



REGULAR BOARD MEETING AGENDA

Wednesday, September 22, 2021

9:30am

Meeting Room
Green View FCSS Building

#1	CALL TO ORDER		
#2	ADOPTION OF AGENDA		
#3	MINUTES		
		3.1 Regular Green View Family and Community Support Services Meeting minutes held June 16, 2021 to be adopted.	1
		3.2 Business Arising from the Minutes	
#4	DELEGATION	4.0	
#5	OLD BUSINESS	5.0	
#6	NEW BUSINESS		
		6.1 Creative Grief and Loss Support Program	4
		6.2 Gay Straight Alliance	10
		6.3 Real Talk with Men Calendar	12
		6.4 The Empathy Program	14
		6.5 FCSS Manager Report	16
#7	MEMBER REPORTS	7.1 Chair/Member Reports	
#8	CORRESPONDENCE	8.0 DeBolt & District Agricultural Society	39
#9	CLOSED SESSION	9.0	
#10	ADJOURNMENT	10.0	

Minutes of a
REGULAR BOARD MEETING
GREEN VIEW FAMILY AND COMMUNITY SUPPORT SERVICES
 Green View Family and Community Support Services Building
 Valleyview, Alberta, on Wednesday, June 16, 2021

1: Chair Perron called the meeting to order at 9:32 am.
CALL TO ORDER

PRESENT

Chair, Member at Large, Greenview	Roxanne Perron
Vice Chair, Member at Large, Town of Valleyview	Teresa Plontke
Board Member, Member at Large, Greenview	Tammy Day
Board Member, Greenview Councillor	Duane Didow
Board Member, Greenview Councillor	Roxie Chapman
Board Member, Member at Large, Greenview	Trina Parker-Carroll
Board Member, Town of Valleyview Councillor (teleconference)	Tanya Boman

ATTENDING

FCSS Manager	Lisa Hannaford
Recording Secretary	Corinne D’Onofrio

ABSENT

#2:
AGENDA

2.0 GREEN VIEW FCSS AGENDA
MOTION: 21.06.21 Moved by: BOARD MEMBER, DUANE DIDOW
 That the June 16, 2021 agenda be adopted as presented.

CARRIED

#3.1 REGULAR MEETING MINUTES

3.1 GREEN VIEW FCSS REGULAR BOARD MEETING MINUTES
MOTION: 21.06.22 Moved by: BOARD MEMBER, ROXIE CHAPMAN
 That the Minutes of the Regular Green View FCSS Board Meeting held on Wednesday, April 21, 2021 be adopted as presented.

CARRIED

#3.2 BUSINESS ARISING FROM MINUTES

3.2 BUSINESS ARISING FROM THE MINUTES

#4 DELEGATION

4.0 DELEGATION

#5 OLD BUSINESS

5.0 OLD BUSINESS

#6 NEW
BUSINESS

6.0 NEW BUSINESS

6.1 FCSS MANAGER REPORT

MOTION: 21.06.23 Moved by: BOARD MEMBER, TAMMY DAY
That the Green View FCSS Board accept the June 2021 Manager's report as presented
for information.

CARRIED

#7
MEMBER
REPORTS

7.1 CHAIR/MEMBER REPORTS

BOARD MEMBER PLONTKE

- Attended the drive-in movie and reported a good turn out.

BOARD MEMBER PARKER- CARROLL

- No report at this time

BOARD MEMBER DAY

- No report at this time

BOARD MEMBER DIDOW

- FCSSAA meeting on Friday June 18th, 2021

BOARD MEMBER CHAPMAN

- No report at this time

BOARD MEMBER BOMAN

- No report at this time

CHAIR PERRON

- No report at this time

#8
CORRESPONDENCE

8.0 CORRESPONDENCE

#9 CLOSED
SESSION

9.0 CLOSED SESSION

The next Green View FCSS Board Meeting will be tentatively scheduled for Wednesday, September 22, 2021 at 9:30am.

#10
ADJOURNMENT

10.0 ADJOURNMENT

MOTION: 21.06.24 Moved by: BOARD MEMBER, ROXIE CHAPMAN
That this meeting adjourns at 12:06 pm.

CARRIED

F.C.S.S. MANAGER

F.C.S.S. CHAIR

UNADOPTED

REQUEST FOR DECISION

SUBJECT: Creative Grief and Loss Support Program
SUBMISSION TO: GREEN VIEW FAMILY AND COMMUNITY SUPPORT SERVICES BOARD REVIEWED AND APPROVED FOR SUBMISSION
MEETING DATE: September 22, 2021 GM: MANAGER:LDH
DEPARTMENT: GREEN VIEW FAMILY AND COMMUNITY SUPPORT SERVICES PRESENTER:LDH

RELEVANT LEGISLATION:
Green View FCSS Policy– N/A

RECOMMENDED ACTION:
MOTION: That the Green View Family and Community Support Services Board authorize administration to offer a Creative Grief and Loss Support Program.

BACKGROUND/PROPOSAL:

Currently Green View FCSS offers a Grief and loss program, called Rainbows, to school aged children. The Rainbows program is requested by teachers or principals and is facilitated by the Youth Coordinator. While this grief and loss program is available to children, there is no similar program offered to adults.

Creative Grief Studio Certified Guides provide an adaptive approach that is customizable to the unique needs of clients. The Certified Guide is not a psychologist or psychiatrist, but an individual trained to walk with a client through their grief journey providing insights and tools to assist in healing. Creative Grief and Support is a process that uses art as a tool to help lessen the pain of grief trauma.

The service is flexible, allowing for virtual appointments, in-person appointments and either one on one or group sessions. The service would be available year-round, with group sessions delivered upon request and available to all residents 16+ years of age within Greenview. Clients will be able to access up to 8 sessions and the program will be provided free of charge.

Client's will be required to provide their own art materials, but for those who cannot afford the materials Green View FCSS will supply them. The estimated expenditures for art materials will be dependant on client need and not exceed \$400.00 annually.

BENEFITS OF THE RECOMMENDED ACTION:

The benefit of offering the Creative Grief and Loss Program is to ensure adult residents have access to a grief and loss program.

DISADVANTAGES OF THE RECOMMENDED ACTION:

There are no perceived disadvantages to offering the Creative grief and loss program.

ALTERNATIVES CONSIDERED:

Alternative #1: The Green View Family and Community Support services Board may choose not to offer the Creative Grief and Loss Program. This alternative is not recommended, for if residents have access to this program, they will be more resistant to crisis.

FINANCIAL IMPLICATION:

Direct Costs: Costs will not exceed \$400.00, from the 2021 operational budget.

Ongoing / Future Costs: N/A

STAFFING IMPLICATION:

The Home Support Coordinator, who is the certified Guide, will provide the service as part of her regular duties. No additional hours will be required, and workload will remain balanced.

PUBLIC ENGAGEMENT LEVEL:**INCREASING LEVEL OF PUBLIC IMPACT**

Inform

PUBLIC PARTICIPATION GOAL

Inform

PROMISE TO THE PUBLIC

Inform

FOLLOW UP ACTIONS:

If Green View Family and Community Support Services approves the program, promotion of the service will start. Promotional avenues utilized are as follows: social media, Interagency, website, and word of mouth.

ATTACHMENT(S):

- Creative Grief Studio information

Creative Grief and Loss Studio Information

WEBSITE: creativegriefstudio.com



"There's no universal curriculum for grieving and most of our own journey or that of our clients is a process of inventing rather than the sort of rote learning that most of us were taught throughout our schooling. No one can be the exact same person they were before loss, so neither we nor our clients are learning to go back. Instead, we're learning to invent and be curious about what it means to live full lives after loss experiences."



–Creative Grief Studio, Intro to Creative Grief Support Certification, Core Frameworks, 2017.



Why is social identity important?

