyview

**BOARD MEMBER DAY**

- Seniors in the Grovedale area are starting to meet again

**CHAIR PERRON**

- Recognising the importance of support and connections in the community when individuals and families are going through struggles
- Has appreciated the “Did You Know” campaign that has been promoted

**BOARD MEMBER ROSEN**

- No report at this time

**BOARD MEMBER LYMBURNER**

- Mentioned that fibre optics is now available in Valleyview

#8  
CORRESPONDENCE

**8.0 CORRESPONDENCE**

**8.1 PEACE COUNTRY HEALTH NEIGHBORHOOD- Transportation Program Partnership**

#9 CLOSED  
SESSION

**9.0 CLOSED SESSION**

The next Green View FCSS Board Meeting will be tentatively scheduled for Wednesday, January 19, 2022 at 9:30am.

#10  
ADJOURNMENT

**10.0 ADJOURNMENT**

**MOTION: 21.12.60** Moved by: BOARD MEMBER, TAMMY DAY  
That this meeting adjourns at 2:04 pm.

CARRIED

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F.C.S.S. MANAGER

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F.C.S.S. CHAIR

## REQUEST FOR DECISION

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SUBJECT: **Delegation-Peace Wapiti School Division**  
SUBMISSION TO: GREEN VIEW FAMILY AND COMMUNITY SUPPORT SERVICES BOARD  
MEETING DATE: January 19, 2022  
DEPARTMENT: GREEN VIEW FAMILY AND COMMUNITY SUPPORT SERVICES

REVIEWED AND APPROVED FOR SUBMISSION  
GM:  
MANAGER:LDH  
PRESENTER:LDH

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RELEVANT LEGISLATION:  
**Green View FCSS Policy:** N/A

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RECOMMENDED ACTION:  
**MOTION: That Green View Family and Community Support Services Board accept the presentation from the Peace Wapiti School Division, for information.**

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**BACKGROUND/PROPOSAL:**

Green View FCSS has provided \$45,000.00 annually to Peace Wapiti School Division to fund a Family School Liaison Program in both Ridgevalley School and Penson School in Grovedale. The funds equate to one and a half day of service to Penson School and two full days in Ridgevalley. This agreement ensures preventive supports are provided to youth in all areas of the municipality, (as the focus of the two Youth Coordinators employed through Green View FCSS concentrate their time in Valleyview and Grande Cache Schools). A formal agreement was signed with the Peace Wapiti School Division in 2017 and has been included as an attachment.

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**BENEFITS OF THE RECOMMENDED ACTION:**

1. The benefit of accepting the presentation is to update the Board on the Family School Liaison Program at Peace Wapiti School Division.
- 

**DISADVANTAGES OF THE RECOMMENDED ACTION:**

1. There are no perceived disadvantages to accepting the presentation.
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**ALTERNATIVES CONSIDERED:**

**Alternative #1:** The Green View Family and Community Support Services Board may choose not to accept the presentation for information. This alternative is not recommended for if the Board is aware of what services are being delivered and how the funds are being utilized; the Board will be well informed and better able to make funding decisions in the future.

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**FINANCIAL IMPLICATION:****Direct Costs: N/A****Ongoing / Future Costs: N/A**

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**STAFFING IMPLICATION: N/A**

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**PUBLIC ENGAGEMENT LEVEL:**

Greenview has adopted the IAP2 Framework for public consultation.

**INCREASING LEVEL OF PUBLIC IMPACT**

Inform

**PUBLIC PARTICIPATION GOAL**

Inform - To provide the public with balanced and objective information to assist them in understanding the problem, alternatives, opportunities and/or solutions.

**PROMISE TO THE PUBLIC**

Inform - We will keep you informed.

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**FOLLOW UP ACTIONS: N/A**

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**ATTACHMENT(S): Memorandum of Agreement**



**MEMORANDUM OF AGREEMENT**

BETWEEN

**Peace Wapiti School Division #76**

8611A-108 Street

Grande Prairie, Alberta

T8V 4C5

(hereinafter referred to as the "School Division")

OF THE FIRST PART

-And-

**GREEN VIEW FAMILY and COMMUNITY SUPPORT SERVICES**

P.O. Box 1079, Valleyview, Alberta, T0H 3N0

(hereinafter referred to as the "FCSS")

OF THE SECOND PART

**RE: FAMILY SCHOOL LIAISON PROGRAM**

**WHEREAS**, the School Division and FCSS have agreed to participate in the funding of a Family School Liaison Program (hereinafter referred to FSLP).

**WHEREAS**, it is desirable that the Family School Liaison Program operate during the school year,

**THEREFORE**, the Parties to this Agreement, in consideration of mutual terms, covenants and conditions to be observed and performed by each party, agree as follows:

1. FCSS may contribute \$45,000.00 annually toward the costs of operating the FSLP for the upcoming school year.
2. The School Division shall provide an invoice to FCSS prior to October 31 for the upcoming school year.
3. The School Division will provide administration, supervision, and liability insurance of all staff in relation to delivering the FSLP.
4. The School Division will ensure that the FSLP staff will be available and will provide services to schools within Greenview's boundaries.
5. Both parties agree that services funded by Green View FCSS shall not be delivered outside Greenview's boundaries.

6. The School Division shall submit to FCSS an annual outcomes report that will include, but not be limited to, the following: statistics, program outlines, results observed, challenges and program successes. FCSS reserves the right to withhold the FSLP funding if the required outcomes report is not submitted by June 1st of each year. Presentations to the Board may be requested on an annual basis.
7. This Agreement may be terminated by any Party at any time and for any reason by giving 60 days prior written notice to the other Party.
8. This Agreement may be amended by mutual consent in writing by both parties hereto.
9. This Agreement shall come into effect upon the signing thereof by both Parties and will remain in effect unless otherwise terminated in writing by either party.
10. For the purpose of giving notice under this Agreement, the addresses shall be:
  - a. For Family and Community Support Services:
 

4707 – 50 Street, P.O. Box 1079  
Valleyview, Alberta  
T0H 3N0
  - b. For the School Division:

\_\_\_\_\_ School Division

\_\_\_\_\_, Alberta

On Behalf Of Peace Wapiti School Division



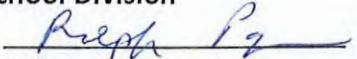
Signature

Feb. 23, 2017

Print Name

Sheri Row

Date



Witness

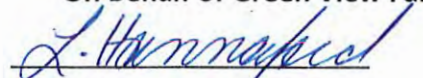
Ralph Pagan

Print Name

Feb 23, 2017

Date

On Behalf of Green View Family and Community Support Services



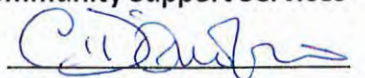
Signature

LISA HAMMARSTED

Print Name

March 3/17

Date



Witness

Corinne D'Onofrio

Print Name

mar. 3/2017

Date

## REQUEST FOR DECISION

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SUBJECT: **Managers' Report**

SUBMISSION TO: GREEN VIEW FAMILY AND  
COMMUNITY SUPPORT SERVICES  
BOARD

REVIEWED AND APPROVED FOR SUBMISSION

MEETING DATE: January 19, 2022

GM:

MANAGER:LDH

DEPARTMENT: GREEN VIEW FAMILY AND  
COMMUNITY SUPPORT SERVICES

PRESENTER:LDH

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RELEVANT LEGISLATION:

**Green View FCSS Policy– N/A**

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RECOMMENDED ACTION:

**MOTION: That Green View Family and Community Support Services Board accept the January 2022 Managers report as presented for information.**

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BACKGROUND/PROPOSAL:

Monthly Managers reports are provided to the Board for information.

