

# REGULAR BOARD MEETING AGENDA

Wednesday October 19, 2016			9:30am Meeting Green View FCSS Bu	
#1	CALL TO ORDER			
#2	ADOPTION OF AGENDA			
#3	MINUTES	3.1	Regular Green View Family and Community Support Services Meeting minutes held September 19, 2016 – to be adopted.	1
		3.2	Business Arising from the Minutes	
#4	DELEGATION		Suicide Prevention Resource Center Senior's Outreach	6 47
#5	OLD BUSINESS			
#6	NEW BUSINESS	<ul><li>6.2</li><li>6.3</li><li>6.4</li><li>6.5</li></ul>	Grande Yellowhead School Division Liaison Report FCSS Manager Report FCSS Coordinator, Adult FCSS Coordinator, Community Resource Center FCSS Coordinator, Support FCSS Coordinator, Youth	56 61 65 68 73 75
#7 #8	MEMBER REPORTS CORRESPONDENCE	7.1 (	Chair/Member Reports	
#9	IN CAMERA			
#10	ADJOURNMENT			

#### Minutes of a

#### **REGULAR BOARD MEETING**

#### **GREEN VIEW FAMILY AND COMMUNITY SUPPORT SERVICES**

Green View Family and Community Support Services Building Valleyview, Alberta, on Monday, September 19, 2016

# 1:

CALL TO ORDER

Chair Roxanne Perron called the meeting to order at 9:35 a.m.

PRESENT

Chairperson, Member at Large, Greenview
Board Member, Member at Large, Town of Valleyview
Board Member, Town of Valleyview Councillor
Board Member, Greenview Councillor
Vice Chair, Member at Large, Greenview
Board Member, Greenview Councillor

Roxanne Perron Teresa Plontke Jim Joelson Dale Smith Trina Parker-Carroll

**Roxie Rutt** 

ATTENDING

FCSS Manager Recording Secretary Lisa Hannaford Corinne D'Onofrio

ABSENT

Board Member, Member at Large, Greenview

Robin McCullough

#2: AGENDA

2.0 GREEN VIEW FCSS AGENDA

**MOTION: 16.09.70** Moved by: BOARD MEMBER, DALE SMITH That the September 19, 2016 agenda be adopted with the addition:

9.1 In Camera session regarding code of conduct

**CARRIED** 

**#9 IN CAMERA** 

#### 9.0 IN CAMERA CONFIDENTIAL ITEMS

#### 9.1 IN CAMERA

**MOTION: 16.09.71** Moved by: BOARD MEMBER, JIM JOELSON That the meeting go In-Camera at 9:37am., pursuant to Section 197 of the Municipal Government Act, 2000, Chapter M-26 and amendments there to and Division 2 of Part 1 of the Freedom of Information and Protection of Privacy Act, Revised Statues of Alberta 2000, Chapter F-25 and amendments there to, to discuss Privileged Information with regards to the In Camera.

**CARRIED** 

**MOTION: 16.09.72** Moved by: BOARD MEMBER, ROXIE RUTT That, in compliance with Section 197 (2) of the Municipal Government Act, this meeting come Out of Camera at 9:45 am.

**CARRIED** 

Minutes of a Regular Green View FCSS Board Meeting M.D. of Greenview No. 16 Page 2

#3.1 REGULAR MEETING MINUTES

#### 3.1 GREEN VIEW FCSS REGULAR BOARD MEETING MINUTES

MOTION: 16.09.73 Moved by: BOARD MEMBER, JIM JOELSON

That the Minutes of the Regular Green View FCSS Meeting held on Wednesday,

June 15, 2016 be adopted as presented.

**CARRIED** 

#3.2 BUSINESS ARISING 3.2 BUSINESS ARISING FROM THE MINUTES:

FROM MINUTES

Valleyview Food Bank received their sign from Green View FCSS.

#4 DELEGATION

4.0 DELEGATION

There were no delegates present.

**#5 OLD BUSINESS** 

**5.0 OLD BUSINESS** 

There was no old business brought forward.

#6 NEW BUSINESS

**6.0 NEW BUSINESS** 

#### **6.1 SPARKS FLY STATIONARY BIKES REPORT**

MOTION: 16.09.74 Moved by: BOARD MEMBER, DALE SMITH

That Green View Family and Community Support Services Board accept for

information the Sparks Fly Stationary Bike Report.

**CARRIED** 

#### **6.2 GRANDPARENTS DAY REPORT**

MOTION: 16.09.75 Moved by: VICE CHAIR, TRINA PARKER-CARROLL

That Green View Family and Community Support Services Board accept for

information the Grandparents Day Report.

**CARRIED** 

#### 6.3 GREENVIEW FCSS PROPOSED 2017 BUDGET

**MOTION: 16.09.76** Moved by: BOARD MEMBER, TERESA PLONTKE That Green View Family and Community Support Services Board approve the proposed 2017 operating budget with the addition of Motion 16.09.78.

**CARRIED** 

Minutes of a Regular Green View FCSS Board Meeting M.D. of Greenview No. 16 Page 3

**MOTION: 16.09.77** Moved by: VICE CHAIR, TRINA PARKER-CARROLL That Green View Family and Community Support Services Board authorize administration to investigate the surplus laptops of the MD of Greenview for use at the Computer Basics classes held at Green View FCSS.

**CARRIED** 

**MOTION: 16.09.78** Moved by: VICE CHAIR, TRINA PARKER-CARROLL That Green View Family and Community Support Services Board authorize administration to fund the Grande Cache Aboriginal Community Activity Fee Assistance program up to a maximum of \$10 000.00 to be included in the 2017 operational budget.

CARRIED

#### **6.4 GREEN VIEW FCSS RESERVE FUND**

**MOTION: 16.09.79** Moved by: BOARD MEMBER, DALE SMITH That Green View Family and Community Support Services Board authorize administration to cap the FCSS reserve at 100,000.00, with surplus to be applied to the following year's operational budget.

**CARRIED** 

Chair Perron recessed the meeting at 11:03am. Chair Perron reconvened the meeting at 11:15am.

#### 6.5 FCSS MANAGER REPORT

**MOTION: 16.09.80** Moved by: BOARD MEMBER, DALE SMITH That the Green View FCSS Board accept the September 2016 Manager's report as presented for information.

**CARRIED** 

#### 6.6 FCSS COORDINATOR, ADULT

**MOTION: 16.09.81** Moved by: BOARD MEMBER, TERESA PLONTKE That the Green View FCSS Board accept the September 2016 Adult Coordinator's report as presented for information.

**CARRIED** 

#6 NEW BUSINESS

#### 6.7 FCSS COORDINATOR, COMMUNITY RESOURCE CENTER

MOTION: 16.09.82 Moved by: BOARD MEMBER, ROXIE RUTT

That the Green View FCSS Board accept the September 2016 Community Resource Center Coordinator's report as presented for information.

**CARRIED** 

#### 6.8 FCSS COORDINATOR, SUPPORT

MOTION: 16.09.83 Moved by: BOARD MEMBER, TERESA PLONTKE

That the Green View FCSS Board accept the September 2016 Support Coordinator's report as presented for information.

**CARRIED** 

#### 6.9 FCSS COORDINATOR, YOUTH

MOTION: 16.09.84 Moved by: BOARD MEMBER, JIM JOELSON

That the Green View FCSS Board accept the September 2016 Youth Coordinator's report as presented for information.

CARRIED

## #7 MEMBER REPORTS

#### 7.1 CHAIR/MEMBER REPORTS

#### **BOARD MEMBER PLONTKE**

 Attended the HEART Conference and heard many positive comments from other attendees

#### **BOARD MEMBER PARKER-CARROLL**

Attended the HEART Conference and had positive feedback

#### **BOARD MEMBER JOELSON**

 Reported that the School Board met with Town Council regarding future endeavors

#### **BOARD MEMBER RUTT**

Attended the HEART Conference

#### **BOARD MEMBER SMITH**

No report at this time

#### **CHAIR PERRON**

- Attended the Celebration of Culture as a vendor and had positive feedback
- Attended the HEART Conference

# #8 CORRESPONDENCE

#### **8.0 CORRESPONDENCE**

Minutes of a Regular Green View FCSS Board Meeting M.D. of Greenview No. 16 Page 5

The next Green View FCSS Board Meeting will be tentatively scheduled for Wednesday, October 19, 2016, at 9:30am.

#10 ADJOURNMENT

**10.0 ADJOURNMENT** 

MOTION: 16.09.85 Moved by: BOARD MEMBER, TERESA PLONTKE

That this meeting adjourn at 12:48pm.

CARRIED

F.C.S.S. MANAGER

F.C.S.S. CHAIR



# **Request for Decision**

4707 – 50 Street, Box 1079, Valleyview AB T0H 3N0 T 780.524.7603 F 780.524.7603 www.mdgreenview.ab.ca

SUBJECT: Delegation-Suicide Prevention Resource Centre

SUBMISSION Green View Family & Community REVIEWED AND APPROVED FOR SUBMISSION

TO: Support Services Board Meeting

MEETING DATE: Wednesday, October-19-2016 GM: INT MANAGER: LDH

DEPARTMENT: Green View Family & Community PREPARER: LDH

**Support Services** 

**RELEVANT LEGISLATION:** 

Green View FCSS Policy-N/A

**RECOMMENDED ACTION:** 

MOTION: That Green View Family and Community Support Services Board accept the presentation from the Suicide Prevention Resource Centre as information.

#### BACKGROUND / PROPOSAL:

The Suicide Prevention Resource Centre's mission is to prevent/reduce suicidal behavior and its effects by promoting positive alternatives and providing support. Services are delivered in the areas of suicide prevention, intervention and bereavement.

OPTIONS / BENEFITS / DISADVANTAGES:

**Option** – The Green View FCSS Board has the option to accept or deny the presentation.

**Benefit** – The benefit of accepting the presentation is to update the Board on services provided by the Suicide Prevention Resource centre.

**Disadvantages** – There are no perceived disadvantages in accepting the presentation..

COSTS / SOURCE OF FUNDING:

N/A

ATTACHMENT(S):

N/A



# **Request for Decision**

4707 – 50 Street, Box 1079, Valleyview AB T0H 3N0 T 780.524.7603 F 780.524.7603 www.mdgreenview.ab.ca

SUBJECT: Suicide Prevention Resource Centre Grant Request

SUBMISSION Green View Family & Community REVIEWED AND APPROVED FOR SUBMISSION

TO: Support Services Board Meeting

MEETING DATE: Wednesday, October-19-2016 GM: INT MANAGER: LDH

DEPARTMENT: Green View Family & Community PREPARER: LDH

**Support Services** 

**RELEVANT LEGISLATION:** 

Green View FCSS Policy-N/A

RECOMMENDED ACTION:

MOTION: That Green View Family and Community Support Services Board provide the Suicide Prevention Resource Centre funding in the amount of \$6000.00 to the Breakfast Club Program and \$7000.00 to the Tough Enough To Talk About it Program, with funds to come from the 2016 operating budget.

#### BACKGROUND / PROPOSAL:

Green View FCSS has supported the Suicide Prevention Resource Center programs in the past. In both 2014 and 2015, the Breakfast Program received \$6000.00, and the newly named Tough Enough to talk About It program received \$7000.00. FCSS continues to refer clients to the above programs and receives in-services and informational supports from them.

**OPTIONS / BENEFITS / DISADVANTAGES:** 

**Option** – The Green View FCSS Board has the option to approve, deny or change the funding amount.

**Benefit** – The benefit of approving the request is to support Greenview residents who utilize the Suicide Prevention Resource Centers services.

**Disadvantages** – There are no perceived disadvantages in approving the request.

COSTS / SOURCE OF FUNDING:

\$13,000.00 to come from 2016 operating budget g/l 6-36-366-000-6202 grants to organizations.

ATTACHMENT(S):

Grant application forms



#### GREEN VIEW F.C.S.S. GRANT APPLICATION

#### **Organization Information:**

Name of Organization: Suicide Prevention Resource Centre	
Address of Organization: #200, 10014 100 Street, Grande Prairie, AB T8V 3	N4
Contact Name and Phone Number: Gladys Blackmore, 780-539-6680	
Position of Contact Person: Executive Director	

#### Purpose of organization:

Suicide Prevention Resource Centre (SPRC) was created in the late 1980's in response to an increase in the number of suicides in Grande Prairie. Since that time, the organization has grown to provide services to the region bound by the AB/BC border, Fairview, Fox Creek and Grande Cache. Services to the wider region of northwest Alberta are available through special arrangement. Our purpose is captured in our vision and mission statements.

#### Our Vision is:

To reduce suicide, suicidal behavior and their effects by promoting positive alternatives and healthy coping skills.

#### Our Mission is:

- To Listen to people's stories of their struggles with depression, anxiety and other mental health issues, and help them find hope and support through increased coping skills and healthy behaviours.
- To Raise Awareness and understanding of head health and to promote open dialogue in our community about mental health issues.
- To Support those who have suffered loss to suicide, to listen to their heartbreaking stories, and to help them find understanding and strength to move forward.
- To Teach that it is life-saving to ask about suicidal thoughts and to reach out to help friends and family members find the support and resources they need to live healthy, productive lives.
- To Keep Faith with our community, to best manage the financial resources entrusted to us, and to respect and value our dedicated and passionate employees.

What act are you registered under? The Societies Act of Alberta and Revenue Canada Registered Charities Act

Registration No. 82058 2559 RR0001



#### A. Grant Information:

Total Amount Requested \$13,000 total (\$6,000 Breakfast Club, \$7,000 Tough Enough) When will you require the funds? October

Please note: For all grant applications over \$2,500.00, the applicant must make a presentation to the F.C.S.S. Board.

- 1. Proposed Project: Greenview FCSS has supported SPRC Core, The Breakfast Club and Men at Risk (now Tough Enough to Talk About It) for several years. We would like to re-direct that funding so that \$6,000 goes to The Breakfast Club, and \$7,000 goes to Tough Enough to Talk About It. We latter program is very short on funds and relies heavily on fundraising and donations, whereas Core is less financially stressed. Further, Tough Enough to Talk About It is better able to provide outcomes reporting as needed by FCSS provincial requirements.
- 2. How will this project be preventative in nature?

The Breakfast Club brings youth together in workshop and retreat settings. The program helps the youth identify their own internal strengths and weaknesses, addresses more successful coping strategies, and encourages socialization. The teen program has an extensive follow-up program of weekly drop-in meetings which operate as a support group. The meetings incorporate recreation and socialization as key components to encourage community building. The pre-teen program incorporates a modified version of the same. All of these components work together to encourage youth to seek help for mental health issues, to gain understanding of their own mental health, and provides extensive resources to connect youth to helping agencies.

Tough Enough to Talk About It uses male volunteer facilitators, video presentations, and one-day workshops to increase discussion of mental health in workplaces, particularly industry, trades and agriculture. All presentations encourage open and frank discussion of mental health, de-stigmatizes issues, and encourages participants to recognize potential mental health issues in themselves or coworkers. Seeking help is encouraged, and all participants learn of the helping resources available to them or their co-worker within the community. Presentations have frequently resulted in men coming forward to ask for help, either in the public forum of the meeting, or at a later time in private conversation with facilitators or management.

3. How will volunteers be incorporated into this program?

The Breakfast Club uses volunteers to help facilitate recreation nights and to provide some support for retreats and workshops. Generally, though, most facilitation is provided by trained contract employees. Tough Enough to Talk About It relies extensively on volunteer male facilitators for workplace presentations. All such facilitators have lived with mental health issues, and understand the value of seeking help. The program is strong because of these volunteers.

- 3. a) To date how many volunteer hours can be attributed to this project? **The Breakfast Club** uses approximately 80 hours of volunteer time every year, and has been in operation in the current format for 25 years. **Tough Enough** uses approximately 150 200 hours of volunteer time annually, and has used this format for over ten years.
- 3. b) How many Volunteer hours do you expect will be attributed to this project by the time it is completed? We do not expect these programs to cease operations.



Green View F.C.S.S.

Municipal District of Greenview #16

Box 1079 Valleyview, AB T0H 3N0

Phone: (780) 524-7603 Fax: (780) 524-4130

4. Who will be served by the project/program and how

many people are you planning on attending this event (if relevant)?

**The Breakfast Club** serves approximately 140-150 teens (ages 13-17) and pre-teens (ages 9-12) annually. In addition to that, another 55 distinct youth have attended Support and Friendship night. With the changes currently being made to Support nights and follow-up nights, these numbers will change over the next 12 months, and we are unable to provide an estimate for those evenings.

**Tough Enough to Talk About It** expects to deliver workplace presentations and video presentations to approximately 800 workers in industry and trades each year. The new one-day workshop for managers and supervisors is attracting good interest, and we expect to deliver it to 100+ people in leadership positions over the next fiscal year.

#### FOR QUESTIONS IN NUMBER 5 ATTACH SEPARATE SHEETS IF NECESSARY

#### 5. a) How will this program benefit the community?

**The Breakfast Club** has a proven track record for providing unique supports to teens and pre-teens who are struggling with depression, anxiety, suicidal ideation and poor coping skills. Our community benefits when our children can live productive and healthy lives, and The Breakfast Club promotes life-style choices and teaches more effective coping skills to encourage our children to make good choices. Many of the children who go through the program are mentally healthy but socially insecure. Other children do suffer mental health issues. The program helps all children achieve success.