We really care about social justice, so we teach a grief support approach that takes account of the ways that our social identities and social power might influence our loss, death, grief, and general life experiences and our meaning making after loss. We do this work because we have a vision for agency, belonging, and hope, for everyone in our living and in our grieving and dying. We don't agree with colorblind and politically neutral stances that encourage grief support practitioners to look past differences in social identities. Instead, we believe that claiming our preferred social identities, as well as recognizing the social identities that get put onto us, and naming the visible and invisible effects of those social identities, is a much more effective way to facilitate agency, belonging, and hope for all. In this spirit, here's a bit about us, Cath and Kara, the Co-Founders of The Creative Grief Studio, including our social identities.

About Cath Duncan (Masters in Clinical Social Work)



I live in Cape Town, South Africa, where I was born and raised. As a white South African, owing to the ongoing effects of colonialism, apartheid, and global systemic white supremacy, I experience the many benefits of significantly greater education, wealth, privilege, and power than most South Africans have. I have also lived in and traveled around the UK, Canada, and the USA, where my foreign status afforded me less privilege, power, and access.

My husband and I became adoptive parents in 2013. Our son is Black. Being a transracial family and learning what it means to parent, protect, and love our son in a racist world continues to open my eyes to white supremacy and my own socialisation in racism.

My home language is English, I can also speak Afrikaans (albeit rather poorly), and I'm learning isiXhosa, the language of most Black South Africans in the Western Cape. Learning a new language has showed me the important role of language in culture, identity, a sense of belonging, and social power and access.

I'm a cisgender heterosexual woman in a monogamous marriage since 1999, with a cisgender heterosexual man. Despite this, my husband and I both find heteronormativity problematic in many ways, and try to ally for non-binary definitions of sex, gender, and sexuality. I was raised in the Christian faith, but no longer identify as a Christian.

I'm a "healthy" chronically ill person, living with the life-long health challenges and triumphs of kidney failure, kidney transplant, Mast Cell Activation Syndrome, and the side effects of the medications I have to take every day. I am legally classified as blind, with currently only about 30% vision left in my right eye and about 10% vision left in my left eye, and the future of my eyesight uncertain. I also use a hearing aid for low-tone deafness. However, because I enjoy generally good health and fitness (aside from the genetic mutations that keep trying to disable or kill me!), and because my illness and disabilities are mostly invisible, I generally pass as healthy and abled. (This has both benefits and disadvantages!) My white privilege and access to good medical treatment and disability aids has also buffered me from many of the hardest effects of chronic

illness and disability. However, living with chronic illness and disability is one of my “outside of the dominant norm” experiences that both instructs and motivates me to learn more about the roles of social identity, privilege, and power in how people make sense of and live with loss and trauma.

My experiences with ill health, disability, and adoption provide me with daily opportunities to expand my appreciation and understanding of the many different kinds of loss and grief. I am also a bereaved parent, a Registered Clinical Social Worker with a background in child protection, trauma debriefing, and counseling for grief, burnout, anxiety, and depression, and I’m the author of the [Remembering For Good Grief Workbook](#).

Note: As of November 2019, Cath has exited from the day to day functions of The Creative Grief Studio. She will always be one of our Co-Founders and remains Guest Faculty in our Certification Program as well as being part of our Alumni spaces.

About Kara Jones (CAIC, CRMT, BA)



I’m white, American born, cisgender woman with Italian heritage, and though I know all the curse words in Italian, truly, I only speak English. Since 1996, I’ve been in a monogamous, heterosexual commitment with a cisgender man who is Black and German. (Truth be told, I also know a few curse words in German, too.)

With the help of academic scholarships, grants, and way too many loans, I managed to get a solid college education, but like most of my generation, that means I have debts I will take to my grave. I have experienced homelessness, but for the past 17 years we have been steady renters living in a community we were lovingly introduced to by a friend on Vashon Island, Washington.

While I was initially raised Roman Catholic, that changed when my mother divorced my father and the church ex-communicated us. I've never really trusted any religious organization since then. I do identify as a student of Buddhist philosophy and meditation practice though.

My biggest grief experiences came with the deaths of three babies at birth. I'm a mom who has living and dead children, mom in a blended family, and now a grandma, too.

My continued exploration of grief comes in around chronic illness. I have multiple chronic illness diagnoses (chronic fatigue, Polycystic ovary syndrome, and idiopathic angioedema), though some of what is happening with my health is still a mystery. Given our lousy healthcare system here in America, I'm not entirely sure the root cause will ever be found. Anxiety and depression are part of my experiences at times, too, as the mystery part of being chronically ill can get to me. For the most part, I pass as abled which, as Cath said above, has both advantages and disadvantages.

I'm a Certified Appreciative Inquiry and Whole Systems Coach, and a graduate of Carnegie Mellon University, holding double degrees in Literary and Cultural Theory and Creative Writing. I also hold a minor degree from Chatham College in Early Childhood Development. I interned for three years at Family Communications (FCI) on production of Mister Rogers Neighborhood back in the day. I have authored several books including *Mrs. Duck and the Woman*, *Flash Of Life*, and *1000 Permissions Granted*. I have contributed to publications such as *They Were Still Born*, *Journal of Family Social Work*, *Living With Grief*, *Elegy*, and more. For more about my heARTwork, see GriefAndCreativity.com.

REQUEST FOR DECISION

SUBJECT: **Gay Straight Alliance**
SUBMISSION TO: GREEN VIEW FAMILY AND COMMUNITY SUPPORT SERVICES BOARD
MEETING DATE: September 22, 2021
DEPARTMENT: GREEN VIEW FAMILY AND COMMUNITY SUPPORT SERVICES

REVIEWED AND APPROVED FOR SUBMISSION
GM: _____
MANAGER:LDH
PRESENTER:LDH

RELEVANT LEGISLATION:
Green View FCSS Policy– N/A

RECOMMENDED ACTION:
MOTION: That the Green View Family and Community Support Services Board authorize administration to offer a gay/straight alliance program.

BACKGROUND/PROPOSAL:
The Valleyview and area community does not have a 2+LGBTQ (two spirited, lesbian, gay, bisexual, transgender, queer) youth group, thus a safe meeting space where like-minded youth can gather and be supported is needed. Partnering with the Valleyview Library, youth can attend this after school self student led alliance.
Administration has consulted with the Alberta Gay Straight Alliance Network to identify best practices to initiate a group of this type. Activities may include book clubs, movie nights, guest speakers, and other group projects that are identified by the alliance. This alliance will be offered to all youth in the community between the ages 12-18, and if there is a need to offer similar groups in other areas of Greenview, administration can use a similar model. Costs for this program will not exceed 1000.00 annually, coming from the 2021 operational budget.

BENEFITS OF THE RECOMMENDED ACTION:
The benefit of offering a Gay Straight Alliance is to ensure all youth aged 12-18 are supported in a safe, healthy manner.

DISADVANTAGES OF THE RECOMMENDED ACTION:
There are no perceived disadvantages to offering a Gay Straight Alliance.

ALTERNATIVES CONSIDERED:
Alternative #1: The Green View Family and Community Support Services Board may choose not to offer a gay straight alliance. This alternative is not recommended, for if youth have access to this program, they will be better supported to express individual identities.

FINANCIAL IMPLICATION:

Direct Costs: Costs will not exceed \$1000.00 from the 2021 operational budget.

Ongoing / Future Costs: N/A

STAFFING IMPLICATION:

The work of this program will be provided as part of the Youth Coordinators' role and not require additional hours or training.

PUBLIC ENGAGEMENT LEVEL:

Greenview has adopted the IAP2 Framework for public consultation.

INCREASING LEVEL OF PUBLIC IMPACT

Inform

PUBLIC PARTICIPATION GOAL

Inform

PROMISE TO THE PUBLIC

Inform

FOLLOW UP ACTIONS:

If the Green View Family and Community Support Service Board approves the program, promotion and delivery of program will take place late 2021. Advertising will take place at Hillside High School, Ridgevalley School, Sturgeon Lake Cree Nation, on Facebook and other locations around the community.