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BENEFITS OF THE RECOMMENDED ACTION:

The benefit of accepting the report is to update the Board on services provide by the Manager.

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DISADVANTAGES OF THE RECOMMENDED ACTION:

There are no perceived disadvantages to accepting the report.

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ALTERNATIVES CONSIDERED:

N/A

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FINANCIAL IMPLICATION: N/A

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STAFFING IMPLICATION: N/A

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PUBLIC ENGAGEMENT LEVEL:

Greenview has adopted the IAP2 Framework for public consultation.

**INCREASING LEVEL OF PUBLIC IMPACT**

Inform

**PUBLIC PARTICIPATION GOAL**

Inform - To provide the public with balanced and objective information to assist them in understanding the problem, alternatives, opportunities and/or solutions.

**PROMISE TO THE PUBLIC**

Inform - We will keep you informed.

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**FOLLOW UP ACTIONS:**

N/A

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**ATTACHMENT(S):**

- January Managers report

January 19, 2022 Regular Green View FCSS Board Meeting

Managers' Report

Happy New Year Board Members,

During the month of December, the Community Resource Center Coordinators from both offices fielded 486 inquiries. The top reasons clients called or came in was to access Canada Revenue information and support, employment supports, and information or referral to mental health supports; food bank; commissioner of oaths; victims assistance; home support inquiries, connection to the Outreach Coordinator and access to Santos Anonymous.

At the December meeting the Board requested administration contact the schools to see if they are adequately supported with suicide prevention programs and information. This request for information was sent to Hillside High School, Harry Gray, St. Stephens, Ridgevalley and Grovedale. At this point only Hillside and Ridgevalley have responded. Feedback from Hillside stated,

"I have the information on the phoenix youth group and gryphon youth group that's offered through the Suicide Prevention Resource Center and have actually recently been in touch with JennyLee Viola who works there regarding supports. The two youth groups are offered in Grande Prairie only and unfortunately I would say many of the students that I might recommend for such a program lack the access or means to travel to Grande Prairie once a month on a weekend. Jenny did say she might be able to offer the program in person at our school when we had a student crisis that affected a group of our students this year, but I didn't pursue it as the students in question are receiving individual support.

Hillside staff received mental health first aid training a few years ago, but we accessed it through a private company (two therapists who currently work for PACE), and not through SPRC.

The community helpers' program was delivered to our grade 9 students a few years ago (prepandemic), but again, this was done through a different group, (the mental health CHAMP, mental health capacity building, group from Northern Gateway/Fox Creek), not through SPRC."

The response from Ridgevalley, "This year so far we had Jaqueline Andrews from the Tri-District Wellness Team do a comprehensive 14-week program that covered mental health literacy, social/emotional learning that was presented to students in grades 7-11. We have also had our Mental Health Wellness team in PWPSD present to staff on SAFE T protocol (suicide risk assessment). We have access to Lacy and Andrea Carlson (PWPSD Student Mental Health) if we have immediate concerns regarding specific students. We have also had students participate in The Breakfast Club in GP in the past.

Lacy contacted Hywell today to see if they have virtual presentations they can offer to students out here. We are also aware of their programs, workshops and PD for staff if needed. We have

had several staff participate in their ASSIST training over the past few years before PWPSD moved to the SAFE T protocol this year where they provided training to our staff. So even though PWPSD has provided updated protocols and extra training, we still do access the SPRC when needed.”

The Suicide Prevention Resource Center has graciously offered Green View FCSS six free spots for the Mental Health First Aid training which will take place virtually January 18 and 19.

The Valleyview interagency meeting was held on January 4, with a total of 16 participants from various social service organization highlighting their programs and services. These meetings continue to increase awareness, provide networking opportunities and result in cross agency referrals.

The Valleyview Family Literacy Program has partnered with Green View FCSS to host their Rhyme Time Sessions out of the Community Resource Center through-out the month of January. This program provides an opportunity for families with young children to connect.

Green View FCSS is also partnering with the Greenview Multiplex to host the Empathy Program followed by Tumble Time out of the Community Resource Center beginning Friday February 4<sup>th</sup>.

The Balance Program, which offers exercises for fall prevention, will resume in Debolt and Valleyview late January, early February.

Administration is collaborating with Valleyview Victims Assistance to begin work on the Men’s Mental Health calendar. The goal is to have the 2023 calendar ready for distribution at the Breakfast With the Guys event November 4 of 2022.

All agencies who were awarded 2023 grant funding at the December board meeting have received their funds.

For any Board members who are interested in attending a FCSS 101 workshop, a virtual presentation will be held on February 24 @ 6:00p.m. This workshop is geared for new Board members and will provide a general overview of the program from a provincial perspective. Please let me know if you wish to attend this presentation.

At the last meeting the Board requested a presentation from Peace Wapiti School provide an update on the FCSS funded School Liaison Worker in Ridgevalley and Penson school in Grovedale. The Assistant Superintendent and representatives from each of the schools will attend as virtual delegates at the January meeting.

Included in this report is the current Memorandum of Understanding FCSS has with the school division, updated strategic plan, Grande Cache and Coordinators reports.

I look forward to seeing you on the 19, either in person or virtually.

Warm regards,

Lisa



January 5, 2021

TO: Lisa Hannaford, Manager

FROM: Amber Hennig, Assistant Manager

SUBJECT: December 2021 Grande Cache office report

### Assistant Manager Overview

#### Total of all individuals assisted in December: 266

*\*This number is the sum of clients assisted by each department (Community Resource Coordinator, Home Support Coordinator, Outreach Coordinator, and Youth Coordinator)*

The Assistant Manager was invited by the Rural Development Network (RDN) to join the Alberta Rural Coalition on Housing and Homelessness. The Coalition is hosted by RDN and the first meeting will take place in February. Attendance will provide insights on how other rural communities are addressing homelessness prevention and the challenges they are facing. The knowledge gained will assist in the work of the Meadows to Mountains Homelessness Prevention Project.

Trends being noticed in our office is a slight increase of clients experiencing some form of domestic violence. Conversation with Grande Cache Victims Services brought forward they are seeing an alarming increase in the number of reported sexual assaults in this region. The support we provide within the context of Family and Community Support Services will continue.