**Tough Enough to Talk About It** also has a proven track record, operating for several years as Men at Risk. Open discussion and de-stigmatizing of mental health issues benefits the community. When workers are able to identify, reach out and help co-workers who are struggling, everyone benefits. Both of these programs deliver effective helping tools and resources, and work hard to ensure participants understand how to use those tools and resources.

#### 5. b) **Goals**- What is your direction?

The Breakfast Club does not have sufficient funding to allow us to grow the number of employee hours dedicated to the program. However, the program does have capacity to reach more youth within its current schedule. Our move to new office space has made it possible to offer the pre-teen workshops in our own space, and to a slightly larger group of children at each event. Teen weekend retreats have historically been slightly under-subscribed, and we have capacity to add 2-3 more teens at each retreat. We also expect the newly formatted weekly follow-ups/support and friendship nights to attract more returning teens. With these changes, our goal is to increase outputs by approximately 7% over the next 24 months. Successfully achieving this goal may result in increased allocation from AHS and CFS, positioning the program for further growth and wider outreach.

**Tough Enough to Talk About It** has been a challenging program to fund. To help meet this need, we are introducing a number of fee-for-service options to attract more corporate funding. To date, we are seeing increased revenues because of these decisions. Our goal is to continue to market the seminars and video sales, and to continue building connections for facilitated presentations. The latter tool is our most effective presentation, and we are focused on providing that for no fee within our region. When presenting outside our region, we will be asking for travel compensation. Our goal is to build a product for delivery across the province, and into northeastern BC.

5. c) **Objective-** What change will individuals experience through involvement with the service or program you are providing?

The Breakfast Club youth will learn coping strategies and strengths to help them navigate a traditionally difficult period in life, so that they can transition successfully to productive adulthood. Those youth who



do suffer from clinical depression or chronic anxiety will better understand that they have a mental illness which is treatable and controllable. They will know where to access services and what to expect during more difficult periods in their lives. When they experience suicidal ideation at other times in their lives, they will know to ask for and get help.

Tough Enough to Talk About It seeks to address mental illness in the work place. The goal of the program is to increase understanding of depression and anxiety, to create comfortable discussions of these issues in the workplace, and to build a responsible work culture where mental health is understood, recognized and treated in a timely and non-discriminatory way.

#### 5. d) Strategies-

What are the specific steps you will take to achieve your goals? Both of these programs are well-developed with strong track records. Our strategies include growing the programs over time, reaching a greater percentage of the community, and increasing community understanding of mental health issues.

5.e) How will you recognize the contribution from FCSS to your organization and in the community?

We have recently launched a new website, and will be adding your logo and information to the appropriate sections. FCSS Greenview will also be recognized on all print material and any electronic advertising we may secure. We make good use of social media in all of our programs and you will be recognized as appropriate. Our annual report and annual financial statements, listing your contributions are published on our website, and you are recognized in most other grant applications we prepare under the revenue section.

#### 5. f) How will this program be measured for success?

The Breakfast Club receives FCSS funding from both the City and County of Grande Prairie, and has developed survey outcomes based on provincial FCSS guidelines. These same survey outputs are currently being formulated for Tough Enough to Talk About It. All participants are surveyed and/or observed to ensure the programs are effective. In addition to outcomes, outputs are also tracked.

#### PLEASE ATTACH BUDGET.

#### **Additional Information:**

Have you previou	asly applied for a grant	from th	e Green View F.C.S.S grants program?
Yes		No	
List the last two g	rants your organization	n has rec	eived from the Green View F.C.S.S. grants program.
1. Amount	\$_13,000	Year	
Purpose: The	Breakfast Club and M	en at Ris	sk (now Tough Enough to Talk About It)
2. Amount	\$_13,000	Year	2014



Purpose: The Breakfast Club, Men at Risk and CORE services

How and when will you become Self- Sustaining?

These are effective programs, but do not generate significant revenue streams. We do not anticipate either program becoming self-sustaining.

Have you p	provided Green View F.C.S.S	with a fin	al completion report for past grant funds received?					
Yes	$\boxtimes$	No						
If no, why	has the report not been filed?							
Have you applied for grant funds from sources <b>other</b> than the Green View F.C.S.S grants program?								
Yes	$\boxtimes$	No						
Have you r	eceived grant funds from sour	ces other	than the Green View F.C.S.S. grants program?					
• 1	se include; when, who, purpose and County of Grande Prairie		ount? These amounts are captured in our detailed budget.					

To support your application, please attach additional pages and include detail or description of work, the source of other funds, timeline of the event or program, estimates, a detailed budget, expected results of the project, and the benefits to the Municipality in relation to this project.

By signing this application, I/we concur with the following statements:

- The grant application is complete and includes all supporting documentation, including most recent financial statement (based on legislative requirements of our organization), balance sheet, current bank balances and current year detailed operating budget or completed Form "A".
- The grant shall be used for only those purposes for which the application was made;
- If the original grant application or purposes for which the grant requested have been varied by the Green View F.C.S.S. Board, the grant will be used for those varied purposes only;
- The organization will provide a written report to the Green View F.C.S.S. office <u>within 30 days of completion of the grant expenditure</u> providing details of expenses, success of project and significance to the ratepayers of the municipality. Failure to provide such a report will result in no further grant funding being considered until the final report is filed and grant expenditure verified;



 The organization agrees to submit to an evaluation of the project related to the grant, and;

• The organization will return any unused portion of the grant funds to the Green View F.C.S.S program or to request approval from the F.C.S.S. Board to use the funds for an optional project.

## **Applicant Information:**

Name	Gladys Blackmore		
Signature			Position: Executive Director
Address	#200, 10014 99 Stree	t, Grande Prairie,	AB T8V 3N4
Telephone Number	W: 780-539-6680	Mobile: 780-5	18-1097
E-Mail	manager@sp-rc.ca		
Date	October 7, 2016		



# APPLICATION FOR GRANT FORM A - **OPERATING**

Budget is attached



- The organization agrees to submit to an evaluation of the project related to the grant,
   and;
- The organization will return any unused portion of the grant funds to the Green View F.C.S.S program or to request approval from the F.C.S.S. Board to use the funds for an optional project.

# **Applicant Information:**

Name

Gladys Blackmore

Signature

Position: Executive Director

Address

#200, 10014 99 Street, Grande Prairie, AB T8V 3N4

Telephone Number

W: 780-539-6680

Mobile: 780-518-1097

E-Mail

manager@sp-rc.ca

Date

October 7, 2016

	SDDC 2016 17	Breakfast Club					Tough Enough to Talk About It					
	SPRC 2016-17	2	вгеакта 2016-17		2015-16	2	ADO 016-17		τ 015-16			
Account #	Budget to Actuals	В	udgeted		Actual	Budgeted		,	Actual			
	core funding	149752		147158		37500			10808			
	% of total projected income		81.1%		73.7%		86.7%		16.1%			
INCOME												
	Alberta Health Services	\$	58,138	\$	58,138							
	CFSA	\$	40,000	\$	39,000							
4160	City of GP CDS	\$	40,000	\$	38,495							
4200	County of Grande Prairie FCSS	\$	5,500	\$	5,525	\$	2,500	\$	2,575			
4200	MD of Greenview FCSS	\$	6,000	\$	6,000	\$	7,000	\$	7,000			
4220	United Way ABNW	\$	-	\$	-	\$	-	\$	1,233			
4240	Towns and Schools			\$	-							
	Donations	\$	21,285	\$	1,973	\$	•	\$	7,978			
	Fundraising	\$	45,000	\$	37,600	\$	40,000	\$	46,428			
	Membership Fees			\$	-							
	Workshop Fees/Registrations Interest			\$	310							
	Admin fees											
4300	Other Grants	\$	16,000	\$	12,522	\$	20,000					
4290	Community Initiatives (CIP)		_5,555	T	,	•						
	Special Projects							\$	-			
4390	Fee for Service					\$	5,000	\$	2,000			
	TOTAL	\$	231,923	\$	199,563	\$	86,500	\$	67,214			
EXPENSES	S											
	A.Salaries, Wages & Benefits											
5130	Program staff salary/wages	\$	112,560	\$	-	\$	43,500	\$	-			
5135	Extra staff wages/ED Training			\$	-							
	Extra Benefits @15%											
5110	Bookkeeping Wages (admin)	\$	4,574	\$	-	\$	1,714	\$	-			
	Bookkeeping Benefits											
	Contractor Benefits (WCB)	\$	-									
5150	Contract Wages	\$	18,000	\$	-	<u>,</u>	C 000	,				
	Benefits (employer share)	\$	15,758	\$	135,921	\$	6,000	\$	- /1 000			
	TOTAL	\$	150,892	\$	155,921	Þ	51,214	\$	41,098			
	B. Direct Program Costs											
5210	Food & Kitchen Supplies	\$	5,837	\$	5,337							
	Client Material & Supplies	\$	2,300	\$	2,318							
	Printing/Copying											
5230	Travel and Subsistence	\$	3,800	\$	3,708			\$	-			
5240	Education, Conferences, Workshops	\$	700	\$	636							
5250	Recreation	\$	1,650	\$	1,509							

5260	Client Activity Space Rental	\$ 6,250	\$ 4,500		
5570/5575	Youth transport milelage/hours	\$ 1,250	\$ 613		
	Total	\$ 21,787	\$ 18,621	\$ -	\$ -
	C. Facility Costs				
5310	Office Rent	\$ 17,820		\$ 17,820	
5330	Household Supplies	\$ 100		\$ 25	
5350	Janitorial/Recycling	\$ 450		\$ 125	
	Total	\$ 18,370	\$ 9,014	\$ 17,970	\$ 8,516
	D. Administrative & Other Costs				
5420	Advertising and Promotions	\$ 3,400	\$ 1,326	\$ 1,293	\$ 908
5425	Admin Fee to SPRC	\$ 22,785	\$ 18,077	\$ 6,000	\$ 10,610
5450	Bank Charges		\$ -		
5470	Lease, Rent, Purchase of Equip	\$ 600	\$ 466	\$ 100	\$ 68
5490	Ed. Materials/Assn Dues	\$ 50	\$ -	\$ 100	\$ -
5500	Fundraising Costs				\$ -
5510	Insurance	\$ 1,400	\$ 2,776	\$ 440	\$ 717
5520	Telecommunications	\$ 4,550	\$ 4,537	\$ 3,900	\$ 3,721
5525	Website Development	\$ 500		\$ 500	
5530	Staff/Contractor Travel	\$ 2,000	\$ 2,107	\$ 2,000	\$ 2,311
5540	Workshop Expenses	\$ -	\$ 100	\$ -	\$ -
5560	Special Projects	\$ 1,500	\$ 1,385		
5610	Staff/Contractor Recruitment	\$ -			
5620	Staff Wellness	\$ 533	\$ 533	\$ 237	\$ 237
5630	Staff/Contractor Recognition	\$ 250	\$ 1,114	\$ 250	\$ 283
5650	Staff/Contractor Training	\$ 100	\$ 100	\$ 100	\$ -
5730	Board Expenses				
5780	Volunteer costs	\$ 100	\$ 51	\$ 580	\$ 474
5830	Office Supplies	\$ 1,500	\$ 1,465	\$ 1,000	\$ 1,425
5830	Equipment R and M	\$ 325	\$ 230	\$ 150	\$ 106
5930	Accounting/Audit Fees	\$ 1,281	\$ 1,308	\$ 666	\$ 719
	TOTAL	\$ 40,874	\$ 35,575	\$ 17,316	\$ 21,579
	E. Fixed Costs				
	TOTAL EXPENDITURES	\$ 231,923	\$ 199,131	\$ 86,500	\$ 71,193
	% admin fee paying	9.82%		6.94%	
	SURPLUS/DEFICIT				
		\$0	\$432	\$ -	-\$3,979

# SUICIDE PREVENTION RESOURCE CENTRE Balance Sheet As at 08/31/2016

#### ASSET

Current Assets	
SERVUS CREDIT UNION CHQ ACCT	17,712.62
SERVUS CREDIT UNION SAVINGS - PLAN	85,199.93
PETTY CASH	500.00
ACCOUNTS RECEIVABLE	8,250.06
Accounts Receivable - Other	23,750.00
PREPAID EXPENSES	2,312.35
PREPAID DISABILITY INSURANCE	7,407.13
DEPOSIT WATER BOTTLES	60.00
Total Current Assets	145,192.09
Long Term Assets	
FIXED ASSETS-COMPUTERS	6,098.37
ACCUM.AMORT - COMPUTERS	-3,074.73
FIXED ASSETS -LEASEHOLD IMPROVEMENT	108,015.33
ACCUM-AMORT- LEASEHOLD IMPROVEMENTS	-11,379.48
WEBSITE DEVELOPMENT	5,432.50
ACCUM.AMORT-WEBSITE DEVELOPMENT	-3,660.15
Total Long Term Assets	101,431.84
Total Edig Total Added	101,101.01
TOTAL ASSET	246,623.93
LIABILITY	
Accounts payable and accruals	
ACCOUNTS PAYABLE	3,121.84
ACCOUNTING ACCRUAL	1,922.02
VACATION PAYABLE	13,437.74
GST RECOVERABLE PORTION	-2,227.29
TOTAL ACCOUNTS PAYABLE & ACCRUALS	16,254.31
TO TAIL NO CONTROL AND	10,5001.01
Deferred revenue	
DEF REV - ALBERTA HEALTH SERVICES	31,175.67
DEF REV - CFS	3,250.00
DEF REV - CSD/ FCSS - GP CITY	5,836.00
DEF REV- FCSS - GP COUNTY	27,306.67
DEF REV -COMMUNITY FOUNDATION	1,912.24
DEF REV-ELECTRONIC ENTRANCE	2.000.00
DEF CAPITAL GRANTS	60,000.00
TOTAL DEFERRED REVENUE	131,480.58
TOTAL DEPENDENCE REVENUE	101,400.30
TOTAL LIABILITY	147,734.89
EQUITY	
DETAINED FARMINGS	
RETAINED EARNINGS PREVIOUS VEAR	040 470 00
RETAINED EARNINGS - PREVIOUS YEAR	212,178.62
CURRENT EARNINGS	-113,289.58
TOTAL RETAINED EARNINGS	98,889.04
TOTAL EQUITY	98,889.04
LIADII ITIES AND FOLITY	246,623.93
LIABILITIES AND EQUITY	240,023.93

Financial Statements
Year Ended March 31, 2016



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#### REVIEW ENGAGEMENT REPORT

To the Members of Suicide Prevention Resource Centre

We have reviewed the statement of financial position of Suicide Prevention Resource Centre as at March 31, 2016 and the statements of revenues and expenditures, changes in net assets and cash flows for the year then ended. Our review was made in accordance with Canadian generally accepted standards for review engagements and, accordingly, consisted primarily of inquiry, analytical procedures and discussion related to information supplied to us by the organization.

A review does not constitute an audit and, consequently, we do not express an audit opinion on these financial statements.

Based on our review, nothing has come to our attention that causes us to believe that these financial statements are not, in all material respects, in accordance with Canadian accounting standards for not-for-profit organizations.