ATTACHMENT(S):

N/A

REQUEST FOR DECISION

SUBJECT: Real Talk With Men Calendar
SUBMISSION TO: GREEN VIEW FAMILY AND COMMUNITY SUPPORT SERVICES BOARD REVIEWED AND APPROVED FOR SUBMISSION
MEETING DATE: September 22, 2021 GM: MANAGER:LDH
DEPARTMENT: GREEN VIEW FAMILY AND COMMUNITY SUPPORT SERVICES PRESENTER:LDH

RELEVANT LEGISLATION:
Green View FCSS Policy– N/A

RECOMMENDED ACTION:
MOTION: That Green View Family and Community Support Services Board authorize administration to create a 2023 Real Talk With Men calendar.

BACKGROUND/PROPOSAL:

Through the communities of practice that Green View FCSS hosted in the spring of 2021, calendars and coasters highlighting men’s mental health was shared by Innisfail FCSS. These items showcase men of influence from the local community, with various messages that include recognizing the importance of asking for help if you need support.

The Valleyview Victims Assistance Board would be interested in partnering with Green View FCSS on this campaign, sharing costs and administration time to get the project off the ground. With this partnership administration could produce 1000 calendars and coasters, plus 40 posters with a maximum cost of \$4000.00 from Green View FCSS, coming from the 2022 operational budget. This cost will include a professional photographer, printing, and an advertising campaign. Valleyview Victims Assistance is willing to contribute a maximum of \$4000.00 towards this partnership.

BENEFITS OF THE RECOMMENDED ACTION:

1. The benefit of approving the Real Talk With Men calendar is to support and create awareness around Men’s mental health.
-

DISADVANTAGES OF THE RECOMMENDED ACTION:

There are no perceived disadvantages to the creation of the Real Talk With Men Calendar.

ALTERNATIVES CONSIDERED:

Alternative #1: The Green View Family and Community Support Services Board may choose not to offer the Real Talk With Men Calendar. This alternative is not recommended, for if men know that it is accepted to reach out for help when they need it, men's mental health will be supported.

FINANCIAL IMPLICATION:

Direct Costs: Maximum of \$4000.00 from 2022 operational budget-FCSS programs.

Ongoing / Future Costs: N/A

STAFFING IMPLICATION:

N/A

PUBLIC ENGAGEMENT LEVEL:

Greenview has adopted the IAP2 Framework for public consultation.

INCREASING LEVEL OF PUBLIC IMPACT

Inform

PUBLIC PARTICIPATION GOAL

Inform - To provide the public with balanced and objective information to assist them in understanding the problem, alternatives, opportunities and/or solutions.

PROMISE TO THE PUBLIC

Inform - We will keep you informed.

FOLLOW UP ACTIONS:

Once Green View Family and Community Support Services Board decides administration will begin the project.

REQUEST FOR DECISION

SUBJECT: **The Empathy Program**
SUBMISSION TO: GREEN VIEW FAMILY AND COMMUNITY SUPPORT SERVICES BOARD
MEETING DATE: September 22, 2021
DEPARTMENT: GREEN VIEW FAMILY AND COMMUNITY SUPPORT SERVICES

REVIEWED AND APPROVED FOR SUBMISSION
GM: MANAGER:LDH
PRESENTER:LDH

RELEVANT LEGISLATION:
Green View FCSS Policy– N/A

RECOMMENDED ACTION:
MOTION: That the Green View Family and Community Support Services Board authorize administration to offer the Empathy Program.

BACKGROUND/PROPOSAL:

In 2018 Creative Kids preschool in Grande Cache participated in a pilot program launched by Think Equal. Think Equal is an organization that focuses on creating a safe, free, equal world. In 2016 Think Equal developed a wholistic social emotional curriculum designed for children ages three to six. The curriculum covers a variety of themes including equality, acceptance, communication, critical thinking, and emotional regulation, which all contribute to building empathic capacity in the participants. The Empathy Program curriculum was developed by administration and inspired from Think Equal concepts.

The Empathy Program has lesson plans that can be used as stand-alone sessions or as part of a 4-6 sessions series. The content is equally effective at enhancing healthy development of children in a daycare or preschool environment, kindergarten classroom, and parent/child program. There is currently no other empathy program offered to this age group.

Staff require no additional training and materials required for activities will not exceed \$200.00 annually.

BENEFITS OF THE RECOMMENDED ACTION:

The benefit of offering the Empathy Program is to ensure young children have opportunity to understand and develop empathy.

DISADVANTAGES OF THE RECOMMENDED ACTION:

There are no perceived disadvantages to offering the Empathy Program.

ALTERNATIVES CONSIDERED:

Alternative #1: The Green View Family and Community Support Services Board may choose not to offer the Empathy Program. This alternative is not recommended, for if children have access to this program, they will develop interpersonal skills that enhance constructive relationships.

FINANCIAL IMPLICATION:

Direct Costs: Costs will not exceed \$200.00 from the 2021 operational budget.

Ongoing / Future Costs: N/A

STAFFING IMPLICATION:

The work of this program will be provided as part of the Youth Coordinators' role and not require additional hours or training.

PUBLIC ENGAGEMENT LEVEL:

Greenview has adopted the IAP2 Framework for public consultation.

INCREASING LEVEL OF PUBLIC IMPACT

Inform

PUBLIC PARTICIPATION GOAL

Inform

PROMISE TO THE PUBLIC

Inform

FOLLOW UP ACTIONS:

If the Green View Family and Community Support Service Board approves the program, promotion and delivery of program will take place late 2021.

ATTACHMENT(S):

N/A

REQUEST FOR DECISION

SUBJECT: **Managers' Report**

SUBMISSION TO: GREEN VIEW FAMILY AND COMMUNITY SUPPORT SERVICES BOARD
REVIEWED AND APPROVED FOR SUBMISSION

MEETING DATE: September 22, 2022
GM: MANAGER:LDH

DEPARTMENT: GREEN VIEW FAMILY AND COMMUNITY SUPPORT SERVICES
PRESENTER:LDH

RELEVANT LEGISLATION:
Green View FCSS Policy– N/A

RECOMMENDED ACTION:
MOTION: That Green View Family and Community Support Services Board accept the September 2022 Managers report as presented for information.

BACKGROUND/PROPOSAL:
Monthly Managers reports are provided to the Board for information.

BENEFITS OF THE RECOMMENDED ACTION:
The benefit of accepting the report is to update the Board on services provide by the Manager.

DISADVANTAGES OF THE RECOMMENDED ACTION:
There are no perceived disadvantages to accepting the report.

ALTERNATIVES CONSIDERED:
N/A

FINANCIAL IMPLICATION: N/A

STAFFING IMPLICATION: N/A

PUBLIC ENGAGEMENT LEVEL:

Greenview has adopted the IAP2 Framework for public consultation.

INCREASING LEVEL OF PUBLIC IMPACT

Inform

PUBLIC PARTICIPATION GOAL

Inform - To provide the public with balanced and objective information to assist them in understanding the problem, alternatives, opportunities and/or solutions.

PROMISE TO THE PUBLIC

Inform - We will keep you informed.

FOLLOW UP ACTIONS:

N/A

ATTACHMENT(S):

- September Managers report

Green View FCSS Managers Report

Summer youth programs during July and August included Babysitting Courses and Life Skills camps. The day camps were completed in Grande Cache, Valleyview, Grovedale and DeBolt with a total of 55 children attending. 93% of the children surveyed showed that they are more open to try new things, and 100% reported they feel more supported by adults they know after attending day camps. This year the focus of the camps included public speaking, respect, and healthy communication.

The Community Resource Centre in Valleyview averaged 500 visits/inquires in both July and August while the Grande Cache office had 360 inquiries. Supports are provided in many areas including help to apply for provincial and federal benefits such as AISH applications (Assured Income for the Severely Handicapped), Canada Revenue, employment insurance; employment supports like resume writing and job searches, victims assistance referrals, commissioning of documents, food bank inquires, Heart River Housing, mental health referrals, plus support to navigate a variety of government forms.

Front line administration in Valleyview and Grande Cache completed a 5-day series of workshops in July resulting in Emotional Safe Spot certification. Many clients seeking services are struggling, and the workshops are intended to help build our capacity to help anyone walking through the doors who need a supportive place to go. The trainings consisted of Front-Line Skills for Social Services, De-escalating Potentially Violent Situations, Mental Health Awareness and Support, Wellness Strategies, and Suicide Prevention, Intervention and Postvention.