Despite the holiday season the Grande Cache office remained busy details are in the Coordinators' reports.

### Community Resource Center Coordinator

Information, assistance & referrals (phone calls & office visits) 2021	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YEAR TOTAL
Alberta Supports	0	9	1	0	4	3	9	1	2	6	8	5	48
AISH	0	10	6	1	8	11	8	5	5	11	18	7	90
Seniors Supports	4	4	0	0	0	7	4	12	5	2	8	0	46
Referrals	12	20	22	12	14	17	19	16	10	9	12	19	182
Other	123	223	197	172	140	169	170	197	192	160	166	112	2021
<b>Total Client Visits</b>	<b>139</b>	<b>266</b>	<b>226</b>	<b>185</b>	<b>166</b>	<b>207</b>	<b>210</b>	<b>231</b>	<b>214</b>	<b>188</b>	<b>212</b>	<b>143</b>	<b>2387</b>
<b>Residence Break Down:</b>													



Grande Cache	92	194	157	142	122	165	176	194	176	152	190	127	1887
Cooperatives & Enterprises	15	28	50	33	17	22	17	19	24	15	14	4	258
Other	32	44	19	10	27	20	17	18	14	21	8	12	242
<b>Total</b>	<b>139</b>	<b>266</b>	<b>226</b>	<b>185</b>	<b>166</b>	<b>207</b>	<b>210</b>	<b>231</b>	<b>214</b>	<b>188</b>	<b>212</b>	<b>143</b>	<b>2387</b>

*\*Other includes individuals who received information (i.e. FCSS services, community information etc.) or referrals.*

The above chart does not reflect on-going client assistance through Green View FCSS services and/or programs. Those statistics are captured for each department throughout the monthly report.

#### Client statistics for programs administered the Community Resource Center Coordinator

Program Name	JAN # of clients	FEB # of clients	MAR # of clients	APR # of clients	MAY # of clients	JUN # of clients	JUL # of clients	AUG # of clients	SEP # of clients	OCT # of clients	NOV # of clients	DEC # of clients
Aboriginal Community Activity Fee Assistance Program	29	29	33	17	17	28	41	50	51	37	44	48
CVITP	0	8	28	20	4	3	1	4	1	1	1	1
Eating for Your Well-Being	0	0	0	0	0	0	0	0	0	0	1	0
Hope Exists in Lots of Places (H.E.L.P)	2	3	4	2	3	2	2	0	3	2	4	4
Wheels for Meals	1	1	1	1	1	1	1	1	1	1	1	1
Adopt a driveway	0	0	0	0	0	0	0	0	0	0	0	0
Welcome Packages	0	0	0	0	0	1	2	1	0	0	0	0

The Outreach Coordinator and Community Career Resource Centre Coordinator set up the Green View FCSS information and homelessness prevention awareness table in the Shoppers Park Mall on December 8 and 9, 2022 from 9:00 am – 1:00 pm on each day. A total of 241 ratepayers stopped and engaged in conversation with administration. The majority of conversations and inquiries were related to programs or services available to adults. Take home materials were provided. Those materials included the Green View FCSS Program Guide, Creative Grief and Loss information hand out, and Just in Case workshop save the date for January 13, 2022.

Following the success of the December 8<sup>th</sup> and 9<sup>th</sup> information table in the local mall administration will set up again in the third week of February to promote the Community Volunteer Income Tax Program.

The Did You Know campaign on Facebook was highly successfully with some posts seeing up to 490 engagements. Engagement on Facebook is when individuals click on the post to read it. The most popular post was Commissioner of Oaths followed in close second with the Homelessness Prevention post. Given the high level of engagement the Did You Know campaign will continue in 2022.

#### UPCOMING

- Program Summary Reports
- Information table related to Community Volunteer Income Tax Program (February 2022)



## Home Support Coordinator

Program Name	JAN # of clients	FEB # of clients	MAR # of clients	APR # of clients	MAY # of clients	JUN # of clients	JUL # of clients	AUG # of clients	SEP # of clients	OCT # of clients	NOV # of clients	DEC # of clients
Creative Greif and Loss Support	-	-	-	-	-	-	-	-	-	4	4	4
Home Support (Cooperatives & Enterprises)	14	14	14	14	14	14	14	12	14	15	15	18
Home Support (Hamlet of Grande Cache)	19	19	17	16	18	18	18	20	25	26	27	30
Meadows to Mountains Homelessness Prevention Project	2	1	2	1	3	0	2	1	2	3	4	2

Administration continues to onboard new Home Support Clients. Six new clients are now benefiting from the service provided. The recruitment process for a part-time Home Support Worker started this month. This is a replacement for a staff member who resigned prior to Christmas.

The Home Support Program not only provides valuable service for ratepayers is acts as gateway to providing additional supports. An example of this is as follows:

An older lady recently returned to the community. She wanted to return to the Grande Cache area to be closer to her cultural background and be near to family. Unfortunately, the last year has been a struggle for her. She has been provided a medical diagnosis and part of her condition is frequent seizures. She is fiercely independent. She wants to be closer to family, but not rely on family for her daily needs. The medical diagnosis prevents her from driving and working. She approached our office to access the Home Support Program and was relieved to find out about the additional supports we can provide. She is accessing transportation for medical appointments, grocery shopping, and banking. We connected her with a parishioner from a local church who is now providing her transportation to attend services on Sundays. Additionally, we are helping her appeal her declined Assured Income for Severely Handicapped application. She is thankful for Green View FCSS help in maintaining her independence.

Work continued with 4 clients for Creative Grief and Loss. Unfortunately, one did pass away. The Creative Grief and Loss program helped support her in the acceptance of her imminent death. As the client declined in health it was hard to complete the art activities, but the client still wanted to connect with the facilitator. They would converse and share jokes. Administration will be connecting with her remaining family in late January and provide the Creative Grief and Loss program as an option for support during this difficult time.

### UPCOMING:

- Just In Case Workshop January 13, 2022
- Home Support Worker recruitment
- Participation in COMPASS workshop to complete facilitator certification
- Program Summary Reports

## Outreach Coordinator

Clients by location	JAN # of clients	FEB # of clients	MAR # of clients	APR # of clients	MAY # of clients	JUN # of clients	JUL # of clients	AUG # of clients	SEP # of clients	OCT # of clients	NOV # of clients	DEC # of clients
Cooperatives & Enterprises	8	8	8	7	7	9	9	8	8	8	8	8
Hamlet of Grande Cache	12	12	7	8	8	6	6	6	6	6	6	5
Whispering Pines	3	3	7	6	6	6	6	7	7	7	7	2
TOTAL NUMBER OF CLIENTS	23	23	22	21	21	21	21	21	21	21	21	15

December was a busy month, in three weeks of December the Outreach Coordinator provided transportation 14 times, conducted 4 social isolation visits, worked collaboratively with Alberta Health Services assisting 4 seniors, and fielded 78 phone calls from clients and organizations. In addition to this work the Outreach Coordinator was instrumental in planning the start of Safe Spaces the Gay Straight Alliance (GSA) starting in January. More information about the first meeting of the GSA can be found in the Youth Coordinator report.