Grande Prairie, Alberta June 27, 2016 Friesen Bain
CHARTERED ACCOUNTANTS

# SUICIDE PREVENTION RESOURCE CENTRE Statement of Financial Position March 31, 2016

(Unaudited)

		2016		
ASSETS				
CURRENT Cash Accounts receivable Prepaid expenses	\$	179,332 36,175 8,569	\$	316,299 11,983 9,777
		224,076		338,059
CAPITAL ASSETS (Note 4)	50	101,432		10,140
	\$	325,508	\$	348,199
LIABILITIES AND NET ASSETS  CURRENT  Accounts payable  Deferred contributions (Note 5)	\$ 	31,983 81,346 113,329	\$	50,649 25,845 76,494
CONTINGENT LIABILITY (Note 6)				
LEASE COMMITMENTS (Note 7)				
NET ASSETS  General fund Invested in capital assets	_	110,747 101,432		261,565 10,140
		212,179		271,705
	\$	325,508	\$	348,199

ON BEHALF OF THE BOARD

Director

See notes to financial statements

Director



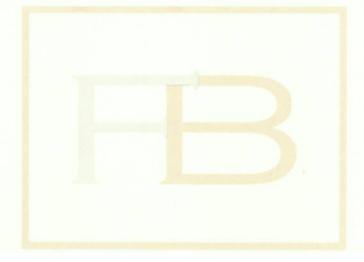
# SUICIDE PREVENTION RESOURCE CENTRE Statement of Revenues and Expenditures Year Ended March 31, 2016

		2016		2015
REVENUES				
Alberta Health Services	\$	251,277	\$	253,562
FCSS - Community Social Development City of Grande Prairie	Ψ	67,536	Ψ	63,151
United Way Grande Prairie and Region		1,233		40,000
Child and Family Services Authority		39,000		35,626
FCSS - Green View		13,000		13,000
FCSS - County of Grande Prairie		19,000		17,000
Community Initiatives Program (CIP) Operating Grant		10,417		25,000
Bell Let's Talk Program				
Community Foundation of Greater Grande Prairie		10,000		10,000
Special projects		2,522		4,377
University of Alberta ACICR				14,500
Village of Hythe				12,000
		45,000		3,000
Commuinty Initiatives Program (CIP) Capital Grant Other Grants		15,000		-
Other Grants		4,000		7
Fundraising		97,973		122,764
Donations		25,413		37,571
Workshops		61,593		39,465
Interest income		1,183		1,820
Other income		35		5
		619,182		692,841
DIRECT EXPENDITURES				
Payroll costs		438,504		418,215
Facilities costs		50,454		33,489
Direct program costs		34,669		24,054
		523,627		475,758
	W.			110,100
EXCESS OF REVENUE OVER DIRECT EXPENDITURES		95,555		217,083
GENERAL AND ADMINISTRATIVE EXPENDITURES (Schedule 1)		155,081		134,406
EXCESS (DEFICIENCY) OF REVENUES OVER EXPENDITURES	\$	(59,526)	\$	82,677



# SUICIDE PREVENTION RESOURCE CENTRE Statement of Changes in Net Assets Year Ended March 31, 2016

	General Fund	 nvested in pital Assets	 2016	2015
NET ASSETS - BEGINNING OF YEAR	\$ 261,565	\$ 10,140	\$ 271,705 \$	189,028
Excess (deficiency) of revenues over expenditures	(59,526)	1.a	(59,526)	82,677
Transfer from general fund to invested in capital assets	(106,756)	106,756		
Deductions - amortization	15,464	(15,464)	-	_
NET ASSETS - END OF YEAR	\$ 110,747	\$ 101,432	\$ 212,179 \$	271,705



# SUICIDE PREVENTION RESOURCE CENTRE Statement of Cash Flows Year Ended March 31, 2016

		2016	2015		
OPERATING ACTIVITIES  Excess (deficiency) of revenues over general and administrative					
expenditures Item not affecting cash:	\$	(59,526)	\$ 82,677		
Amortization of capital assets	_	15,464	 2,651		
		(44,062)	85,328		
Changes in non-cash working capital:					
Accounts receivable		(24,192)	(3,926)		
Prepaid expenses Accounts payable		1,208	(713)		
Deferred contributions		(18,666) 55,501	17,804 (75,377)		
		13,851	(62,212)		
Cash flow from (used by) operating activities	_	(30,211)	 23,116		
INVESTING ACTIVITY					
Purchase of capital assets		(106,756)	(12,791)		
INCREASE (DECREASE) IN CASH FLOW		(136,967)	10,325		
Cash - beginning of year	9 <u>-</u>	316,299	305,974		
CASH - END OF YEAR	\$	179,332	\$ 316,299		



## Notes to Financial Statements Year Ended March 31, 2016

(Unaudited)

#### BASIS OF PRESENTATION

The financial statements were prepared in accordance with Canadian accounting standards for not-for-profit organizations.

#### 2. PURPOSE OF THE ORGANIZATION

Suicide Prevention Resource Centre ("the Society") was incorporated under the Societies Act of Alberta on December 12, 2007.

The Society is a Registered Charity within the rules of the Federal Income Tax Act and is not subject to either federal or provincial income taxes. The Society files a Registered Charity Information return with the Canada Revenue Agency annually. The Information Return can be viewed at the web site address: http://www.cra-arc-gc.ca/charities.

The mission of the Society is to prevent or reduce suicide, suicidal behaviours, and their effects by promoting positive alternatives and providing support.

#### 3. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

#### Cash and cash equivalents

All short-term investments, with a term to maturity of one year or less at time of purchase are considered to be cash equivalents.

#### Capital assets

Capital assets are stated at cost or deemed cost less accumulated amortization. Capital assets are amortized over their estimated useful lives on a declining balance basis at the following rates and methods:

Computer equipment	55%	declining balance method
Website development	55%	declining balance method
Leasehold improvements	10 years	straight-line method

The organization regularly reviews its capital assets to eliminate obsolete items.

Capital assets acquired during the year but not placed into use are not amortized until they are placed into use.

(continues)



# SUICIDE PREVENTION RESOURCE CENTRE Notes to Financial Statements Year Ended March 31, 2016

(Unaudited)

#### 3. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (continued)

#### Revenue Recognition

The Society follows the deferral method of accounting for contributions which includes government grants, donations, fundraising, workshops and special project funding.

The Society is funded primarily by the Province of Alberta and City of Grande Prairie in accordance with budget management plans and performance agreements established and approved by Ministry and/or Council. Approved operating contributions are recorded as revenue in the period which they relate and the related expenditures are incurred. Where a portion of a contribution relates to a future period, it is deferred and recognized in that subsequent period.

Unrestricted contributions are recognized as revenue when received or receivable if the amount to be received can be reasonably estimated and collection is reasonably assured.

Externally restricted contributions are recognized as revenue in the period which the related expenses are incurred.

Revenue from provision of goods and services are recorded in the periods the goods and services are provided.

#### Contributed services

Volunteers contribute many hours per year to assist the Society in its service delivery activities. Because of the difficulty in determining the fair market value of these contributions, they are not recognized in the financial statements of the Society.

#### Contributed materials, assets and services

Contributions of materials, assets, and services are recorded at fair market value when the amount can be reasonably estimated and when the materials, assets and services will be used in the Society's operations and would have been purchased otherwise.

#### Deferred contributions

Deferred contributions represents unspent resources and operation funding received in the current period that is related to the subsequent period.

#### Government assistance

Government assistance for acquiring fixed assets and related to expenses is recorded as deferred government assistance and is amortized on the same basis and according to the same rates as the related fixed assets or to income as eligible expenditures are incurred.

#### Income taxes

The Society is a charitable organization registered under the Income Tax Act (the "Act") and, as such is exempt from income and capital taxes under S.149 (1) (I) and is able to issue donation receipts.

(continues)

## Notes to Financial Statements Year Ended March 31, 2016

(Unaudited)

#### 3. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (continued)

#### Measurement uncertainty

The preparation of financial statements in conformity with Canadian accounting standards for not-for-profit organziations requires management to make estimates and assumptions that affect the reported amount of assets and liabilities, disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenditures during the period.

#### Financial instruments policy

The organization initially measures its financial assets and financial liabilities at fair value. It subsequently measures all its financial assets and financial liabilities at amortized cost.

The assets subsequently measured at amortized cost include cash, term deposits, prepaid expenses, and accounts receivable. The financial liabilities measured at amortized cost include trade accounts payable and deferred contributions.

4.	CAPITAL ASSETS	 Cost	0.007-00	umulated ortization	5.5	2016 et book value	N	2015 et book value
	Computer equipment Leasehold improvements Website development	\$ 6,098 108,015 5,433	\$	3,075 11,379 3,660	\$	3,023 96,636 1,773	\$	2,541 3,660 3,939
		\$ 119,546	\$	18,114	\$	101,432	\$	10,140

During the year, capital assets were acquired in the total amount of \$106,756 (2015 - \$12,791), all of which were acquired by cash.

#### 5. DEFERRED CONTRIBUTIONS

Deferred contributions represent funding received in the current year for program expenditures to be incurred in subsequent years.

		2016	2015
Community Foundation of Greater Grande Prairie Family and Community Support Services - County of	\$	3,971	\$ 1,553
Grande Prairie		15,375	13,875
Community Injury Protection and Public Health			10,417
Electronic Entrance System - City of Grande Prairie		2,000	₩
Community Initiative Programs (CIP) - Capital Grant		60,000	
	\$	81,346	\$ 25,845

### Notes to Financial Statements Year Ended March 31, 2016

(Unaudited)

#### CONTINGENT LIABILITY

The Society receives funding from various provincial and municipal government departments. These grants require that amounts not spent be refunded to the government. The amount that may have to be repaid is not known at the date the financial statements are issued; however, management estimates that a \$10,000 repayment may be required with respect to Community Initiatives Program Capital Grant during the March 31, 2017 fiscal period. No provision has been made for this possible repayment or any others that may be required. Should repayment be required, the amount would be recorded as a reduction of unrestricted net assets.

#### 7. LEASE COMMITMENTS

The Society has a long term lease with respect to its premises. The lease contains renewal options and includes payment of utilities, property taxes and maintenance costs. Future minimum lease payments as at year end are as follows:

2017	\$ 52,682
2018	54,564
2019	56,445
2020	58,327
2021	 60,208
	\$ 282,226

#### FUNDRAISING

Fundraising expenditures were included in their entirety in the Suicide Prevention Resource Centre Society (schedule 9) due to the difficulty of allocating those expenditures to the individual programs.

#### FINANCIAL INSTRUMENTS

The organization is exposed to various risks through its financial instruments and has a comprehensive risk management framework to monitor, evaluate and manage these risks. The following analysis provides information about the organization's risk exposure and concentration as of March 31, 2016.

#### Liquidity risk

Liquidity risk is the risk that an entity will encounter difficulty in meeting obligations associated with financial liabilities. The organization is exposed to this risk mainly in respect of its receipt of funds from its donors and other related sources, and accounts payable.

#### Interest rate risk

Interest rate risk is the risk that the value of a financial instrument might be adversely affected by a change in the interest rates. In seeking to minimize the risks from interest rate fluctuations, the organization manages exposure through its normal operating and financing activities. The organization is exposed to interest rate risk primarily through its cash savings account.

# SUICIDE PREVENTION RESOURCE CENTRE Notes to Financial Statements

Year Ended March 31, 2016

(Unaudited)

#### 10. ADMINISTRATIVE FEES

Administration fee income in Schedule 2, as well as the same amount of administration fee expense in each of the subsequent schedules, is an allocation of overhead from the main operating unit to each of the programs. It does not represent actual cash amounts received or paid by the Society, and is not reflected in the overall statement of revenue and expenditures.

#### 11. COMPARATIVE FIGURES

Some of the comparative figures have been reclassified to conform to the current year's presentation.



# General and administrative expenditures (Schedule 1)

## Year Ended March 31, 2016

	X3111111111111111111111111111111111111	2016		
Amortization	\$	15,464	\$	2,651
Bad debts		830		1,205
Advertising and promotion		4,131		2,903
Bank charges		896		1,406
Education materials		1,031		464
Equipment maintenance and repairs		1,156		885
Equipment purchases		3,112		1,368
Fundraising (Note 8)		24,815		24,179
Insurance		7,077		7,077
Office		7,866		8,828
Professional fees		5,125		4,046
Special projects		1,385		12,896
Staff development and recognition		8,221		7,773
Telecommunications		12,396		3,051
Travel costs		9,180		9,885
Volunteer recognition and training		4,096		16,446
Workshop	-	48,300		29,343
	\$	155,081	\$	134,406



# Suicide Prevention Resource Centre CORE (Schedule 2)

## Year Ended March 31, 2016

Alberta Health Services Administrative fees (Note 10) Community Initiatives Program (CIP) Operating Grant Community Initiatives Program (CIP) Capital Grant FCSS - Green View FCSS - County of Grande Prairie Other grants  Fundraising Donations Workshops Interest income Other income  RECT EXPENDITURES Payroll costs Facilities costs Direct program costs  CCESS OF REVENUE OVER DIRECT EXPENDITURES Advertising and promotion Amortization Bad debts	\$ 92,654 39,298 9,667	\$ 94,108
Alberta Health Services Administrative fees (Note 10) Community Initiatives Program (CIP) Operating Grant Community Initiatives Program (CIP) Capital Grant FCSS - Green View FCSS - County of Grande Prairie Other grants  Fundraising Donations Workshops Interest income Other income  RECT EXPENDITURES Payroll costs Facilities costs Direct program costs  CCESS OF REVENUE OVER DIRECT EXPENDITURES Advertising and promotion Amortization	39,298	\$ 94,108
Administrative fees (Note 10) Community Initiatives Program (CIP) Operating Grant Community Initiatives Program (CIP) Capital Grant FCSS - Green View FCSS - County of Grande Prairie Other grants  Fundraising Donations Workshops Interest income Other income  RECT EXPENDITURES Payroll costs Facilities costs Direct program costs  CCESS OF REVENUE OVER DIRECT EXPENDITURES Advertising and promotion Amortization	39,298	Ψ 34,100
Community Initiatives Program (CIP) Operating Grant Community Initiatives Program (CIP) Capital Grant FCSS - Green View FCSS - County of Grande Prairie Other grants  Fundraising Donations Workshops Interest income Other income  RECT EXPENDITURES Payroll costs Facilities costs Direct program costs  CCESS OF REVENUE OVER DIRECT EXPENDITURES Advertising and promotion Amortization		
Community Initiatives Program (CIP) Capital Grant FCSS - Green View FCSS - County of Grande Prairie Other grants  Fundraising Donations Workshops Interest income Other income  RECT EXPENDITURES Payroll costs Facilities costs Direct program costs  CCESS OF REVENUE OVER DIRECT EXPENDITURES Advertising and promotion Amortization	9 00/	37,770
FCSS - Green View FCSS - County of Grande Prairie Other grants  Fundraising Donations Workshops Interest income Other income  RECT EXPENDITURES Payroll costs Facilities costs Direct program costs  CCESS OF REVENUE OVER DIRECT EXPENDITURES Advertising and promotion Amortization		16,667
FCSS - County of Grande Prairie Other grants  Fundraising Donations Workshops Interest income Other income  RECT EXPENDITURES Payroll costs Facilities costs Direct program costs  CCESS OF REVENUE OVER DIRECT EXPENDITURES Advertising and promotion Amortization	15,000	4.050
Fundraising Donations Workshops Interest income Other income  RECT EXPENDITURES Payroll costs Facilities costs Direct program costs  EXCESS OF REVENUE OVER DIRECT EXPENDITURES Advertising and promotion Amortization	-	4,250
Fundraising Donations Workshops Interest income Other income  RECT EXPENDITURES Payroll costs Facilities costs Direct program costs  CCESS OF REVENUE OVER DIRECT EXPENDITURES ENERAL AND ADMINISTRATIVE EXPENDITURES Advertising and promotion Amortization	5,525	4,636
Donations Workshops Interest income Other income  RECT EXPENDITURES Payroll costs Facilities costs Direct program costs  CCESS OF REVENUE OVER DIRECT EXPENDITURES Advertising and promotion Amortization	2,500	-
Workshops Interest income Other income  RECT EXPENDITURES Payroll costs Facilities costs Direct program costs  CCESS OF REVENUE OVER DIRECT EXPENDITURES Advertising and promotion Amortization	938	30,947
Interest income Other income  RECT EXPENDITURES Payroll costs Facilities costs Direct program costs  CCESS OF REVENUE OVER DIRECT EXPENDITURES ENERAL AND ADMINISTRATIVE EXPENDITURES Advertising and promotion Amortization	944	5,428
RECT EXPENDITURES Payroll costs Facilities costs Direct program costs  CCESS OF REVENUE OVER DIRECT EXPENDITURES ENERAL AND ADMINISTRATIVE EXPENDITURES Advertising and promotion Amortization	59,283	38,828
RECT EXPENDITURES Payroll costs Facilities costs Direct program costs  CCESS OF REVENUE OVER DIRECT EXPENDITURES ENERAL AND ADMINISTRATIVE EXPENDITURES Advertising and promotion Amortization	1,183	1,820
Payroll costs Facilities costs Direct program costs  CCESS OF REVENUE OVER DIRECT EXPENDITURES ENERAL AND ADMINISTRATIVE EXPENDITURES Advertising and promotion Amortization	35	.,02
Payroll costs Facilities costs Direct program costs  CCESS OF REVENUE OVER DIRECT EXPENDITURES ENERAL AND ADMINISTRATIVE EXPENDITURES Advertising and promotion Amortization	227,027	234,459
Payroll costs Facilities costs Direct program costs  CCESS OF REVENUE OVER DIRECT EXPENDITURES ENERAL AND ADMINISTRATIVE EXPENDITURES Advertising and promotion Amortization		204,400
Facilities costs Direct program costs  CCESS OF REVENUE OVER DIRECT EXPENDITURES ENERAL AND ADMINISTRATIVE EXPENDITURES Advertising and promotion Amortization	470 542	400 547
CCESS OF REVENUE OVER DIRECT EXPENDITURES  ENERAL AND ADMINISTRATIVE EXPENDITURES  Advertising and promotion  Amortization	178,513	169,517
CESS OF REVENUE OVER DIRECT EXPENDITURES  ENERAL AND ADMINISTRATIVE EXPENDITURES  Advertising and promotion  Amortization	15,847	9,410
NERAL AND ADMINISTRATIVE EXPENDITURES  Advertising and promotion  Amortization	15,326	5,540
ENERAL AND ADMINISTRATIVE EXPENDITURES Advertising and promotion Amortization	209,686	184,467
Advertising and promotion Amortization	17,341	49,992
Advertising and promotion Amortization		<u> </u>
Amortization	1,191	166
	15,464	2,191
Dad dedis	830	1,205
Bank charges		
Board costs	896	1,406
Education materials	1,698	_
	136	221
Equipment maintenance and repairs	606	405
Equipment purchases	2,459	358
Insurance	1,331	1,330
Office supplies	2,463	2,490
Professional fees	1,719	1,507
Staff development and recognition	2,349	3,143
Telecommunications	987	229
Travel costs	1,149	960
Volunteer recognition and training	2,398	4,264
Workshop	48,025	29,343
	83,701	
0500 (05500)	03,701	49,218
CESS (DEFICIENCY) OF REVENUE OVER EXPENDITURES	¢ (00.000)	
- INDITOREO	\$ (66,360)	\$ 774
notes to financial statements		