Administration has created a Budgeting and Debt Management information package with a variety of resources that clients can access at the Resource Centers. This package consists of information on Payday loans, how to rebuild credit, information from Money Mentors on managing your debt, budget plans, and budgeting basics information. Also included in this resource package is a booklet from Alis.Alberta.ca called Money 101 – Budgeting Basics for Further Education that teaches youth how to finance their post-secondary education and setting personal goals.

There have been an influx of new home support clients requesting service, and we are now servicing over 100 clients, 74 Greenview residents, and 27 who reside in the Town of Valleyview. The need for light house cleaning, meal preparation, travel to essential services and limited respite services are high. This trend is anticipated to continue as our aging population continues to rise.

Administration met with new Minister of Community and Social Services, Jason Luan on July 26th which provided an opportunity to inform the Minister on programs and services offered in Greenview. The new Minister is a supporter of the Family and Community Support Services

Program and was impressed with the diversity of programs and the number of residents who access services.

On September 8, FCSS administration will host Community Connections in Grande Cache at the Recreation Centre. During this event multiple organizations interact with community members to highlight programs and services offered in the community. The Town of Valleyview hosted a similar event on September 7.

An Older Adult information day will be held in Grande Cache on September 28 at the Tourism Centre. A line-up of guest speakers will share information relevant to this populations physical, financial and mental wellbeing. A similar event will be held in Valleyview October 7 at the community resource center.

The HEART team (health, education, action in relationships team) comprised of Green View FCSS and Valleyview Victims Assistance will be hosting a Breakfast With the Guys, on October 19 at the Burnside Performing Arts building. All men are invited to this breakfast which aims to increase awareness on how men can be a part of the solution to end domestic violence. The breakfast has been sponsored by Pembina Pipeline.

Included in the report is a letter from the DeBolt Agricultural Society with information on the Balance Yoga program for seniors. A list of grants requests, financial actuals up to August 30, various requests for decisions, and coordinators reports have also been included in this report.

Looking forward to seeing you on September 22 at 9:30

Warm regards,

Lisa



GREEN VIEW FCSS 2022 PROPOSED GRANT REQUESTS

	ORGANIZATION	2022 OPERATING request	PURPOSE	PREVIOUS (TWO) GRANTS	FINANCIAL REPORTING RECEIVED	ADMINISTRATIVE RECOMMENDATION
1	Seniors Outreach	30,000.00	operating	2020-\$30,000.00 2021-\$30,000.00	yes	Administration recommends that the request for funding be considered
2	PACE (Providing Assistance, Counselling, and Education)	\$18,000.00	Sexual violence awareness program	2020-\$17,000.00 2021-\$18,000.00	yes	Administration recommends that the request for funding be considered-In 2021 18,000 was provided for a parenting program which did not run.-
3	The John Howard Society of Grande Prairie	\$9320	Eureka Program	2020-\$9320.00 2021-9320.00	yes	Administration recommends that the request for funding be considered.
4	Suicide Prevention Resource Centre	\$14,000.00	Youth mental health-Griffon and phoenix youth group-\$8500.00 Tough Enough to talk about it - \$5500.00	2020- \$17,000.00 2021-\$8,500.00	yes	Administration recommends that the request for funding be considered.
5	Mountain Metis Association	\$16,000.00	Hide-Away- Summer Camp	2020-\$16,000.00(returned) 2021-\$16,000.00	yes	Administration recommends that the request for funding be considered.
6	Grande prairie Victims Assistance	No application received	operating	2020- 0.00 2021-\$2500.00	no	Administration recommends that the request for funding be considered.
7	Big Bros Big Sis	Carry over?	Mentoring program-did not use funds in 2021-rerquesting a carry over to 2022	2021-\$13,500.00 2022-	no	Administration recommends that the request for funding be considered.

The total grant request for 2022 equal \$87,320.00



**MD of Greenview
Actual to Budget
Family & Community Support Services
For the 8 Months Ending 2021-08-31**

Page 1 of 1

		Actual Y-T-D 2021	Approved Budget 2021	% Used Budget	\$ Unused Budget
Revenues					
Sales of Goods & Services	5-5200	\$24,465.51	\$32,000.00	76.45%	\$7,534.49
Other Services	5-5299	30,000.00	45,000.00	66.67%	15,000.00
Grant from Provincial Governmen	5-5706	225,841.00	387,161.00	58.33%	161,320.00
Shared Funding	5-5709	0.00	193,239.00	0.00%	193,239.00
Other Revenue	5-5809	9,277.32	22,500.00	41.23%	13,222.68
		<u>289,583.83</u>	<u>679,900.00</u>	<u>42.59%</u>	<u>390,316.17</u>
Expenses					
Salaries	6-6001	672,177.09	1,317,728.00	51.01%	645,550.91
Honorariums	6-6003	4,400.00	24,000.00	18.33%	19,600.00
Employer Contributions	6-6004	162,981.34	297,405.00	54.80%	134,423.66
Accommodation & Subsistence	6-6011	1,563.31	24,300.00	6.43%	22,736.69
Transportation Expenses	6-6012	48,533.68	103,100.00	47.07%	54,566.32
Training & Education	6-6013	4,562.18	10,500.00	43.45%	5,937.82
Memberships & Seminars/Conferences	6-6015	912.64	12,500.00	7.30%	11,587.36
Freight & Courier Services	6-6032	20.78	0.00	0.00%	(20.78)
Telecommunication Services	6-6033	8,174.37	17,000.00	48.08%	8,825.63
Mobile Communication Services	6-6036	2,852.61	4,000.00	71.32%	1,147.39
Professional Services	6-6040	1,481.36	13,000.00	11.40%	11,518.64
Auditing & Accounting Services	6-6041	0.00	1,000.00	0.00%	1,000.00
Repair/Maintenance of Motor Ve	6-6076	1,132.07	1,500.00	75.47%	367.93
Personal Protection Equipment &	6-6104	325.26	3,000.00	10.84%	2,674.74
Petroleum & Antifreeze Products	6-6105	241.22	2,500.00	9.65%	2,258.78
General & Operating Supplies	6-6109	12,201.41	44,000.00	27.73%	31,798.59
Power Supply Service	6-6121	4,259.85	0.00	0.00%	(4,259.85)
Natural Gas Service	6-6122	587.26	0.00	0.00%	(587.26)
Other Utilities Rates	6-6129	568.26	0.00	0.00%	(568.26)
Rental - Hall / Building	6-6143	8,365.20	14,000.00	59.75%	5,634.80
Expenses, Homelessness Prevention Prog	6-6158	12,539.47	22,500.00	55.73%	9,960.53
Grants to Organizations	6-6202	97,820.00	142,820.00	68.49%	45,000.00
		<u>1,045,699.36</u>	<u>2,054,853.00</u>	<u>50.89%</u>	<u>1,009,153.64</u>



ANNUAL PROJECT OUTCOMES REPORT

Agency Name Mountain Metis Nation Association

Project Name Summer Youth Camp

Primary Target Population Children/Youth

Provincial Strategic Direction Alignment (referenced in section 2.1(1)(b) of the FCSS Regulation)

Please select the one Provincial FCSS Strategic Direction that comes from the five regulatory statements (referenced in section 2.1(1)(b) of the Provincial FCSS Regulation) which best fits with this project.

- Help to develop independence, strengthen coping skills and become more resistant to crisis
- Help to develop an awareness of social needs.
- Help to develop interpersonal and group skills, which enhance constructive relationships among people.
- Help people and communities to assume responsibility for decisions and actions, which affect them.
- Help to sustain people as active participants in the community.

Green View Family and Community Support Services Priority Outcome Please select the one FCSS Priority

Outcome your project outcome most contributes to:

Social Inclusion
 Positive Child and Youth Development
 Building Community Potential
 Community Partnership

PROJECT OUTCOME STATEMENT

Indicator of Success #1

Question/Measure #1

An 'end of camp evaluation' was used to measure the successes of activities we had planned.