One client reached out with the following comment, “I had my first step out without a family member in 3 years yesterday – just a dentist appointment, but still – a big step. Thanks to the Outreach Coordinator who was awesome and really helped calm my nerves. Today I get to go to church for the first time in a long time am both excited and anxious about being public.”

The Coordinator met with various organizations in early December to promote Green View FCSS service and has since received referrals from the Hinton Friendship Centre (transportation for mental health appointments for a Cooperative resident), Alberta Health Services Home Care (easing the transition for a client moving from an apartment to Whispering Pines Lodge and transportation to medical appointments), and Alberta Mental Health and Addictions (connecting with client about other services available in the community).

### UPCOMING:

- Just In Case Workshop (January 13, 2022)

## Youth Coordinator

On January 6<sup>th</sup> the first Safe Space a Gay Straight Alliance had it's first meeting, attended by one youth it went exceptionally well. The youth stated others were hesitant to come because they were not sure what the program was about. The youth enjoyed herself so much that she did not want it to end and said she would speak with friends and let them know how awesome it was. This particular youth has not been out socially for quite sometime and is looking forward to the next meeting. We are hopeful that with this favourable experience more youth will participate. The next meeting is January 20, 2022.

The mother of the youth contacted administration to thank Green View FCSS for providing this program and stated a notable improvement in her daughter's mood after attending.

The Miyo Wichitowin program wrapped up in early September with the grade 4 class at Summitview middle school. The students made a special request for the Youth Coordinator to attend their Christmas spirit program, which we accommodated. The faculty are impressed with the quality of content, but more so with the Youth Coordinators ability to make meaningful connections with the students. The

delayed school start after Christmas break has stalled confirmation of further programming in class, but the Youth Coordinator will be connecting with the teachers late January.

Upon request from parents the Babysitting Course will be offered afterschool January 12 – 14. The program will take place at the Grande Cache Recreation Centre due to it's close proximity to the school making the program easily accessible. The course has 10 youth registered.

The Empathy Program began January 11 and is being conduct at the Grande Cache Municipal Library on Mondays for four weeks, 10:00 am – 10:30 am. Promotion of the program is taking place through our social media and the library's newsletter and social media.

The Youth Coordinator will be completing Little Warriors Prevent It training to strengthen her response when receiving a disclosure of abuse from youth. Little Warriors is an organization dedicated to taking action in preventing and responding to child sexual abuse. Detailed information about the organization can be found on their website, [littlewarriors.ca](http://littlewarriors.ca).

#### UPCOMING:

- Safe Spaces (GSA) – (meeting bi-weekly starting January)
- Babysitting Course (January 12 – 14)
- Empathy Program (starting January 10 for weeks on Mondays)
- Mother Daughter Circle (starting January 19 for 6 weeks on Wednesday nights)
- Little Warriors training
- Home Alone (February)
- Program Summary Reports

To: Lisa Hannaford, Manager  
From: Coordinator, Adult  
Subject: January 2022 Coordinators Report

- **Home Support**

The Home Support program provides basic housekeeping, meal preparation, limited respite and transportation to medical appointments or other essential services. Currently there are 67 clients, 45 from the MD and 22 in Valleyview. We provide essential shopping for two clients and provide weekly transportation within the town of Valleyview for 2 others. In December transportation for 6 medical appointments was provided.

- **Adult Support and Referral**

The Support and Referral Program supports clientele in many ways. Commonly clients are supported by finding appropriate programs or assisting with applications and or advocacy. Most of the time is spent assisting people with caregiver supports, estate paperwork, and advanced planning tasks such as doing Wills, Power of Attorney's, and Personal Directives. These can take multiple phone calls and meetings. In the month of December, we assisted 23 people with 29 different needs.

January 2022		Residence			23
Support Needs	MD	VV	SL IR	Explanation/ Example	
Admin Assist	2		1	Faxing, Photocopying, Scanning or Typing for someone	
Advanced Planning		1		Personal Directives, Guardianship, Funeral Planning	
Advocacy/ Mediation				With anyone, Family, Businesses, Government	
Aging in Place				Utilizing resources, preplanning to remain	
Alberta Benefits	1			Alberta Supports, Blue Cross, Alberta Health, AISH	
Caregiver Supports				Info on programs, strategies, referrals to other	
Commissioner/ Notary	2	2	1		
CRA Inquiry	1			any Income Tax inquiries, not filing	
Elder Abuse				Queries and Advise	
Estate Planning/ Handling		1		Power of Attorney, Wills, Paperwork after a funeral	
Federal Benefits	2		2	GST, Canada Child Tax Benefit, Guaranteed Income	
Federal Pensions				CPP, CPP Disability, OAS	
Home Support/ Wheels for Meals	5	4		Queries, home visits	
Information	2			other misc inquiries	
Legal				Queries, Paperwork,	
Maintenance Enforcement Prog				Queries, form assistance	
Other FCSS Prog		1		Referral to another program or worker within FCSS	
Referral to other Agency					
Supportive Listening					
Technology Assistance	1			cell phone, internet, CRA accounts, email- etc	
Monthly Total	16	9	4	29	

- **Balance- Restorative Yoga**

Balance is a restorative yoga program. This program is a support (chair) based yoga designed to restore or improve flexibility, strength, and balance. Our target participants are experiencing a reduction in these assets due to injury, illness, surgery, or hospitalization.

Balance has not been offered since 2019 when our past instructor relocated. We are now ready to proceed with Balance in February 2022, it will be made available to Valleyview and DeBolt residents.

- **Community Volunteer Income Tax Program (CVITP)**

The CVITP program utilizes volunteers to prepare income tax and benefit returns for people with modest income and simple tax situations. Included are the 2020 stats for comparison.

Program Income Threshold	
Family Size	Total family income
1 person	\$ 35,000.00
2 persons	\$ 45,000.00
3 persons	\$ 47,500.00
4 persons	\$ 50,000.00
5 persons	\$ 52,500.00
More than 5 persons	\$52,500 plus \$2500 for each additional person

**Goods and Services Tax-** The GST amount is higher in 2021 than 2020 because the covid benefits collected were taxable, as a result it increased the amount of GST people were eligible for.

**Canada Child Benefit-** CCB is higher due to completing more returns with children.

**Canada Workers Benefit-** CWB is lower due to less people having eligible T4 income.

**Climate Action Incentive-** CAI has increased because the payment amount increased from last year.

**Alberta Seniors Benefit and Guaranteed Income Supplement-** AB Benefit and GIS increased because we assisted more seniors.

**Refunds** are the non-benefit portion of the tax refund. We see a decrease because less money was contributed to taxes, due to fewer people working. Also, many returns had an amount owing due to the covid benefits being taxable income.