# The Breakfast Club (Schedule 3)

## Year Ended March 31, 2016

		2016		2015
ENUE				
Ilberta Health Services	\$	58,138	\$	60,454
CSS - Community Social Development City of Grande Prairie	•	38,495	Ψ.	34,586
Child and Family Services Authority		39,000		35,626
CSS - Green View		6,000		6,000
CSS - County of Grande Prairie		5,525		4,636
		3,323		
Inited Way		0.500		16,385
Commuity Foundation of Greater Grande Prairie		2,522		4,377
ell Let's Talk Program		10,000		-
undraising		37,600		4,469
Oonations		1,973		17,972
Vorkshops		310		-
		199,563		184,505
ECT EXPENDITURES				
Payroll costs		425 024		100 161
acilities costs		135,921		128,161
		9,014		6,332
birect program costs		18,233		18,304
		163,168		152,797
ESS OF REVENUE OVER DIRECT EXPENDITURES		36,395		31,708
IERAL AND ADMINISTRATIVE EXPENDITURES				
dministrative fees (Note 10)		18,077		18,250
dvertising and promotions		1,326		1,594
ducation materials		1,520		27
quipment maintenance and repairs		220		
		230		201
quipment purchases		466		726
nsurance		2,776		2,776
Office supplies		1,465		1,466
rofessional fees		1,308		1,035
pecial projects		1,385		1,920
taff development and recognition		1,747		732
elecommunications		4,537		1,324
ravel costs		2,107		901
Vorkshop expenses		100		-
		35,524		30,952
ESS OF REVENUE OVER EXPENDITURES	•		· ·	
.33 OF REVENUE OVER EXPENDITURES	<u>\$</u>	871	\$	756

# Men at Risk (Schedule 4)

## Year Ended March 31, 2016

		2016	2015	
REVENUE FCSS - Green View FCSS - County of Grande Prairie United Way Grande Prairie & Region Special projects	\$	7,000 2,575 1,233	\$ 2,750 2,576 23,615 1,705	
Fundraising Donations Workshops	<u>_</u>	46,428 7,978 2,000	- 11,571 -	
		67,214	42,217	
DIRECT EXPENDITURES Payroll costs Facilities costs Direct program costs		41,098 8,516 -	25,904 5,910 151	
		49,614	31,965	
EXCESS OF REVENUE OVER DIRECT EXPENDITURES		17,600	 10,252	
GENERAL AND ADMINISTRATIVE EXPENDITURES  Administrative fees (Note 10) Advertising and promotions Education materials Equipment maintenance and repairs Equipment purchases Insurance Office supplies Professional fees Staff development and recognition Telecommunications Travel costs Volunteer recognition and training		10,610 908 - 106 68 717 1,425 719 520 3,721 2,311	5,500 570 68 93 74 717 1,125 294 266 487 418 240	
	-	21,105	9,852	
EXCESS (DEFICIENCY) OF REVENUE OVER EXPENDITURES	\$	(3,505)	\$ 400	



# Men at Risk - Outreach (Schedule 5)

## Year Ended March 31, 2016

(Unaudited)

	2016		2015	
REVENUE				
University of Alberta ACICR	\$	-	\$	12,000
Special projects		-		12,795
Donations		-		500
Workshops	-	=		637
		_		25,932
DIRECT EXPENDITURES				40.004
Payroll costs	- <del>3</del>	# 		10,381
EXCESS OF REVENUE OVER DIRECT EXPENDITURES	-	-		15,551
GENERAL AND ADMINISTRATIVE EXPENDITURES				
Administrative fees (Note 10)		-		3,000
Advertising and promotions				308
Equipment purchases				63
Office supplies		-		44
Special projects		-		10,976
Telecommunications		-		307
Travel costs		-		714
Volunteer recognition and training	-			139
	9 <del></del>	-		15,551
EXCESS OF REVENUE OVER EXPENDITURES	\$		\$	_

This program was completed in 2015.



# SUICIDE PREVENTION RESOURCE CENTRE

# Men's Support Group (Schedule 6)

# Year Ended March 31, 2016

		2016		2015
REVENUE  ECSS Community Social Development City of Court Day of Court			TO STATE OF	
FCSS - Community Social Development City of Grande Prairie	\$	8,780	\$	8,657
DIRECT EXPENDITURES				
Payroll costs		6,680		5,948
Facilities costs		41		
		6,721		5,948
EXCESS OF REVENUE OVER DIRECT EXPENDITURES		2,059		2,709
GENERAL AND ADMINISTRATIVE EXPENDITURES				
Administrative fees (Note 10)		786		1,020
Advertising and promotions		454		
Education materials		337		16
Equipment purchases		-		63
Office supplies Professional fees		143		=
		95		84
Staff development and recognition	W	137		133
	12000	1,952		1,316
EXCESS OF REVENUE OVER EXPENDITURES	\$	107	\$	1,393



# SUICIDE PREVENTION RESOURCE CENTRE

# Connect (Schedule 7)

### Year Ended March 31, 2016

		2016		2015
REVENUE				
FCSS - Community Social Development City of Grande Prairie	\$	20,261	\$	19,908
FCSS - County of Grande Prairie	42	5,375	- 3	5,152
Community Initiatives Program (CIP) Operating Grant		750		8,333
Other grants		1,500		-1
Donations		1,279		2,100
		29,165		35,493
DIRECT EXPENDITURES				
Payroll costs		24,233		24,464
Facilities costs		8,515		5,910
Direct program costs	2	101		59
		32,849		30,433
EXCESS (DEFICIENCY) OF REVENUE OVER DIRECT				
EXPENDITURES		(3,684)		5,060
GENERAL AND ADMINISTRATIVE EXPENDITURES				
Advertising and promotions		53		61
Education materials				20
Equipment maintenance and repairs		71		62
Equipment purchases		68		11
Insurance		461		461
Office supplies		552		529
Professional fees		367		322
Staff development and recognition		325		123
Telecommunications		1,432		128
Travel costs		485		610
	3	3,814		2,327
XCESS (DEFICIENCY) OF REVENUE OVER				
EXPENDITURES	\$	(7,498)	\$	2,733



# SUICIDE PREVENTION RESOURCE CENTRE

# Community Helpers (Schedule 8)

# Year Ended March 31, 2016

		2016		2015
REVENUE				
Alberta Health Services	\$	100,485	\$	99,000
Village of Hythe	*	-	Ψ	3,000
Bell Let's Talk Program				10,000
		100,485	182	112,000
DIRECT EXPENDITURES				
Payroll costs				
Facilities cost		51,022		52,767
Direct program costs		8,521		5,927
Direct program costs		1,009		
		60,552		58,694
EXCESS OF REVENUE OVER DIRECT EXPENDITURES		39,933		53,306
GENERAL AND ADMINISTRATIVE EXPENDITURES				
Administrative fees (Note 10)		9,825		10,000
Advertising and promotions		199		204
Amortization		-		460
Education materials		558		112
Equipment maintenance and repairs		143		124
Equipment purchases		51		74
Insurance		1,792		1,793
Office supplies		1,424		2,751
Professional fees		917		804
Staff development and recognition		3,143		3.375
Telecommunications		1,719		576
Travel costs		3,128		6,236
Workshop expenses		175		-
Volunteer recognition and training	-			11,803
		23,074		38,312
EXCESS OF REVENUE OVER EXPENDITURES	\$	16,859	\$	14,994



# SUICIDE PREVENTION RESOURCE CENTRE Suicide Prevention Resource Centre Society (Schedule 9)

# Year Ended March 31, 2016

		2016		2015
REVENUE Fundraising Donations	\$	13,007 13,239	\$	87,348 -
DIRECT EXPENDITURES Payroll costs		26,246 1,037		87,348 1,073
EXCESS OF REVENUE OVER DIRECT EXPENDITURES	<u></u>	25,209		86,275
GENERAL AND ADMINISTRATIVE EXPENDITURES Office supplies Fundraising (Note 8) Travel costs		394 24,815		423 24,179 46
EXCESS OF REVENUE OVER EXPENDITURES	\$	25,209	\$	24,648 61,627



# **Annual Project Outcomes Report**

Agency Name: SPRC	Project Name: Tough Enough to Talk About It (formerly Men at Risk)						
Primary Target Population:							
Children/Youth Adults	Seniors	Families	Community				
Provincial Strategic Direction Alignment (referenced in section 2.1(1)(b) of the FCSS Regulation)  Please select the <u>one</u> Provincial FCSS Strategic Direction that comes from the five regulatory statements (referenced in section 2.1(1)(b) of the Provincial FCSS Regulation) which best fits with this project.  Help to develop independence, strengthen coping skills and become more resistant to crisis  Help to develop an awareness of social needs.  Help to develop interpersonal and group skills, which enhance constructive relationships among people.  Help people and communities to assume responsibility for decisions and actions, which affect them.  Help to sustain people as active participants in the community.							
Green View Family and Community Support Services Price	-						
Please select the <u>one</u> CSD FCSS Priority Outcome your pro	-						
Social Inclusion		ilding Community Potential					
Adult Personal Capacity		cial Awareness and Engagen	nent				
Family Cohesion	Со	mmunity Partnership					
Enhanced Diversity	Ag	ency Capacity Building					
Positive Child and Youth Development							
Project Outcome Statement: People working recognize signs of mental health issues and	find supports	for themselves and of	thers				
Indicator of Success #1: The community of industry,	trades and agr	iculture is connected and	engaged				
Question/Measure #1: I better understand how to help	# o	f Participants					
someone who is having mental health issues	•	completing measure: 637	<del></del> '				
	•	experiencing a positive char	nge: <u>83%</u>				
Question/Measure #2: I am more comfortable	# o	f Participants					
discussing mental health issues with others	•	completing measure: 637_	<del>_</del> '				
	•	experiencing a positive char	nge: <u>85%</u>				
Indicator of Success #2: (if more than one)							
Question/Measure #1:	# o	f Participants					
		completing measure:					
	•	experiencing a positive char	nge:				
Question/Measure #2: (if more than one)		f Participants					
	-	completing measure:	<del></del> '				
	•	experiencing a positive char	ige:				

Please print and complete for each Outcome related to this project.

				41
	Addi	tional Information		
Identify Measurement Too	l Used:			
Survey	Checklist	Interview	Other _	
Observation	Focus Groups	Case Studies	Docume	entation Review
When Measurement Tool Used:	Pre-test/post both before a after your act	and Afte	t-Only : er Activities	During your activities: Observation
Output information related	I to this program:			
# of Participants served:				
Children/Youth	<b>749</b> Adults	Senic	ors(65+) _	Families
# of volunteer hours related	d to this project only: 8	male facilitators volui	nteer between 10	00 – 150 hours annually
Stories - please share a stor	ry that describes the sig	nificant impact for a p	articipant(s):	
Comments from participan				
"Over the course of my tim				,,
so tough yet are all the san they are or were."		ind then party too har	u on days on tha	t they lose sight of who
Comment from a volunteer "Before volunteering for To rewarding when employee experiences with mental ho impact and help other indiv	ough Enough, mental he s approach me after a p ealth and addiction. I a	oresentation and expro m beyond proud to kr	ess gratitude for some that by shari	sharing my personal

### **Continuous Quality Improvement:**

After analyzing the data, should we continue with this project? Why or why not:

This is a very unique and effective program.

The presentations are effective in raising the issue of mental health in the workplace, particularly on jobsites which are dominated by men. Historically, people suffering mental health issues have been stigmatized, and may be reluctant to seek sought help or relief. The Tough Enough program works to de-stigmatize mental health issues and to create a comfortable environment where the discussion of mental health is normalized.

The program works hard to create awareness in corporate leadership, and to provide workers in management positions and on the job to recognize the signs of mental health issues in themselves and in co-workers. Tools and coping skills are shared to ensure those who need help are able to access it without concern of the stigma of mental health.

### What improvements can we make to the project?

When the Men at Risk was first created in the 90's, industry, trades and agriculture were very much dominated by a male workforce. Since that time, the workforce has changed and a much higher percentage of women are now involved. To accommodate this change, the program name has been changed to Tough Enough to Talk About It. Although this is a long name, it does leverage the video series of the same name and has been met with significant support from our corporate and public funders.

In addition to the name change, a full-day seminar for people working in leadership and management roles has been developed to encourage corporations to develop mental health assessment tools and strategies sufficient to satisfy new direction from Occupational Health and Safety. These seminars are proving very popular, and are offered at a fee for service of \$199 per participant.

### **Successes:**

Changes to the program, including the name change, have been met with excitement with our corporate partners. The number of presentations has been increasing and the number of contacts with people in management and decision positions has been rapidly increasing. There is great interest in the workplace right now regarding mental health, and we are seeing increased engagement across the board.

### Changes to be made:

Over the next 4 months, there will be staffing changes. Barb Campbell, the inspiration behind the program, is retiring. The program will be managed by Samantha Newhook, who is currently completing a Masters in Industrial and Organizational Psychology. Samantha has been working with Barb since the fall of 2015 and many of the changes and improvements to the program have been driven by her passion and knowledge.

Completed By: Gladys Blackmore, Executive Director

Date: October 6, 2016

# **Annual Project Outcomes Report**

Agency Name: SPRC		Project Nam	e: The Breakfast Club	
Primary Target Population:				
Children/Youth	Adults	Seniors	Families	Community
Provincial Strategic Direction Align Please select the <u>one</u> Provincial FCSS Sesection 2.1(1)(b) of the Provincial FCSS Reference Help to develop independence Help to develop an awareness Help to develop interpersonal Help people and communities Help to sustain people as active  Green View Family and Community Supplease select the <u>one</u> CSD FCSS Priority	trategic Direction the egulation) which be e, strengthen copin of social needs. and group skills, who assume responsible participants in the upport Services Prices	nat comes from st fits with this ag skills and be nich enhance contibility for decising community.	n the five regulatory staten s project. come more resistant to crisis onstructive relationships amo	ong people.
Social Inclusion	Outcome your pro			_1
Adult Personal Capacity			Building Community Potentia	
Family Cohesion			Social Awareness and Engage	ament
Enhanced Diversity			Community Partnership	
Positive Child and Youth Devel	onmont	,	Agency Capacity Building	
	•		and a state of the	
Project Outcome Statement:	Children and Yo	outh develo	p positively	
Indicator of Success #1: Increased coping skills				
Question/Measure #1:		#	of Participants	
Breakfast Club has helped me		•	completing measure: 13	3
learn how to use my strengths		•	experiencing a positive ch	iange: <u>103</u>
Question/Measure #2: (if more than one) Breakfast Club has helped me to learn my challenges		# -		
Indicator of Success #2: (if more than o	one)			
Question/Measure #1:		# -	of Participants completing measure: experiencing a positive ch	 nange:
Question/Measure #2: (if more than one)		#	of Participants completing measure: experiencing a positive ch	 nange:

Please print and complete for each Outcome related to this project.

Additional Information						
Identify Measurement Tool U	sed:					
Survey	Checklist	Interview	Ot	her		
Observation	Focus Groups	Case Studies	Do	cumentation Review		
When Measurement Tool Used:	Pre-test/post-test both before and after your activitie		Post-Only : After Activities	During your activities: Observation		
Output information related to	this program:					
# of Participants served: Two platforms of delivery – teens 13-17 (70) and pre-teens 9-12 (81)						
70/81 Children/Youth	Adults	S	Seniors(65+)	Families		
# of volunteer hours related to this project only:(If applicable)						

### Stories - please share a story that describes the significant impact for a participant(s):

Jill's mother referred Jill to us when she was 14 years old. Their family was struggling with disconnection. An older son had left the home due to conflict with the mother. Jill was described as shy and struggling with anxiety. She presented as very anxious around any men due to an unclear history of abuse and new people. During her pre retreat interview, Jill did identify high stress at home, her brother moving out, school and friend stress. She talked about being unhappy at home and dealing with increasing anxiety and extreme shyness. Our staff recognized that Jill presented potential triggers and we were prepared for disclosures and anxiety related episodes over the weekend.

Jill did discuss the levels of stress in her life, including wanting more support from her mom but not getting it. She had a lot of worry for her brother and mom, who were both struggling with possible depression. She identified concerns for her mother, as their relationship was confused by her mother's mood swings. Jill talked about her own anxiety increasing rapidly and it being the worst when she was at home. She was feeling very lost and alone with minimal supports in her life, and expressed concerns regarding depression and suicide. We had a helpful discussion about how to deal with anxiety and some tools she agreed to try. We discussed boundaries with her mother, and reinforced some of previous discussions she had with her school counsellor.