Number of participants

completing measure: 16

experiencing a positive change: 16

Question/Measure #2 (if more than one)

We did nightly journals where youth expressed themselves in a safe place. This is where they could tell us in confidence their feelings about their days

Number of participants

completing measure: 20

experiencing a positive change: 18

Indicator of Success #2

Question/Measure #1

Our daily sharing circles. Each youth was asked to tell us one thing they liked about themselves, and the day.

Number of participants

completing measure: 20

experiencing a positive change: 19

Question/Measure #2 (if more than one)

Number of participants

completing measure:

experiencing a positive change:





ADDITIONAL INFORMATION

Identify measurement tool used

If other, please describe

When was measurement tool used?

Output information related to this program

Number of participants served?	Adults	<input type="text"/>
	Children/youth	<input type="text" value="20"/>
	Families	<input type="text"/>
	Seniors	<input type="text"/>
Number of volunteer hours related to this project only? (if applicable)		<input type="text"/>

Stories (please share a story that describes the significant impact for a participant or participants.)

We had many youth who struggle with inclusion in their personal lives. A parent spoke to us about her daughter who was painfully shy and wanted us to be aware that she may want to go home sooner. We made it our priority to make sure she was comfortable and by the end of camp she had blossomed and opened up with us and if you did not know already you would not think she was shy at all. She completed the camp.

Another youth had a hard time engaging with others and suffered from low self esteem. He opened up beautifully and by the end of camp, he was organizing games with others and volunteer to be team captain for games we had planned. These positive outcomes reflect the goals of our youth camp. We strive for our youth to feel accepted and are empowered to be themselves.

The last day we had one youth who is diagnosed with A.D.D. he was very emotional about leaving. He hugged all the staff including the cooks. He had such an amazing time at camp that he didn't want to leave. This was a positive outcome for us. The only thing that helped him feel better was that he was going to be attending the youth connections golf day. knowing he was able to come back and connect with us helped him feel better :)



CONTINUOUS QUALITY IMPROVEMENT

After analyzing the data, would you like to continue with this project? Why or why not?

Yes, our organization would love to continue with the Youth Summer Camp. This years camp was by far one of the best to date. After the Covid Pandemic, this camp was a nice way to reconnect with our youth. Youth engage in our activities and enjoy this "back to school" tradition. Many youth show us that this camp is worth every bit of hard work we put in each year. This is the most rewarding program we offer and look forward to continuing the tradition next year.

What improvements could you make to the project?

Our organization would not make any major changes to the camp as our camp is well received by our youth and their families. One minor improvement we hope to suggest for future is having a small bus or van to use for transporting youth to and from the camp and to use when we take small field trips for things like swimming and hiking.

What improvements could you make to the outcome measurement process?

Overall, our outcomes have been extremely positive. Moving forward we are open to suggestions from our youth and families.

<p>Successes: All activities were deemed a success</p>	<p>Changes to be made: More detailed registration process to include more health precautions such as head lice.</p>
-------------------------------------------------------------------	--------------------------------------------------------------------------------------------------------------------------------

Completed by:

Signature: _____

Date: _____

Name: _____

Important: After completing this report; save a copy with a different name for your files.

SAVE

PRINT

FCSS: MADE IN ALBERTA

Virtual Conference • December 2 and 3, 2021

The FCSSAA invites you to join us, virtually, for the 2021 FCSSAA Annual Conference. This year's planning group, Edmonton Evergreen, has chosen the theme: FCSS: Made in Alberta. In recognition of the innovative solutions that FCSS programs have provided to meet the unique needs of each community over the past eighteen months, the focus will be on celebrating and learning from fellow Albertans.

KEYNOTE PRESENTATIONS BY



Timothy Caulfield

Professor of Health Law & Science Policy
Author of *Is Gwyneth Paltrow Wrong About Everything?*

Relax Dammit: Healthy and Happy in the Age of Anxiety



Dr. Cristina Stasia

Director of Leadership Training and Development,
Peter Lougheed Leadership College

How "Leadership" Gets in the Way of Leading: Lessons from Covid-19AB

An Alberta Adventure!

In keeping with this year's Made in Alberta theme, the legendary FCSSAA Silent Auction is asking FCSS programs to donate items that showcase local activities and highlights. As the auction will be conducted virtually this year, items such as passes to local attractions, gift cards and packages would be most welcome and will provide delegates with the chance to pursue an Alberta Adventure! Further information on how to donate will be sent out soon.

! Watch for registration and program information that will be provided in the fall.



Fred Keating

The Master of Ceremonies for this year's conference will be Fred Keating.



September 6, 2021

TO: Lisa Hannaford, Manager

FROM: Amber Hennig, Assistant Manager

SUBJECT: July – August 2021 Grande Cache office report

Assistant Manager Overview

Total of all individuals assisted in February: 703

**This number is the sum of clients assisted by each department (Community Resource Coordinator, Home Support Coordinator, Outreach Coordinator, and Youth Coordinator)*

Over the summer the Grande Cache location remained busy, seeing an increase in the number of people accessing our services. Commissioner of Oaths is now available at the office contributing to the number of ratepayers accessing the office, averaging 3 clients a week for this service. We also had an increase in the number of individuals seeking help for financial hardship. Administration assists in connecting these clients with Alberta Supports and other sources of financial aide. When a shortfall still exists with the client, we work with the client through the Meadows to Mountains Homelessness Prevention project.

Youth programming over the summer went well. After advertising Life Skills camps Aseniwuche Winewak Nation and the Louis Delorme Memorial Committee offered to cover registration fees for youth that are Aseniwuche Winewak Nation members or if the youth's family was unable to afford the registration fee. A total of 10 youth benefited from the subsidy. For information about program delivery in schools this fall refer to the Youth Coordinator section of this report.

We kicked off the fall with the annual Community Connections event, held on Wednesday, September 8, 2021. There was representation from 35 agencies, organizations, and clubs. 220 community members attended the event. Feedback from ratepayers include, "I had no idea there was so much available in Grande Cache." And "Wonderful event thank you, now I know who to talk to when I need help." The Native Counselling Service delegate spoke with the Assistant Manager and expressed her gratitude for the opportunity to promote their services.

In late September Grande Cache will see it's first Green View Family and Community Support Services Older Adult Information Day. Administration has arranged a full day of presentations. If COVID rules change we will have the ability to delivery the day virtually, but are hopeful it will be done in person.

Community Resource Center Coordinator

Information, assistance & referrals (phone calls & office visits) 2020	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YEAR TOTAL
Alberta Supports	0	9	1	0	4	3	9	1					27
AISH	0	10	6	1	8	11	8	5					49
Seniors Supports	4	4	0	0	0	7	4	12					31
Referrals	12	20	22	12	14	17	19	16					132
Other	123	223	197	172	140	169	170	197					1391
Total Client Visits	139	266	226	185	166	207	210	231					1630
Residence Break Down:													
Grande Cache	92	191	157	142	122	165	176	194					1239
Cooperatives & Enterprises	15	28	50	33	17	22	17	19					200
Other	32	44	19	10	27	20	17	18					186
Total	139	266	226	185	166	207	210	231					1630

*Other includes individuals who received information (i.e. FCSS services, community information etc.) or referrals.

The above chart does not reflect on-going client assistance through Green View FCSS services and/or programs. Those statistics are captured for each department throughout the monthly report.

Client statistics for programs administered the Community Resource Center Coordinator

Program Name	JAN # of clients	FEB # of clients	MAR # of clients	APR # of clients	MAY # of clients	JUN # of clients	JUL # of clients	AUG # of clients	SEP # of clients	OCT # of clients	NOV # of clients	DEC # of clients
Aboriginal Community Activity Fee Assistance Program	29	29	33	17	17	28	41	50				
CVITP	0	8	28	20	4	3	1	4				
Eating for Your Well-Being	0	0	0	0	0	0	0	0				
Hope Exists in Lots of Places (H.E.L.P)	2	3	4	2	3	2	2	0				
Wheels for Meals	1	1	1	1	1	1	1	1				
Adopt a driveway	0	0	0	0	0	0	0	0				
Welcome Packages	0	0	0	0	0	1	2	1				

Community Connections took place on September 8, 2021. A total of 35 organizations, clubs, and agencies were on site to share information about the services they offer to the Hamlet of Grande Cache and surrounding Cooperatives and Enterprises. 220 ratepayers attended the event.