VV	MD	SL	2020								
229	97	265									
Senior	AISH	Low Inc	GST	CCB	#children	CWB	CAI	AB Benefit	GIS	REFUND	TOTAL
168	53	370	\$ 218,563.00	\$ 857,332.00	124	\$ 81,720.00	\$ 253,760.00	\$ 397,693.00	\$ 977,485.00	\$ 187,880.00	\$ 2,974,433.00
591											
VV	MD	SL	2021								
224	113	297									
Senior	AISH	Low Inc	GST	CCB	#children	CWB	CAI	AB Benefit	GIS	REFUND	TOTAL
208	57	369	\$ 258,085.00	\$ 1,157,460.00	165	\$ 26,405.00	\$ 324,590.50	\$ 441,784.00	\$ 1,091,802.00	\$ 104,844.84	\$ 3,404,971.34
634											

*Michelle Hagen*  
*Adult Coordinator*



January 4, 2022

TO: Lisa Hannaford, Manager

FROM: Corinne D'Onofrio, Community Resource Center Coordinator/ Breanne Major, Support Coordinator

SUBJECT: January Coordinator report

### Stats Report for December 2021:

Green View FCSS Community Resource Center assisted a total of 342 client visits in the month of December 2021.

The breakdown can be seen below.

<b>Year End Report 2020</b>	<b>JAN</b>	<b>FEB</b>	<b>MAR</b>	<b>APR</b>	<b>MAY</b>	<b>JUNE</b>	<b>JULY</b>	<b>AUG</b>	<b>SEPT</b>	<b>OCT</b>	<b>NOV</b>	<b>DEC</b>	<b>Year TOTAL</b>
Income Support	12	12	23	20	10	21	16	33	26	12	31	32	<b>248</b>
Employment Supports	38	22	39	48	44	74	53	68	58	68	54	21	<b>587</b>
Other Clients	226	252	596	418	354	291	371	366	346	347	306	289	<b>4062</b>
<b>Total Clients Visits</b>	<b>276</b>	<b>286</b>	<b>658</b>	<b>486</b>	<b>408</b>	<b>386</b>	<b>440</b>	<b>467</b>	<b>430</b>	<b>427</b>	<b>496</b>	<b>342</b>	<b>5102</b>
<b>Residence Break Down:</b>													
MD	69	76	158	83	101	115	123	134	124	140	124	56	<b>1303</b>
Sturgeon Lake	64	52	158	103	81	75	108	128	86	64	131	72	<b>1122</b>
Town	143	158	342	300	226	196	209	205	220	223	241	214	<b>2677</b>
New	10	3	9	11	8	7	12	9	9	8	2	17	<b>105</b>
Returning	266	283	649	475	400	379	428	458	421	419	494	325	<b>4997</b>
<b>Total Clients Visits</b>	<b>276</b>	<b>286</b>	<b>658</b>	<b>486</b>	<b>408</b>	<b>386</b>	<b>440</b>	<b>467</b>	<b>430</b>	<b>427</b>	<b>496</b>	<b>342</b>	<b>5102</b>

The next 3 charts show the breakdown of services provided between the Town of Valleyview, Greenview, and Sturgeon Lake Cree Nation.

The table below shows the breakdown of services provided for the Greenview residents.

Year End Report 2021	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	TOTAL
Income Support clients	3	4	2	2	6	2	1	5	4	0	5	2	36
Employment Supports	15	2	11	9	8	19	15	22	11	22	10	4	148
Other Clients	51	70	145	72	87	94	107	107	109	118	109	50	1119
<b>Total Clients Visits</b>	<b>69</b>	<b>76</b>	<b>158</b>	<b>83</b>	<b>101</b>	<b>115</b>	<b>123</b>	<b>134</b>	<b>124</b>	<b>140</b>	<b>124</b>	<b>56</b>	<b>1303</b>
<b>Residence Break Down:</b>													
MD	69	76	158	83	101	115	123	134	124	140	124	56	1303
New	3	0	4	3	3	0	6	3	5	4	0	4	35
Returning	66	76	154	80	98	115	117	131	119	136	124	52	1268
Total Clients	69	76	158	83	101	115	123	134	124	140	124	56	1303
Information and Referral Indicators													
As a result of Green View FCSS Information and Referral program, I know more about how to access the community resources I need.													
YES	69	76	158	83	101	115	123	134	124	140	124	56	1303
NO	0	0	0	0	0	0	0	0	0	0	0	0	0
Community Social Issues Identified													
CFS	0	0	0	0	0	2	0	0	0	0	0	0	2
Food Bank	3	4	2	2	2	1	1	2	1	4	4	3	29
Mental health	1	0	2	0	1	0	2	0	0	4	0	1	11
Canadian Child Tax Benefits	0	0	0	0	0	0	0	0	0	0	0	0	0
AISH	2	5	15	4	14	8	3	10	7	7	3	2	80
Income Support	3	4	2	2	6	2	1	5	4	0	5	2	36
Alberta Adult/Child Health Benefit	1	0	0	3	0	1	0	0	0	0	18	0	23
Housing/ Heart River Housing	0	1	1	0	3	4	2	2	0	2	0	0	15
Service Canada	9	7	6	1	12	9	7	8	12	10	6	3	90
Seniors Information	3	11	22	2	4	24	19	23	11	6	6	8	139
Canada Revenue Agency	9	21 (18 CVITP)	73 (65 CVITP)	29 (25 CVITP)	17 (9 CVITP)	10 (2 CVITP)	16 (4 CVITP)	18 (7 CVITP)	9 (2 CVITP)	7 (CVITP1)	1 (1 CVITP)	0	210 (134 CVITP)
Employment Supports	15	2	11	9	8	19	15	22	11	22	10	4	148
WCB (Worker's Compensation Board)	0	0	0	1	0	0	0	1	3	0	0	0	5
Technology Assistance	2	7	5	6	13	6	9	19	13	4	9	8	101
Childcare subsidy	0	0	0	0	0	0	0	0	0	0	0	0	0
program inquires	2	0	5	2	1	14	29	13	3	5	7	3	84
Legal (faxes, forms, calls)	4	9	9	7	7	8	8	22	13	1	15	0	103
Other questions/inquires	11	17	18	18	13	20	16	12	13	21	10	6	175

The category “other” can represent clients coming into the Resource Center, calling for information, or referrals to various agencies and organizations.

Green View Family & Community Support Services  
 4707 – 50 Street, Box 1079  
 Valleyview, Alberta T0H 3N0

The table below shows the breakdown of services provided for the Town of Valleyview residents.