Over the next few weeks as Jill attended follow ups, she was eager to share how the suggestions we had made were helping her control her anxiety attacks a bit better. She kept me updated on events at home and how she was coping. There was little change at home but she was beginning to feel more confident in talking about how she felt and identifying when things did not feel good. She seemed to have gained the confidence to be "allowed" to talk about how she really felt about situations at home, instead of worrying about burdening others. She began to identify more concerns about her relationship with her mother and how it was affecting her overall mental health and wellbeing. She always left our conversations with a sincere "thank you" and a self-identified feeling of relief of having talked about what was going on.

About a month after Jill's last Breakfast Club follow up, she moved herself out of her home and into the Youth Emergency Shelter and to a friend's house soon after. I met up with her about 2 weeks later to see how she was coping. I was amazed to see the difference in her demeanor and how she spoke about her life. In walked a young woman who had a newfound presence and confidence. We talked about how her anxiety had decreased, leading to more success at school. She felt she was now in a safe environment and that a great weight had been lifted from her. Jill was far more optimistic despite living with a friend rather than at home. She was adamant that her well-being depended on some distance with her mother, at least until her mother sought help. Child and Family services had been involved when Jill first left home and had been planning to close her case before Jill chose to advocate for herself. She explained her side of events, including the difficulties she faced with her mother. Jill discussed her own deteriorating mental health during that time and the positive changes resulting from her decision to leave home. Jill was determined not to return until her mother sought help, as she knew that was not a healthy environment to be in. CFS is now working with her to find an ongoing stable environment and she is looking forward to feeling more settled and being able to be more of an "average teenager".

### **Continuous Quality Improvement:**

After analyzing the data, should we continue with this project? Why or why not:

The Breakfast Club teen program has ran continuously since the late 1980's and the pre-teen program has been helping children aged 9-12 since 2008. Both programs have a good track record for helping youth develop coping skills and greater understanding of community supports. The Breakfast Club is unique and fills a community need not met by other agencies or resources in northwest Alberta.

### What improvements can we make to the project?

The Breakfast Club continues to build relationships with school principals, counsellors and teachers, Alberta Children's Mental Health Services and with Children and Family Services. Because people in these roles change frequently, and the program relies on them for referrals, it is important to keep personal connections strong. Yet this is very challenging. Changes made to the 9-12 year old workshop make it easier and more effective to deliver outside of the city, yet getting referrals to establish a workshop in Valleyview has been challenging. However, schools in Fox Creek has been very supportive of the program.

The teen program continues to attract teens from Teepee Creek, Ridgevalley and Valleyview.

### What improvements can we make to the outcome measurement process?

The Breakfast Club has worked extensively with FCSS in Grande Prairie to meet the provincial measurement requirements established by FCSS. It would be helpful if we could submit the same report to you as we use for the City.

### **Successes:**

The 9-12 year program is now frequently using a two-day format with less follow-up requirements. This has resulted in better parent support.

The teen program has implemented continuous weekly support and friendship meetings, and moved away from the previous structure of 5 week follow-ups. Twice monthly, the support and friendship nights are recreational, and the other two weeks, the meetings provide more opportunity for discussion and implementation of coping strategies. These changes have resulted in better attendance and positive change.

### Changes to be made:

Staffing changes have taken place recently. Crystal has left SPRC to work on her Masters. The previous assistant coordinator, Maggie, has taken over for Crystal, and Brenda has taken on the assistant position. Both these positions are now full time. Additionally, there have been many changes to those facilitating on a contract basis, and the program is stronger as a result of these changes.

Completed By: Gladys Blackmore, Executive Director

Date: October 6, 2016



# **Request for Decision**

4707 – 50 Street, Box 1079, Valleyview AB T0H 3N0 T 780.524.7603 F 780.524.7603 www.mdgreenview.ab.ca

SUBJECT: Delegation-Seniors Outreach

SUBMISSION Green View Family & Community REVIEWED AND APPROVED FOR SUBMISSION

TO: Support Services Board Meeting

MEETING DATE: Wednesday, October-19-2016 GM: INT MANAGER: LDH

DEPARTMENT: Green View Family & Community PREPARER: LDH

**Support Services** 

**RELEVANT LEGISLATION:** 

Green View FCSS Policy-N/A

RECOMMENDED ACTION:

MOTION: That Green View Family and Community Support Services Board accept the presentation from Seniors Outreach as information.

### BACKGROUND / PROPOSAL:

Seniors Outreach is a "One Stop Shop for Seniors" based in Grande Prairie. They offer up to date information on resources available to seniors, caregivers, professionals or anyone with an interest pertaining to seniors.

**OPTIONS / BENEFITS / DISADVANTAGES:** 

**Option** – The Green View FCSS Board has the option to accept or deny the presentation.

**Benefit** – The benefit of accepting the presentation is to update the Board on services provided by the Seniors Outreach.

**Disadvantages** – There are no perceived disadvantages in accepting the presentation...

COSTS / SOURCE OF FUNDING:

N/A

ATTACHMENT(S):

N/A



# **Request for Decision**

4707 – 50 Street, Box 1079, Valleyview AB T0H 3N0 T 780.524.7603 F 780.524.7603 www.mdgreenview.ab.ca

SUBJECT: Seniors Outreach Grant Request

SUBMISSION TO: Green View Family & Community REVIEWED AND APPROVED FOR SUBMISSION

**Support Services** 

MEETING DATE: Wednesday, October-19-2016 GM: (INT) MANAGER: LDH

DEPARTMENT: Green View Family & Community PREPARER: LDH

**Support Services** 

### RECOMMENDED ACTION:

MOTION: That Green View Family and Community Support Services Board agree to provide Seniors Outreach funding in the amount of \$25,000.00 with funds to come from the 2016 operating budget.

### BACKGROUND / PROPOSAL:

Seniors Outreach provides a variety of services to Greenview residents including information on grants, income tax and pensions. Green View FCSS has funded Seniors Outreach in the past, providing \$17,500.00 in both 2014 and 2015. This organization also provides in services at our older Adult Information day.

### DISCUSSION / OPTIONS / BENEFITS / DISADVANTAGES:

**Option-** The Board has the option to approve, deny or alter the funding amount.

**Benefits-** The benefit of funding Seniors Outreach is to provide supports to Greenview residents, mainly those living in the DeBolt and Grovedale areas.

**Disadvantages**-There are no perceived disadvantages to funding Seniors Outreach.

### COSTS / SOURCE OF FUNDING:

The grant for these programs will be provided from the 2016 operating budget, g/I 6-36-366-000-6202

### ATTACHMENT(S):

Grant Application forms



### SENIORS OUTREACH

#102, 9905 - 101 Avenue Grande Prairie, AB T8V 0X7

Phone (780) 539 - 6255 FAX (780) 538 - 1115

Email: Sherry@seniorsoutreachgp.com

www.gpcouncilonaging.com

September 30, 2016

Lisa Hannaford, FCSS Director Family & Community Support Services (FCSS) Municipal District of Greenview #16 Box 1079 Valleyview, AB T0H 3N0

Please find to follow our completed Proposal package for the Grande Prairie & Area Council On Aging, Seniors Outreach Program.

We would like to thank the Municipal District of Greenview #16 for continuing to contribute towards our Seniors Outreach Program. We see many clients from your district and are happy to be able to help them.

The Seniors Outreach Program has been in existence since 1982, after a need was established that seniors needed a One Stop Shop, one place to go to have all their questions and needs met. This program supports the ability to live independently. The program identifies the gaps and trends, and adjusts to provide up to date information and assistance on benefits, grants, and resources seniors need to live in the community on a healthy, beneficial, informed style.

By assisting and keeping seniors informed of the benefits and information needed to keep them independent and perhaps in their own homes longer has proved to be a benefit not only to the senior, but also to the community. We provide a resource for family, caregivers, professionals and collaborate with anyone that has an interest or link to a senior. Together we have a voice in the community for our seniors.

When a senior is in crisis we problem solve with them to come up with a solution. This is done daily with clients: often until a crisis affects you it is hard to understand the need for such a service. Word of mouth and steady increase of clients has proved the important need and role Seniors Outreach has in our community. When a senior turns 65 none of the benefits, pensions, grants come automatically. They all need to be applied for. Helping seniors to be sure that they are on everything they are entitled to keeps them informed and less stressed. People of the age of 65 no longer qualify for AISH or Social Services, and for some that has been the support they always had is no longer available to them.

The characteristic of younger seniors aged 65 - 74 differ from those of their counterparts aged 85 and over, in many cases dramatically. This is especially true with respect to health, cultural origins, financial situation, living arrangements, etc. We offer financial and retirement advice and planning. We create a circle of care to have essential but difficult conversations to help make plans for loved ones when this is needed. Seniors Outreach is the resource that can bring the group together so that no needed service is missed when a senior needs them.

The aging population will accelerate over the next two decades, particularly as the baby boomers begin turning 65. Between 2006 and 2026. The number of seniors is projected to increase from 4.3 million to 8.0 million. To the end of 2015 Seniors Outreach had over 6000 client files. We are seeing an increase of clients as a steady pace - in 2014 we had 515 new clients, and to the end of September 2016 we have already had 497 new clients. The majority of seniors live in their own homes maintaining their independence and are involved with their communities.

Seniors Outreach is here to support the increased need of support for seniors to continue to live independent and in their own homes. We know that the increase of seniors is happening now and we need to continue to expand programs that support seniors as a prevention so that we do not have a crisis when the supports are not in place.

Thank you for your continued support.

Respectfully yours,

Sherry Dennis Director



Green View FCSS Municipal District of Greenview No.16 Box 1079, Valleyview, AB T0H 3N0 Phone: 780.524.7603 Fax: 780.524.4130

### **GREEN VIEW FCSS GRANT APPLICATION**

ORGANIZATION INFOI	RIVIATION					
Name of Organization						
Address of Organization						
Contact Name			Phone Number			
Purpose of Organization						
Is your organization non-pro	ofit? <b>yes no</b>	Does your	organization have a charitable status? <b>yes</b>	no		
Applicant's Information	n					
Name			Position			
Address						
Phone Number (H)	(W)	(C)	E-mail address			
Signature			Date			

Please attach additional documentation that supports your application and include work description or details, other funds source, event or program timeline, estimates, a detailed budget, expected results and benefits to the Municipality in relation to this project.

### By signing this application, I/we concur with the following statements:

- \* The grant application is complete and includes all supporting documentation, including most recent financial statements based on legislative requirements of our organization, balance sheet, current bank balances and current year detailed operating budget.
- \* The grant shall be used for only those purposes for which the application was made. If the original grant application or purposes for which the grant requested have been modified by the Green View FCSS board; the grant will be used for those varied purposes only.
- \* The organization will provide a written report to the Green View FCSS office, within 30 days of completion of the grant.
- \* The organization agrees to submit to an evaluation of the project related to the grant.
- \* The organization will return any unused portion of the grant funds to Green View FCSS or to request approval from the FCSS Board to use the funds for an optional project.



### **GRANT INFORMATION**

Total Amount Requested	When will you require the funds?
Please note for all grant applications over \$2,500, the applicant	must make a presentation to the FCSS Board.
Proposed Project (Max. 1800 characters. If you need more space, please at	ttached additional pages as necessary.)
How will this project be preventative in nature? (Max. 900 char	racters. If you need more space, please use blank fields at the end of application)
How will this project be preventative in nature? (Max. 1800 cho	aracters. If you need more space, please attached additional pages as necessary.)



Who will be served by the project/ program and how many people do you expect will attend this event (if relevant)
How will this program benefit the community?
How will you recognize the contribution from Green View FCSS to your organization and in the community?
How will this program be measured for success?



## **ADDITIONAL INFORMATION**

Have you previously applied for a grant from the Gre List the <u>year, amount and purpose</u> of the last two gra FCSS Grants Program:	<b>yes</b> reen View	no	
1. Grant Amount	Year grant was received		
Purpose of Grant			
2. Grant Amount	Year grant was received		
Purpose of Grant			
Have you provided Green View FCSS with a final com	pletion report for past grant funds received?	yes	no
f not, why has the report not been filed?			
Have you applied for grant funds from sources <b>other</b>	than the Green View FCSS grants program?	yes	no
Have you received grant funds from sources other tha	an the Green View FCSS grants program?	yes	no
f yes, please describe wen, who, purpose and amoun	t.		

### PLEASE ATTACH BUDGET REPORT WITH YOUR APPLICATION

### Seniors Outreach

2016 -PROPOSED-Seniors Outreach	2015	2015	2016	2017
	Proposed	Actual	Proposed	Proposed
SO REVENUE:				
FCSS - City	\$ 135,000.00	\$ 135,000.00	\$ 141,750.00	\$ 148,838.00
FCSS - Countyof GP #1	\$ 25,000.00	\$ 25,000.00	\$ 30,000.00	\$ 30,000.00
MD of Greenview	\$ 17,500.00	\$ 17,500.00	\$ 25,000.00	\$ 25,000.00
Rotary Club -Cash & Camping / etc.	\$ 5,000.00	\$ 1,654.88	\$ 5,000.00	\$ 5,000.00
Donations	\$ 30,000.00	\$ 36,720.00	\$ 30,000.00	\$ 30,000.00
Army Navy & Airforce	\$ 1,000.00	\$ -	\$ 1,000.00	\$ 1,000.00
Service Club donations	\$ 1,000.00	\$ 7,876.00	\$ 2,000.00	\$ 2,000.00
Community Foundation	\$ 3,000.00	\$ 5,050.00	\$ 3,000.00	\$ 3,000.00
MOW Admin Support	\$ 15,000.00	\$ 20,000.00	\$ 15,000.00	\$ 15,000.00
United Way	\$ 38,000.00	\$ 30,201.16	\$ 30,000.00	\$ 32,000.00
GST Refund		\$ -	\$ 600.00	\$ 600.00
casino		\$ -	\$ 30,000.00	
Interest	\$ 42.00	\$ 43.98	\$ 40.00	\$ 40.00
TOTAL SO REVENUE:	\$ 270,542.00	\$ 279,046.02	\$ 313,390.00	\$ 292,478.00
SO EXPENSES:				
Rent	\$ 10,000.00	\$ 12,978.00	\$ 24,000.00	\$ 36,000.00
Utilities - Telephone	\$ 6,000.00	\$ 5,156.34	\$ 6,000.00	\$ 6,000.00
Supplies / Office Expense	\$ 5,000.00	\$ 5,925.44	\$ 5,000.00	\$ 5,000.00
Bank Charges	\$ 150.00	\$ 44.66	\$ 150.00	\$ 150.00
Wages	\$ 211,000.00	\$ 218,775.84	\$ 219,000.00	\$ 225,000.00
UIC Expense	\$ 4,000.00	\$ 4,427.15	\$ 4,100.00	\$ 4,200.00
CPP Expense	\$ 8,000.00	\$ 8,067.92	\$ 8,300.00	\$ 8,500.00
Health Plan	\$ 3,600.00	\$ 1,965.43	\$ 4,100.00	\$ 4,100.00
Seminar / Conference / Workshops	\$ 5,000.00	\$ 2,906.55	\$ 5,000.00	\$ 5,000.00
Subscriptions / Publications / Memberships	\$ 200.00	\$ 75.00	\$ 200.00	\$ 200.00
Advertising / Promotions / Volunteer Expense	3,000.00	\$ 4,397.87	\$ 3,000.00	\$ 3,000.00
Annual Return (accounting & audit)	\$ 2,500.00	\$ 2,336.25	\$ 2,500.00	\$ 2,500.00
Postage	\$ 250.00	\$ 181.95	\$ 250.00	\$ 250.00
Janitorial Exp	\$ 3,600.00	\$ 3,600.00	\$ 3,600.00	\$ 3,600.00
Insurance	\$ 1,100.00	\$ 1,042.38	\$ 1,200.00	\$ 1,300.00
client subsidies	\$ 2,000.00		\$ 2,000.00	\$ 2,000.00
Miscellaneius				
TOTAL SO EXPENSES:	\$ 265,400.00	\$ 271,880.78	\$ 288,400.00	\$ 306,800.00

\*Note Casino 2016 - Every 3 years

LDH



# **Request for Decision**

4707 – 50 Street, Box 1079, Valleyview AB T0H 3N0 T 780.524.7603 F 780.524.7603 www.mdgreenview.ab.ca

PREPARER:

SUBJECT: Grande Yellowhead School Division Liaison Summary Report

SUBMISSION TO: Green View Family & Community REVIEWED AND APPROVED FOR SUBMISSION

**Support Services** 

MEETING DATE: Wednesday, October-19-2016 GM: (INT) MANAGER: LDH

DEPARTMENT: Green View Family & Community

**Support Services** 

### RECOMMENDED ACTION:

MOTION: That Green View Family and Community Support Services Board accept the Grande Yellowhead School Division Liaison Report as information.

### BACKGROUND / PROPOSAL:

Green View FCSS has funded a portion of the School Liaison program in Grande Yellowhead School Division since 2001. The requested funding amount has not changed. The School Liaison worker provides cultural awareness and strives to increase success and graduation rates of First Nations, Metis, and Inuit students. The School Liaison worker provides services in several schools in the Grande Cache.