UPCOMING

- Assisting with Older Adult Information Day

Home Support Coordinator

Program Name	JAN # of clients	FEB # of clients	MAR # of clients	APR # of clients	MAY # of clients	JUN # of clients	JUL # of clients	AUG # of clients	SEP # of clients	OCT # of clients	NOV # of clients	DEC # of clients
Home Support (Cooperatives & Enterprises)	14	14	14	14	14	14	14	12				
Home Support (Hamlet of Grande Cache)	19	19	17	16	18	18	18	20				
Meadows to Mountains Homelessness Prevention Project	2	1	2	1	3	0	2	1				

Two new intakes took place in July for the Meadows to Mountains Homelessness prevention project. Each client has family and facing financial challenges caused by prolonged unemployment. The project also assisted a single parent in establishing a new residence after leaving a domestic violence situation.

Once housing is stabilized, administration continues to work with clients, providing advice and follow up on actions the clients committed to during the development of their Personal Success Plans. Currently administration is working with 4 clients that fit this description.

Home Support continues to see new clients join the program, the summer months saw 2 clients move to be closer to family and 1 transition into Whispering Pines Lodge. 78% of clients are 60+ years old and 22% are adults with disabilities.

UPCOMING:

- Assist with Older Adult Information Day

Outreach Coordinator

Clients by location	JAN # of clients	FEB # of clients	MAR # of clients	APR # of clients	MAY # of clients	JUN # of clients	JUL # of clients	AUG # of clients	SEP # of clients	OCT # of clients	NOV # of clients	DEC # of clients
Cooperatives & Enterprises	8	8	8	7	7	9	9	8				
Hamlet of Grande Cache	12	12	7	8	8	6	6	6				
Whispering Pines	3	3	7	6	6	6	6	7				
TOTAL NUMBER OF CLIENTS	23	23	22	21	21	21	21	21				

The Outreach Coordinator has planned Older Adult Information Day to be held on Tuesday, September 28, 2021. Elder abuse, connecting with young grandchildren, mental and physical health are topics that will be covered during this one-day event.

Whispering Pines Lodge has granted the Outreach Coordinator access to the facility and visitation with residents has resumed. They are also allowing the Outreach Coordinator to bring older indigenous, non-Whispering Pines Lodge residents, into their building for activities.

Meals on Wheels delivery, phone calls to isolated seniors, medication delivery, and personalized letters continue for those clients uncomfortable leaving home during the pandemic.

Upcoming:

- Older Adult Information Day September 28, 2021
- Just In Case Workshop

Youth Coordinator

The following programs were delivered in July and August:

- Life Skills Camp – 11 participants
- Miyo Wichihitowin (Good Relations) – 7 participants
- Babysitting Course – 5 participants
- Home Alone Course – 8 participants

Programs delivered this past summer were well received and the youth enjoyed their time. After completion of the Home Alone course a mom shared with administration her satisfaction with the program, her child used the materials provided in the course when he was left Home Alone.

Miyo Wichihitowin featured indigenous beading and the filled. The youth participating were provided information about local indigenous traditions while creating. The Youth Coordinator stayed late with each session because the youth were enjoying their time and having discussion about other topics such as family and friendship troubles.

In August, three parents requested Like Skills as an afterschool program because they were unable to attend the summer camps.

At the time of this report Grande Yellowhead Public school division principals in Grande Cache have stated they will not be making a decision about in-person program delivery until the end of September. Northlands School Division (Susa Creek school) will allow in-person outside in a tent they provide and welcome virtual program delivery.

Upcoming:

- Why Try
- Miyo Wichihitowin – pow wow dancing
- Susa Creek school – Home Alone (in-person outside)
- Susa Creek school – confirmation of programs to be delivered virtually
- Life Skills (afterschool)

To: Lisa Hannaford, Manager
From: Coordinator, Adult
Subject: July and August 2021 Coordinators Report

- **Learning Opportunities**

The Adult Coordinator attended a 2-day online training on Traumatic Events Systems facilitated by NACTATR. Green View FCSS was invited to attend this training as we were recognized as a community support for Sturgeon Lake Cree Nation. SLCN has experienced many traumatic events as of late and felt the need to get training to assist themselves and local agencies cope.

The Adult Coordinator and the Home Support staff also attended a fire extinguisher training using the new interactive training unit.

- **Home Support**

The Home Support program provides basic housekeeping, meal preparation, limited respite and transportation to medical appointments or other essential services. Currently there are 69 clients, 42 from the MD and 27 in Valleyview. Requests for Home Support Services are on the rise. The need for medical transportation and respite services are high.

- **Adult Support and Referral**

The Support and Referral Program supports clientele in many ways. Commonly clients are supported by finding appropriate programs or assisting with applications and or advocacy. Sometimes we assist people with accessing online applications that they are unable to access such as CRA access, EI applications, Gun Licensing, Maintenance Enforcement accounts. The months of June and July were very busy months with the adult coordinator assisting 96 people with 124 different needs.

June/ July 2021		Residence			96
Support Needs	MD	VV	SL IR	Explanation/ Example	
Admin Assist	1	2	3	Faxing, Photocopying, Scanning or Typing for someone	
Advanced Planning	1			Personal Directives, Guardianship, Funeral Planning	
Advocacy/ Mediation	4			With anyone, Family, Businesses, Government	
Aging in Place		1		Utilizing resources, preplanning to remain	
Alberta Benefits	4	9		Alberta Supports, Blue Cross, Alberta Health, AISH	
Caregiver Supports		1		Info on programs, strategies, referrals to other	
Commissioner/ Notary	5	7	8		
CRA Inquiry	3	1	4	any Income Tax inquiries, not filing	
Elder Abuse				Queries and Advise	
Estate Planning/ Handling	1	1		Power of Attorney, Wills, Paperwork after a funeral	
Federal Benefits	2	7		GST, Canada Child Tax Benefit, Guaranteed Income	
Federal Pensions	1	1		CPP, CPP Disability, OAS	
Home Support/ Wheels for Meals	24	8		Queries, home visits	
Information	13	3			
Legal				Queries, Paperwork,	
Maintenance Enforcement Prog				Queries, form assistance	
Other FCSS Prog				Referral to another program or worker within FCSS	
Referral to other Agency	4		1		
Supportive Listening	2	2			
Technology Assistance				cell phone, internet, CRA accounts, email- etc	
Monthly Total	65	43	16	124	

- **Older Adult Day**

Tentatively planning for Oct 1 or Oct 5, hoping to be able to coordinate use of the GRM again this year. We are awaiting confirm with a few presenters and the multiplex before setting the date.

- **Tech to Go**

The iPad has been used by one client in the Grovedale area. She is unwilling to zoom or facetime yet, but she has been introduced to the technology and the hope is in time she may see the value in trying it.

- **Workshops**

Starting to plan Just in Case workshops in Grovedale, Valleyview and DeBolt. Dates are not yet set.

- **Community Volunteer Income Tax Program (CVITP)**

The CVITP program utilizes volunteers to prepare income tax and benefit returns for people with modest income and simple tax situations. Although the clinic days with volunteers are completed, the staff are still completing returns for the community. In June and July, we have filed another 32 returns. I have included the 2020 stats for comparison, as you see our numbers are comparable to the end of last year.