Year End Report 2021	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	TOTAL
Income Support clients	6	7	16	14	1	15	14	23	19	11	25	28	179
Employment Supports	12	13	18	22	27	40	25	26	30	24	31	13	281
Other Clients	125	138	308	264	98	141	170	156	171	188	185	173	2117
<b>Total Clients Visits</b>	<b>143</b>	<b>158</b>	<b>342</b>	<b>300</b>	<b>226</b>	<b>196</b>	<b>209</b>	<b>205</b>	<b>220</b>	<b>223</b>	<b>241</b>	<b>214</b>	<b>2677</b>
<b>Residence Break Down:</b>													
Town of Valleyview	143	158	342	300	226	196	209	205	220	223	241	214	2677
New	6	2	5	7	5	6	5	5	4	2	2	10	59
Returning	137	156	337	293	221	190	204	200	216	221	239	204	2618
Total Clients Visits	143	158	342	300	226	196	209	205	220	223	241	214	2677
Information and Referral Indicators													
As a result of Green View FCSS Information and Referral program, I know more about how to access the													
YES	143	158	342	300	226	196	209	205	220	223	241	214	2677
NO	0	0	0	0	0	0	0	0	0	0	0		0
Community Social Issues Identified													
CFS	0	1	0	1	1	0	2	0	0	0	0	0	5
Food Bank	10	11	10	6	8	5	11	18	8	11	14	22	134
Mental Health	1	1	4	4	1	3	6	1	3	8	3	0	35
Canadian Child Tax Benefits	0	1	1	0	1	0	0	0	0	0	0	0	3
AISH	6	4	13	20	11	8	1	1	17	15	6	9	111
Income Support	6	7	16	14	1	15	14	23	19	11	25	28	179
Alberta Adult/Child Health Benefit	3	2	3	3	3	3	1	0	4	2	16	1	41
Housing/ Heart River Housing	5	6	9	20	11	4	8	7	9	2	4	0	85
Service Canada	10	11	13	7	5	8	15	8	16	8	11	4	116
Seniors Information	4	1	7	1	7	13	4	4	4	0	5	1	51
Canada Revenue Agency	11	28(18CVITP)	172(140CVITP)	110(79CVITP)	32(23CVITP)	18(4 CVITP)	32(13 CVITP)	28(15CVITP)	17(9 CVITP)	26(7CVITP)	12(5 CVITP)	5(1 CVITP)	491(314CVITP)
Employment Supports	12	13	18	22	27	40	25	26	30	24	31	13	281
WCB(Workers Compensation Board)	0	1	0	0	0	1	0	0	1	0	0	0	3
Technology Assistance	3	13	32	17	21	38	34	27	32	25	22	56	320
Childcare subsidy	0	0	0	0	0	0	0	0	0	0	0	0	0
program inquires	1	2	8	4	2	18	18	19	14	16	9	3	114
Legal (faxes, forms, calls)	1	20	33	25	17	18	9	17	18	4	14	11	187
Other questions/inquires	36	13	21	32	40	38	24	26	22	30	18	24	324



The table below shows the breakdown of services provided to Sturgeon Lake Cree Nation residents.

Year End Report 2021	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	TOTAL
Income Support clients	3	1	5	4	3	4	1	5	3	1	1	2	33
Employment Supports	11	7	10	17	9	15	13	20	17	22	13	4	158
Other Clients	50	44	143	82	69	56	94	103	66	41	12	66	826
<b>Total Clients Visits</b>	<b>64</b>	<b>52</b>	<b>158</b>	<b>103</b>	<b>81</b>	<b>75</b>	<b>108</b>	<b>128</b>	<b>86</b>	<b>64</b>	<b>131</b>	<b>72</b>	<b>1122</b>
<b>Residence Break Down:</b>													
Sturgeon Lake Cree Nation	64	52	158	103	81	75	108	128	86	64	131	72	1122
New	1	1	0	1	0	1	1	1	0	2	0	3	11
Returning	63	51	158	102	81	74	107	127	86	62	131	69	1111
Total Clients Visits	64	52	158	103	81	75	108	128	86	64	131	72	1122
<b>Information and Referral Indicators</b>													
As a result of Green View FCSS Information and Referral program, I know more about how to access the community resources I need.													
YES	64	52	158	103	81	75	108	128	86	64	131	72	1122
NO	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Community Social Issues Identified</b>													
CFS	1	0	0	0	2	0	0	2	0	2	0	1	8
Food Bank	0	1	1	4	0	0	0	1	0	0	0	1	8
Mental Health	0	0	2	0	1	1	1	1	1	0	0	1	8
Canadian Child Tax Benefits	0	0	2	0	0	2	0	1	1	0	1	0	7
AISH	0	1	2	2	1	3	2	9	5	5	9	3	42
Income Support	2	1	3	4	3	4	1	5	3	1	1	2	30
Alberta Adult/Child Health Benefit	0	1	0	0	1	1	2	0	0	0	4	1	10
Housing/ Heart River Housing	0	0	3	0	1	2	1	5	3	0	0	0	15
Service Canada	2	2	4	2	11	6	2	3	9	2	7	5	55
Seniors Information	0	2	5	0	0	0	1	0	0	0	0	0	8
Canada Revenue Agency	20	27 (12 CVITP)	121 (113 CVITP)	67(50CVITP)	32(23CVITP)	27 (12CVITP)	44(27 CVITP)	30(12CVITP)	22(6CVITP)	20(CVITP 5)	12(10 CVITP)	14(10CVITP)	436(280 CVITP)
Employment Supports	11	7	10	17	9	15	13	20	17	9	13	4	145
WCB(Workers Compensation Board)	0	0	0	0	1	0	0	2	0	0	0	0	3
Technology Assistance	1	3	16	5	6	3	15	28	15	12	21	21	146
Childcare subsidy program inquires	0	0	0	0	0	0	0	0	0	0	0	0	0
Legal (faxes, forms, calls)	4	6	10	9	7	3	8	18	10	2	12	4	93
Other questions/inquires	12	2	10	12	9	6	6	13	4	6	12	0	92

Employment support numbers decreased in December. 21 individuals updated and created resumes, and received support faxing, emailing and completing online applications.

32 clients accessed the Resource Center to connect with Alberta Supports to apply for Income Support, and connect with existing workers regarding their files. They also received assistance with emailing, faxing, phoning and submitting their monthly reports on line. Alberta Supports, in regard to Income

Green View Family & Community Support Services  
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Support, continued to stay extremely busy throughout December and clients had long wait times when calling for benefits.

12 clients accessed the Resource Center for assistance with Service Canada needs. Clients continue to come to the Resource Center for assistance with new applications, bi weekly reporting and phone calls to Service Canada specialists.

Coordinators assisted 34 clients with printing, laminating and updating vaccination cards in December.

Nine clients accessed the Resource Center this month to receive information and applications for Santa's Anonymous. The deadline for these applications was November 30<sup>th</sup> and recipients will receive their gifts on December 8<sup>th</sup>, corresponding with December's Valleyview Food Bank date. There were also numerous calls about donations to the Food Bank as well as individuals seeking applications and information. 18 clients accessed the Community Resource Center regarding the Food Bank. Odyssey House also provided approximately 5 or 6 Adopt a Family gifts for Christmas to local residents that were connected to services of Odyssey House.