### DISCUSSION / OPTIONS / BENEFITS / DISADVANTAGES:

Option- The Green View FCSS Board has the option to accept or deny the report.

Benefits- The benefits of accepting the report is to update the Board on services provided by the School Liaison.

**Disadvantages**-There are no perceived disadvantages to accepting the report.

COSTS / SOURCE OF FUNDING:

N/A

### ATTACHMENT(S):

Grande Yellowhead Summary Report

# FNMI Transitional Report 2015-2016

### Highlights for 2015-2016

- Cree classes for grades 4, 5, 6,7,8 (56 students enrolled)
- 12 FNMI Graduates this year
- Two Grade 12 students won ATCO Pipeline bursary
- One student won \$3000 from Belcourt Brosseau Awards
- Attending Interagency meetings
- Partnering with Susa Creek for Penpal program- this is the 3<sup>rd</sup> year running
- Partnering with Susa Creek School to ensure the safe transition of students from a small Native School to our local High School. Also being a familiar face to students and parents of Susa Creek.
- Supporting and working more closely with the Family School Liaison. Currently, we meet weekly to make sure we are best supporting and ensuring success with our students.
- Aboriginal Day celebrations in all schools. Made the largest living medicine wheel (applied to Guiness World Records)
- Getting information on scholarships and bursaries out to grade 12 students.
- Partnering with AWN presenting of eagle feathers, and other endeavors.
- Ladies presentation of drumming, high school age and up only. It was very empowering for the female students that showed up. One had a song written for her.
- BBQ with Rupertsland for students/parents about scholarships/bursaries and programs.
- Trapper's association demos about the importance of trapping to culture.
- Matricia Brown visited all schools and drummer with students inviting and encouraging them to engage in the drumming themselves

### Barriers / Struggles

- Learning the about the Aboriginal community and how it governs itself, about family, school, cultural values.
- Time, lots of developing programs/unit plans to bring to classrooms take time and someone to try them out on.
- Transportation and resources, limited by what is available in our area.

### SonRise School

\*Grade 4 students learned about Métis culture and history. We made galette, learned how to broom dance and played the spoons. We also loom beaded simple bracelets together.

\* Students will join Sheldon Coates for the fashion show.

### Sheldon Coates School

### Presentations:

- This year a six week program for all grades are being implemented. All the grades 2's have studied Inuit culture with the FNMI worker.
- Grade 1 is also hearing legends and crafting after each story. Their theme is animals and how they were useful to Indigenous groups. They will also learn about Sharing Circles from a science crate form Science Alberta.
- Grade 3 has a building unit in social studies, so they will be building tipis, canoes, beavers, foxes, totems poles to follow this theme.
- The purpose of these units are to allow time for the FNMI worker to build relationships with students and then to be a familiar face and support to them.
- Celebrated Diversity Day with jingle dancers in a school assembly.
- Celebrated with a feast of Apalauga and Arctic Char both classes joined the celebrations.
- For Aboriginal day I have the Red Road Gala fashion show presenting. They have students from the school involved, it's fantastic!

### Summitview School

Cree classes for grades 4,5,6,7 and 8 by Sandra Davenport Presentations:

- Visited grade 6 to talk about Haudenausenne, we made corn husk dolls and beaded.
- Grade 4's studied Métis history and culture.
- Made bannock with all the Cree classes before Christmas.
- Planned an art walk to display the cultural projects made by students.
- Grades 6 participated in a Penpal exchange program with Susa Creek School. Students are learning about culture and making friendships to support learners coming from the Aboriginal School to town school in grade 9. This is our second year and it's proving to be quite successful.
- Students in outdoor education class (6/7/8) went on an ice fishing trip and enjoyed bannock.
- Students in outdoor education also enjoyed a presentation from trapper, Dennis, on how to skin and prepare animals hides so that they can be sold and used.
- Grade 8 classes received a local history presentation highlighting the Aboriginal families who founded Grande Cache. This is really important to our students who have ancestors in the presentation, evokes a huge feeling of pride.
- The Grade 7's were invited to FNMI camp on leadership, only a few FNMI students are picked based on a criteria.
- Grade 8's were involved in a pilot FNMI field trip in Jasper National Park this year paid for by the division. We learned about Métis history and how First Nations people were a part of the fur trade, lots of hands on activities.
- Grade 5/6 Cree learned how to talk about breakfast in Cree. We celebrated by having a big breakfast and invited an elder to serve. Later on for Mother's Day, we invited moms and an

elder again to come and join us in singing and celebrations in Cree to give thanks to moms.

- Aboriginal drummers, Warrior Women, came to Summitview and drummed with all classes individually so more students could have a hands on experience with drumming.
- Grade 8's enjoyed a 3v with a Walrus hunter, super cool!
- Grade 6's received a presentation from trapper, Dennis about tracking. He even brought
  deer legs to show students how deer make tracks. He brought in furs and paws to show
  too.
- Outdoor Education learned how to fillet fish. I brought in whole tilapia and had a Métis high school student come over and demo filleting. The boys were super impressed because this girl is good at filleting. Then with parent help the next day we had a huge fish fry.
- Nominated a grade 6 student for Spirit Seeker Award. She didn't win but is striving to succeed. The recognition was very good for her.
- This year for Aboriginal Day we are having a school fish fry.
- Grade 7's went to the Palisades sponsored by the Metis Local to learn about the Mountain Metis. I also partnered on curriculum materials with the teacher at the Palisades.

### Grande Cache Community High School

- Phoning parents to discuss poor attendance issues.
- Partnering with the Homework Connection Program to get students involved in cross country running-Mountain madness Community Race.
- Supporting students with their studies providing homework support.
- Supporting students emotionally, changes going to high school, bullying incidents, helping students graduate.
- Two students in grade 12 won Merit Awards of \$500 each from ATCO Pipelines.
- 12 FNMI students graduated, 6 from the co-ops and 6 from town.

# Grande Yellowhead Public School Division No. 77 FNMI (Self-Identified) Enrolment September 30, 2015

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1								4	3 3	3			_1	Westhaven Elementary School
7	2	4												The Learning Connection - Hinton
ω	_													The Learning Connection - Grande Cache
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23	9	_	2	<u></u>	2				1					The Learning Connection - Edson
46					14		5	) 6	10					Summitview School
21									5	5 5	1	6	5	Sheldon Coates Elem. Sch.
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70						11	10	7 3	7 7	3 7	13	13	9	Crescent Valley School
15								3	4			3	1	A.H.Dakin School
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						ide	Grade							Count of ASN



# **Request for Decision**

4707 – 50 Street, Box 1079, Valleyview AB T0H 3N0 T 780.524.7603 F 780.524.7603 www.mdgreenview.ab.ca

SUBJECT: Managers' Report

SUBMISSION Green View Family & Community

Support Services Board Meeting

MEETING DATE: Wednesday, October-19-2016

DEPARTMENT: Green View Family & Community

**Support Services** 

REVIEWED AND APPROVED FOR SUBMISSION

GM: INT MANAGER: LDH

PREPARER: LDH

**RELEVANT LEGISLATION:** 

TO:

Green View FCSS Policy-N/A

RECOMMENDED ACTION:

MOTION: That Green View Family and Community Support Services Board accept the October 2016 Managers report as presented for information.

BACKGROUND / PROPOSAL:

Monthly reports are provided to the Board for information.

**OPTIONS / BENEFITS / DISADVANTAGES:** 

**Option** – The Green View FCSS Board has the option to accept or deny the report as presented.

**Benefit** – The benefit of accepting the report is to update the Board on services provided by the Manager.

**Disadvantages** – There are no perceived disadvantages in accepting the report.

COSTS / SOURCE OF FUNDING:

N/A

ATTACHMENT(S):

October Managers report.



### Managers Board Report – Regular FCSS Board Meeting October 19, 2016

- The FCSS manager currently sits on the provincial FCSS Directors Network Committee, and is
  a regional representative for the northwest programs. At the last Committee meeting, held
  September29 & 30, the Green View FCSS manager was nominated from the Committee to
  be a Director Representative on the FCSSAA Board. This opportunity will not only expand
  learning opportunities but also create a direct link to the provincial government ensuring a
  voice from rural FCSS perspective.
- Several FCSS staff attended the psychological first aid training held in McLennan October 4<sup>th</sup>.
   The goal of the training is to provide support for front line staff to assist people in need after a disaster or an emergency.
- The Sparks Fly Stationary bikes have arrived and are being assembled. They will be delivered to the schools before months end.
- The first draft of the new Greenview Emergency Social Services Response Plan is now under review by Greenview Administration. This draft is the blueprint for Greenview's most up to date information and instructions on conducting an ESS response.
- The HEART team has identified several strategies to implement in 2017, mainly focusing on engaging men and boys. These include investigating a partnership with Alberta Council of Women's Shelters to assist with the Leading Change Program, coordinate a Breakfast with the Boys; coordinate a Walk a Mile in Her Shoes campaign.
- Green View FCSS's Older Adult Information Day took place October 6 in Grovedale and October 7 in Valleyview. Presentations included updates on senior's benefits and supports, elder abuse; assisted living supports, end of life planning as well as an update on the Seniors Housing complex currently under construction in Valleyview. In Grovedale, 7 participants attended, and 25 participants attended the Valleyview session.
- Several FCSS staff attended a one day psychological first aid training facilitated by Alberta Health Services on October 4<sup>th</sup>. This training is geared to equip participants with skills to assist the public during and after an emergency or disaster.
- A staff member has been identified to take the 72 hour emergency prep kit train the trainer on October 13. This workshop, facilitated Alberta Emergency Management

- Association, prepares local government staff to conduct sessions on personal disaster preparedness in their community.
- The Grande Cache Home Support October update has been included in the agenda package.
- The ECD Coalition hosted a community training session October 5 in the CRC. This session focused on leadership development, three FCSS staff participated.
- November is Domestic Violence Awareness month. Green View FCSS will coordinate the Red Silhouette campaign. The purpose of the campaign is to raise awareness of the impact of family violence in our community, to send a message to victims that they are not alone, and to provide information to those in need.
- The FCSSAA conference is scheduled in Edmonton at the Fantasyland Hotel November 23-25<sup>th</sup>. Please confirm attendance and session choices. Voting delegates must be confirmed prior to the AGM.
- The next regularly scheduled Board meeting is December 12, @ 9:30.

Grande Cache Home Support Update- October 6th, 2016

### Good evening Lisa;

I know you have been in contact with Amber, however I wanted to give you a brief update from my end of things. As you may know, we have hired a new Support Worker, as well as a Handy Man. In the last week or so we have gained 8 new clients bringing us to a total of 12 clients. We have expanded the service so we aren't only offering house cleaning and simple meal prep. We are now offering transportation (for necessities like going to the doctors, etc), basic home repairs, as well as helping elders and people in need get their fire wood ready for the winter months. The Handy Man has proven to be a real hit here in Grande Cache.

I am saddened to say that this Friday, October 07, 2016 will be my last day in the FCSS office. Penny Simms will be taking over my role as coordinator of the Give Me A Break Program. She has already successfully transitioned her clients over to the new Support Worker and has started in the office. I have attached her to this email so you will be able to communicate with her as well as Amber from now on.

Thanks Lisa, and enjoy your evening,



# **Request for Decision**

4707 – 50 Street, Box 1079, Valleyview AB T0H 3N0 T 780.524.7603 F 780.524.7603 www.mdgreenview.ab.ca

SUBJECT: Adult Coordinators Report

SUBMISSION Green View Family & Community

Support Services Board Meeting

MEETING DATE: Wednesday, October-19-2016

DEPARTMENT: Green View Family & Community

**Support Services** 

REVIEWED AND APPROVED FOR SUBMISSION

GM: INT MANAGER: LDH

PREPARER: LDH

**RELEVANT LEGISLATION:** 

TO:

Green View FCSS Policy-N/A

RECOMMENDED ACTION:

MOTION: That Green View Family and Community Support Services Board accept the October 2016 Adult Coordinators report as presented for information.

BACKGROUND / PROPOSAL:

Monthly Coordinators reports are provided to the Board for information.

**OPTIONS / BENEFITS / DISADVANTAGES:** 

**Option** – The Green View FCSS Board has the option to accept or deny the report as presented.

**Benefit** – The benefit of accepting the report is to update the Board on services provided by the Adult Coordinator.

**Disadvantages** – There are no perceived disadvantages to accepting the report.

COSTS / SOURCE OF FUNDING:

N/A

ATTACHMENT(S):

October Adult Coordinators report.



To: Lisa Hannaford, Manager From: Coordinator, Adult

Subject: Oct Coordinators Report

### Home Support 61 clients (MD 32- VV 29)

2016	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
Home Support Clients	55	57	59	59	59	59	58	61	59

### • Wheels 4 Meals

2016	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year to Date
W4M Deliveries	196	246	167	134	133	143	140	145	135	0	0	0	1439.0

### • Senior/Adult Support and Referral

In the month of Sept I assisted 35 people with 46 different needs.

August 2016		Residence		September 2016		Residence	
Support Needs	MD	VV	SL IR	Support Needs	MD	VV	SL IR
Other	4	1	1	Other	2	2	1
Referral to Other	1	1	0	Referral to Other	0	2	0
Ab Seniors Supports	0	2	2	Ab Seniors Supports	6	4	1
Canada Pension Plan	0	0	0	Canada Pension Plan	2	3	0
Old Age Security/ GIS	0	1	4	Old Age Security/ GIS	4	0	3
Death/Wills (all)	1	0	0	Death/Wills (all)	0	1	0
CRA Inquiry	0	2	4	CRA Inquiry	3	0	0
Elder Abuse Situation	0	0	0	Elder Abuse Situation	0	0	0
Home Support	2	1	0	Home Support	1	1	0
Commissioner/ Notary	4	2	5	Commissioner/ Notary	3	4	3
Monthly Total	12	10	16	Monthly Total	21	17	8

### Balance

Balance started in Sept and will run until the 24<sup>th</sup> of Oct in Valleyview. It will not be running in DeBolt this fall because the instructor will be away for the winter.

### Older Adult Info Day

Was held on Oct 6 in Grovedale with 8 people attending and on Oct 7<sup>th</sup> in Valleyview with 25 people attending.

### Grandparents Day

FCSS partnered with the Valleyview Rec Dept. to hold a Grandparents Day BBQ on Sept 11 from 4-6pm. Due to poor weather the event was moved into the Swanson Room, and approximately 30 people attended.

### • Diabetes Lunch and Learn

FCSS is partnering with the Town Rec Dept. to hold a 2 part Diabetes Lunch and Learn at the Memorial Hall. Presenters include a Chronic Health Management nurse, a Diet/ Nutritionist and a Physical Educator. Dates will be Oct 18 and 25 from 11:30 to 1:30 on both days.

### Community Volunteer Income Tax Program (CVITP)

S	ept	em	ber									
VV	MD	SL	Senio	or AISH	Low Inc	GST	ССТВ	#children	WITB	GIS	REFUND	TOTAL
9	0	5	0	0	14	\$ 4,850.00	\$ 29,000.00	5	\$ 4,802.00	\$ -	\$ 7,359.00	\$ 46,011.00
VV	MD	SL	Senio	or AISH	Low Inc	GST	ССТВ	#children	WITB	GIS	REFUND	TOTAL
<b>VV</b> 190					Low Inc	<b>GST</b> \$181,232.00	<b>CCTB</b> \$757,955.00		<b>WITB</b> \$38,501.00	<b>GIS</b> \$725,802.00	<b>REFUND</b> \$ 94,840.00	<b>TOTAL</b> \$1,789,565.00
190	66		153		305	1						

**GST** (Good & Services Tax) **CCTB** (Child Tax Benefit), **WITB** (Working Income Tax Benefit), **GIS** (Guaranteed Income Support) are all federal programs that only pay out if the income tax return is filed on time.

\*The Canada child tax benefit (CCTB) is a tax-free monthly payment made to eligible families to help them with the cost of raising children under 18 years of age.

\*The working income tax benefit (WITB) is a refundable tax credit intended to provide tax relief for eligible working low-income individuals and families who are already in the workforce and to encourage other Canadians to enter the workforce.

\*The Guaranteed Income Supplement (GIS) provides a monthly non-taxable benefit to Old Age Security (OAS) pension recipients who have a low income.

Michelle Hagen Adult Coordinator



# **Request for Decision**

4707 – 50 Street, Box 1079, Valleyview AB T0H 3N0 T 780.524.7603 F 780.524.7603 www.mdgreenview.ab.ca

SUBJECT: Community Resource Centre Coordinators Report

SUBMISSION Green View Family & Community REVIEWED AND APPROVED FOR SUBMISSION

TO: Support Services Board Meeting

MEETING DATE: Wednesday, October-19-2016 GM: INT MANAGER: LDH

DEPARTMENT: Green View Family & Community PREPARER: LDH

**Support Services** 

**RELEVANT LEGISLATION:** 

Green View FCSS Policy-N/A

RECOMMENDED ACTION:

MOTION: That Green View Family and Community Support Services Board accept the October 2016 Community Resource Centre Coordinators report as presented for information.

BACKGROUND / PROPOSAL:

Monthly Coordinators reports are provided to the Board for information.