Program Income Threshold	
Family Size	Total family income
1 person	\$ 35,000.00
2 persons	\$ 45,000.00
3 persons	\$ 47,500.00
4 persons	\$ 50,000.00
5 persons	\$ 52,500.00
More than 5 persons	\$52,500 plus \$2500 for each additional person

VV	MD	SL	2020									
229	97	265										
Senior	AISH	Low Inc	GST	CCB	#children	CWB	CAI	AB Benefit	GIS	REFUND	TOTAL	
168	53	370	\$ 218,563.00	\$ 857,332.00	124	\$ 81,720.00	\$ 253,760.00	\$ 397,693.00	\$ 977,485.00	\$ 187,880.00	\$ 2,974,433.00	
591												
VV	MD	SL	2021									
214	105	252										
Senior	AISH	Low Inc	GST	CCB	#children	CWB	CAI	AB Benefit	GIS	REFUND	TOTAL	
206	56	309	\$ 232,142.00	\$ 1,062,733.00	152	\$ 26,405.00	\$ 293,633.50	\$ 441,784.00	\$1,091,802.00	\$ 84,944.00	\$ 3,233,443.50	
571												

Michelle Hagen
Adult Coordinator



September 3, 2021

TO: Lisa Hannaford, Manager

FROM: Corinne D'Onofrio, Community Resource Center Coordinator/ Breanne Major, Support Coordinator

SUBJECT: September Coordinator report

Stats Report for August 2021:

Green View FCSS Community Resource Center assisted a total of 467 client visits in the month of August 2021.

The breakdown can be seen below.

Year End Report 2020	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	Year TOTAL
Income Support	12	12	23	20	10	21	16	33					
Employment Supports	38	22	39	48	44	74	53	68					
Other Clients	226	252	596	418	354	291	371	366					
Total Clients Visits	276	286	658	486	408	386	440	467					
Residence Break Down:													
MD	69	76	158	83	101	115	123	134					
Sturgeon Lake	64	52	158	103	81	75	108	128					
Town	143	158	342	300	226	196	209	205					
New	10	3	9	11	8	7	12	9					
Returning	266	283	649	475	400	379	428	458					
Total Clients Visits	276	286	658	486	408	386	440	467					

The next 3 charts show the breakdown of services provided between the Town of Valleyview, Greenview, and Sturgeon Lake Cree Nation.

The table below shows the breakdown of services provided for the Greenview residents.

Year End Report 2021	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	TOTAL
Income Support clients	3	4	2	2	6	2	1	5					25
Employment Supports	15	2	11	9	8	19	15	22					101
Other Clients	51	70	145	72	87	94	107	107					733
Total Clients Visits	69	76	158	83	101	115	123	134					859
Residence Break Down:													
MD	69	76	158	83	101	115	123	134					859
New	3	0	4	3	3	0	6	3					22
Returning	66	76	154	80	98	115	117	131					837
Total Clients	69	76	158	83	101	115	123	134					859
Information and Referral Indicators													
As a result of Green View FCSS Information and Referral program, I know more about how to access the community resources I need.													
YES	69	76	158	83	101	115	123	134					859
NO	0	0	0	0	0	0	0	0					0
Community Social Issues Identified													
CFS	0	0	0	0	0	2	0	0					2
Food Bank	3	4	2	2	2	1	1	2					17
Mental health	1	0	2	0	1	0	2	0					6
Canadian Child Tax Benefits	0	0	0	0	0	0	0	0					0
AISH	2	5	15	4	14	8	3	10					61
Income Support	3	4	2	2	6	2	1	5					25
Alberta Adult/Child Health Benefit	1	0	0	3	0	1	0	0					5
Housing/ Heart River Housing	0	1	1	0	3	4	2	2					13
Service Canada	9	7	6	1	12	9	7	8					59
Seniors Information	3	11	22	2	4	24	19	23					108
Canada Revenue Agency	9	21 (18 CVITP)	73 (65 CVITP)	29 (25 CVITP)	17 (9 CVITP)	10 (2 CVITP)	16 (4 CVITP)	18 (7 CVITP)					103 (83 CVITP)
Employment Supports	15	2	11	9	8	19	15	22					101
WCB (Worker's Compensation Board)	0	0	0	1	0	0	0	1					2
Technology Assistance	2	7	5	6	13	6	9	19					67
Childcare subsidy program inquires	0	0	0	0	0	0	0	0					0
Legal (faxes, forms, calls)	2	0	5	2	1	14	29	13					66
Other questions/inquires	4	9	9	7	7	8	8	22					74
Other questions/inquires	11	17	18	18	13	20	16	12					125

The category "other" can represent clients coming into the Resource Center, calling for information, or referrals to various agencies and organizations.

The table below shows the breakdown of services provided for the Town of Valleyview residents.

Year End Report 2021	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	TOTAL
Income Support clients	6	7	16	14	1	15	14	23					96
Employment Supports	12	13	18	22	27	40	25	26					183
Other Clients	125	138	308	264	98	141	170	156					1400
Total Clients Visits	143	158	342	300	226	196	209	205					1779
Residence Break Down:													
Town of Valleyview	143	158	342	300	226	196	209	205					1779
New	6	2	5	7	5	6	5	5					41
Returning	137	156	337	293	221	190	204	200					1738
Total Clients Visits	143	158	342	300	226	196	209	205					1779
Information and Referral Indicators													
As a result of Green View FCSS Information and Referral program, I know more about how to access the													
YES	143	158	342	300	226	196	209	205					1779
NO	0	0	0	0	0	0	0						0
Community Social Issues Identified													
CFS	0	1	0	1	1	0	2	0					5
Food Bank	10	11	10	6	8	5	11	18					79
Mental Health	1	1	4	4	1	3	6	1					21
Canadian Child Tax Benefits	0	1	1	0	1	0	0	0					3
AISH	6	4	13	20	11	8	1	1					64
Income Support	6	7	16	14	1	15	14	23					96
Alberta Adult/Child Health Benefit	3	2	3	3	3	3	1	0					18
Housing/ Heart River Housing	5	6	9	20	11	4	8	7					70
Service Canada	10	11	13	7	5	8	15	8					77
Seniors Information	4	1	7	1	7	13	4	4					41
Canada Revenue Agency	11	28(18CVITP)	172(140CVITP)	110(79CVITP)	32(23CVITP)	18(4 CVITP)	32(13 CVITP)	28(15CVITP)					321(237CVITP)
Employment Supports	12	13	18	22	27	40	25	26					183
WCB(Workers Compensation Board)	0	1	0	0	0	1	0	0					2
Technology Assistance	3	13	32	17	21	38	34	27					185
Childcare subsidy program inquires	0	0	0	0	0	0	0	0					0
Legal (faxes, forms, calls)	1	2	8	4	2	18	18	19					72
Other questions/inquires	36	13	21	32	40	38	24	26					230

Green View Family & Community Support Services
4707 – 50 Street, Box 1079
Valleyview, Alberta T0H 3N0

The table below shows the breakdown of services provided to Sturgeon Lake Cree Nation residents.

Year End Report 2021	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	TOTAL
Income Support clients	3	1	5	4	3	4	1	5					26
Employment Supports	11	7	10	17	9	15	13	20					102
Other Clients	50	44	143	82	69	56	94	103					641
Total Clients Visits	64	52	158	103	81	75	108	128					769
Residence Break Down:													
Sturgeon Lake Cree Nation	64	52	158	103	81	75	108	128					769
New	1	1	0	1	0	1	1	1					6
Returning	63	51	158	102	81	74	107	127					763
Total Clients Visits	64	52	158	103	81	75	108	128					769
Information and Referral Indicators													
As a result of Green View FCSS Information and Referral program, I know more about how to access the community resources I need.													
YES	64	52	158	103	81	75	108	128					769
NO	0	0	0	0	0	0	0	0					0
Community Social Issues Identified													
CFS	1	0	0	0	2	0	0	2					5
Food Bank	0	1	1	4	0	0	0	1					7
Mental Health	0	0	2	0	1	1	1	1					6
Canadian Child Tax Benefits	0	0	2	0	0	2	0	1					5
AISH	0	1	2	2	1	3	2	9					20
Income Support	2	1	3	4	3	4	1	5					23
Alberta Adult/Child Health Benefit	0	1	0	0	1	1	2	0					5
Housing/ Heart River Housing	0	0	3	0	1	2	1	5					12
Service Canada	2	2	4	2	11	6	2	3					32
Seniors Information	0	2	5	0	0	0	1	0					8
Canada Revenue Agency	20	27 (12 CVITP)	121 (113 CVITP)	67(50CVITP)	32(23CVITP)	27 (12CVITP)	44(27 CVITP)	30(12CVITP)					235(175 CVITP)
Employment Supports	11	7	10	17	9	15	13	20					102
WCB(Workers Compensation Board)	0	0	0	0	1	0	0	2					3
Technology Assistance	1	3	16	5	6	3	15	28					77
Childcare subsidy program inquires	0	0	0	0	0	0	0	0					0
Legal (faxes, forms, calls)	4	6	10	9	7	3	8	18					65
Other questions/inquires	12	2	10	12	9	6	6	13					70

Employment support numbers have risen over the summer months. 53 clients in July and 68 in August have received assistance with creating and updating resumes as well as locating available positions to apply for. Clients have also received assistance with emailing and faxing resumes to potential employers and have received technical assistance on computers for online courses to prepare for new job opportunities.