Respectfully submitted,

Corinne D'Onofrio and Breanne Major



TO: Lisa Hannaford

FROM: Amanda Roy, Youth Program Coordinator

SUBJECT: January Youth Coordinator's Report

### **January Programming**

#### **Harry Gray Elementary School**

- Completion of Body Talk - Grade 5's will participate in a 4-week program learning about, anatomy, puberty, hygiene and menstruation.

#### **Oscar Adolphson Primary School**

- I Can Handle Anger – a 6-week program where grade 2 students will learn how to handle their anger in a socially acceptable way and how to deal with difficult emotions.
- Hands are Not for Hitting – a 4 week program where Grade 1 students will learn how to use their bodies appropriately when they have difficult emotions.

#### **Ridgevalley School**

- Boys Council – The grade 4 and 7 students will participate in structured programs for boys that aim to promote boys' natural strengths. They are given the opportunity to address masculine definitions and behaviors, learn about healthy relationships and positive friendships. Also, practice essential social skills.
- The grade 8 class will participate in the SKILLS program. Content will include healthy relationships, how to resist peer pressure to become sexually involved before they are ready or able to cope with the consequences. A presentation from Northreach Centre in Grande Prairie on STIs and contraception, dating violence and the effects of pornography on the brain.
- I Can Handle Anger – a 6-week program where grade 2 students will learn how to handle their anger in a socially acceptable way and how to deal with difficult emotions.
- Hands are Not for Hitting – a 4 week program where Grade 1 students will learn how to use their bodies appropriately when they have difficult emotions.
- Mind Up! – Grade 3's will participate in a 5-week program on ways to cultivate a positive attitude and building healthy relationships. Modules will include Choosing Optimism, Perspective Taking and Appreciating Happy Experiences.

Green View Family & Community Support Services  
Box 1079  
Valleyview, Alberta  
T0H 3N0

### GSA - Gay Straight Alliance

This afterschool program allows 2+LGBTQ, two spirited, lesbian, gay, bisexual, transgender, queer and questioning youth a safe place to meet and form new friendships with like minded youth. This program runs every Wednesday from 3:30-5:30 at the Valleyview Public Library. Currently the GSA has seven regular attendees.

### Outcomes

Program	# of Completed Surveys	Outcomes
Girls Circle	5	100% of students understand the warning signs of an unhealthy relationship.
Boys Council	5	80% of students better understand how their actions affect others.

We enjoyed Girls Circle group because it's been a break from the class and the boys and we learned how to stand up for people.

The best part of Boys Council was the skits. I liked them because we laughed so hard but it was so embarrassing.

The most important thing I learned in Boys Council is what a healthy relationship looks like.

### Other

- Youth Program Coordinator attended Interagency Meeting and presented information on the programs provided in the community with a spotlight on the new GSA Group.
- Youth Program Coordinator will be running the Empathy Program at the Green View FCSS Resource Centre. This program is for children 3-5 years of age and can be facilitated with parents and non-parented in a preschool or kindergarten environment. This program provides stories, songs and activities that enhance empathetic development. The program will tentatively start late January pending registration.

Respectfully Submitted,

Amanda Roy

Green View Family & Community Support Services  
Box 1079  
Valleyview, Alberta  
T0H 3N0

## Goals, Strategies & Timelines

### A. Goal: To provide services that enhance the well-being of individuals, families and community through prevention.

#### 1. Strategy: Develop programs and services to promote positive development for children and youth.

*Programs may be implemented in the Valleyview, Ridgevalley, Grovedale and Grande Cache schools for the youth between six (6) to eighteen (18) years of age. All programs may be provided upon the request of the individual school requirements in consultation with the principal. Summer Day Camps may be initiated in Valleyview, DeBolt, Grovedale, Little Smoky, Sunset House and New Fish Creek.*

Time Frame	Action	Status as of January 2022
School Year	Deliver "Body Talk"	Completed January 2022 at Harry Gray grade 5-scheduled for February 2022 at Ridgevalley and March 2022 at HG grade 6
School year 6-week program	Deliver I Can Handle Anger program.	Scheduled January 2022 OAP February 2-022 at Ridgevalley Was scheduled for February in Susa Creek – cancelled to due COVID
School year 7-week program	Deliver the "Why Try" program.	Completed April 2021 @SS Scheduled in March 2022 at HG Started in April – cancelled due to COVID
School year 6 - 10 weeks program	Deliver the "Girls Circle" program.	Completed Dec 2021 @ HG
School Year 5-week program	Deliver the Stress Resilience Program	Available Upon school request
School year 10-week program	Deliver the "SKILLS" program.	Completed Nov. 2021 @ Hillside Running January 2022 at RV
Annually	Deliver "Home Alone" program	Completed all schools in June 2021-scheduled in all schools in May/June 2022 Completed in GC afterschool in June, then in July and December afterschool
annually	Empathy Program	Started in January 2022 in GC and VV
School year 4 – 8-week program	Deliver the "KIDO" program.	Scheduled March 2022 @HG
July and August	Deliver the Life Skills program.	Completed July/August-2021 Scheduled July/August 2022 Completed in GC July/August 2021 Scheduled GC July/August 2022
Annually	Deliver the "Grief and Loss" program.	Available Upon school request

Time Frame	Action	Status as of January 2022
2/3 times per year	Coordinate Babysitting Courses	Completed May and October 2021 in VV Completed in GC afterschool in June, then July and afterschool in December

School year 4-week program	Deliver the "Hands are Not for Hitting" program	Scheduled February 2022 @ OAP & RV
School year 6 – 10-week program	Deliver the "Boys Council" program.	Completed at HG in 2021 Currently running @ RV
School Year 4-6 sessions	Deliver Mind-Up Program	Completed @ SS and OAP in November of 2021 Scheduled in RV on Feb 2022
Annually	Kids Conference	On hold due to covid
Annually	Grande Cache youth engagement (primary focus – indigenous youth) – outside school hours	April /May – not completed due to COVID
Weekly	Gay/Straight Alliance	Began Sept. 2021 in VV and January 2022 in GC
Ongoing	Miyo Wichitowin	Completed afterschool April, May, July, and September 2021 and Grade 5 and 6 at Summitview October/November

## 2. Strategy: Develop programs and services to enhance the lives of individuals and families within the community.

*Enhance the lives of adults and families to promote economic, mental and physical wellbeing. Programs may be available annually and are based upon the needs and requests of clients.*

Time Frame	Action	Status January 2022
Annually	Coordinate the FCSS Baby Book Bags.	ongoing
Annually 6-week program	Deliver the "Mother Daughter Circle" program.	Scheduled April 2022 in VV January in GC – not completed due to COVID
Annually	Deliver Employment Supports.	daily
Annually	Coordinate access to Income Supports.	daily
Annually	Deliver the "Community Volunteer Income Tax Program."	Currently offered March /April
Spring and Fall Sessions Annually	Coordinate the "Balance Restorative Yoga" program.	Starting February 2022 in DeBolt and VV
Annually	Deliver Emergency Preparedness Workshop	October-cancelled due to covid
Annually	Coordinate Breakfast with the Guys	April 2022
Annually	Deliver the "Older Adult Information Day."	Planning for 2022