**OPTIONS / BENEFITS / DISADVANTAGES:** 

**Option** – The Green View FCSS Board has the option to accept or deny the report as presented.

**Benefit** – The benefit of accepting the report is to update the Board on services provided by the Community Resource Centre Coordinator.

**Disadvantages** – There are no perceived disadvantages to accepting the report.

COSTS / SOURCE OF FUNDING:

N/A

ATTACHMENT(S):

October Community Resource Centre Coordinator report.



### October 6, 2016

TO: Lisa Hannaford, Manager

FROM: Corinne D'Onofrio, Community Resource Center Coordinator

SUBJECT: October Coordinator Report

### **Stats Report for September 2016:**

Green View FCSS Community Resource Center assisted a total of 464 client visits in the month of September.

The breakdown of September's client visits can be seen below.

Year End	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	ОСТ	NOV	DEC	TOTAL
Report 2016													
Income	45	70	59	70	57	73	63	69	61				
Support													
Employment	122	164	121	138	142	143	146	175	156				
Supports													
Other Clients	106	154	260	226	188	221	206	286	247				
<b>Total Clients</b>	273	388	440	434	387	437	415	530	464				
Visits													
Residence													
Break Down:													
MD	83	123	103	88	87	121	125	198	81				
Sturgeon	57	70	111	113	84	106	100	201	121				
Lake													
Town	133	195	226	233	216	210	190	131	262				
New	21	26	21	29	21	44	32	36	21				
Returning	252	362	419	405	366	393	383	494	443				
Total Clients	273	388	440	434	387	437	415	530	464				
Visits													

The next 3 charts show the breakdown of services provided between the Town of Valleyview, Greenview, and Sturgeon Lake IR.

The table below shows the breakdown of services provided for the Greenview residents.

Year End Report 2016	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	ОСТ	NOV	DEC	TOTAL
Income Support clients	18	21	14	15	15	15	18	12	13				
Employment Supports	24	45	12	14	20	19	30	23	12				
Other Clients	41	57	76	59	52	87	77	96	56				
Total Clients Visits	83	123	103	88	87	121	125	131	81				
Residence Break Down:													
MD	83	123	103	88	87	121	125	131	81				
New	7	14	7	10	5	9	5	17	3				
Returning	76	109	96	78	82	112	120	114	78				
Total Clients	83	123	103	88	87	121	125	131	81				7
	Informa	ation and F					ew FCSS Inf munity res			ral prograr	n, I know		-
YES	83	123	103	88	87	121	125	131	81				7
NO	0	0	0	0	0	0	0	0	0				7
Community Social Issues Identified		-							-				7
CFS	0	0	0	0	1	C	0	0	(	D			
Food Bank	2	5	8	2	8	3	2	0		1			7
Mental health	6	4	4	4	1	3	1	3		5			7
Canadian Child Tax Benefits	0	0	0	0	0	C	0	0	(	o			7
AISH	2	0	1	2	1	C	0	2	(				7
Income Support	18	21	14	15	15	15	18	12	13	3			
Alberta Adult/Child Health													1
Benefit	4	3	1	0	1	2	3	2	(	o			
Housing/ Heart River													
Housing	0	1	0	0	0	C	0	0	1	ı			
Service Canada	6	17	13	4	8	4	. 5	8	9	9			
Seniors Information	6	3	2	2	0	8	3	20	5	5			
Canada Revenue Agency	2	7	22	14	1	5	3	4	1	1			
Employment Supports	24	45	12	14	20	19	30	23	12	2			
Computer Class Participants													
& Inquires	19	12	0	4	2	C	0	0	4	1			
Childcare subsidy	0	0	0	0	0	C	0	1	(	)			
program inquires	4	5	10	3	0	20	19	20	12	2			
Other questions/inquires	15	10	29	31	36	54	46	45	28	3			
Gender													
Male	39	46	38	29	33	44	38	38	23	3			+
Female	44	77		_									

The category "other" can represent clients coming in or phoning for directions, phone numbers, assistance with use of the computer, applications, or phone use for example. This month, some examples of the other category included assistance with an online search for a vehicle for a senior who is a Greenview resident, use of phones and fax to contact medical services and arrange appointments and information about walking or biking trails in the area. The needs for services can vary greatly from client to client.

The table below shows the breakdown of services provided for the Town of Valleyview residents.

Year End Report 2016	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	ОСТ	NOV	DEC	TOTAL
Income Support clients	25	47	42	55	42	46	29	40	45				
Employment Supports	69	88	71	77	68	63	66	58	82				
Other Clients	39	60	113	101	106	101	95	100	135				
Total Clients Visits	133	195	226	233	216	210	190	198	262				
Residence Break Down:													
Town	133	195	226	233	216	210	190	198	262				
New	12	6	12	17	14	31	23	14	16				
Returning	121	189	214	216	202	179	167	184	246				
Total Clients Visits	133	195	226	233	216	210	190	198	262				
													_
YES	133	195	226	233	216	210	190	198	262				1
NO		0	0	0	0	0	0	0	0				1
Community Social Issues Identified													1
CFS	1		0	0	2	1	0	C	0				1
Food Bank	4	. 8	22	10			8	7	15	;			1
Mental Health	7	. 8	10	5	5	4	5	2	10				1
Canadian Child Tax Benefits	1	1	1	2	1	. 2	1	C	0				1
AISH						5			. 3				1
Income Support	25	47	42	55	42	46	29	40	45	,			1
Alberta Adult/Child Health													1
Benefit	0	4	1	1	8	4	1	4	. 3	:			
Housing/ Heart River													
Housing	2	4	5	2	0	6	1	2	. 3	3			
Service Canada	5	9	8	8	10	2	. 5	8	20	)			
Seniors Information	3	1	2	3	4	13	10	12	10				
Canada Revenue Agency	4	8	58	48	13	4	6	10					
Employment Supports	69	88	71	77	68	63	66	58	82				
Computer Class Participants													
& Inquires	16	13			4	. 0			9				
Childcare subsidy	0	2	0	0	0	0	0	C	0				
program inquires			3			4	3						
Other questions/inquires	13	35	31	38	55	61	59	54	59				
Gender													
Male		80	101	95	105	110	93	85	95	5			
Female	74	115	125	138	111	100	97	113	167	'			

The table below shows the breakdown of services provided for Sturgeon Lake IR residents.

Year End Report 2016	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	ОСТ	NOV	DEC	TOTAL
Income Support clients	2	2	3	0	0	12	16	17	3				
Employment Supports	29	31	38	47	54	61	50	94	62				
Other Clients	26	37	70	66	30	33	34	90	56				
Total Clients Visits	57	70	111	113	84	106	100	201	121				
Residence Break Down:													
Sturgeon Lake	57	70	111	113	84	106	100	201	121				
New	2	6	2	2	2	4	4	5	2				
Returning	55	64	109	111	82	102	96	196	119				
Total Clients	57	70	111	113	84	106	100	201	121				
	Informa	ation and F	Referral Inc mo				ew FCSS Inf munity res			al progran	n, I know		
YES	57	70	111	113	84	106	100	201	121				
NO	0	0	0	0	0	0	0	0	0				
Community Social Issues Identified													
CFS	0	0	0	0	1	. 0	0	0	C	)			
Food Bank	0	0	0	0	0	0	0	2	C	)			
Mental Health		_				_							
Canadian Child Tax Benefits	0	1	. 0		0	0		_	C	)			
AISH	1	1	. 5	2	0	12				)			
Income Support	2	. 2	. 3	0	0	12	16	17	3	1			
Alberta Adult/Child Health													
Benefit	1		0	0	0	2	. 0	1	C	)			
Housing/ Heart River													
Housing	0				_								
Service Canada	11	. 3	6	4	1	. 4	. 2	5	15	5			
Seniors Information	0	0	1	3	_		. 0	3	6	5			
Canada Revenue Agency			44	34									
Employment Supports	29	31	. 38	47	54	61	50	94	62	<u> </u>			
Computer Class Participants										1		1	
& Inquires	1	_						_					
Childcare subsidy			0	0	0	0		_	C				
program inquiries	3	2	1	2	0	0	3	2	g	)			
Other questions/inquires	13	15	16	19	19	25	22	49	33	3			_
Gender													
Male	29	36	53	50	52	64	56	83	61				
Female	28	34	- 58	63	32	42	44	118	60	)			

The Community Resource Center was a bit quieter this month than in August. With school starting and a few clients starting new jobs, as positions opened as workers returned to school, the computers were slightly less busy with employment clients. Income support stayed fairly busy, as clients plan for the winter and are seeing higher bills this time of year.

Computer Basics classes began this September. Two classes that held 7 and 6 clients in each, were completed in September, and 5 of these participants are new to the Computer Basics classes. Respectfully submitted,

Corinne D'Onofrio



# **Request for Decision**

4707 - 50 Street, Box 1079, Valleyview AB T0H 3N0 T 780.524.7603 F 780.524.7603 www.mdgreenview.ab.ca

SUBJECT: Support Coordinators Report

**SUBMISSION** Green View Family & Community TO:

Support Services Board Meeting

Wednesday, October-19-2016 MEETING DATE:

Green View Family & Community **DEPARTMENT:** 

**Support Services** 

REVIEWED AND APPROVED FOR SUBMISSION

GM: INT MANAGER: LDH

> PREPARER: LDH

**RELEVANT LEGISLATION:** 

Green View FCSS Policy-N/A

RECOMMENDED ACTION:

MOTION: That Green View Family and Community Support Services Board accept the October 2016 Support Coordinators report as presented for information.

BACKGROUND / PROPOSAL:

Monthly Coordinators reports are provided to the Board for information.

OPTIONS / BENEFITS / DISADVANTAGES:

**Option** – The Green View FCSS Board has the option to accept or deny the report as presented.

Benefit – The benefit of accepting the report is to update the Board on services provided by the Support Coordinator.

**Disadvantages** – There are no perceived disadvantages in accepting the report.

COSTS / SOURCE OF FUNDING:

N/A

ATTACHMENT(S):

October Support Coordinator report.



October 6, 2016

TO: Lisa Hannaford

FROM: Beverly Osborne, Support Coordinator SUBJECT: September Coordinator's Report

During the month of September, the following tasks/outcomes were met:

- 1. 3 FCSS staff members including Support Coordinator, completed the Provincial Seniors Program Training in September 2016.
- 2. 216 of the total 464 Community Resource Centre clients were assisted during the month of September. Some community members have reported successfully finding employment this month.
- 3. Community Information Night was well attended by community members. FCSS showcased the various programs being offered by our organization, during the event.
- 4. The Heart Conference 2016 took place on September 13<sup>th</sup> and 14<sup>th</sup> and was attended by 146 people from numerous communities and agencies, within Alberta.
- 5. Analysis of the outcomes from the Heart Conference indicate that 99% of those attending the conference, increased their understanding of issues relating to domestic violence.
- 6. 2 FCSS staff including Support Coordinator, and 2 community members attended the Sagesse Training for Finding Our Voices and Growth Circle Facilitation.
- 7. Preparations for facilitating the Finding Our Voices program is underway and expected to begin in October 2016.

Respectfully Submitted:

B. Osborne



## **Request for Decision**

4707 – 50 Street, Box 1079, Valleyview AB T0H 3N0 T 780.524.7603 F 780.524.7603 www.mdgreenview.ab.ca

SUBJECT: Youth Coordinators Report

SUBMISSION Green View Family & Community REVIEWED AND APPROVED FOR SUBMISSION

TO: Support Services Board Meeting

MEETING DATE: Wednesday, October-19-2016 GM: INT MANAGER: LDH

DEPARTMENT: Green View Family & Community PREPARER: LDH

**Support Services** 

**RELEVANT LEGISLATION:** 

Green View FCSS Policy-N/A

RECOMMENDED ACTION:

MOTION: That Green View Family and Community Support Services Board accept the October 2016 Youth Coordinators report as presented for information.

BACKGROUND / PROPOSAL:

Monthly Coordinators reports are provided to the Board for information.

**OPTIONS / BENEFITS / DISADVANTAGES:** 

**Option** – The Green View FCSS Board has the option to accept or deny the report as presented.

**Benefit** – The benefit of accepting the report is to update the Board on services provided by the Youth Coordinator.

**Disadvantages** – There are no perceived disadvantages in accepting the report.

COSTS / SOURCE OF FUNDING:

N/A

ATTACHMENT(S):

October Youth Coordinator report.



October 7, 2016

TO: Lisa Hannaford

FROM: Bretley Dunn, Coordinator, Youth SUBJECT: October Coordinator's Report

#### September, 2016:

This month I communicated with each of the six principals to discuss their school's needs and created a schedule of when each requested program would take place. The consensus in each school was that September is a busy time so we chose to push program start dates until October. Having September free gave me the opportunity to make modifications to existing programs, take part in training opportunities, and familiarize myself with the new *MindUp!* content.

#### **Programs in October, 2016:**

- CALM Day Presentation: Twice a year I am invited to give a one-hour presentation on healthy relationships/dating violence to grade 10 students as a part of CALM Days at Hillside High School. This semester I spoke on October 6<sup>th</sup> to two groups of students with a focus on the importance of communication, independence, and boundaries in relationships; understanding dating violence; and recognizing how technology can be used negatively or positively in our romantic relationships.
- MindUp!: Beginning October 11<sup>th</sup> I will be facilitating the *MindUp!* content twice weekly at OAP (three grade 3 classes) and Harry Gray (two grade 6 classes). This program begins by familiarizing students with how their brain functions in stressful situations and then goes on to teach participants how to better calm themselves and strengthen their focus when feeling overwhelmed.
- Grovedale Cool Camp: October 27<sup>th</sup> is the tentative date to for Cool Camp, a program in which students gain factual information about healthy relationships and sexual health. This program is designed to help students resist pressure to become sexually involved before they are ready.

#### Successes:

HEART Conference: I was privileged to be able to attend the HEART Conference September 13<sup>th</sup> and 14<sup>th</sup> along with approximately 140 others from surrounding communities. Following the conference I was able to speak by phone with Lianne Lee, Director of the Alberta Healthy Youth Relationships Strategy, and discuss the best strategies/practice for the prevention of violence in relationships. The information I gathered will be helpful in my preparation for SKILLS and Cool Camp.

Respectfully Submitted, Bretley Dunn

Green View Family & Community Support Services
Box 1079
Valleyview, Alberta
TOH 3N0





TO: FCSSAA Members

DATE: October 13, 2016

RE: RESOLUTIONS FOR 2016 FCSSAA ANNUAL GENERAL MEETING

Attached are the resolutions that will be heard at the FCSSAA Annual General Meeting on Thursday, November 24, 2016. The resolutions will also be included in our Annual Report that will be placed on the FCSSAA website an e-mail will be sent regarding the annual report being posted, prior to the conference.

The FCSSAA Board encourages all FCSS program boards to discuss the resolutions thoroughly so your delegates to the AGM have a clear understanding of the perspectives you would like to support during the resolutions debate.

I would like to remind you of the guidelines for late and emergent resolutions, as described in the FCSSAA Resolutions Procedures Manual. A late resolution is a resolution received after the deadline of 60 days prior to the AGM, and not fitting the definition of an emergent resolution. Late resolutions will not be considered by the AGM assembly.

To be considered emergent, a resolution must deal with an issue of significance to FCSS programs that arises after the deadline for submitting resolutions. Emergent resolutions must be received by the FCSSAA Secretary at least 3 days prior to the AGM and members of the Resolutions Committee must agree that the issue requires debate prior to next year's AGM due to a deadline for response.

Requests for the FCSSAA Board or the membership to take action on topics arising from the proceedings of the conference (for example, a motion in response to a keynote speaker's presentation) will be dealt with as motions presented from the floor of the AGM.

I would also like to remind you that each FCSSAA Member Board is entitled to appoint two voting delegates for the AGM. Please ensure the appointments have been made before the conference. Voting delegates will need to register and receive a voting card prior to entering the AGM assembly hall.

If you have questions regarding the attached resolution or resolution procedures, please do not hesitate to contact me at 780-567-5598 or <a href="mailto:kturner@countygp.ab.ca">kturner@countygp.ab.ca</a> or Deb Teed, FCSSAA Executive Director, at 780-422-0133 or <a href="mailto:director@fcssaa.org">director@fcssaa.org</a>.

I look forward to seeing you at the FCSSAA conference and AGM!

Sincerely,

Kathleen Turner

Secretary, FCSS Association

#### Resolution No: 2016-01

Topic: Provincial partnerships to serve Rural Albertans

Submitted by: Flagstaff Family and Community Services, Viking Beaver Family and Community Support Services and Castor & District Family and Community,

Be it resolved that the Family and Community Support Services Association of Alberta advocate to both the Provincial and Federal Governments to enable Rural FCSS offices to:

- Verify Personal identification
- Assist with Form Completion
- And assist with other matters of a preliminary nature.

#### Rationale

FCSS programs provide a variety of preventive measures across Alberta to improve the lives of community members. These services are provided in partnership with Provincial Government and Federal Government offices and front-line workers.