Client visits to the Resource Center regarding Income Support doubled in August to 33 from the previous total of 16 in July. Some of these clients were receiving CRB and are unable to access more payments for various reasons. They are now in need of financial support through Alberta Supports/ AB Works.

19 clients accessed the Resource Center for assistance with Service Canada needs. These supports included assistance with Employment Insurance applications and bi-weekly reporting.

Individuals visited the Resource Center regarding decreases in pension supplements such as Guaranteed Income Supplement and the Alberta Senior Benefit. This was due to individuals accessing CERB and CRB benefits which increased the 2020 incomes as much as an extra \$14 000.00 per individual. These effects to benefits were to remain until the following tax year when income levels were reassessed for the July 2022 benefit year. However new rules have been announced regarding this issue with seniors losing benefits due to CRB that may change the outcome for some. This will be partially dependant on which agency issued the benefits, the Canada Revenue Agency, or Service Canada through the Employment Insurance Program as well as other factors. Other individuals were contacted by the Canada Revenue Agency with notifications that they owed CRB money back due to eligibility issues.

AISH support continues to be accessed regularly in the form of one on one appointments to complete applications, email and fax clients workers, and to interpret AISH requests sent to clients by mail. 19 visits occurred in June, 6 in July and 20 in August were related to new or ongoing AISH applications.

Both the CRC Coordinator and the Support Coordinator completed a 5-day series of workshops in the middle of July that were part of the process of the Community Resource Center becoming an Emotional Safe Spot. The trainings consisted of Front-Line Skills for Social Services, De-escalating Potentially Violent Situations, Mental Health Awareness and Support, Wellness Strategies, and Suicide Prevention, Intervention and Postvention. The CRC Coordinator and Support Coordinator also completed the Fire Extinguisher training in July.

In July the CRC Coordinator created a Budgeting and Debt Management information package with various new and existing resources that clients can access at the Resource Center. This package consists of information on Payday loans, how to rebuild credit, information from Money Mentors on managing your debt, budget plans, and budgeting basics information. Also included in this resource package is a booklet from Alis.Alberta.ca called Money 101 – Budgeting Basics for Further Education that teaches youth how to finance their post-secondary education and setting personal goals.

Green View FCSS Baby Book bags were supplied again to the Health Unit in August and more bags will be completed and books restocked within the next month or so. Items suited to families or individuals who are new to the community will also be purchased soon to restock the supplies for the Welcome Baskets. The Community Resource Center Coordinator will also attend the Community Information Fair on September 7th from 5-8pm at the Memorial Hall.

The Support Coordinator assisted with the “We are So Happy to See Your Smile” summer camps in July and August in Valleyview, DeBolt and Grovedale as well as supporting and assisting clients attending the Community Resource Center with a variety of needs including the Community Volunteer Income Tax Program.

Respectfully submitted,

Corinne D’Onofrio and Breanne Major

Green View Family & Community Support Services
4707 – 50 Street, Box 1079
Valleyview, Alberta T0H 3N0



TO: Lisa Hannaford

FROM: Amanda Roy, Youth Coordinator

SUBJECT: July, August & September Youth Coordinator's Report

July & August Summer Day Camp

Location	Date	Time	Age	# Attended
Valleyview	July 20-22	9:30-4:00	8+	12
Valleyview	August 10-12	9:30-4:00	8+	10
Grovedale	August 17-19	10:00-4:00	8+	9
DeBolt	August 24-26	9:30-4:00	8+	13

Outcomes – 31 youths attended various camps, 27 surveys completed.

- 93% of youth surveyed say they are more open to trying new things after attending Summer Day Camp.
- 100% of the youth surveyed feel more supported by the adults they know after attending Summer Camp.

What was the most important thing you learned?

- To respect people.
- How to have a conversation better.
- It's okay to make new friends.
- To talk to people I didn't know.
- Respect.
- Meeting new people is fun!
- Boundaries!
- Making new friends!

What was your favourite part of summer camp?

- The people!
- ALL of IT!
- Making stuff I never knew how to make.
- Hanging out with people.

Green View Family & Community Support Services
 Box 1079
 Valleyview, Alberta
 T0H 3N0

Babysitting Course – July 16, 9:00-4:00

- Babysitting Course held at the FCSS Resource Centre and had 8 youths attend.

Upcoming Programming September & October

Red Cross Babysitting Course – babysitters course to run October 8th at the Greenview Multiplex.

I Can Handle Anger – Knowledge Tree Early Learning and Child Care Centre

- A 5-week program teaching children how to use their bodies appropriately when they have difficult emotions.

Other

- Brain Story Certification 100% complete. This course has been a wealth of knowledge for learning about how childhood experiences affect lifelong health and brain development. It provides insight as to why some children act the way they do and how we can help them learn and develop into healthy adults and help with addictions and mental health issues that often arise from adverse childhood experiences.
- On July 19th, the Youth Program Coordinator attended Fire Extinguisher Training.
- Youth Program Coordinator covered the front end while others were on holidays.
- Completed North American Center for Threat Assessment and Trauma Response (NACTATR) Foundations in Human Systems Dynamics training. Threat assessment, trauma response and family dynamics were the topics covered in this course.
- Youth Program Coordinator attended Walking with Families Collaboration meeting on September 9th.
 - FCSS will be a drop of location for the community coat drive starting September 30th.
 - FCSS will promote The Valleyview Library's Truth and Reconciliation Day Community Collaboration Art Project.
- On September 8th, Youth Program Coordinator and FCSS Manager attended a meeting with the new principle of OAP School, Kim Caron, to discuss youth programming available. The Youth Program Coordinator has been in contact with all other schools regarding programming and is awaiting confirmation for start dates of programming.
- Youth Program Coordinator attended Interagency meeting on September 14th.

Respectfully Submitted,

Amanda Roy

Green View Family & Community Support Services
 Box 1079
 Valleyview, Alberta
 T0H 3N0

DeBolt & District Agricultural Society
Box 388
DeBolt, Alberta
T0H 1B0

Greenview FCSS

RE: Senior's Yoga

We would like to thank you for your past support of the Balance Yoga program that FCSS offered to our Senior Residents in the DeBolt area. They found it very beneficial and are looking forward to this possible option again.

It has been a struggle obtaining a qualified yoga instructor in our area to offer this program, however the time has come. Sarissa Banks is joining us from the Bezanson area. She is excited to offer chair yoga for balance and mobility to the seniors at The Centre in DeBolt once per week.

We will be offering a trial session in the month of October for of 4 weeks to be followed by weekly classes until year end to a total of 13 weeks.

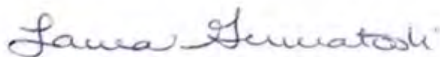
The cost for the program will solely be the instructor's wage of \$90 per session. Sarissa carries her own insurance coverage and the facility expense will be waived. Our organization feels this a necessary program for seniors and wold like to help support it anyway we can.

We would like to ask for consideration of funding towards this program. We hope to offer these sessions to the residents for little or no cost. However, any assistance is appreciated!

Thank you for time regarding this request.

Please feel free to contact us if you have any questions regarding this request.

Sincerely,



Laura Gerwatoski
General Manager
DeBolt & District Agricultural Society