Annually	Aboriginal Community Activity Fee Assistance Program	<i>ongoing</i>
Annually	Eating for Your Well-being	<i>ongoing</i>

**3. Strategy: Develop programs and services to enhance the lives of adults and seniors within the community.**

*Enhance the lives of adults and seniors to promote economic, mental and physical wellbeing. These programs may be delivered annually as part of the ongoing operations.*

Time Frame	Action	Status As of October, 2021
Annually	Deliver the Home Support program.	<i>Ongoing 100 clients</i>
Annually	Deliver the "Wheels for Meals" program within the Town of Valleyview and Hamlet of Grande Cache	<i>Running in Grande Cache on hold in VV due to Covid</i>
Annually	Creative Grief and Loss	<i>ongoing</i>
Annually	Deliver individual support with forms and subsidy applications.	<i>ongoing</i>
Annually	Deliver Just in Case File workshop	<i>Completed for October in VV and November 2021 in DeBolt</i>
Annually	Contracted Counselling Services (H.E.L.P.)	<i>ongoing</i>
Annually	Deliver Tech To Go Pilot Program	<i>available</i>



**B. Goal: Promote and provide services with various stakeholders for the benefit of residents within the community.**

**1. Strategy: Explore partnerships with various stakeholders to meet residents' needs.**

*Partnerships are vital in the community so as the residents' needs may be addressed in cooperation with various stakeholders. The stakeholders may be consulted on an annual basis to review possible partnership opportunities.*

<b>Time Frame:</b>	<b>Action:</b>	<b>Status:</b>
Reviewed annually	Alberta Health Services Partnership - "Mental Health Services" and Lunch and learns; Older Adult info day	<i>Ongoing</i>
Reviewed annually	Victims Assistance	<i>Ongoing</i>
Reviewed Annually	Northern lakes College	<i>Ongoing</i>
Reviewed annually	Alberta Health Services-Mental Health Therapist	<i>Ongoing</i>
Reviewed annually	Red Willow Lodge- Wheels for Meals	<i>Ongoing</i>
Reviewed annually	Alberta Works Contract- Employment Services	<i>Ongoing</i>
Reviewed annually	Provide Preventative Community Grants to non-profit agencies or organizations.	<i>Ongoing</i>
Reviewed annually	Northern Gateway School Division	<i>Ongoing</i>
Reviewed annually	Holy Family Catholic School Division	<i>Ongoing</i>
Reviewed annually	Peace Wapiti School Division	<i>Ongoing</i>
Reviewed Annually	Northlands School Division	<i>Ongoing</i>
Reviewed annually	Grande Yellowhead School Division	<i>Ongoing</i>
Reviewed Annually	Odyssey House- Outreach worker services	<i>Ongoing</i>
Reviewed annually	PACE	<i>Ongoing</i>
Reviewed annually	Seniors Outreach	<i>Ongoing</i>
Reviewed annually	ESSNA-Emergency Social Services Network of Alberta	<i>Ongoing</i>
Reviewed annually	Town of Valleyview Library	<i>Ongoing</i>
Reviewed annually	Royal Canadian Legion	<i>Ongoing</i>
Reviewed annually	Suicide Prevention Resource Center	<i>Ongoing</i>
Reviewed annually	Sturgeon Lake Cree Nation	<i>Ongoing</i>
Reviewed annually	Town of Valleyview	<i>Ongoing</i>
Reviewed annually	RCMP	<i>Ongoing</i>
Reviewed annually	Mountain Metis Association	<i>Ongoing</i>
Reviewed annually	Child and Family Services	<i>Ongoing</i>
Reviewed annually	Family Resource Network	<i>Ongoing</i>
Reviewed Annually	Service Canada Outreach	<i>Ongoing</i>
Reviewed Annually	Grande Cache Food Bank	<i>Ongoing</i>
Reviewed Annually	Community Outreach Program Enhancement (C.O.P.E)	<i>Ongoing</i>
Reviewed Annually	Evergreens Foundation (Whispering Pines Lodge)	<i>Ongoing</i>



**2. Strategy: Explore opportunities that may enhance resident access to services within the community.**

*Create a relationship with all relevant stakeholders so as programs and services may be coordinated to meet the community's needs.*

<b>Time Frame:</b>	<b>Action:</b>	<b>Status:</b>
Annually September to June	To participate in interagency meetings to share information and identify social service gaps within the community.	<i>Ongoing-first Tuesday of every month Last Tuesday of every month in GC</i>
Annually Twice a month	Provide an Odyssey House support worker	<i>ongoing</i>
Annually	Deliver the "Welcome Basket" program.	<i>Ongoing-upon request</i>
Annually	Host Service Canada Outreach Clinics in the CRC	<i>Ongoing</i>
Annually	Coordinate the Community Information Board.	<i>Ongoing</i>
Annually	Deliver Information and Referral services.	<i>Ongoing</i>
Annually	Provide Community Training Sessions.	<i>Ongoing</i>
Annually/ weekly	Coordinate Mental Health out of the CRC.	<i>Ongoing</i>
Bi- Annually	Host HEART Domestic Violence Conference	<i>On hold</i>
Annually	Host Breakfast with the Guys	<i>Scheduled for November 2022</i>
Annually	Community Connections Night	<i>Delivered in September 2021 Scheduled for September 2022</i>
Annually	Daily Thoughts banners	<i>Twice a year Placed in November 2021</i>
Annually	Did You Know Campaign (social media posts)	<i>3 times/year 4 posts per occurrence</i>

**C. Goal: Provide opportunities whereby residents are actively engaged within the community.**

**1. Strategy: Promote resident participation and engagement within the community.**

*Community engagement and connection contributes to improved social wellbeing. Residents are encouraged to assist in various deliverable opportunities.*

<b>Time Frame:</b>	<b>Action:</b>	<b>Status:</b>
Annually / November	Deliver the “Red Silhouette” program.	<i>November 2021</i>
Annually	Host Volunteer Appreciation events.	<i>Plan in place for April 2022</i>
Annually	Provide residents with volunteer opportunities to assist with various deliverable programs.	<i>Have volunteers in place</i>

**D. Goal: Provide service excellence to residents within the community.**

**1. Strategy: Develop actions that enhance Green View FCSS service deliverable excellence.**

<b>Time Frame:</b>	<b>Action:</b>	<b>Status:</b>
Annually	Review the Green View FCSS Strategic Plan annually.	<i>Completed In January 2021</i>
Annually	Provide measurable outcomes where applicable for programs and services.	<i>Ongoing</i>
Annually	Ensure that staff has access to effective training opportunities.	<i>Ongoing</i>
Annually	The Green View FCSS Manager will draft and present the annual budget to the respective Councils.	<i>2022 proposed complete.</i>
Annually	Staff performance appraisals will be administered annually to all staff.	<i>Completed December 2021</i>