It has been noted in Flagstaff, Beaver and Castor that there are less and less Provincial Government services in the local area. Albertans are being made to drive up to 1 hour 15 minutes one way to fill out something as simple as a Child Intervention Check form to volunteer in Rural Alberta. This has put undue hardship on volunteers and people looking for work. These forms were available at local Children's Services offices that have since closed down and were also available at some FCSS offices, and the FCSS employee filled out a form stating the person was the person filling in the form and asking for the Child Intervention Check. Alberta Children's Services has strengthened their policy position and a person has to appear at a Children's Services Office to either submit the form or pick it up so an Alberta Human Services employee can vouch for their identity. This has made it harder in rural areas to access this service.

There is also a lack of Federal government Agencies in Rural Alberta and this has made it especially hard in this economy to access services such as Employment Insurance. Once again people have to drive up to 1 hour 15 minutes one-way to access the nearest offices. FCSS offices are already assisting with online reporting and the corresponding paperwork. We should formalize this process and allow FCSS to fully access, complete and submit government forms on behalf of the clientele **entering our offices**. This is an undue hardship for people who have found themselves jobless in a desperate economy and may not have the ability to access transportation.

**RESOLUTION NO: 2016-02** 

TOPIC: AFFORDABLE HOUSING PLAN FOR ALBERTANS

SUBMITTED BY: Okotoks Family and Community Support Services Advisory Committee

Community & Social Development, City of Lethbridge

Calgary, Bow FCSS Region

**BE IT RESOLVED THAT** the FCSSAA advocate to the Government of Alberta to commit funding and support for all communities and their citizens to have the ability to access safe and affordable housing options based on adequate housing stock, rent supplements, social/community housing options;

**AND BE IT RESOLVED** to remove the systemic barriers that prevent Albertans who are living with low incomes in overcrowded, inadequate housing or from being at risk of homelessness from accessing appropriate affordable and supportive housing be addressed.

**AND FURTHER BE IT RESOLVED** to remove the systemic barriers for accessing available funding for affordable housing projects to Municipalities in Alberta.

#### **RATIONALE**

The Government of Alberta is to be commended for taking steps to develop a Provincial Housing Strategy. There is clear evidence that access to secure and affordable housing increases the overall health and vitality of a community and is a key social determinant of health. There is also evidence that indicates that when people living with low incomes are safely and securely housed, they are able to more fully participate in community life, maintain employment and children and families are more able to learn and develop in a healthier environment.

However, there is an urgency in rural and urban communities for this investment in housing to be expedited. This urgency is based on the increasing need for housing and supports that help people secure and maintain their tenancy. There is an urgent need for the Government of Alberta to increase transfer payments to communities/municipalities for the purpose of building, incentivizing communities, builders and developers to provide social, affordable and supportive housing to meet a spectrum of needs. Further, an intentional and collaborative implementation strategy that removes barriers for accessing available resources must be part of any new funding strategy and partnership.

The most recent Municipal Block Funding for Affordable Housing occurred in 2007-9. Other funding has not been easy to access; grants too often have complex stipulations and barriers to submitting a successful application. Since that time, many Alberta communities have experienced significant growth; some at a rapid rate. For example, Okotoks has seen rapid growth over the past 15 years including a 46.7% growth rate from 2001 – 2006, 42% from 2006 – 2011 and 4-5% each from 2011 to 2015.

Additionally it is also important the eligibility criteria for community housing and rent supplements be evaluated and redesigned to be inclusive of all people living with low incomes. This includes, for example, single adults and couples under the age of 65 (without children) who are living with low incomes. Currently, they are not eligible for community housing or provincial rent supplements under the current criteria. People experiencing homelessness are also not eligible.

Given the current economy, the number of people who are now unemployed and have lost their jobs over the past year with EI payments that are now coming to an end communities will struggle even more to ensure their citizens will have adequate access to affordable housing. As reliance on Alberta Works increases, an increase in the housing allowance is required as is the availability

of community housing and a redesigned and realistic rent supplement program to support Albertans and prevent homelessness among individuals, families and youth.

Providing homelessness programs and intervention is important but does little to prevent rural homelessness or provide housing for Albertan's who have lost jobs and are now struggling to pay rent and are at risk of losing their housing. The FCSSAA is urged to advocate for more investment in municipalities to increase the supply of housing for low income earners and the unemployed.

#### RESOLUTION NO. 2016 -03

Topic: Need for Provincial Investment in an Alberta wide 2-1-1 Information & Referral Service Submitted by: Banff FCSS

**WHEREAS** a 24 hour, 7 day a week information and support line, available to all Albertans would provide centralized access to community support services, government programs, as well as distress and crisis support no matter where Albertans are located, be it urban or rural;

**WHEREAS** 2-1-1 services are currently only established through a fee for service model, and are being explored by individual municipalities across Alberta, creating an inconsistent patchwork of service across the province;

WHEREAS 2-1-1 has been an effective and well used resource for those who have had access to it during a disaster with the Fort McMurray Fires, and Southern Alberta Floods, being the most recent examples; WHEREAS the recently tabled 2015 report of the Alberta Mental Health Review Committee included a recommendation to provide a centralized access to system wide navigation information, distress and crisis support;

**BE IT RESOLVED THAT** the Family and Community Support Services Association of Alberta (FCSSAA) advocate to the Government of Alberta to work collaboratively with existing stakeholders toward the provision of sustainable funding support for a comprehensive provincial 2-1-1 system that is inclusive of all Alberta communities.

#### **RATIONALE**

community resource information.

For those communities that currently benefit from it, 2-1-1 is a simple, free, non-emergency referral and information phone line, available 24 hours a day, 7 days a week. It provides a single point of access to a "live" information and referral specialist, who provides information on an array of social and government services available in one's local community, provincially and federally. On any given day in communities that currently have 2-1-1 service, an individual can call to ask for help and support with issues such as childcare, financial concerns, employment, housing – or something as simple as where to access affordable school supplies. In addition to specific agency referrals or government services, often a local referral is also made to the FCSS office in the caller's area.

Thus far, Alberta 2-1-1 service has been developed community by community, spearheaded by a local municipality, often led by an FCSS program. In some cases, FCSS in the larger urban centres, such as Calgary and Edmonton fund a portion of their 2-1-1 services, and in other cases, such as the Bow Valley, their local municipalities cost share the fees. As word of the 2-1-1 service grows, so have demands on the 2-1-1 Alberta Steering Committee for requests to establish 2-1-1 services. As this patchwork of 2-1-1 service continues to grow across the province, it has become clear that the patchwork approach is not the most effective way to build a service such as 2-1-1.

Given the provincial government's focus on providing centralized access to system wide navigation, and given the recommendation in the recent Mental health Review Committee Report to further coordinate with 2-1-1 to support individuals, a provincial investment to establish permanent funding to operate a 2-1-1 service for all Albertans makes sense.

There are benefits from an emergency social services perspective as well. During the Fort McMurray fires, and the Southern Alberta floods, 2-1-1 was an easy way for Albertans to call for assistance – call volumes increased during these declared emergencies and were able to direct evacuees and impacted Albertans to the appropriate resources. However if the province wishes to rely on 2-1-1 as a resource for individuals to call for help during these times, it's imperative that all communities have access to the service. Currently those communities who do not have a 2-1-1 agreement in place will either not have a direct phone connection to 2-1-1 if dialed, or they may, but the database won't be populated with local

The current funding model with temporary contracts being signed is problematic for the 2-1-1 Steering

Committee, who struggle with ways to ensure sustainability for the services and to be able to respond to demand for new services. A consistent, stable source of funding that would fund a provincial 2-1-1 service that all Alberta communities were part of would fulfil the goal of ensuring a universal, compatible and accessible service for all.

Resolution No: 2016-04

SUBMITTED BY: Drayton Valley and District Family and Community Support Services (FCSS)

**TOPIC: Parenting After Separation Program** 

**BE IT RESOLVED THAT** the Family and Community Support Services Association of Alberta (FCSSAA) advocate to the Ministry of Justice to renew contracts with communities in Alberta to provide the facilitation of the in-person Parenting After Separation Program and to no longer offer the online Parenting After Separation E-Course.

## **RATIONALE**

Communities across Alberta have been working with the Ministry of Justice through the Public Legal Education and Information Resolution and Court Administration Services Department to provide the Parenting After Separation Program through FCSS and other community service providers. The Program is court mandated for parents who are filing for legal separation or divorce and provides information about a parent's legal rights and responsibilities, and builds skills that will result in more effective coparenting.

The feedback that we have received from past participants, as well from human service agencies who work with children and families who are going through legal separation or divorce, indicates that this Program is extremely important.

The delivery of the Parenting After Separation Program has recently been modified to an online format and contracts with most communities in Alberta to deliver the in-person six hour Program have been canceled. The Ministry of Justice states that the online format has been developed in order to better meet the needs of Albertans, however it can be argued that online learning cannot replace in-person interaction. We are deeply concerned about the impact this change will have on children and families affected by separation and divorce.

The facilitators who were contracted by the Ministry of Justice to deliver the in-person program are professionals who live and work in the communities where they provide the courses. They are passionate about helping people and not only deliver the content of the program, but are able to address specific concerns and connect participants to other resources, such as mediation services, counseling, or family violence courses. Our fear is that many of the positive outcomes associated with an interactive Program will be lost and that the children and families who could benefit from this Program will suffer.

The content provided in the online Parenting After Separation Program is consistent with the in-person Program. If the parent spends the recommended three hours to complete the Program as intended, he/she will gain some skills that will help them to effectively co-parent while going through legal separation or divorce. There are however several inadequacies, namely:

- 1. The online registration process does not ask for identification, therefore there is no verification that the parent who is required to take the Program is the person who is completing the Program.
- 2. Once registered, there are three sections with twelve modules in total. Each module contains material and videos, all of which the parent can click through without reading or watching the content.
- 3. Within each module there are quizzes, all of which the parent can click random answers and still move forward to the next module.
- 4. At the end of each section there are reflective questions that require written responses. Since the responses provided are only seen by the parent, it will allow them to type random letters and then move on to the next section.

5. Within fifteen minutes of being logged into the Program, the parent can have easily clicked through to the end and be presented with a printable certificate indicating that he/she has "successfully completed the Parenting After Separation Program" which can then be filed with the courts.

The Ministry of Justice states that the discontinuation of the contracted delivery of in-person Parenting After Separation Program allows them to be fiscally responsible. If parents have not used the online format as intended, they are not well informed about their legal rights and responsibilities, nor are they armed with the skills they will need to effectively work together through the challenges that divorce brings. As a result, the number of parental disagreements that requires intervention by the RCMP is increasing. A lack of cooperation between parents would suggest an increase in the need for custody/legal counseling and time in family court as well.

According to the Financial Proxy's Database developed by the SROI Edmonton Learning Group,

- the cost for one family court case is \$2000/hour.
- the cost for one family to get custody/access legal counseling is \$300/session.
- the cost for one RCMP call out is \$32.47/hour.

The cost per Parenting After Separation Program is \$1200.00 which serves 20 or more families. From a Social Return on Investment perspective, these numbers suggest that the in-person delivery of the Parenting After Separation Program may be more fiscally viable.

The cancelation of contracts with FCSS and other service agencies to provide the Parenting After Separation Program has left many gaps in services for parents going through legal separation or divorce across Alberta. We have received many inquiries from people who do not know how or cannot access the Program because they do not have access to reliable internet service, which is a common issue in rural communities. Parents who have taken the in-person Program in the past but have lost their Certificate of Completion still call their local service providers hoping to get a copy for an upcoming court date. There are several steps necessary to provide a replacement Certificate, which can be extremely time intensive. Without being given the appropriate resources from the Ministry of Justice, we are unable to provide these services, leaving parents with no other alternative but to direct their inquiries to the Public Legal Education and Information Resolution and Court Administration Services. That Department has indicated that they do not have the resources to take inquiries by phone and that at this time it can take several weeks to process requests via the email address provided. The effectiveness of the course has been measured by the Ministry based on the results of the participant evaluation. The parent, however, is not required to complete the evaluation in order to complete the Program. Furthermore, there has not been an opportunity for contracted providers or other human service agencies such as RCMP, school/daycare staff, and family wellness programs to be a part of that evaluation. According to the letters attached, the demand for services resulting from parents not receiving the training and the tools they need to effectively co-parent is increasing. Other services such as Child and Family Services may be affected also. The Province of Alberta encourages cross-Ministry collaboration, therefore having discussions across sectors would not only ensure that outcomes identified by the Ministry of Justice are achieved but will also support the work done being done by other Ministries.

Healthy functioning within families is an outcome of the FCSS mandate and we strive to ensure that people are self-reliant, resilient and able to function in a positive manner (Family and Community Support Services Regulation Section 2.1). The Parenting After Separation Program gives people the skills they need to overcome the challenges families experience when they go through divorce or separation. Therefore, we respectfully urge the FCSSAA to consider negative impacts that the online focused format of the Parenting After Separation Program will have on children and families in Alberta, and to encourage the Ministry of Justice to work with community service providers such as FCSS to renew contracts to offer the in-person Parenting After Separation Program.

**RESOLUTION NO: 2016-05** 

TOPIC: COMMUNITY SUPPORT SERVICES FOR SENIORS

SUBMITTED BY: Jasper Community and Family Services

**BE IT RESOLVED THAT** the FCSSAA advocate to the Government of Alberta to commit to developing a province-wide Elder Link program that aims to increase protective factors and mitigate the risk factors that come with aging.

## **RATIONALE**

In launching the Parent Link system in 2005, the Government of Alberta recognized that the transition to new parenthood comes with inherent vulnerability, the result of which would cost far more than this preventive initiative. Transitioning into the senior years comes with inherent vulnerability as well. Seniors can find themselves losing connections they have built through career, hobby, sport, volunteerism and raising a family. Seniors also often endure illness, injury, isolation, and loss (of their own independence, a spouse, child, friend, home, or neighbourhood). The model utilized by the province to roll out Parent Link Centres could also be applied to serve Alberta seniors. As Parent Link Centres provide parents and caregivers with free resources and support to develop nurturing environments to support early childhood development, Elder Link Centres would provide seniors and caregivers with free resources and support to develop nurturing environments to support healthy aging. To do this, each Elder Link Centre would meet the expectations of the Ministry while still responding to the dynamic needs of the unique Alberta community it serves.

Community support services for seniors are increasingly crucial to the maintenance of healthy Alberta communities due to the exponential growth of the province's aging population. Embedding a relevant and accessible universal service for seniors in their own communities is economically responsible as it prolongs independence, increases socialization, and decreases the potential for victimization and dependence on home-care and healthcare systems - the same long-term outcomes and cost saving rationale the Government of Alberta applies to funding and supporting services for other vulnerable populations.

As a basic framework, each Elder Link Centre could offer programs and activities geared towards connecting seniors to each other, to community life and to community resources, providing a place for seniors to go – a reason to leave their home. The program could offer assistance filling out forms, referral to specialized services and practical supports, volunteer coordination, advocacy through complex systems, solution-focused counselling and opportunities for community engagement, thus enhancing overall resilience and reducing the inevitable healthcare costs associated with aging.

The Institute for Research on Public Policy's February 2014 issue of *Insight* recognizes that, "aging successfully depends not only on the behaviours of individual seniors, but also on the quality of the places where they live and receive care."

After all, it's not only about avoiding disease and disability. Maintaining mental and physical function alongside active engagement in community life are also important and predictive of a longer, healthier and more independent lifespan.

**RESOLUTION NO: 2016-06** 

TOPIC: INVESTMENT IN ONLINE SYSTEM TO SUPPORT OUTCOME MEASURES

SUBMITTED BY: Community & Social Development, City of Lethbridge

Barons-Eureka-Warner Family & Community Support Services

Calgary Bow Region, Grasslands FCSS, Forty-Mile FCSS, Cardston &

District FCSS

**BE IT RESOLVED THAT** the FCSSAA advocate to Human Services, Province of Alberta to provide FCSS Programs with access to an online database system dedicated to real-time entry of outcome measures and access to individual and aggregated data and reports aligned with the FCSS Outcomes Model: Outcomes and Indicators.

#### **RATIONALE**

The monitoring and reporting of Outcome Measures is an expectation of all FCSS Programs in Alberta. The Provincial FCSS Office, Human Services and the Outcome Measures working groups are commended for the development of the Outcomes and Indicators that clearly define the work and results of FCSS in our communities. This developmental work set the stage for programs to have the direction, evaluation framework, the capacity and ability to clearly articulate how FCSS is making a difference for Albertans and communities. Outcome Measures also provides the evidence for monitoring and evaluating the outcomes of programs and services as well as a vehicle for continuous learning and improvement of preventive social services locally and provincially.

Technology has advanced significantly and it currently exists to input, review and manage outcome data in a comprehensive, effective and efficient manner. Many FCSS Programs however, are manually aggregating local outcome data and submitting them to the Government of Alberta. This manual system is time consuming, archaic and cumbersome for programs and for the ongoing analysis of outcomes and trends.

An online database system can be customized to meet local and provincial needs within the FCSS Outcomes Model as well as for ease of use. An online system can also have the capacity to generate individual and aggregate reports (local, regional and or provincial) for consistent and real time data. This investment will only strengthen FCSS Programs.